

**Ramsey County Library  
Board of Trustees Meeting  
August 18, 2021  
2180 Hamline Avenue North  
6:30 PM**

CONNECT community  
INSPIRE curiosity  
CULTIVATE learning

- I. Call to Order (6:30)**
- II. Public Comment (6:30-6:35)**
- III. Approval of Agenda (6:35)**
- IV. Consent Agenda (6:35-7:00)**
  - A. Approval of July 21, 2021 Minutes (2)
  - B. Director's Report (3)
  - C. Friends of the Ramsey County Libraries Report (4)
  - D. 2021 Second Quarter Reports (5)
    - 1. Workplan Report (6)
    - 2. Financial Report (7)
    - 3. Statistical Report (8)
    - 4. Incident Report (9)
- V. Action Items (7:00-7:10)**
  - A. CTEP Agreement with St. Paul Neighborhood Network (10)
- VI. Discussion Items (7:10-8:30)**
  - A. Teen Services Overview (11)
  - B. Maplewood Remodel Update (12)
  - C. Strategic Planning Update (13)
  - D. Task Force Update (14)
- VII. Adjournment (8:30)**

**Scheduled Upcoming Meetings**

<b>September 15, 2021</b> 6:30 p.m.	RCL-Roseville 2180 Hamline Ave. N.	Self -Checkout Machines Contract Award Write Off Uncollectible Debt Library Director Search Update Strategic Planning Update Maplewood Remodel Update Branch Update
<b>October 20, 2021</b> 6:30 p.m.	RCL-Shoreview 2180 Hamline Ave. N.	2022 Holiday Calendar Library Director Search Update Strategic Planning Update Maplewood Remodel Update Branch Update
<b>November 17, 2021</b> 6:30 p.m.	RCL-Roseville 2180 Hamline Ave. N.	Benchmarking Report Library Director Search Update Strategic Planning Update Maplewood Remodel Update

**Library Board of Trustees**

Sida Ly-Xiong, Chair  
Gwen Willems, Vice Chair  
Claire Chang, Secretary  
Debra Berry  
Marisol Chiclana-Ayala  
Sylvia Neblett  
Steve Woods

**Ramsey County Board Liaison**

Commissioner Victoria Reinhardt

**Interim Library Director**

Karen Saltis

**Administrative Office**

4560 North Victoria St.  
Shoreview, MN 55126  
Phone: (651) 486-2200  
[www.rclreads.org](http://www.rclreads.org)

## Minutes of the Ramsey County Library Board July 21, 2021

---

**LIBRARY TRUSTEES PRESENT:**

Deb Berry, Claire Chang, Marisol Chiclana-Ayala, Sida Ly-Xiong, Sylvia Neblett, Gwen Willems

**LIBRARY TRUSTEES ABSENT:**

Steve Woods

**STAFF PRESENT:**

Karen Saltis, Interim Library Director; Pang Yang, Deputy Director; Mary Larson, Library Board Coordinator; Chuck Wettergren, Digital Services Manager; Jeff Eide, Senior Library Manager; Carrie Lyons, Library Manager; Carol Jackson, Library Manager

**OTHERS PRESENT:**

Victoria Reinhardt, Ramsey County Commissioner and Liaison to the Library Board of Trustees; Lynn Belgea, Friends of the Ramsey County Libraries; Kristi Saksvig, EGCI Communications Director; Pa Na Lor, EGCI Communications Associate

---

**CALL TO ORDER:**

Ly-Xiong called the virtual meeting to order at 6:35 p.m. via Zoom video conference.

**PUBLIC COMMENT:**

The Library Board Trustees thanked Les Sipkema for the written comments mailed to them each month.

**APPROVAL OF AGENDA:**

Neblett made a motion to approve the agenda for July 21, 2021, as presented. Berry seconded the motion, which was approved unanimously via roll call vote.

**APPROVAL OF MINUTES:**

Larson noted that the June minutes should be amended to clarify the potential start date for in person children's programming. Willems made a motion to approve the minutes of June 16, 2021 as amended. Chiclana-Ayala seconded the motion, which was approved unanimously via roll call vote.

**DIRECTOR'S REPORT:**

In addition to the written report submitted, Saltis noted that Library staff worked with Property Management and Housing Stability staff to assist an unsheltered individual living near one of the Libraries into Ramsey County's Mary Hall shelter.

The cooling center plan for Libraries may be activated this week if an Excessive Heat Watch is issued for nighttime temperatures. The Library cooling centers were last utilized in July 2016.

**Special Note:** Pang and I are placing an emphasis on empowering formal and informal leaders across the department to create options and make decisions as we work together to emerge from the pandemic and address the multitude of operational items that lie ahead. Staff at all levels have been engaged on workgroups such as service delivery redesign, incident reporting revisions, and the This Was 2020 Book project. Project Charters including goal statements, project plans, scope, benefits, and team members are utilized for each group.

**Service Delivery Redesign:** Below are a couple examples of service delivery adjustments that are occurring:

- **Grab Bags Become "Shelf Help":** (Special thanks to Ann Wahlstrom for the content below)
- Now that we have our patrons back in our branches, we're sunseting the Grab Bag program and turning it into "[Shelf Help](#)"!

- Shelf Help is a new reference service that will allow patrons to request a curated, emailed booklist based on their personal reading, listening, or watching habits. Shelf Help forms can be found in the exact same place on our website as the Grab Bags form . . . in fact, we've kept the pictures the same for now so it's easy for everyone to find.
- Now that our buildings are open for browsing, we need to turn our focus back on assisting patrons in the buildings. The kids team alone pulled more than 18,000 books (!!!!) since January 1 as part of the Grab Bags program and we simply can't keep up with that volume now that we have patrons back in person. We don't want to completely lose the service people have come to appreciate though, so we're modifying it to a booklist.
- Thanks to Erica Redden (teens), Meg Robertson (adults), and Ann Wahlstrom (kids) who are coordinating the effort to create booklists as part of this program.
- **Tech Help: (Special thanks to Jason Lyons for the content below)**  
Tech help will continue in July/August by phone appointment on Tuesday/Wednesday (no change). However, on Thursday Tech Help will be offered by Zoom appointment instead of by phone. Patrons can sign up for ½ hour time slots.

**Coming in August,** Erica Redden will share with the Library Board what the teen area has learned during the pandemic and how they are incorporating those learnings into current and future programming. Stay tuned!

**Conduct Policy Update:** The County Manager's Policy and Planning division gave a final call out to key departments for input into the draft conduct policy. A small team of library staff provided feedback in addition to that previously provided by the Library Board. Next steps involve additional review by the EGCI Deputy County Manager and Policy Director. The approved final policy will be sent to the County Manager's Executive Team for awareness and subsequently posted to the county website mid to late July. I will share the final policy in the future with the Library Board. Staff will participate in creating/revising site specific procedures from July to October. The County Manager's compliance division will review and approve the procedures and work with site teams to create a training plan during mid-October to mid-November. Staff training is scheduled to occur mid-November through mid-December.

**IT Consolidation Update:** The consolidation efforts have two major areas. One is migrating infrastructure supporting library staff and operations, while the other is public computing. The priority of consolidation has focused on staff and operations. Major tasks, including moving staff computers and phones have been completed. Remaining equipment that requires special considerations around network configurations and server upgrades include self-check stations, security cameras, digital signage, RFID security gates, telephone messaging and automated material handlers (book sorting systems).

Self-check stations should be completed by the end of July. A new server was stood up in the County network and self-check PCs are being replaced at each library location. For security cameras, the Library is moving to a system managed by Property Management. Maplewood cameras were successfully migrated as a trial, and once a larger central server is installed, cameras at all the library locations will be connected.

The other major area of consolidation still pending will be migrating and updating public computing. Planning around public computing has been merged into a larger discussion related to the Residents First Program.

**Maplewood Renovation Update:** The Request for Proposals for the Maplewood renovation project was issued on July 14<sup>th</sup> and the pre-solicitation meeting is scheduled for July 29<sup>th</sup> with an anticipated contract start date of mid-October. Subsequently, pre-design work will commence and conclude early March 2022 with pre-design completed and project scope determined. Phase I and Phase II are scheduled for mid-March 2022 through the end of 2023. Construction is expected April 2023-December 2023. Staff and community input are part of the process.

**Partnerships with County Departments:** The Library continues to strengthen partnerships with other Ramsey County Departments. Below is a highlight of efforts that are occurring:

**Workforce Solutions:** Ongoing monthly leadership meetings have occurred since February. Discussions include how we can partner to continue offering on-site job assistance for patrons, connecting patrons who utilize job related library programs with additional resources in Workforce Solutions, and sharing information regarding the Workforce Solutions sponsored program, Right Track, to employ young adults in the Library paid for by American Rescue Plan dollars.

**Community Economic Development (CED):** Library and CED leadership met to strategize how we can build a stronger partnership. We will cross promote small business activities and plan to continue routine meetings to enhance our connections to the business community.

**Information & Public Records Administration—Enterprise Services:** Service Center staff will be accompanying Library outreach workers as a two-month pilot to make connections in the community and offer additional services. Evaluation of the experience will occur at the conclusion of the pilot.

#### **Countywide Updates:**

The **Technology Equity Team** is a countywide, inter-departmental partnership formed to develop a unified approach to advancing digital and technological equity. Pang Yang is the Library representative on this group. This body of work will have a fundamental focus on technology and tools needed for consistent and effective support, as well as producing community focused solutions to ensure residents' access to technology and information meaningfully, fairly, and equitably.

The team has adopted a framework developed by the National Digital Inclusion Alliance (NDIA) to operate and build recommendations. The NDIA framework states: Digital inclusion refers to the activities necessary to ensure that all individuals and communities, including the most disadvantaged, have access to and use of information and communication technologies. The five elements identified within the NDIA framework that make Digital Inclusion possible are:

1. Access to broadband internet service,
2. Internet enabled devices that meet the needs,
3. Access to digital literacy,
4. Quality technical support, and
5. Applications and online content designed to enable and encourage self-sufficiency, participation, and collaboration.

The Library is glad to be part of this team to provide input on this important work. More information will be provided in upcoming months.

#### **FRIENDS OF THE RAMSEY COUNTY LIBRARIES REPORT:**

##### **Friends Executive Director search**

The Friends Executive Director position was posted in June and the Board has begun conducting interviews in July. The new director announcement will be coming soon!

#### **Thank you to the Roseville Area Community Foundation for supporting the RCL Summer Learning Program!**

##### **Friends Online Book Basket Auction and Virtual Author Talk**

Thank you to the Shoreview Friends bookstore volunteers, Peggy, Miriam, and Marilyn, who curated 40+ themed book baskets for the *Friends Book Basket Mini Auction*. The online auction was held in July in conjunction with the *Friends Virtual Author Talk*, a wonderful evening with acclaimed authors, Jenna Blum and Lorna Landvik. This summer fundraiser raised over \$2,000. Proceeds support Ramsey County Library programming online and at the RCL locations in Maplewood, Mounds View, New Brighton, North St. Paul, Roseville, Shoreview, and White Bear Lake when in person programming resumes.

### Friends Bookstores

Now that RCL is open and restrictions have been lifted, the Friends bookstore volunteers are back in action and the following used bookstores and book carts opened on July 1, 2021.

- Mounds View Used Book Cart
- Roseville Used Bookstore
- Shoreview Used Bookstore
- White Bear Lake Used Book Cart

While the Maplewood Used Bookstore will not be opening until October, the Maplewood volunteer team will be offering One Day Sales of gift quality books throughout the month of July starting on Monday, July 5. Hours during the month of July:

Mondays 10:00 am – 4:00 pm  
Wednesdays 2:00 pm – 8:00 pm  
Saturdays 10:00 am – 2:00 pm

We continue to offer the Virtual Used Bookstore option as well, where you can browse books online and purchase for grab-and-go pickup at RCL-Shoreview.

From June 1, 2021, until the fall the Friends will not be able to accept donations of books, DVDs, puzzles and games at any Ramsey County Library location as we have surpassed our storage capacity. We are grateful for the generous community donations of books!

Thank you to our 2021 Partners:

Northeast Bank  
Roseville Area Community  
Foundation  
Silver Lake Smile Family Dentistry  
Twin Cities Pioneer Press  
John & Mary Bachhuber  
Courtney & Andrew Billing  
Mary & Wayne Carter  
Cathy Croghan & Kathy Robbins  
Jeff & Paula DeZellar  
Mary Disch

Lambers & Alicia Fisher  
Richard & Mary Fowler  
Elizabeth & William Frank  
Judith Froehling  
Nancy & Jim Guerino  
Frank & Jayne Harris  
John W. Harris  
Pamela Harris  
Barbara Heinemann  
Kate & Rob Huebsch  
Steven Johnson & Susan Iverson

Forum Kamdar  
Susan Miller  
Wallace & Nancy Olson  
Sheff & Deirdre Otis  
Ron & Sandi Riach  
Kris Robertson-Smith  
Dr. Krishna Saxena  
Swami & Lalitha Sundaram  
John & Ann Trapnell  
Susan Vandenberg  
Rong Yang & Haifeng Xiao

### AUDIO VISUAL MATERIALS CONTRACT EXTENSION:

Ramsey County Library obtains the bulk of its DVDs and music CDs through a primary audio-visual materials vendor, currently Baker & Taylor. The term of Baker & Taylor's contract will expire on July 31, 2021, with no renewals remaining. The Library Board approved a one-year emergency extension last year due to the pandemic.

In accordance with Ramsey County policy, a solicitation process would typically begin for a new vendor. Following discussions between Library and Procurement staff, it was determined that additional time was desired to evaluate whether a Request for Proposals (RFP) would better serve the Library's needs versus a Request for Bids (RFB). The RFP allows for consideration of factors other than cost, where the RFB awards the contract to the lowest responsive and responsible bidder.

Due to the time needed to evaluate the solicitation type, a backlog of pandemic-related solicitation requests, and a staffing shortage in Procurement that was only recently filled, it was determined that the solicitation process could not be completed in a timely manner. The Library Board has the authority to extend the current contract for another year with the same terms, which Baker & Taylor has agreed to do.

Willems made a motion to authorize the Library Director to approve the extension of the primary audio-visual materials contract with Baker & Taylor for a one-year period to run from August 1, 2021 through July 31, 2022, with all terms and conditions of the original contract to remain in force. Chiclana-Ayala seconded the motion, which was approved unanimously via roll call vote.

#### **ECF GRANT APPLICATION:**

Ramsey County Library is investigating applying for monies made available through the Emergency Connectivity Fund (ECF). The ECF program was created under the American Rescue Plan Act in 2021 to provide funding for schools and libraries to address lack of home connectivity that became evident during the COVID-19 pandemic. These funds would potentially pay for eligible equipment and/or services for library patrons who lack connected devices and/or broadband access.

Equipment and services covered by the ECF program includes:

1. Wi-Fi hotspots
2. Modems
3. Routers
4. Devices that combine a modem and router
5. Connected devices (laptops, tablets, etc.) – no desktop PCs, cell phones or software
6. Broadband connectivity and internet access

Ramsey County Library is working with St. Paul Public Library and Ramsey County Workforce Solutions to develop a collaborative and unified approach to addressing the needs of patrons meeting the program criteria while at the same time supporting the Ramsey County Technical Equity framework. The grant program is administered via E-rate, with the total dollar amount of the request yet to be determined.

The ECF application filing window will close on August 13, 2021. Requests for funding are for eligible equipment and services between July 1, 2021 and June 30, 2022. A competitive bidding process is not required, but applicants must certify they have complied with all applicable local and state procurement requirements. Saltis and Wettergren provided background information on the grant requirements and funding process.

Neblett made a motion to authorize Ramsey County Library to submit a request to fund eligible equipment and services for library patrons who lack appropriate equipment and access. Because of the limited window of opportunity, authorize the Library Director to approve any related requests for purchased over \$25,000. Any purchases would be contingent on being approved for and receiving funding. Chiclana-Ayala seconded the motion, which was approved unanimously via roll call vote.

#### **COMMUNICATIONS OVERVIEW:**

Kristi Saksvig, Communications Director for Ramsey County's Economic Growth and Community Investment (EGCI) Service Team, and Pa Na Lor, Communications Associate, were present to give an overview of the communications division and its work on behalf of the Library.

Saksvig thanked Lor for her hard work during the pandemic, when Communications staff worked closely with Library and County staff to keep the public informed about the changing service models. Lor and Saksvig listed the various methods used by Communications to accomplish their goals, and the print and electronic resources they utilize. They highlighted the awards received by their team for Library-related communications campaigns. New initiatives since the last overview in 2019 include: Service Centers, Career Labs, Library/Parks scavenger hunt, Dial-A-Story, grab bags, Read.Make.Do. kits, Teen Maker kits, and home delivery.

The Library Board Trustees discussed patron communication preferences and suggested creating a printed annual report with Library highlights for those who don't use social media or visit the Ramsey County Data Portal.



**FUTURE LIBRARY BOARD MEETINGS:**

Since March 2020, Ramsey County Library Board meetings have been held remotely due to the COVID-19 pandemic, and in accordance with the declared state and local emergencies. On Thursday, May 6, Governor Walz signed HF820, ensuring counties can conduct their open meetings remotely until July 1, 2021. Minnesota's state-wide peacetime emergency declaration expired on June 30, while the local declaration has not yet been revoked, but is being actively evaluated. The Ramsey County Board of Commissioners resumed in-person meetings in June.

Earlier this month, the Ramsey County Attorney's Office recommended that all County boards and committees subject to the Open Meeting Law return to in-person meetings as soon as possible, and no later than August 1. Since the Library Board's July 21<sup>st</sup> meeting had already been announced as a remote meeting, in-person meetings will resume in August.

At the Library Board's May meeting, the resumption of in-person meetings was discussed, with staff proposing that onsite meetings during the second half of 2021 be held in the Community Program Room at Roseville. It is the largest, most centrally located meeting location, and is available since public usage of Library meeting spaces has not yet resumed. The Community Program Rooms at Maplewood and Shoreview are currently being used as a Workforce Solutions Career Lab and for public computing, respectively. The Library Board will return to meetings at various Ramsey County Library locations in 2022.

Commissioner Reinhardt noted that Minnesota's Open Meeting Law has specific requirements for Board members to attend the meetings remotely, which includes advertising the remote location and allowing members of the public to attend at the remote site. A medical accommodation can be made for up to 60 days after in-person meetings resume.

The Library Board Trustees asked for clarification on whether staff and the public also need to attend in person or can attend remotely, and whether meetings need to be live-streamed. The Trustees also requested that branch and project reports resume with staff presenting to the Library Board.

**STRATEGIC PLANNING UPDATE:**

Ramsey County Library's current strategic plan expires at the end of 2021. A draft strategic planning process schedule prepared by Saltis was discussed by the Library Board. Saltis reported that the data from the Jam board activity at the Library Board's June meeting was used to prepare a successful proposal for Community Engagement grant funds from Ramsey County in the amount of \$25,000. The funds must be used or encumbered by December 31, 2021.

The Library Board Trustees asked for more time to provide input into the strategic planning process schedule. They also discussed whether a subcommittee should be formed to keep the process moving and recommended that the Maplewood renovation and the ongoing need for County spaces within Maplewood be included in the new plan.

**TASK FORCE UPDATE:**

Ly-Xiong reported that the facilitator hired for the meeting between the Library Board and County staff has been meeting individually with participants to gather background information. The facilitated meeting will be scheduled in the next few weeks. Chiclana-Ayala expressed her disappointment at the delay in scheduling the facilitated meeting.

**NEXT MEETING** – August 18, 2021, 6:30 p.m.

**ADJOURNMENT:**

Ly-Xiong adjourned the meeting at 8:35 p.m.

Respectfully Submitted,  
Mary Larson  
Library Board of Trustees Coordinator

---

## DIRECTOR'S REPORT

August 2021

---

### July Staff Updates:

Resigned: Grace Oehrlein, Library Page at RCL-North St. Paul  
Holly Pierson, Librarian at RCL- New Brighton  
Abby Hebler, Library Page at RCL-White Bear Lake

***This month's report is abbreviated as I've just returned from a two-week vacation. Special thanks to Pang Yang and other leaders for stepping up and covering while I was out of the office.***

**Replacement Resource for Lynda.com/LinkedIn Learning Chosen:** Udemy has been chosen to replace the Lynda.com/LinkedIn Learning resource that was eliminated in May. It contains over 6,000 video courses in English, Spanish, and several other languages. Topics include technology, business, design, and diversity & inclusion. Udemy can be found under Resources A-Z, or the Business & Finance and Education subject guides. Thanks to Charles Mosner for leading the effort to find a replacement that will meet patron needs and satisfy our internal security requirements.

**IT Consolidation Update:** In preparation for county-wide support of public computing infrastructure, the Library's network hardware and related configurations need to be updated and aligned with standards utilized by Information Services (IS). Best practices will continue to have the Library's public computing running on an isolated network, but with the infrastructure managed through IS. As a proof of concept, Ramsey County Library-Mounds View updated its public network hardware and configurations the week of August 9th. If no issues arise, other locations will follow over the next several weeks.

### Countywide Updates:

1. A new mask requirement was effective Wednesday, August 4<sup>th</sup> in county buildings. Based on updated guidance from the Centers for Disease Control (CDC) and Prevention, Ramsey County is once again requiring face coverings of employees and visitors in Ramsey County buildings and workspaces. Although compared to many areas of the United States, our overall vaccination rate is strong-nonetheless many Minnesota counties have been identified by the CDC as "substantial" or "high" for community transmission. Ramsey County is currently meeting the "substantial" threshold. CDC recommends indoor masking for counties that meet the "substantial" or "high" threshold to reduce the spread of infection.
2. Ramsey County is pursuing a staff vaccination mandate. Those staff who choose not to be vaccinated must test weekly for COVID-19. At the time of this writing, details have not been solidified. Vaccine incentives are also being pursued. This requirement is tentatively expected to be effective sometime in September.

*Karen Saltis*



## Friends Update—August 2021

### Friends Executive Director search

We're pleased to announce our search for an Executive Director has been completed successfully. A more detailed announcement will be made in September. Cyndi Cook will continue to lead the Friends and assist with the transition until that time. Our thanks go to Cyndi for being such a dedicated leader for the Friends and staunch Library advocate. We are looking forward to starting a new chapter next month!

### Condolences

Our deep condolences go out to the loved ones of Mary Anne Lindberg, who passed away on July 31<sup>st</sup> at the age of 98. Mary Anne was a founding member of the Friends in 1979 and she continued to be a strong library advocate for more than 40 years. Her unwavering support meant so much to the Friends and to Ramsey County Library.

### Thank You 2021 Partners

Northeast Bank  
Roseville Area Community Foundation  
Silver Lake Smile Family Dentistry  
Twin Cities Pioneer Press  
John & Mary Bachhuber  
Courtney & Andrew Billing  
Mary & Wayne Carter  
Cathy Croghan & Kathy Robbins  
Jeff & Paula DeZellar  
Mary Disch  
Lambers & Alicia Fisher  
Richard & Mary Fowler  
Elizabeth & William Frank  
Judith Froehling  
Nancy & Jim Guerino  
Frank & Jayne Harris  
John W. Harris

Pamela Harris  
Barbara Heinemann  
Kate & Rob Huebsch  
Steven Johnson & Susan Iverson  
Forum Kamdar  
Susan Miller  
Wallace & Nancy Olson  
Sheff & Deirdre Otis  
Jennifer Peterson & Mark Traynor  
Ron & Sandi Riach  
Kris Robertson-Smith  
Dr. Krishna Saxena  
Swami & Lalitha Sundaram  
John & Ann Trapnell  
Susan Vandenberg  
Margaret Walsh  
Rong Yang & Haifeng Xiao

## Request for Library Board Action

**Meeting Date**  
August 18, 2021

**Action Requested**  
Information and  
Discussion

**Presented By**  
Karen Saltis,  
Interim Library Director

**SUBJECT:**

2021 Second Quarter Reports

**BACKGROUND:**

On a quarterly basis, Library staff presents the following series of reports to the Library Board for information and discussion. The reports include:

- Workplan Report – prepared by Karen Saltis, Interim Library Director
- Financial Report – prepared by Mary Larson, Financial Manager
- Statistical Report – prepared by Jeff Eide, Planning & Analysis Manager
- Incident Report – prepared by Mickey Ladich, Building Services Manager

**BOARD ACTION REQUESTED:**

For information and discussion.

# Ramsey County Library | 2021 Work Plan

## Priority 1. Facilitate access by removing barriers.

Initiatives	Results and measures
<b>Advance equity, diversity, and inclusion in practices</b> <ul style="list-style-type: none"> <li>○ Develop new programming partnerships re: EDI</li> <li>○ Determine path for assessing collection re: EDI</li> <li>○ Participate in county Racial Equity and Community Engagement team initiatives</li> <li>○ Utilize Amazon Echo devices for translation at service points</li> <li>○ Determine funding to support paid communications with communities of color</li> <li>○ Transition home delivery service to U.S. Mail delivery</li> <li>○ Pursue funding for mobile library</li> <li>○ Produce a new Community Survey</li> <li>○ Produce a 2022-2023 budget that supports equitable service delivery</li> </ul>	<b>Quarter 1</b> <ul style="list-style-type: none"> <li>○ Collaborated with partners including: MN Peacebuilding Institute, Tubman Center, and the Ramsey County Community Corrections Juvenile Detention Center.</li> <li>○ Secured a grant of \$12,000 from the Friends of the Library to offer home delivery of materials by the US Mail. Acquired materials to begin offering this service by June.</li> <li>○ Presented proposal to MELSA Tech Team to create a replacement tool for the online Impact Survey used to gather information from library users about library's technology offerings. Discussions in progress.</li> </ul> <b>Quarter 2</b> <ul style="list-style-type: none"> <li>○ Collaborated with partners including: Allied Folk for Raising Allies Parenting Class + Dr Artika Tyner for series of virtual storytimes.</li> <li>○ 31% of items ordered in Q2 were racial equity selections.</li> <li>○ Staff attended training in Q2 and will be training all selectors in Q3.</li> <li>○ 10 patrons active and enrolled in home delivery service via U.S. Mail Delivery.</li> </ul>
<b>Utilize technology to improve service</b> <ul style="list-style-type: none"> <li>● Enhance print, scan, and fax services</li> <li>● Consider auto-renewal</li> <li>● Consider text notifications</li> <li>● Investigate Open Plus</li> </ul>	<b>Quarter 1</b> <ul style="list-style-type: none"> <li>○ Met with Metro Solutions and IS Project Management to begin planning for the Printer Consolidation and Cost Reduction project impacting all county facilities.</li> </ul>
<b>Support strong leadership and planning</b> <ul style="list-style-type: none"> <li>● Successfully onboard and support Interim/new Director and Deputy Director</li> <li>● Produce a new strategic plan (JE)</li> </ul>	<b>Quarter 1</b> <ul style="list-style-type: none"> <li>○ Interim Library Director started January 6<sup>th</sup>.</li> <li>○ Interviewed and selected Deputy Director who began on March 31<sup>st</sup>.</li> </ul>

# Ramsey County Library | 2021 Work Plan

	<b>Quarter 2</b> <ul style="list-style-type: none"> <li>○ Onboarded new Deputy Director.</li> <li>○ Applied for \$25,000 in community engagement funds to be used to support the new strategic plan.</li> </ul>
--	---

## Priority 2. Foster literacy and lifelong learning.

Initiatives	Results and measures
<b>Engage families and children through programming and outreach</b> <ul style="list-style-type: none"> <li>• Increase community distribution of Read. Make. Do. and other learning kits</li> <li>• Increase Summer Learning Program completion numbers</li> </ul>	<b>Quarter 1</b> <ul style="list-style-type: none"> <li>○ Distributed 285 Teen Read. Make. Do. kits with community partners Tubman Center, Mounds View Area Learning Center, Northeast Youth and Family Services, Edgewood Middle School, and Brookside Mobile Home Community.</li> <li>○ Distributed 1456 children's Read. Make. Do. kits.</li> </ul> <b>Quarter 2</b> <ul style="list-style-type: none"> <li>○ Distributed 721 Teen Read. Make. Do. kits</li> <li>○ Distributed 1101 children's Read. Make. Do. kits.</li> <li>○ Teen summer learning program 492 teens registered, written a total of 1,519 reviews.</li> <li>○ Summer learning program – 1092 kids registered to participate.</li> <li>○ Created the Read. Make. Do. Kit and the Pre-K Storytime STEAM request forms, standardized the list distribution process, harvested the daily form entries.</li> <li>○ Created and maintained the Read. Make. Do. Kit and Pre-K Storytime STEAM webpages (including digital handouts, booklists, and corresponding kit videos).</li> </ul>
<b>Engage teens through vibrant programming/strategic partnerships</b> <ul style="list-style-type: none"> <li>• Introduce Life Skills programming for teens</li> <li>• Introduce Homework Help study hall</li> <li>• Implement 100 Books Before Graduation, 100 Books Before High School</li> </ul>	<b>Quarter 1</b> <ul style="list-style-type: none"> <li>○ Offered 3 different Life Skills class series, Financial Planning (Feb), Job Searching (Mar) and Household Economics (Apr), with 24 in attendance.</li> <li>○ Offered 5 Homework Help study hall sessions with 19 teens in attendance.</li> </ul>

## Ramsey County Library | 2021 Work Plan

	<b>Quarter 2</b> <ul style="list-style-type: none"> <li>○ 28 virtual gaming programs, 181 in attendance</li> <li>○ 10 book club programs, 61 in attendance</li> <li>○ 135 kids registered for 1000 books before Kindergarten</li> <li>○ Dial a Story launched June 1! 78 calls have been made to listen in.</li> </ul>
<b>Offer robust digital literacy and maker programs</b> <ul style="list-style-type: none"> <li>• Produce adult take-home maker kits</li> <li>• Continue digital literacy classes, drop-in, and appointment help, virtually and in person – in and outside of libraries</li> </ul>	<b>Quarter 1</b> <ul style="list-style-type: none"> <li>○ Offered 11 Computers Classes for residents, reach 109 participants.</li> <li>○ Served 25 residents via Tech Help by Phone modified service.</li> </ul> <b>Quarter 2</b> <ul style="list-style-type: none"> <li>○ Expanded Tech Help Appointment by phone to 3 days a week.</li> <li>○ Added Tech Help by Appointment by Zoom weekly.</li> </ul>
<b>Offer additional adult programs supporting education and enrichment</b> <ul style="list-style-type: none"> <li>• Meet community and County goals (core areas: digital literacy, workforce, economic prosperity, health, social services, arts, race/social issues, history)</li> <li>• Explore programming for developmentally delayed adults</li> </ul>	<b>Quarter 1</b> <ul style="list-style-type: none"> <li>○ Presented 19 History programs, reaching 1724 participants.</li> <li>○ Offered 7 Community Wellbeing sessions which were attended by 187 residents.</li> <li>○ Served 73 attendees of Environmental Classes over 5 programs.</li> </ul>

### Priority 3. Maximize learning and exploration through dynamic use of technology, library, and community space.

Initiatives	Results and measures
<b>Deliver dynamic library spaces and events</b> <ul style="list-style-type: none"> <li>○ Expand access to maker equipment re: reservation, permanent space</li> <li>○ Develop new maker classes and guidelines</li> <li>○ Complete MP design and begin renovation</li> <li>○ Request CIP funds to resolve the use of the MP café and possibly expand Community Room</li> <li>○ Request CIP funds to repurpose the RV café and develop digital learning center</li> <li>○ Plan for express service model and subsequent models of reopening at all sites</li> </ul>	<b>Quarter 1</b> <ul style="list-style-type: none"> <li>○ Developed Express Service model in collaboration with Service Center, Public Health and Property Management and launched it at all seven locations between March 29 and May 3.</li> <li>○ Property Management led the CIP request submission for the Roseville Cafe' Space Renovation.</li> </ul>

# Ramsey County Library | 2021 Work Plan

<ul style="list-style-type: none"> <li>○ Collaborate with planning for county service delivery at sites</li> <li>○ Complete the renovation of DS office</li> <li>○ Improve shading and comfort in RV garden</li> <li>○ Add outlets RV second floor</li> <li>○ Refurbish furniture</li> </ul>	<p>A Digital Learning Lab that would accommodate digital literacy and maker programming was included.</p> <p><b>Quarter 2</b></p> <ul style="list-style-type: none"> <li>○ Property Management and Procurement finalized the Request for Proposals (RFP) for the Maplewood Remodel Project.</li> </ul>
<p><b>Enhance digital services</b></p> <ul style="list-style-type: none"> <li>● Migrate to Overdrive and support communication to patrons and staff</li> <li>● Implement consistent branding and production standards for videos</li> <li>● Strengthen readers advisory resources on website</li> <li>● Expand digital literacy resources on website</li> <li>● Organize maker resources on website for patrons and staff</li> <li>● Replace self-check-out</li> <li>● Lay groundwork for ILS renewal</li> </ul>	<p><b>Quarter 1</b></p> <ul style="list-style-type: none"> <li>○ Completed migration from RB Digital and Cloud Library to OverDrive and Libby.</li> <li>○ Updated the Staff Picks page to include lists beyond monthly picks.</li> <li>○ Re-organized behind the scenes website taxonomies and applied them to staff lists to make finding related content easier for patrons and staff.</li> <li>○ Created Staff List Submission form for highlighting staff lists on the website; sent to Kids, Teen, and Adult list coordinators.</li> <li>○ Working on RFP document with procurement for self-checks.</li> </ul> <p><b>Quarter 2</b></p> <ul style="list-style-type: none"> <li>○ Created video tutorials (published on Website within Niche) <i>Searching the Ramsey County Library Catalog</i> and <i>Managing your Library User Account</i>.</li> </ul>
<p><b>Ensure an active, equitable community presence and services</b></p> <ul style="list-style-type: none"> <li>● Resume and expand service to seniors and at pop-up library partner sites</li> </ul>	<p><b>Quarter 1</b></p> <ul style="list-style-type: none"> <li>○ Received approval to resume outreach activities.</li> <li>○ Began contacting Senior facility partners about willingness to receive visits.</li> </ul> <p><b>Quarter 2</b></p> <ul style="list-style-type: none"> <li>○ 1,006 total interactions.</li> <li>○ 62 new Library cards issued.</li> <li>○ 413 items checked out.</li> <li>○ 188 Read.Make.Do kits distributed.</li> </ul>



# Ramsey County Library | 2021 Work Plan

## Priority 4. Work proactively with partners to support community well-being.

Initiatives	Results and measures
<b>Engage partners to support shared community well-being goals</b> <ul style="list-style-type: none"><li>• Expand engagement with ISD622 and MV re: ConnectEd project and other plans</li><li>• Continue to engage ULEAD workers to support programming and kit production</li><li>• Leverage CTEP AmeriCorps members</li><li>• Continue meal programs</li><li>• Expand work with corrections</li><li>• Develop guidelines to align partnerships, vendor decisions, and related with our EDI goals and other strategic goals</li></ul>	<b>Quarter 1</b> <ul style="list-style-type: none"><li>○ First quarter additions to the ConnectEd program.<ul style="list-style-type: none"><li>▪ North St Paul (District 622): 79</li><li>▪ Roseville (District 623): 7</li><li>▪ White Bear Lake (District 624): 4</li></ul></li><li>○ Kindergarten Card Party virtual card distribution was 340.</li></ul> <b>Quarter 2</b> <ul style="list-style-type: none"><li>○ 3 teen workers through HIRED.</li><li>○ Hires were made for the 22-23 new year.</li><li>○ Distributed 2,625 meals through meal program.</li></ul>
<b>Align with the Friends and volunteers</b> <ul style="list-style-type: none"><li>• Support new Friend's director in fall</li><li>• Support Friends' fundraising goals</li></ul>	<b>Quarter 1</b> <ul style="list-style-type: none"><li>○ Promoted Friends online fundraising event in lieu of the annual Gala.</li></ul> <b>Quarter 2</b> <ul style="list-style-type: none"><li>○ Library Director participate in Friends Executive Committee and Board meetings to provide updates on Library activities</li><li>○ Monthly meetings with the Friends Executive Director to share information</li></ul>

## Memorandum

**To:** Ramsey County Library Board

**From:** Mary Larson

**Date:** August 11, 2021

**Subject:** Second Quarter 2021 Financial Report

Attached is the 2<sup>nd</sup> quarter 2021 financial report. Highlights include:

- ❖ Property tax revenues are collected in May exceeded projections. This may be an allocation error, and will be monitored.
- ❖ Projected revenues from Library Fines reflects the suspension of adult late fees during the COVID-19 pandemic, and the elimination of late fees on youth library materials effective January 1, 2020. With the addition of credit card revenues not included on the current report, actual Library Fines received as of June 30 were \$26,398.73, or 52.8% of projected revenues.
- ❖ Revenue from Buildings & Structures (coffee shop lease revenue) will be minimal due to the closure of Dunn Bros. Coffee in 2020 and conversion of the café spaces to use as Ramsey County Service Centers for the foreseeable future. However, Property Management fees for the spaces will be paid by the Service Center budget, partially offsetting the decrease in revenues. Workforce Solutions will pay the Property Management fees for the Career Lab space at Maplewood during 2021.
- ❖ The Library has reserved \$166,000 in its fund balance to offset anticipated revenue losses in 2021.
- ❖ Library expenditures for salaries and benefits are running very close to 50% at the halfway point of the year. A soft hiring freeze and careful monitoring of substitute scheduling are being used to stay within budget despite the increased vacancy factor in place for 2021. Reimbursement for staff deployed to service centers through April 30 is expected during the third quarter. All other operating expenditures are within budget.

## LIBRARY OPERATIONS

### CURRENT BUDGET YEAR WITH COMPARATIVE PRIOR YEAR YEAR TO DATE THROUGH JUNE 30, 2021 AND 2020

	2021					2020			
	Original Annual Budget	Adjusted Annual Budget	Year to Date Actual Cash Receipts/ Disbursements	Actual % of Budget Year to Date	Variance (Over)/Under Adjusted Budget YTD	Adjusted Annual Budget	Year to Date Actual Cash Receipts/ Disbursements	Actual % of Budget Year to Date	Variance (Over)/Under Adjusted Budget YTD
<b>Revenue</b>									
Taxes	11,120,482.00	11,120,482.00	8,415,903.25	76%	(2,855,662.25)	11,361,531.00	5,612,762.58	49%	68,002.92
County Program Aid	679,566.00	679,566.00	0.00	0%	339,783.00	678,210.00	0.00	0%	339,105.00
Fines	50,000.00	50,000.00	18,457.16	37%	6,542.84	240,000.00	72,265.95	30%	47,734.05
MELSA	200,000.00	200,000.00	0.00	0%	100,000.00	200,000.00	0.00	0%	100,000.00
PERA Rate Increase Aid	0.00	0.00	0.00	N/A	0.00	0.00	10,409.00	NA	(10,409.00)
Duplicating Copies/Sales	79,000.00	79,000.00	4,923.73	6%	34,576.27	79,000.00	29,710.71	38%	9,789.29
Interest on Investments	75,000.00	75,000.00	123.60	0%	37,376.40	75,000.00	9,326.98	12%	28,173.02
Building & Structures (Rent)	78,300.00	78,300.00	3,220.00	4%	35,930.00	76,400.00	6,898.75	9%	31,301.25
Recoveries	0.00	0.00	1,012.49	N/A	(1,012.49)	0.00	0.00	N/A	0.00
Transfers from Other Funds	581,000.00	581,000.00	0.00	0%	290,500.00	225,000.00	225,000.00	100%	(112,500.00)
<b>Total Revenue</b>	<b>12,863,348.00</b>	<b>12,863,348.00</b>	<b>8,443,640.23</b>	<b>66%</b>	<b>(2,011,966.23)</b>	<b>12,935,141.00</b>	<b>5,966,373.97</b>	<b>46%</b>	<b>501,196.53</b>
<b>Expenditures</b>									
Salaries*	5,926,976.00	5,926,976.00	2,942,742.64	50%	20,745.36	6,051,991.00	2,847,523.88	47%	178,471.62
Fringe Benefits*	2,245,021.00	2,245,021.00	1,067,957.23	48%	54,553.27	2,223,271.00	1,052,541.20	47%	59,094.30
Other Services & Charges	3,275,151.00	3,275,151.00	852,586.81	26%	784,988.69	3,267,029.00	1,286,553.15	39%	346,961.35
Supplies	180,000.00	180,000.00	41,464.16	23%	48,535.84	180,000.00	54,915.07	31%	35,084.93
Capital Outlay	61,200.00	61,200.00	1,054.83	2%	29,545.17	62,850.00	14,316.41	23%	17,108.59
Books, Periodicals, Etc.	1,175,000.00	1,175,000.00	405,001.31	34%	182,498.69	1,150,000.00	466,745.82	41%	108,254.18
	<b>12,863,348.00</b>	<b>12,863,348.00</b>	<b>5,310,806.98</b>	<b>41%</b>	<b>1,120,867.02</b>	<b>12,935,141.00</b>	<b>5,722,595.53</b>	<b>44%</b>	<b>744,974.97</b>
Inc/(Dec) to Fund Balance			3,132,833.25				243,778.44		

\* 2021 Salary expenditures through payday 7/9/21.

\* 2020 Salary expenditures through payday 7/10/20.

**LIBRARY OPERATIONS  
CURRENT YEAR DISBURSEMENTS OUT OF RESERVES  
YEAR TO DATE THROUGH JUNE 30, 2021**

	2021			Actual as a
	Reserve Amount	Year to Date Actual Cash Disbursements	Balance Unexpended 06/30/21	% of Reserve Year to Date
<b><u>Expenditures</u></b>				
2020 Operating Budget Reserves	61,815.61	54,830.77	6,984.84	89%
2019 Operating Budget Reserves	199,425.00	21,165.30	178,259.70	11%
2018 Operating Budget Reserves	235,000.00	0.00	235,000.00	0%

**LIBRARY GRANTS AND OTHER SPECIAL PROJECTS  
CURRENT YEAR DISBURSEMENTS  
YEAR TO DATE THROUGH JUNE 30, 2021**

	2021			
	Current Adjusted Budget Amount	Actual Cash Disbursements	Balance Unexpended 06/30/21	Actual as a % of Budget To Date
<b><u>Expenditures</u></b>				
2016 MELSA Technology Grant	104,000.00	103,821.75	178.25	100%

**OTHER LIBRARY FUNDS  
YEAR TO DATE RECEIPTS & DISBURSEMENTS  
THROUGH JUNE 30, 2021**

<b><u>Fund</u></b>	<b>2021</b>			
	<b>Cash Balance Beginning of Year</b>	<b>Cash Receipts Year to Date</b>	<b>Year to Date Actual Cash Disbursements</b>	<b>Cash Balance as of 06/30/21</b>
Rental Collection Revenue	60,523.68	0.00	0.00	60,523.68
Library Gift Fund	387,116.84	107,331.82	85,916.43	408,532.23
Roseville Library Capital Campaign Gift Fund	8,825.08	0.00	0.00	8,825.08



# SUMMARY OF GIFTS RECEIVED

APRIL - JUNE 2021

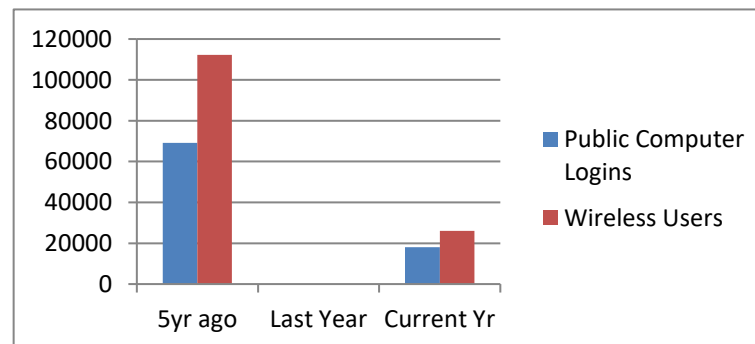
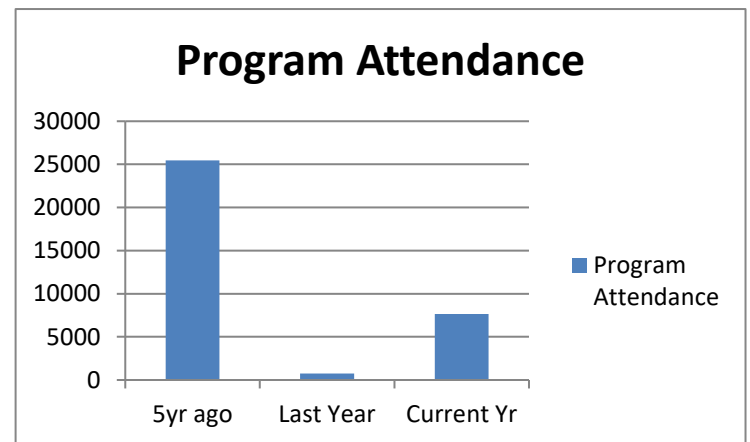
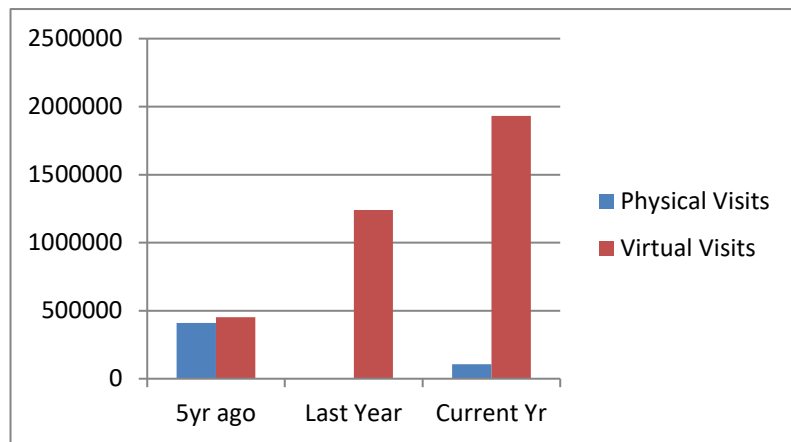
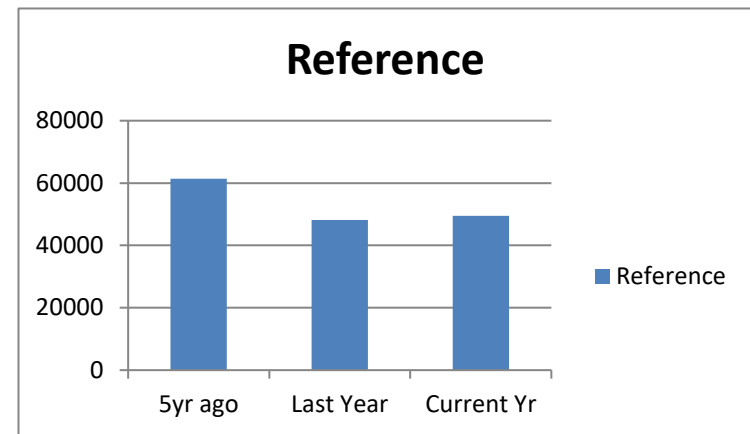
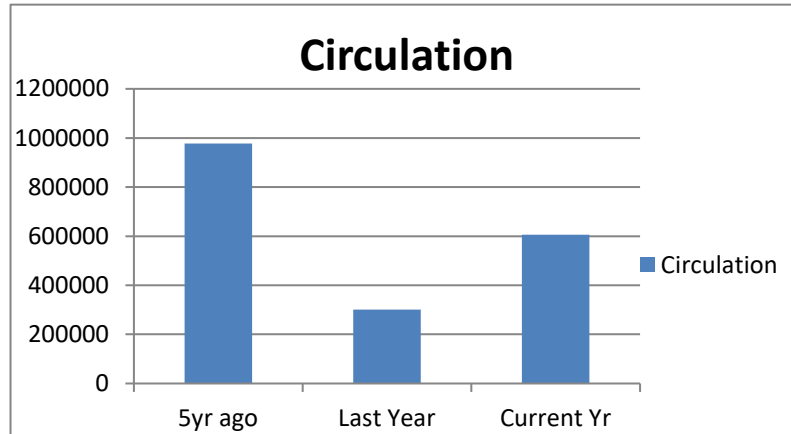
Donor	Purpose	Branch	Amount
Anonymous	Undesignated	RV	\$40.00
Metropolitan Library Service Agency (MELSA)	Legacy Program Reimbursements	System	\$18.75
	Legacy Program Reimbursements	System	\$500.00
Friends of the Ramsey County Libraries	Collections	System	\$30,000.00
	Children's Summer Learning Program	System	\$5,500.00
	Teen Summer Learning	System	\$4,000.00
	Children's Programs/Supplies	System	\$4,250.00
	Teen Programs/Supplies	System	\$2,000.00
	Adult Programs	System	\$5,000.00
	Closed Captioning	System	\$750.00
	Home Delivery by Mail	System	\$3,000.00
	Library Newsletter	System	\$375.00
	Employee Development	System	\$500.00
Metropolitan Library Service Agency (MELSA)	Legacy Program	System	\$150.00
Friends of the Ramsey County Libraries	E-books and Magazines	System	\$250.00
	Lending Collection	System	\$956.75
Friends of the Ramsey County Libraries	Children's Summer Learning	System	\$5,500.00
	Teen Summer Learning	System	\$4,000.00
	Children's Programs/Supplies	System	\$4,250.00
	Teen Programs/Supplies	System	\$2,000.00
	Adult Programs	System	\$5,000.00
	Closed Captioning	System	\$750.00
	Home Delivery by Mail	System	\$3,000.00
	Library Newsletter	System	\$375.00
<b>TOTAL:</b>			<b>\$82,165.50</b>

## **Statistical Trends**

### **2021 Second Quarter Report**

- Ongoing modified services continue to make it difficult to draw strong conclusions from the data relative to prior quarters. The libraries closed to the public on March 17 of 2020. The libraries opened to patron self-serve access in a phased schedule from March through May of 2021. Therefore, some branches will have only had patron direct access to collections for two of the three months from this quarter.
- Overall circulation for this quarter increased 101% relative to second quarter of 2020, at which time libraries were operating on a curbside pickup model. Compared to a more typical year of 2019, circulation this quarter was at 71% of normal.
- Circulation of electronic materials decreased 16% from 2020, while still increasing 24% over 2019. This suggests that, while demand continues to grow, many patrons who used these downloadable materials during the height of the pandemic in 2020 have returned to using traditional formats. The Library's digital collection accounted for 23.6% of all circulation transactions this quarter. This collection includes more than 42,000 e-books and more than 8,300 e-audiobooks. Patrons are also able to seamlessly access additional items via our MELSA partners.
- More than 100,000 patrons visited libraries in Q2, which is approximately 30% of what we saw in 2019.
- Usage of library public computers was at 29% of normal and 17% for usage of the Library's wireless networks. More than 18,000 users logged in to use more than 16,000 hours of computer time in Q2. This is in addition to the nearly 26,000 connections to the Library's wireless network.
- Holds placed on library materials was up 2.5% this year and is still approximately 35% above normal.
- Volunteers returned to donating more than 1,500 hours of service this quarter, which is about half of the hours donated in Q2 for 2019.

## Core Service Trends -- Q2



## Branches by Quarter 2021

### Total materials circulated

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	40,018	52,122			92,140
Mounds View	16,066	20,626			36,692
New Brighton	20,123	29,139			49,262
North St. Paul	6,640	8,790			15,430
Roseville	128,060	200,046			328,106
Shoreview	79,866	113,125			192,991
White Bear Lake	23,298	35,101			58,399
Tech Services	4,113	3,827			7,940
Remote Renewal	134	215			349
E-circulation	148,415	142,778			291,193
<b>Total</b>	<b>466,733</b>	<b>605,769</b>	<b>0</b>	<b>0</b>	<b>1,072,502</b>

### Children's materials circulated

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	14,486	20,585			35,071
Mounds View	7,805	11,271			19,076
New Brighton	10,722	16,560			27,282
North St. Paul	2,125	2,908			5,033
Roseville	58,438	96,776			155,214
Shoreview	42,277	66,149			108,426
White Bear Lake	10,340	17,161			27,501
Tech Services	854	605			1,459
Remote Renewal	29	32			61
E-circulation					
<b>Total</b>	<b>147,076</b>	<b>232,047</b>	<b>0</b>	<b>0</b>	<b>379,123</b>

### Registrations

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	179	246			425
Mounds View	13	82			95
New Brighton	34	129			163
North St. Paul	15	35			50
Roseville	498	888			1,386
Shoreview	205	281			486
White Bear Lake	28	104			132
Tech Services	34	61			95
Remote Renewal					
E-circulation					
<b>Total</b>	<b>1,006</b>	<b>1,826</b>	<b>0</b>	<b>0</b>	<b>2,832</b>

### Total reference

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	11,336	9,789			21,125
Mounds View	1,781	2,782			4,563
New Brighton	1,430	3,575			5,005
North St. Paul	871	1,456			2,327
Roseville	18,927	22,048			40,975
Shoreview	7,670	6,669			14,339
White Bear Lake	2,223	3,133			5,356
<b>Total</b>	<b>44,238</b>	<b>49,452</b>	<b>0</b>	<b>0</b>	<b>93,690</b>

### Visits

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	2,991	18,844			21,835
Mounds View	0	1,912			1,912
New Brighton	0	8,752			8,752
North St. Paul	0	3,463			3,463
Roseville	29,086	29,276			58,362
Shoreview	28,525	33,371			61,896
White Bear Lake	0	10,293			10,293
<b>Total</b>	<b>60,602</b>	<b>105,911</b>	<b>0</b>	<b>0</b>	<b>166,513</b>

### Meeting room use by outside groups

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	0	0			0
Mounds View	0	0			0
New Brighton	0	0			0
North St. Paul	0	0			0
Roseville	0	0			0
Shoreview	0	0			0
White Bear Lake	0	0			0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

### Public computer logins

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	2,991	3,951			6,942
Mounds View	0	466			466
New Brighton	0	939			939
North St. Paul	76	296			372
Roseville	5,893	9,759			15,652
Shoreview	2,167	2,213			4,380
White Bear Lake	0	480			480
<b>Total</b>	<b>11,127</b>	<b>18,104</b>	<b>0</b>	<b>0</b>	<b>29,231</b>

### Hours of computer use

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	2,609	3,290			5,898
Mounds View	0	317			317
New Brighton	21	570			592
North St. Paul	0	230			230
Roseville	5,470	9,493			14,963
Shoreview	2,485	2,097			4,582
White Bear Lake	0	307			307
<b>Total</b>	<b>10,585</b>	<b>16,303</b>	<b>0</b>	<b>0</b>	<b>26,888</b>

### Wireless users

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	2,847	3,684			6,531
Mounds View	224	357			581
New Brighton	756	1,132			1,888
North St. Paul	582	387			969
Roseville	12,936	15,413			28,349
Shoreview	4,571	4,469			9,040
White Bear Lake	446	533			979
<b>Total</b>	<b>22,362</b>	<b>25,975</b>	<b>0</b>	<b>0</b>	<b>48,337</b>

### Volunteer hours

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	254.00	329.00			583.00
Mounds View	0.00	0.00			0.00
New Brighton	0.00	28.00			28.00
North St. Paul	0.00	0.00			0.00
Roseville	589.00	621.00			1,210.00
Shoreview	346.00	342.15			688.15
White Bear Lake	256.00	228.75			484.75
Administration	0.00	0.00			0.00
Technical Services	0.00	0.00			0.00
Friends	0.00	0.00			0.00
<b>Total</b>	<b>1,445.00</b>	<b>1,548.90</b>	<b>0.00</b>	<b>0.00</b>	<b>2,993.90</b>

**Children's programs**

	Q1	Q2	Q3	Q4	YTD Total		Q1	Q2	Q3	Q4	YTD Total
Maplewood	0	0			0		0	0			0
Mounds View	0	0			0		0	0			0
New Brighton	0	0			0		0	0			0
North St. Paul	0	0			0		0	0			0
Roseville	0	0			0		0	0			0
Shoreview	0	0			0		0	0			0
White Bear Lake	0	0			0		0	0			0
Admin	16	14			30		312	1309			1621
<b>Total</b>	16	14	0	0	30		312	1,309	0	0	1,621

**Children's program attendance****Teen programs**

	Q1	Q2	Q3	Q4	YTD Total		Q1	Q2	Q3	Q4	YTD Total
Maplewood	13	17			30		390	405			795
Mounds View	0	0			0		0	0			0
New Brighton	0	0			0		0	0			0
North St. Paul	0	0			0		0	0			0
Roseville	0	1			1		0	45			45
Shoreview	0	2			2		0	60			60
White Bear Lake	0	0			0		0	0			0
Admin	61	84			145		249	364			613
<b>Total</b>	74	104	0	0	178		639	874	0	0	1,513

**Teen program attendance****Adult programs**

	Q1	Q2	Q3	Q4	YTD Total		Q1	Q2	Q3	Q4	YTD Total
Maplewood	0	0			0		0	0			0
Mounds View	0	0			0		0	0			0
New Brighton	0	0			0		0	0			0
North St. Paul	0	0			0		0	0			0
Roseville	0	0			0		0	0			0
Shoreview	0	0			0		0	0			0
White Bear Lake	0	0			0		0	0			0
Admin	106	124			230		8,418	5,963			14,381
<b>Total</b>	106	124	0	0	230		8,418	5,963	0	0	14,381

**Adult program attendance**

## Branches by Year/System by Quarter

Total circulation					Children's circulation				Volunteer hours			
Location	2019	2020	2021	% Change	2019	2020	2021	% Change	2019	2020	2021	% Change
Maplewood	470,977	194,172		-100.0%	184,943	71,661		-100.0%	2,159	624		-100.0%
Mounds View	128,648	57,668		-100.0%	63,670	27,440		-100.0%	281	60		-100.0%
New Brighton	210,745	76,242		-100.0%	97,581	37,661		-100.0%	529	98		-100.0%
North St Paul	92,626	31,093		-100.0%	33,519	10,712		-100.0%	101	13		-100.0%
Roseville	1,161,556	535,095		-100.0%	517,663	235,315		-100.0%	7,420	2,329		-100.0%
Shoreview	583,914	306,954		-100.0%	303,186	155,053		-100.0%	2,640	1,157		-100.0%
White Bear Lake	267,776	98,879		-100.0%	129,220	44,453		-100.0%	1,065	730		-100.0%
E-material	467,557	622,487		-100.0%								
Other					9,130	10,666		-100.0%	7,919	4,979		-100.0%
Support Services	20,796	15,450		-100.0%	3,555	2,247		-100.0%				
System Quarter 1	868,596	710,335	466,733	-34.3%	327,071	257,962	147,076	-43.0%	3,534	2,549	1,445	-43.3%
System Quarter 2	858,360	300,566	605,769	101.5%	338,133	51,723	232,047	348.6%	3,606	98	1,549	1480.5%
System Quarter 3	914,125	470,003		-100.0%	374,308	134,026		-100.0%	3,547	1,138		-100.0%
System Quarter 4	801,311	463,827		-100.0%	302,955	143,859		-100.0%	11,427	9,989		-100.0%
Annual Total	3,442,392	1,944,731		-100.0%	1,342,467	586,702		-100.0%	22,114	13,774		-100.0%

Express checkout percentages					Visits				Meeting room use by outside groups			
Location	2019	2020	2021	% Change	2019	2020	2021	% Change	2019	2020	2021	% Change
Maplewood	88.5%	21.5%		-100.0%	270,909	60,284		-100.0%	971	241		-100.0%
Mounds View	82.3%	19.9%		-100.0%	69,617	11,822		-100.0%	189	46		-100.0%
New Brighton	88.8%	22.1%		-100.0%	101,198	20,796		-100.0%	0	0		0.0%
North St Paul	67.2%	17.0%		-100.0%	39,806	8,524		-100.0%	0	0		0.0%
Roseville	86.6%	56.6%		-100.0%	542,762	147,407		-100.0%	981	210		-100.0%
Shoreview	86.5%	43.0%		-100.0%	250,923	63,978		-100.0%	1,408	296		-100.0%
White Bear Lake	89.7%	22.2%		-100.0%	137,439	27,493		-100.0%	236	68		-100.0%
System Quarter 1	83.7%	82.9%	23.3%	-72.0%	337,690	281,555	60,602	-78.5%	983	861	0	-100.0%
System Quarter 2	84.4%	0.0%	72.7%	0.0%	356,841	828	105,911	12691.2%	972	0	0	0.0%
System Quarter 3	85.4%	9.6%		-100.0%	385,796	13,100		-100.0%	859	0		0.0%
System Quarter 4	83.4%	23.2%		-100.0%	332,327	44,821		-100.0%	971	0		0.0%
Annual Average	84.2%	28.9%		-100.0%	1,412,654	340,304		-100.0%	3,785	861		-100.0%



**Public computer logins****Hours of computer use****Wireless users**

Location	2019	2020	2021	% Change	2019	2020	2021	% Change	2019	2020	2021	% Change
Maplewood	53,569	13,906		-100.0%	47,447	13,178		-100.0%	107,743	24,695		-100.0%
Mounds View	9,934	1,907		-100.0%	8,995	1,529		-100.0%	7,467	1,597		-100.0%
New Brighton	17,117	3,441		-100.0%	14,613	3,726		-100.0%	19,472	4,574		-100.0%
North St Paul	4,786	951		-100.0%	4,137	860		-100.0%	3,955	1,907		-100.0%
Roseville	109,525	30,945		-100.0%	105,520	33,415		-100.0%	362,373	92,277		-100.0%
Shoreview	29,592	8,412		-100.0%	27,078	8,965		-100.0%	98,415	21,322		-100.0%
White Bear Lake	14,322	3,429		-100.0%	1,182	2,236		-100.0%	22,357	5,024		-100.0%
System Quarter 1	56,316	47,435	11,127	-76.5%	51,687	44,705	10,585	-76.3%	154,254	120,526	22,362	-81.4%
System Quarter 2	61,760	828	18,104	2086.5%	54,858	1,656	16,303	884.5%	156,436	0	25,975	0.0%
System Quarter 3	65,754	6,439		-100.0%	60,092	9,794		-100.0%	160,998	7,009		-100.0%
System Quarter 4	55,015	9,207		-100.0%	52,335	9,409		-100.0%	150,094	23,861		-100.0%
Annual Total	238,845	62,991		-100.0%	218,971	63,908		-100.0%	621,782	151,396		-100.0%

**Reference****Registrations****Hours open**

Location	2019	2020	2021	% Change	2019	2020	2021	% Change	2019	2020	2021	% Change
Maplewood	43,251	39,910		-100.0%	2,048	597		-100.0%	3,149	660		-100.0%
Mounds View	15,704	10,010		-100.0%	733	185		-100.0%	1,764	371		-100.0%
New Brighton	18,551	8,931		-100.0%	874	200		-100.0%	2,225	460		-100.0%
North St Paul	13,520	7,917		-100.0%	263	86		-100.0%	1,764	357		-100.0%
Roseville	115,843	133,120		-100.0%	6,333	2,741		-100.0%	3,149	2,072		-100.0%
Shoreview	38,311	39,845		-100.0%	1,919	596		-100.0%	3,162	1,442		-100.0%
White Bear Lake	18,733	12,337		-100.0%	1,078	227		-100.0%	2,242	461		-100.0%
Technical Services					689	174		-100.0%				
System Quarter 1	57,993	75,556	44,278	-41.4%	3,788	2,664	1,006	-62.2%	4,331	3,629	2,337	-35.6%
System Quarter 2	66,040	48,126	49,452	2.8%	2,906	567	1,826	222.0%	4,432	0	3,824	0.0%
System Quarter 3	71,994	75,595		-100.0%	3,508	731		-100.0%	4,424	630		-100.0%
System Quarter 4	67,886	52,793		-100.0%	3,735	844		-100.0%	4,268	1,564		-100.0%
Annual Total	263,913	252,070	93,730	-62.8%	13,937	4,806	2,832	-41.1%	17,455	5,823	6,161	5.8%

**Website visits**

	2019	2020	2021	% Change
Quarter 1	947,936	504,883	2,316,238	358.8%
Quarter 2	907,805	1,239,946	1,931,272	55.8%
Quarter 3	961,773	1,787,880		-100.0%
Quarter 4	743,883	2,136,403		-100.0%
Annual Total	3,561,397	5,669,112	4,247,510	-25.1%

**Holds placed**

	2019	2020	2021	% Change
Quarter 1	116,914	103,469	209,601	102.6%
Quarter 2	107,122	141,425	145,005	2.5%
Quarter 3	110,569	205,573		-100.0%
Quarter 4	100,723	204,522		-100.0%
Annual Total	435,328	654,989	354,606	-45.9%

**E-materials circulated**

	2019	2020	2021	% Change
Quarter 1	117,864	133,803	148,415	10.9%
Quarter 2	114,686	169,581	142,778	-15.8%
Quarter 3	116,844	165,517		-100.0%
Quarter 4	118,163	153,586		-100.0%
Annual Total	467,557	622,487	291,193	-53.2%

**Incoming ILL**

	2019	2020	2021	% Change
Quarter 1	4,484	3,839	4,376	13.99%
Quarter 2	4,233	90	3,872	4202.22%
Quarter 3	4,387	1,593		-100.00%
Quarter 4	4,012	3,157		-100.00%
Annual Total	17,116	8,679	8,248	-5.0%

**Outgoing ILL**

	2019	2020	2021	% Change
Quarter 1	4,536	3,750	3,273	-12.72%
Quarter 2	4,533	745	2,901	289.40%
Quarter 3	4,577	1,912		-100.00%
Quarter 4	4,165	2,988		-100.00%
Annual Total	17,811	9,395	6,174	-34.3%

**Value of gifts added**

	2019	2020	2021	% Change
Quarter 1	\$6,888.72	\$9,818.25	\$2,397.23	-75.6%
Quarter 2	\$6,102.19	\$23,144.87	\$4,723.60	-79.6%
Quarter 3	\$19,235.42	\$3,931.62		-100.0%
Quarter 4	\$2,061.85	\$942.75		-100.0%
Annual Total	\$34,288.18	\$37,837.49	\$7,120.83	-81.2%

## Request for Library Board Action

Meeting Date  
August 18, 2021

Action Requested  
Information and Discussion

Presented By  
Mickey Ladich,  
Building Services Manager

**SUBJECT:**

Second Quarter 2021 Incident Reporting

**BACKGROUND:**

The number of incidents increased from eight incidents in the first quarter of 2021 to 18 incidents in the second quarter. This is to be expected as we have expanded in person services and more people are coming into the libraries.

**BOARD ACTION REQUESTED:**

For information and discussion.

Incident Report Comparison First Quarter				
	2018	2019	2020	2021
New Brighton	0	1	0	0
Maplewood	6	12	15	4
Mounds View	1	0	0	0
North St. Paul	0	0	0	0
Roseville	16	7	5	2
Shoreview	1	4	2	2
White Bear Lake	2	0	1	0
	26	24	23	8

Incident Report Comparison Second Quarter				
	2018	2019	2020	2021
New Brighton	0	0	0	1
Maplewood	8	19	2	5
Mounds View	0	0	0	0
North St. Paul	1	5	0	1
Roseville	11	11	2	8
Shoreview	5	8	0	0
White Bear Lake	3	2	0	3
	28	45	4	18

Incident Report Comparison Third Quarter				
	2018	2019	2020	2021
New Brighton	1	0	0	
Maplewood	11	13	3	
Mounds View	0	0	0	
North St. Paul	0	1	1	
Roseville	24	18	5	
Shoreview	6	7	3	
White Bear Lake	6	5	0	
	48	44	12	

Incident Report Comparison Fourth Quarter				
	2018	2019	2020	2021
New Brighton	0	0	0	
Maplewood	12	19	1	
Mounds View	0	0	0	
North St. Paul	2	0	1	
Roseville	17	14	3	
Shoreview	9	2	3	
White Bear Lake	1	0	0	
	41	35	8	

Totals	143	148	47	26
--------	-----	-----	----	----

## Request for Library Board Action

**Meeting Date**  
August 18, 2021

**Action Requested**  
Approve Agreement

**Presented By**  
Karen Saltis,  
Interim Library Director

**SUBJECT:**

CTEP Agreement with Saint Paul Neighborhood Network for 2021-2022 Program

**BACKGROUND:**

Since 2010, Ramsey County Library has entered into annual agreements with St. Paul Neighborhood Network (SPNN) to serve as a host site for the Community Technology Empowerment Project (CTEP) AmeriCorps Program. The Library hosts CTEP AmeriCorps members who provide digital literacy and job search programming for teens and adults at libraries and in the community.

CTEP members serve full-time for a year beginning in September. They receive a stipend, a health care option, and an educational award upon completion of service.

The Library pays a stipend of \$10,200 per first year member, and \$11,000 for second year members. For the 2021-2022 program Ramsey County Library was awarded four CTEP member positions; three first year members and one second year member for a total payment of \$41,600. The Library Board must approve expenditures of \$25,000 or more.

**BOARD ACTION REQUESTED:**

Authorize the Library Director to sign the 2021-2022 Host Site Agreement with St. Paul Neighborhood Network and host four CTEP AmeriCorps members at a cost not to exceed \$41,600.

## Request for Library Board Action

**Meeting Date**  
August 18, 2021

**Action Requested**  
Information and Discussion

**Presented By**  
Erica Redden,  
Teen Services Coordinator

**SUBJECT:**

Teen Services Report

**BACKGROUND:**

Erica Redden, Teen Services Coordinator at Ramsey County Library, will attend the August Library Board meeting to present information about teen programming at RCL.

**BOARD ACTION REQUESTED:**

For information and discussion.



## Request for Library Board Action

**Meeting Date**  
August 18, 2021

**Action Requested**  
Information and Discussion

**Presented By**  
Karen Saltis,  
Interim Library Director

**SUBJECT:**

Ramsey County Library in Maplewood Renovation Update

**BACKGROUND:**

Jennifer McMaster, Project Manager for Ramsey County Property Management, will be present to update the Library Board of Trustees on the Maplewood renovation project. The Request for Proposals for the project was issued on July 14<sup>th</sup> and the pre-solicitation meeting was held on July 29<sup>th</sup>.

**BOARD ACTION REQUESTED:**

For information and discussion.

## Request for Library Board Action

**Meeting Date**

August 18, 2021

**Action Requested**  
Information & Discussion**Presented By**  
Karen Saltis,  
Interim Library Director**SUBJECT:**

Strategic Planning Update

**BACKGROUND:**

Ramsey County Library's current strategic plan expires at the end of 2021. Karen Saltis, Interim Library Director, will update the Library Board on the status of the strategic planning process.

**BOARD ACTION REQUESTED:**

For information and discussion.

## Request for Library Board Action

**Meeting Date**  
August 18, 2021

**Action Requested**  
Information and Discussion

**Presented By**  
Board Members

**SUBJECT:**

Task Force Update

**BACKGROUND:**

At this meeting, Ramsey County Library Board Trustees will discuss the facilitated meeting with County staff and the Ramsey County Attorney's Office to review the revised Roles & Responsibilities chart, and will also discuss the timetable for the upcoming joint meeting with the Ramsey County Board of Commissioners.

**BOARD ACTION REQUESTED:**

For information and discussion.

## Ramsey County Library in the news:

8/9: Patch


Keystone Foodmobile - Roseville Library

<https://patch.com/minnesota/roseville/calendar/event/20210809/1113096/keystone-foodmobile-roseville-library>

## FACEBOOK:

**Ramsey County Library**  
Published by CoSchedule App · July 14 at 8:24 AM · 🌐

The Pop-Up Library is at the St. Paul Farmers Market in the Aldrich Arena parking lot this morning until 12 p.m. Stop by to check out a book, make a button and grab a children's Read. Make. Do. Kit for this rainy afternoon.



1,758 People Reached    109 Engagements    ↑ +4.2x Higher Distribution Score    **Boost Post**

👍❤️ 58    5 Shares

**Ramsey County Library**  
Published by CoSchedule App · July 23 at 3:59 PM · 🌐

Read-It-Down has resumed at all our library locations. Youth, 17 years old and younger, can drop in anytime during the week to read down any lost or damaged fines. Earn \$1 for every fifteen minutes of reading time. Questions: Ask a librarian at [rclreads.org/ask-a-librarian](https://rclreads.org/ask-a-librarian).

RCLREADS.ORG  
**Ask a Librarian**


679 People Reached    19 Engagements    ↑ +1.5x Higher Distribution Score    **Boost Post**

👍 11    1 Share

**Ramsey County Library**  
Published by CoSchedule App · July 20 at 5:31 PM · 🌐

Read. Make. Do. kits are now available to register. Kits include Nature Craft & Play, Mind-Boggling Mazes and more. Browse kits today: [rclreads.org/read-make-do-kits](https://rclreads.org/read-make-do-kits)

Kits are funded with money from the Friends of the Ramsey County Libraries. Learn how you can help the Friends continue their support for the summer reading program: [rclfriends.org](https://rclfriends.org)



RCLREADS.ORG  
**Read. Make. Do. Kits**  
Read, Make, Do. kits are programs-in-a bag designed to help kids i...


656 People Reached    49 Engagements    ↑ +1.6x Higher Distribution Score    **Boost Post**

👍 5    1 Share

**Ramsey County Library**  
Published by Pa Na Lor · July 22 at 2:39 PM · 🌐

During periods of hot weather, take these precautions to stay cool in the heat:

- Limit outdoor activity, especially midday when the sun is hottest.
- Drink more water than usual and don't wait until you're thirsty to drink more. Water is better at cooling your body than drinks with sugar.
- Wear loose, lightweight, light-colored clothing.
- Use sunscreen.... **See More**



Bringing the Heat

Another prolonged period of above normal temperatures begins today. Hot days ahead...

**US National Weather Service Twin Cities Minnesota**  
July 22 at 7:11 AM · 🌐

It will be a hot finish to July with numerous runs into the 90s expected. In addition, we'll be keeping an eye out for the threat of a few strong to severe stor... **See More**

987 People Reached    19 Engagements    — Distribution Score    **Boost Unavailable**

👍 4



### Ramsey County Library

Published by CoSchedule App · July 25 at 1:28 PM · 🌐

Grab Bags are now Shelf Help! Fill out the form and our librarians will pull together a list of some awesome reads for your child, teen or you, and email it straight to your inbox.

Kids & Teens: [rclreads.org/shelf-help-for-kids-teens](http://rclreads.org/shelf-help-for-kids-teens)

Adults: [rclreads.org/shelf-help-for-adults](http://rclreads.org/shelf-help-for-adults)

# SEY C

RCLREADS.ORG

#### Shelf Help for Kids & Teens

Looking to freshen up your children's reading lists? Let our youth services librarians provide a little Shelf Help! Fill out the...

612

People Reached

13

Engagements

↑ +1.1x Average

Distribution Score

Boost Post



4



### Ramsey County Library

Published by CoSchedule App · July 29 at 2:17 PM · 🌐

1000 Books Before Kindergarten is a fun reading program for kids who haven't started Kindergarten yet.

Sign up today: [rclreads.beanstack.org](http://rclreads.beanstack.org)



651

People Reached

19

Engagements

↑ +1.1x Average

Distribution Score

Boost Post



8



### Ramsey County Library

Published by CoSchedule App · July 27 at 1:52 PM · 🌐

Virtual Paws to Read is available via our website. Pick a video and spend a few minutes reading out loud with a furry friend.

<https://my.nicheacademy.com/kidsathome?category=4904>

MY.NICHEACADEMY.COM

#### Niche Academy

537

People Reached

11

Engagements

↑ +1.3x Higher

Distribution Score

Boost Post



4



### Ramsey County Library

Published by CoSchedule App · July 31 at 1:31 PM · 🌐

DYK? In 2020, residents checked out 1.9 million items, including books, audiobooks, electronic books, movies and music, games and more.

Learn more: [bit.ly/3kJMtE](http://bit.ly/3kJMtE)



DATA.RAMSEYCOUNTY.US

#### Library Usage

Ramsey County Library (RCL) is a system of seven public libraries in...

702

People Reached

33

Engagements

↑ +1.6x Higher

Distribution Score

Boost Post



12



### Ramsey County Library

Published by Pa Na Lor · August 4 at 9:02 AM · 🌐

Due to an increase in the number of COVID-19 cases in Ramsey County, and new recommendations from the Centers for Disease Control and Prevention, cloth face coverings are now required in county facilities. All visitors and employees are required to wear cloth face coverings regardless of whether they are vaccinated or not, to help reduce the transmission of COVID-19.

This policy applies to all indoor buildings and facilities operated by Ramsey County. There is no state or co... [See More](#)



RAMSEYCOUNTY.US

#### Cloth Face Coverings (Masks) | Ramsey County

Guidance for wearing cloth face coverings in public settings.



66

5 Comments 7 Shares



Like



Comment



Share

Oldest ▼



Carrie Stahl Dickson  
Thank you!

Like · Reply · Message · 1w



Edward Bertsch  
Get your vaccinations, morons.

Like · Reply · Message · 6d



1

2 Replies



Ashley Kaelber  
Such a disappointment.

Like · Reply · Message · 6d



# TWITTER:



**Dr. Holly Menninger** @DrHolly · Jul 7

Woohoo! Today I helped deliver 400 @BellMuseum Science + Nature Kits to @rclreads in Roseville to share out with kids and families in our community to support hands-on, #STEM learning and nature exploration this summer!



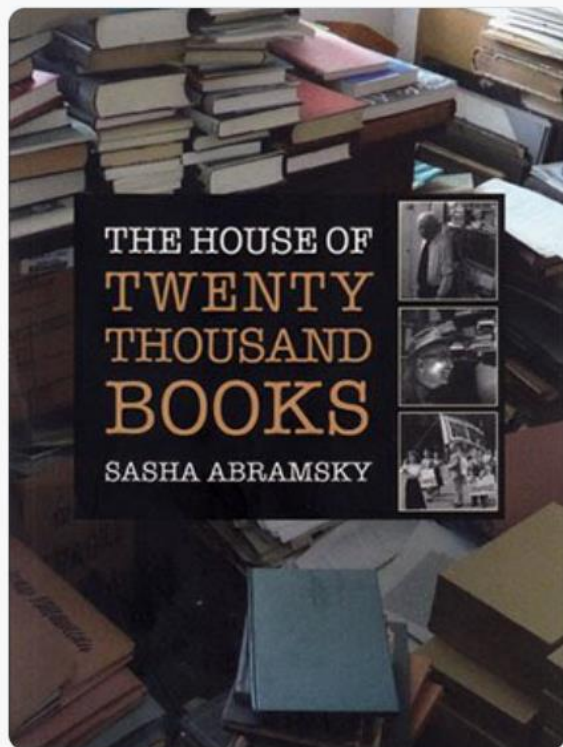
You and Bell Museum

1 5 30



**MN Reader** @ireadalotmn · Jul 12

@rclreads my best summer read, so far



1



**T. G. Polachek** @TomsBrightIdeas · Jul 17

Replying to @librarycongress

My library is at Roseville @rclreads and I miss Howard doing countdown trivia before the building closes.

1



**Ramsey County Library Friends** @RCLFriends · Jul 8

Our Virtual Author Talk with @Jenna\_Blum and Lorna Landvik is one week away! Register by tomorrow (Friday 7/9) to be eligible for prizes and mailed a party pack! 🎉

Register: [webink.donorperfect.com/atreg21](https://webink.donorperfect.com/atreg21)

Learn more: [rclfriends.org/events/july-ta...](https://rclfriends.org/events/july-ta...)

Proceeds support @rclreads.



1 2 2



**Jenna Blum** @Jenna\_Blum

Replying to @RCLFriends and @rclreads

Can't wait for this! Thank you!

9:49 PM · Jul 8, 2021 · Twitter for iPhone

1 Like



**Spontaneous Construction** @SponConFTC · Jul 16

Yesterday our team demoed our robot at the Shoreview library for the online story time. Thank you to the Shoreview library for having us! Check out the @rclreads Facebook page to tune in to the story times.

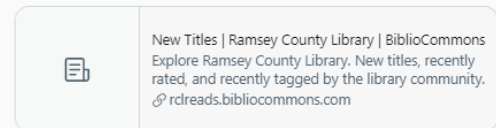


4



**RamseyCountyLibrary** @rclreads · Jul 22

What's new at the library? Explore July new and on order titles today:



1 1 1



**Jenna Race** @Mrs\_Meowmerz

Replying to @rclreads

New books? 📚📖📕📗

11:05 AM · Jul 22, 2021 · Twitter for Android



**RamseyCountyLibrary** @rcldreads · Jul 31

DYK? In 2020, residents checked out 1.9 million items, including books, audiobooks, electronic books, movies and music, games and more. Learn more: [bit.ly/3kJMtE](https://bit.ly/3kJMtE) [data.ramseycounty.us/stories/s/Libr...](https://data.ramseycounty.us/stories/s/Libr...)

1 1 1



**Jenna Race**  
@Mrs\_Meowmerz

Replying to @rcldreads

Idk if this is exciting as I think it is, but I checked out an audio book today. It's my first time trying it out. I usually prefer physical books but wanted to listen while I work. I'm nerd excited to listen now.

4:17 PM · Jul 31, 2021 · Twitter for Android

1 Like

1 1



**MJ** @M\_3927 · Jul 31

@rcldreads has this book in their catalog! Thanks!



**Discover Nikkei** @discovernikkei · Jul 30

#NEWonDN Book on Heart Mountain football team achieves brilliance  
By Arthur A. Hansen , Nichi Bei Weekly  
[5dn.org/6e2f8b3](https://5dn.org/6e2f8b3)  
@nichibei #HeartMountain @HeartMountainWY

1

# GOOGLE:

## Ramsey County Library - Maplewood

3025 Southlawn Dr, Maplewood, MN

Write a review

4.3 ★★★★★ 67 reviews



**Brian Dall**  
Local Guide · 357 reviews · 140 photos

★★★★★ 3 weeks ago NEW

Automatic book return process is relatively easy and quick, but unlike at the Roseville Branch, at the Maplewood Branch, you do have to get out of your car. It leaves you and your vehicle somewhat vulnerable. (They have a drive up window, but it isn't for the book return process.)

## Ramsey County Library - New Brighton

400 10th St NW, New Brighton, MN

Write a review

4.5 ★★★★★ 29 reviews

People often mention

All kids 5

Sort by

Most relevant Newest Highest Lowest



**Ritu Garg**  
Local Guide · 43 reviews

★★★★★ 2 weeks ago NEW

I don't like the carpet. A tiled floor, such as the one in Roseville Library would be more environmentally friendly and hygienic. It's constantly noisy with little kids running around, and screaming.

## Ramsey County Library - Roseville

2180 Hamline Ave N, Roseville, MN

4.6 ★★★★★ 154 reviews



**Theresa Dodor**  
11 reviews · 2 photos

★★★★★ 2 weeks ago NEW

I've never had a bad experience at the library  
All libraries are 5 ★

## Ramsey County Library - White Bear Lake

2150 2nd St, White Bear Lake, MN

Write a review

4.5 ★★★★★ 28 reviews

People often mention

All read 6

Sort by

Most relevant Newest Highest Lowest



**Todd Soule**  
Local Guide · 107 reviews

★★★★★ a day ago NEW

I remember back when they were remodeling, and was surprised with how well it turned out. The staff are amazing, helpful, and supportive.