

# Ramsey County Library Advisory Board October 18, 2023 4560 Victoria Street North Shoreview, MN – 6:30 PM

- I. Call to Order
- II. Approvals
  - a. October Agenda
  - b. June 21, 2023 Meeting Minutes
- III. Presentations: Alignment of Library Communications with Digital First Approach Across County Rose Lindsay, Communications and Public Relations Director and Pa Na Lor, Communications Associate Libraries
- IV. Updates
  - a. Deputy County Manager Update Johanna Berg
  - b. Ramsey County Board Liaison Report Commissioner Victoria Reinhardt
  - c. Ramsey County Libraries Deputy Director Report Pang Yang
  - d. Ramsey County Library Friends Update Mary Flynn Worley
- V. Subcommittee Reports
  - a. By-laws and Policies
  - b. Community Engagement
- VI. Next Steps Discussion
- VII. Adjournment

**Library Board** 

Grace Atkins, Chair Stephen Fitze, Vice Chair Jason Isaacson Marissa Kirby-Stofferahn Kami Miller Andrea West, Secretary Dawne Brown White

Ramsey County Board Liaison
Commissioner Victoria Reinhardt



## Minutes of the Ramsey County Library Board of Trustees June 21, 2023

#### **LIBRARY TRUSTEES PRESENT:**

Grace Atkins, Marissa Kirby-Stofferahn, Kami Miller, Andrea West, Dawne Brown White.

#### **STAFF PRESENT:**

Pang Yang, Deputy Director; Chuck Wettergren, Digital Services Manager; Jeff Eide, Senior Library Manager; Maggie Soukup, Library Board Coordinator

#### **OTHERS:**

Victoria Reinhardt, Ramsey County Commissioner; Johanna Berg, Deputy County Manager; Mary Worley, Executive Director of Ramsey County Library Friends; Ling Becker, Director of Ramsey County Workforce Solutions.

#### **CALL TO ORDER:**

Atkins called the meeting to order at 6:30 p.m.

#### **ADVISORY STATUS UPDATE:**

Deputy County Manager Berg gave an update on the Library Board transition to an advisory board. She shared that the County Board voted at the June 20 board meeting to approve the transition and that the County Manager's office would be filing the paperwork with the state later this week. Berg reiterated that the transition would better align the Library department practices with other countywide practices.

#### **SUBCOMMITTEES ASSIGNMENTS:**

Chair Atkins reminded the board that there are two subcommittees being formed (Bylaws/Policies and Community Engagement) and that most of the board members have already identified what subcommittee they would like to be part of. They will reach out to those board members who have not yet been assigned a subcommittee in the next few days.

#### **SUMMER WORKING MEETINGS:**

Chair Atkins shared that the July board meeting will be a workshop with the primary focus on building a better understanding of the Library Advisory Board's new role and that the August board meeting will likely focus on subcommittee work. They will share more information closer to the upcoming meeting dates.

#### **PUBLIC COMMENT:**

To view public comments made by Susan Johnson and Les Sipkma, Ramsey County residents and Lynn Belgea, Ramsey County Library Friends board member, follow this link. (08:45)

#### **APPROVALS:**

#### June Agenda

Brown White made a motion to approve the June agenda as presented. West seconded the motion, which passed unanimously.

#### **April Meeting Minutes**

Kirby-Stofferahn made a motion to approve the May meeting minutes as presented. Brown White seconded the motion, which passed unanimously.

Administrative Office 4560 North Victoria St. Shoreview, MN 55126 Phone: (651) 486-2200 www.rclreads.org

#### LIBRARY SHARECASE: Better know a library

To hear the Trustees interactions with the Ramsey County Libraries, follow this link. (20:43)

#### PRESENTATIONS:

#### **Digital Equity**

Ling Becker, Director of Ramsey County Workforce Solutions, gave an update on the progress that is being made around digital equity throughout the County. To view her presentation and the follow up discussion, follow this link. (22:22)

#### **Digital Learning Lab Project Charter**

Chuck Wettergren, Ramsey County Libraries Digital Services Manager, presented the Digital Learning Lab project charter to the board. He asked for board members feedback and suggestions on the charter. To view the presentation, follow this link. (56.50)

#### **RAMSEY COUNTY BOARD LIASON REPORT:**

Presented by Commissioner Reinhardt. The report can be viewed by following this link. (01:14:15)

#### RAMSEY COUNTY LIBRARIES DEPUTY DIRECTOR UPDATE:

Presented by Deputy Director Yang. Her update can be viewed by following this link. (01:20:30)

#### **RAMSEY COUNTY LIBRARY FRIENDS LIASION UPDATE:**

Mary Flynn Worley, Executive Director of the Ramsey County Library Friends, gave an update on the board. Her update can be viewed by following this <u>link</u>. (01:26:38)

#### **FUTURE MEETING TOPICS**

Atkins shared that during the July and August board members will focus their attention on committee work and that guest presentations to the board will be put on hold. They explained that the committees will work in connection with County leadership as well as the library staff to move committee work forward over the next few months.

#### **ADJOURMENT:**

Atkins asked for a motion to adjourn. Kirby-Stofferahn made the motion to adjourn the meeting at 8:05 p.m. West seconded the motion, which passed unanimously.



# 2023-2025 Ramsey County Library Strategic Priorities



	Priority 1: Extending our welcome					
	We strive to grow welcoming spaces, to be more anti-racist, equitable, responsive, and effective for all communities.					
	Sub Priority 1.A	Sub Priority 1.B	Sub Priority 1.C			
Sub priority	Amplify the voices of communities that have been marginalized	Empower staff and strengthen customer service	Diversify workforce			
Description	We recognize the strength of community perspectives and community partners. By engaging with community members who have not traditionally had a seat at the table, we will contribute to the growth, advancement, and prosperity of Ramsey County.	We create supportive spaces and responsible environments that are radically welcoming to staff of all backgrounds and identities, and disenfranchised communities. We commit to providing a reflective, proactive, and responsive approach to Ramsey County residents, library users, and to our communities.	We develop a team that reflects the community, meets the needs of evolving demographics, and is diverse in thought, race, gender, language, and ability.			
Context	We recognize there are communities that have been marginalized due to structures and systems that makes access and participation difficult. This priority is about centering perspectives of those historically marginalized.	This priority is about tapping into and supporting staff to serve the diverse communities of Ramsey County.	To ensure a welcoming space for residents and to meet the needs of a dynamic and changing population, we need staff who reflect our communities. This priority specifically focuses on developing a team reflective of communities that have been disenfranchised or have experienced mistrust with institutions that prevent them from using resources.			

	We will be deliberate in igniting our communities and forging partnerships to maximize positive impact.				
	Sub Priority 2.A	Sub Priority 2.B	Sub Priority 2.C		
Sub priority	Learn from current partnerships to build new ones	Co-create library programs and services with partners in a continuous feedback loop	Create programs that bring libraries to community and community to libraries		
Description	We leverage the strengths of our current relationships to develop new ones with perspectives that are currently not present. We rethink how we deliver services and invest in our communities to reach all of Ramsey County.	We approach decision making in partnership with community organizations and members.	We work towards the destruction of obstacles and barriers to library services and resources, physical and intangible.		
Context	We recognize an array of partnerships already exist and have proficient processes in place to strengthen growth. This knowledge should also be used to nurture partnerships with organizations that are underutilized.	involve resident voice with equal membership at the table. This priority is about ensuring that in the life cycle of decision making, residents and	Beyond books, most residents do not know what a modern public library has to offer; however, most residents do rely on the support of their communities. By embedding ourselves in community spaces, communicating through community networks, and inviting communities into our spaces, we can reach underserved Ramsey County residents.		

### Priority 3: Building resources to create positive change

We will build our services, programs, spaces, technology, and collections to reflect the needs of the residents we serve, and to celebrate diverse cultures across our communities.

	Sub Priority 3.A	Sub Priority 3.B	Sub Priority 3.C			
Sub priority	Invest in our youth through responsive programming	Reflect the interests and needs of the communities that have been most marginalized	Provide dynamic spaces and opportunities that bring people together			
Description	We foster an environment where youth and families supporting youth feel valued and able to contribute.	We provide resources where all residents not only survive, but also thrive. We connect residents to opportunities to advance and access the highest level of health and well-being.	We create environments residents can physically access, intellectually identify with, and emotionally engage in. These environments will meet varying needs as well as celebrate community and connect people.			
Context	School readiness, literacy, and social- emotional development are all instrumental to the growth of young people. This priority is about creating opportunities for young people to prosper.	We recognize there are communities that have been marginalized due to structures and systems that makes access and participation difficult. This priority is about the development of programs and services centering those historically marginalized	Libraries are one of the few spaces that residents can occupy without having to make purchases or adopt certain beliefs. In addition to free spaces for residents, libraries have an opportunity to connect people to people, and to their community.			



# Strategic Priorities 2023-2025



## Extending our welcome.

We strive to grow welcoming spaces, to be more anti-racist, equitable, responsive and effective for all communities.

# Growing our partnerships and community presence.

We will be deliberate in igniting our communities and forging partnerships to maximize positive impact.

# Building resources to create positive change.

We will build our services, programs, spaces, technology, and collections to reflect the needs of the residents we serve, and to celebrate diverse cultures across our communities.



4560 North Victoria Street Shoreview, MN 55126 Phone: 651-724-6127

www.rclfriends.org

Dear Friend,

We are so grateful for your generosity and pleased to share the 2022 Ramsey County Library Friends Impact Report for your review.

One new initiative developed in February of 2022 was the *Love Your Library* campaign which was designed to engage our community members in a new way and to generate stories about what they value about Ramsey County Library and/or the Friends. One of the goals of the *Love your Library* campaign was to gather comments of appreciation to share with the Library staff who worked diligently to serve the public during the COVID-19 pandemic. Additionally, we hoped that engaging the community directly would help us build greater awareness of the Friends organization and generate a quote and story bank to use for future advocacy, friend-raising, and fundraising which in turn would enable us to increase our support of Ramsey County Library.

We asked Friends members and Library patrons what they value about their local library - we had no idea what response this campaign would have, as we had never engaged in this type of activity. We were overwhelmed to receive over 400 submissions from library lovers of all ages and backgrounds with many very heartwarming and impactful stories - some of which can be found on our website at rclfriends.org.

In addition, the MN Association of Library Friends awarded the Friends the Evy Nordley Second Place Prize for the *Love your Library* campaign for developing an innovative and replicable project that could be used by other Friends groups throughout Minnesota.

Thank you for your generous support of the Ramsey County Library Friends and for sharing why you Love your Library.

In gratitude,

Mary Flynn Worley Executive Director

FOLLOW US

@rclfriends







Many Deyr Worley



# WITH GRATITUDE

Our mission at the Friends is to strengthen, support and advocate for the Ramsey County Library (RCL) system in order to enrich the lives of our library users, to promote literacy and education, and to foster community. We have been steadfast in this mission since 1979 but in 2022 we did it under our new name, Ramsey County Library Friends. Over the years, donations from members, capital campaigns, and special fundraising events have totaled more than \$4,000,000 to enhance RCL spaces, collections, and experiences of library users.

In 2022, the Friends annual grant of \$130,000 provided extra resources and experiences for library users of all ages and from all corners of our community. As the needs of our population change, RCL is responding and the Friends are pleased to support these efforts. Funds from the 2022 annual grant funded innovative programs geared toward increasing access to library materials at partner locations throughout our area, supported "pop-up" libraries and translation services for the new Library Guide. The Friends also continued to provide funding for library collections and much loved opportunities such as the Summer Reading Program, 100 Books Before Graduation, homework assistance, digital literacy classes, and Tuesdays with a Scholar Series.

Providing special occasions for Friends members to gather and celebrate learning, the library, and community was a renewed focus in 2022. Under the leadership of our Director, Mary Worley, the Friends hosted new events, Family Fun Day and the State of the Friends, to great attendance and enjoyment. We were also able to get back to our valued Author Talks and Book Sale events.

In 2022, the Friends received two substantial gifts resulting from the Friends Legacy Circle. This special way to make meaningful donations to the Friends originated with former Friends **Executive Director Sue Gehrz, and** was carried forward by the Friends **Development Committee led by Kate** Huebsch. The estate of Eileen Adams donated an undesignated \$300,000 gift and the Ronald Varns estate donation totaled over \$2,000,000 to be used for the betterment of the Mounds View Library. We look forward to working with RCL to see that the dreams of these Legacy Circle donors are fulfilled.

Thank you to our Signature Sponsor, Northeast Bank, and all of the Friends members, sponsors, donors, and volunteers for your support. We love our libraries, and we look forward to continuing our work enhancing the lives of library users.

Sincerely, Valerie Wise President

President

WE LOVE OUR VOLUNTEERS! THANK YOU!



Valerie Wise President

Ann Trapnell
Past President

Mary Carter Vice President

Pamela Harris Vice President

Greg Bromen Treasurer

Cathy Croghan Secretary

Nancy Guerino Archivist

Mary Flynn Worley
Executive Director, Ex-Officio

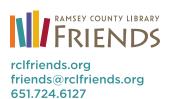
Jake Grussing Ramsey County Library Director, Ex-Officio, March-August 5, 2022

Steve Woods Ramsey County Library Board Liaison, Ex-Officio

Diane Alshouse Lynn Belgea Marcia Cheney Jamie Crandall Jewelie Grape Frank Harris Kerry Kleyman Mary Laine Jane McMahon Susan Miller Jan Raphael Shawn Rounds Tracy Wachtler Rong Kate Yang











#### **2022 INCOME & EXPENSES** 2% 1.6% 1.1% REVENUE Contributions, gifts and grants \$2,665,904\* Book Sales \$59,173 Membership Dues \$56,424 Special Events \$46,763 Investment Income \$32,704 **Total Revenue** \$2,860,968 93.2% \*Please contact friends@rclfriends.org to receive a listing of all 2022 donors and sponsors. 26.3% **EXPENSES** Library Programs \$226,205 Fundraising \$26,337 Administrative \$90,297 7.7% \$342,839 **Total Expenses** 66%

#### STATEMENT OF FINANCIAL POSITION December 31, 2022

2022 ASSETS CURRENT ASSETS Cash and cash equivalents Total Current Assets	\$ <u>1,304,301</u> \$1,304,301	2022 LIABILITIES & NET ASSE CURRENT LIABILITIES Sales Tax Payable Accrued Payroll Total Current Liabilities	\$1,008 \$15,833 \$16,841
PROPERTY & EQUIPMENT Furniture and equipment Less: Accumulated Depreciation Total Property and Equipment	\$45,972 \$41,484 \$4,488	NET ASSETS Without Donor Restrictions Board designated endowment Undesignated	\$350,243 \$466,648
OTHER ASSETS Investments	\$2,318,626	With Donor Restrictions Time and purpose restricted Perpetual in nature Total Net Assets	\$2,423,683 \$370,000 \$3,610,574
TOTAL ASSETS	\$3,627,415	TOTAL LIABILITIES & NET ASSETS	\$3,627,415







\$59,000 Print and Digital Resources

# **SUMMER READING**



\$22,000 Children's Program

\$16,000 Teen Program

# PROGRAMS + SUPPLIES



\$10,000 Children's Programs

\$10,000 Teen Programs

\$1,000 Adult Programs

# INCLUSION + OUTREACH



\$5,000 Translation Services

\$3,000 Outreach Services
Take Me Home Project

### **ADMINISTRATION**



\$1,500 Library Communication

\$2,500 Employee Development





# THANK YOU

The Ramsey County Library Friends exists to support Ramsey County Library to improve the collections, increase learning, and expand access. Many of the programs, books, equipment, and amenities at Ramsey County Library locations in Maplewood, Mounds View, New Brighton, North St. Paul, Roseville, Shoreview and White Bear Lake, and online have been made possible by generous donations from the following businesses, community organizations, foundations, and individuals. We thank you all.



# BUSINESSES, FOUNDATIONS & COMMUNITY ORGANIZATIONS

\$10,000+

Anonymous (1)
Northeast Bank – 2022 Signature Sponsor

\$1,000-\$4,999

Saint Paul and Minnesota Foundation
Guy Nelson Real Estate – State of the Friends Sponsor

\$500-\$999

Maguire Agency – Online Auction Sponsor MN Association of Library Friends

\$100-\$499

**Kesti/May Family Fund** 

# **GIFTS IN KIND**

\$10,000+

Saint Paul Pioneer Press – Online Auction Sponsor

\$1,000+

Cotroneo's Wine, Spirits & Beer – State of the Friends Sponsor Fair State Brewing – Books & Brews Sponsor

# CORPORATE MATCH PROGRAMS

**Securian Financial Group** 

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# \$5,000+



Mary & Wayne Carter\* – Online Auction Sponsor
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**Diane Alshouse** 

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# \$100 - \$249 (continued)



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Jerry & Nancy Irsfeld\*
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Casey Jarchow
Kathleen Johnson

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Leslie Johnson

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Lolita Keck



# \$100 - \$249 (continued)



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Coyla Ketchy

**Desmond Kilcoyne & Perri Kauls** 

**Holly Knight** 

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### \$100-\$249 (continued)



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### \$1-\$99



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Julie Alstad\*
Margaret Alstatt
Donna Andreas\*
Jennifer Appleton
Susan Armstrong
Richard Arpi

Karin Avery Tracey Baker Kay Baker Judy Bakken Aleli Balagtas

Tom & Kathleen Baldwin\*

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Carol Dahlquist\*
Renee Dahring\*
Chase Davies
Jeffrey Davies
Kendrick Davies

Joyce Deir

Christine Demars
Paul & Teresa Demore
Dawn & Mike Desmith
Kathleen Dettmann
Nancy DeWald

Matt & Patti Dion Cathy Dobson Karen Doherty Roger Donoghue

Marie & Ronald Duchesneau

**Mary Durand** 

Kareen & Bill Ecklund Laurel Engelmann\* Christopher Eschweiler

Henry & Pat Etten Jacalyn Evenson

Kathy Evertz & Tom Hughes

Ruth Fagen Paul Fahning Erica Fair Gary Fenick\* Mary Ferguson Kay Ferguson

Kenneth & Marjorie Feulner\*

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Barbara Frank
Shirley Franklin\*
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Pam Gill

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Ruth Goehle Jess Gould Ann Graham\*

William & Teresa Grant

Maiya Grath Roma Gregory Scott Grewe

Steven & Danette Griffith Mike & Sandy Grisham

Sharon Grose Melanie Gust Michelle Gustafson





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Marianne Hageman Ronald & Leslie Hahn

Mike Hall

Maggie Hallaway Nancee Halling

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