

Ramsey County Library Board of Trustees Meeting June 16, 2021 Virtual Meeting Agenda 6:30 PM

CONNECT community
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The meeting is available for public viewing at

https://zoom.us/j/97273861941?pwd=R1pzTkxZYlM0WkF3UTJCRHp0cWdNUT09

Phone: 651-372-8299; Meeting ID: 972 7386 1941; Passcode: 764121

Pursuant to Minn. Stat. § 13D.021 and 13D.04 Subd. 3, the Chair of the Ramsey County Library Board has determined that an in-person meeting is not practical or prudent because of the COVID-19 pandemic and the declared state and local emergencies. Board members will participate by telephone or other electronic means. In addition, it may not be feasible to have any Library Board member, staff, or members of the public present at the regular meeting location due to the COVID-19 pandemic and the declared emergencies. Members of the public will be able to watch the meeting live online. Part of the Executive Session will be closed to the public pursuant to Minn. Stat. § 13D.05, subd. 3.

- I. Call to Order (6:30)
- **II. Public Comment** (6:30-6:35)
- III. Approval of Agenda (6:35)
- **IV. Consent Agenda** (6:35-7:00)
 - A. Approval of May 19, 2021 Minutes (2)
 - B. Director's Report (3)
 - C. Friends of the Ramsey County Libraries Report (4)
- V. Action Items
- VI. Discussion Items (7:00-8:30)
 - A. Strategic Planning Preliminaries
 - B. Task Force Update
- VII. Adjournment (8:30)

Scheduled Upcoming Meetings		
July 21, 2021	Virtual Meeting	Joint Meeting with County Board (tentative)
6:30 p.m.		Library Director Search Update
		Write Off Uncollectible Debt
August 18, 2021	Virtual Meeting	Library Director Search Update
6:30 p.m.		Second Quarter Reports
September 15, 2021	Virtual Meeting	Library Director Search Update
6:30 p.m.		

Library Board of Trustees

Sida Ly-Xiong, Chair Gwen Willems, Vice Chair Claire Chang, Secretary Debra Berry Marisol Chiclana-Ayala Sylvia Neblett Steve Woods

Ramsey County Board Liaison Commissioner Victoria Reinhardt

Interim Library Director Karen Saltis

Administrative Office 4560 North Victoria St. Shoreview, MN 55126 Phone: (651) 486-2200 www.rclreads.org



Minutes of the Ramsey County Library Board May 19, 2021

LIBRARY TRUSTEES PRESENT:

Deb Berry, Claire Chang, Marisol Chiclana-Ayala, Sida Ly-Xiong, Gwen Willems

LIBRARY TRUSTEES ABSENT:

Sylvia Neblett, Steve Woods

STAFF PRESENT:

Karen Saltis, Interim Library Director; Pang Yang, Deputy Director; Mary Larson, Library Board Coordinator; Carol Jackson, Library Manager; Jeff Eide, Senior Library Manager; Carrie Lyons, Library Manager

OTHERS PRESENT:

Victoria Reinhardt, Ramsey County Commissioner and Liaison to the Library Board of Trustees; Elizabeth Tolzmann, Ramsey County Director of Policy & Planning; Deanna Pesik, Ramsey County Chief Compliance and Ethics Officer

CALL TO ORDER:

Ly-Xiong called the virtual meeting to order at 6:35 p.m. via Zoom video conference.

PUBLIC COMMENT:

No public comment.

APPROVAL OF AGENDA:

Chiclana-Ayala made a motion to approve the agenda for May 19, 2021, as presented. Berry seconded the motion, which was approved unanimously via roll call vote.

APPROVAL OF MINUTES:

Chiclana-Ayala made a motion to approve the minutes of April 21, 2021 as presented. Willems seconded the motion, which was approved unanimously via roll call vote.

DIRECTOR'S REPORT:

<u>Service Delivery Redesign</u>: All Ramsey County Library locations are now offering expanded services, which includes browsing. A small staff group is focusing on when and how we can add additional services safely. Those services include study and conference room use as well as future in person programming. More information will follow as these plans unfold.

Saltis noted that the mask mandate was recently updated by the County Commissioners, allowing staff to remove masks in their offices and workstations, but continue the requirement to wear them in staff common areas and public spaces.

Mobile Vaccination Clinic at Ramsey County Library-North St. Paul: In partnership with the Minnesota Department of Health and the City of North St. Paul, RCL-NS is pleased to report that a Mobile Vaccination Clinic is being offered on May 17th and May 18th. The clinic has been advertised heavily through the city and on Ramsey County's vaccine finder page, the Ramsey County Library website, and through social media. We're proud to partner in this very important community event.

<u>IT Consolidation Update</u>: The Library IT Consolidation project reached a significant milestone May 6th. All Ramsey County Library staff workstations have been updated and moved into the Ramsey County network. The Library's Digital Services staff and the Department of Information Services staff are presently working through some minor outstanding issues related to unique configuration requirements.



There is still a good deal of work to do to reach full consolidation, with the next step being phone system integration. That will happen on May 25th. Once complete, the library phones will be updated and provide seamless integration with other Ramsey County departments.

The Library's public network and computing will remain in place for the near future. Discussions are taking place around public computing support across all departments and how that support aligns with the Residents First initiative.

<u>Staff news</u>: See two examples below of gratitude for work at the Library.

Hi Everyone,

There was a Facebook compliment I would like to pass along to everyone. Karla writes:

"Hello Library! We are excited to be able to visit again. But we have to say a GIANT THANK YOU for the services provided throughout the pandemic. We actually used the library MORE. As a family we'd peruse the online catalog and loved to go and pick up our selections. We appreciate your creativity to keep it going and all of your hard work. Thank you."

Thank you both for all of your hard work in creating and putting together the RMD kits for outreach! They are very much appreciated and certainly making a difference in our communities!



FRIENDS OF THE RAMSEY COUNTY LIBRARIES REPORT: Library Giving Day

The Friends joined library advocates around the country in April on #LibraryGivingDay to celebrate public libraries and raise funds for RCL Summer Learning Program materials and programs. Thanks to our generous 2021 Partners and Library Giving Day contributors, the Friends have raised \$9,500 of our \$38,000 Summer Learning Program grant commitment for the year so far.

Praise from parents for RCL's Summer Learning Program

"While being largely homebound since March, my kids have participated in summer reading programs from home through the gift of a book each and they have engaged in at-home creative activities. The library's value to us is incalculable and while I don't often pause to reflect, I just wanted you to know how grateful we are for you all."

"The kits have so impressed me! I have shared the information with many families that have teens because they are so neat and organized. I couldn't be more appreciative. Thanks for providing some much needed and well thought out activities for myself, my family and the community."

Virtual Used Bookstore Now Open at RCL-Roseville

Our Virtual Used Bookstore is now open for business in two locations! Books of many genres, videos, games, music CDs and audiobooks are available to browse, order online and pick up "grab and go" style at the Ramsey County Library in Roseville in addition to RCL-Shoreview. Items available vary by location and must be picked up at the location where they are in stock. Patrons placing orders of \$25 or more on a single day may request pickup of their entire order at either Roseville or Shoreview. Learn more & start shopping: https://rclfriends.org/buy-books/virtual-bookstore/.



New Partnership Program in 2021

Organizations, businesses, individuals, and families are invited to become 2021 Partners. A gift of \$500 or more to support Ramsey County Library will receive recognition and perks throughout the year.

2021 FIRST QUARTER REPORTS:

On a quarterly basis, Library staff presents several reports to the Library Board for information and discussion. The reports include:

- Workplan Report prepared by Karen Saltis, Interim Library Director
- Statistical Report prepared by Jeff Eide, Senior Library Manager
- Incident Report prepared by Mickey Ladich, Property Manager

Following discussion on each of the reports, the Library Board accepted the first quarter reports as presented.

KANOPY VIDEO STREAMING CONTRACT:

In February 2020, the Library Board authorized staff to pursue procurement and contracting with a video streaming provider. Following that meeting, Ramsey County Library closed to walk-in services on March 17, 2020, due to the COVID-19 pandemic. Ramsey County Procurement approved an emergency procurement request for a one-year subscription to Kanopy, based on the pandemic and the County-wide efforts to provide as many remote services as possible in order to serve the residents of Ramsey County while maintaining social distance protocols.

Subscription Details for the first year of the contract included:

- One year subscription for \$40,000.
- Contract allowed simultaneous access for library patrons.
- Patrons are issued 10 credits per month, with a flat fee deducted from the contract amount for each use.
- There is no penalty for exceeding the deposit amount.
- Any unused funds rollover to the next contract year.

At the end of the first year of the Kanopy contract, Ramsey County Library had a credit balance of approximately \$12,000 to roll over to another subscription. Based on this credit and other criteria including the diverse content, public performance rights, and continuity of service benefits, Ramsey County Procurement has authorized Ramsey County Library to enter into a single source contract with Kanopy for up to five (5) years, with annual subscription payments and a termination clause that allows the Library to cancel the contract with 30 days notice. Terms would remain the same, with the first year subscription cost of \$42,000 less carryover credits.

Following a discussion on the first year usage statistics, patron satisfaction, the procurement process, and the Library's collections budget, Willems made a motion to authorize the Library Director to contract with Kanopy for a five-year video streaming subscription. Contract shall be payable in annual subscription payments less carryover credits, at a total cost for five (5) years not to exceed \$300,000, and shall include a 30-day termination clause. First year subscription cost to be \$42,000 less carryover credits from the 2020 contract. Subject to approval by Ramsey County Procurement. Chiclana-Ayala seconded the motion, which was approved unanimously via roll call vote. The Trustees asked staff to update the Library Board next year on usage statistics and patron satisfaction with the streaming service.

FIRST QUARTER FINANCIAL REPORT:

Library Trustees received an overview of the first quarter financial report.

Chang made a motion to accept the first quarter financial report as presented. Berry seconded the motion, which was approved unanimously via roll call vote.



RAMSEY COUNTY POLICY DISCUSSION:

Elizabeth Tolzmann, Director of Policy and Planning, and Deanna Pesik, Chief Compliance & Ethics Officer, shared a PowerPoint presentation to outline the process of how countywide policies are created, reviewed, communicated, implemented, and enforced.

The Ramsey County Board of Commissioners is responsible for establishing strategic direction for the county, creating policies and adopting a biennial budget. They approve the vision, mission and goals but not the strategic plan; and policies that impact visitors but not staff operations.

In 2015, Ramsey County reorganized into four service teams, with the Library falling into the Economic Growth and Community Investment (EGCI) team. Tolzmann and Pesik are part of the Executive Team, which reports directly to the County Manager along with the four Deputy County Managers who lead the service teams. The Policy and Planning team provides support for countywide strategic alignment, leads the County's strategic planning process, and supports development and review of departmental and countywide policies. The Compliance and Ethics office ensures that policies, procedures, and guidelines are clearly communicated and enforced at all levels of the organization.

Ramsey County's Administrative Policy Manual has 122 policies. Examples of recent and upcoming policies with countywide impact being reviewed include:

- Racial Equity Policy
- Naming Policy
- Face Mask Policy
- Conduct in Countywide Property Policy
- Community Engagement, Gift Card and Advance Payment Policy
- Flexible Work Policy

The Library Board Trustees discussed the review process, and how affected departments and key stakeholders are identified and engaged. The Trustees also questioned whether departments can have separate policies, or be given exceptions within County policies. The need for ongoing communication during the policy updating process was stressed, to ensure that impacted departments are notified of changes and feedback from stakeholders is incorporated.

TASK FORCE UPDATE:

The Library Board Trustees discussed the next step in approving the Roles & Responsibilities chart, which is a facilitated meeting with County staff and a Ramsey County attorney. The meeting has not been scheduled yet pending selection of a facilitator and availability of the participants. The Trustees expressed concern at the slow process and its impact on the Director Search process.

2022/2023 BUDGET APPROVAL:

Ramsey County Library's proposed 2022-2023 budget was submitted on May 6, 2021. Departments were directed to submit a budget meeting the base plus budget target provided by the Ramsey County Core Budget Team, which is based on the 2021 adjusted levy, and include a narrative outlining additional budget needs in the overview.

The Library's proposed budget was approved at the April meeting, and included the following factors to meet the budget target:

- Align with historic spending;
- Reduce collections budget by amount previously supported by fund balance;
- Include revenue from anticipated reimbursements for telecommunications costs;
- Utilize grant funds to cover annual maintenance costs for Library technology and software;



- Permanently eliminate adult fines;
- Reduce staffing costs after community engagement process to achieve remainder of budget reduction target.

After the April Library Board of Trustees meeting, EGCI departments were directed to reduce 2023 budget targets across the service team, with the Library's additional cut being \$59,941. This reduction was added to the reduced staffing costs amount for 2023.

The budget hearing for the EGCI Service Team will be held on Wednesday, May 26, with the Library scheduled to present its budget at 1:00 p.m. The Library Director will have the opportunity to outline the major changes in the budget proposal, and the need for additional levy funding. Budget town hall meetings have also been scheduled for staff to provide information on the budget process.

FUTURE LIBRARY BOARD MEETINGS:

Since March 2020, Ramsey County Library Board of Trustees meetings have been held remotely due to the COVID-19 pandemic, and in accordance with the declared state and local emergencies. On Thursday, May 6, Governor Walz signed HF820, ensuring counties can conduct their open meetings remotely until July 1, 2021. In addition to the Governor's order, the declared state and/or local emergencies would need to be lifted before onsite meetings must resume. Ramsey County is tentatively planning on a return to workspaces for County staff after Labor Day.

At the January meeting, the Library Board of Trustees approved a meeting schedule for 2021 that included reserved meeting locations in case onsite meetings resume at some this year. However, the Community Program rooms at some Library locations are currently being utilized for other purposes. RCL-Maplewood is the site of a Workforce Solutions Career Lab, and RCL-Shoreview is hosting socially distanced computing stations in its Community Program Room.

As an alternative to the approved schedule, Library staff is proposing that the Community Program Room at Roseville be reserved for any onsite meetings of the Library Board if the peacetime emergency declaration is lifted during the second half of 2021. It is the largest, most centrally located meeting location, and would be available since public usage of Library meeting spaces has not yet resumed.

The Library Board Trustees noted the importance of keeping connected to all the Ramsey County Library locations via the rotating meeting schedule, and urged a return to different meeting sites as safely and logistically possible.

NEXT MEETING – June 16, 2021, 6:30 p.m.

ADJOURNMENT:

Ly-Xiong adjourned the meeting at 8:30 p.m.

Respectfully Submitted,

Mary Larson Library Board of Trustees Coordinator



DIRECTOR'S REPORT June 2021

May Staff Updates: Hired: Abby Hebler, Library Page at

RCL-White Bear Lake

Resigned: Zamira Laurie, intermittent

Library Page

Returned from Redeployment: George Rhodes at RCL-

Maplewood

Kaylee Hockbein-Bryse at RCL-

Roseville

Service Delivery Redesign: As of Tuesday, June 8th, Ramsey County's mask mandate was removed. It is recommended by St. Paul/Ramsey County Public Health (PH) that unvaccinated individuals continue to wear face coverings while inside. However, staff will not be monitoring for compliance. Social distancing requirements and occupancy and capacity limits were also removed.

Phase 2 planning of the expanded service offerings is underway. Services to be added include spaces to sit and read or study, furnishings to sit on, newspapers to read, in-person tech help, and limited in-person adult and teen programming. Public Health recommends that children's programs not be held in person given kids twelve and under are not yet able to receive a vaccine.

IT Consolidation Update: The Library transitioned to the County phone system on May 25. The County phone system provides additional features including video calling, unified messaging (accessing phone messaging from email) and updated call management for telephone reference. Work continues to decommission Library servers and migrate unique Library systems including the Automated Material Handling systems, self-checks, digital signage, and radio frequency identification (RFID) systems into the County network.

Countywide Updates:

1. The Economic Growth and Community Investment (EGCI) Service Team presented its proposed budget to the Ramsey County core budget team on Wednesday, May 26th. Members of the Ramsey County Library Management Team were invited to participate as part of the Library presentation and other EGCI departmental presentations as their schedules allowed. The core budget team will provide recommendations countywide by the end of June. These recommendations will be presented publicly at the Ramsey County Board Meeting on Tuesday, August 24.

Community conversations on the 2022-23 budget were held on June 3 and 10 to build transparency and awareness and engage community members in the budgeting process. The county's goal is to make community feedback a significant determining factor in future budget and spending decisions.

2. The Service Delivery Senior Advisory Council and Operations Advisory Council continue to meet on a regular basis. The Operations Advisory Council is beginning to plan for post-COVID services as well as framing up how other services can be envisioned and onboarded. Both the Senior Advisory Council and Operations Advisory Council participated in Organizational Readiness Interviews. A summary report will be produced and disseminated to the teams to inform future work.



Friends Update—June 2021

Friends launch search for next Executive Director

The Friends Board recently announced that Executive Director, Cyndi Cook, will be leaving at the end of the summer to pursue new opportunities. Cyndi noted that, "It's been a great 4+ years working with a wonderful group of people and an accomplished organization. I am confident that the Friends Board find just the right person to lead the organization forward in their next chapter of Library support!"

Nominations open for the new Ruth Palmer Award

Nominations are now open for the new *Ruth Palmer Award*! Ruth Palmer was the first Ramsey County librarian starting out with just a book mobile. She was at the helm as physical locations were added, one by one, over her 30 years of service. This award honors those like her who have had a lasting, transformative effect on the Friends and the Library. RCL staff, Friends members, and both Library and Friends volunteers are eligible to be nominated. Friends members on good standing are eligible to nominate their favorite Library enthusiast and the Friends Legacy Circle will announce the winner in November.

Roseville Area Community Foundation supports RCL Summer Learning Program

For over a decade, the Roseville Area Community Foundation (RACF) has supported RCL Summer Learning Program (SLP) services and resources for residents in the Roseville area with a \$2,500 grant to the Friends. This year, RACF provided a much-needed increased grant of \$5,000 that will go toward the Friends pledge of \$38,000 for Children's and Teen's SLP. Hearty thanks go out to RCL Children's Librarian, Ann Wahlstrom, for helping to present the Friends grant application via Zoom to the RACF Board.

2021 Membership Renewal Campaign Underway

Friends financial support for RCL helps to fill county funding gaps and provide vital community services such as adult programming, take-home kits for children and teens, and summer learning opportunities. Friends funding helps to increase access to the Library through expanded downloadable resources, closed captioning, and home delivery services. None of this would be possible without membership support and we are continuing to work toward our goal of 1,000 member households by the end of 2021.

Virtual Author Talk with Jenna Blum & Lorna Landvik

The Friends of the Ramsey County Libraries will be hosting a happy hour-style virtual event featuring two chart-topping novelists on July 15. Spend an evening with the delightful and funny Jenna Blum and Lorna Landvik as they conduct a cooking demonstration, talk about their work, and take questions from the audience. This event is a fundraiser with proceeds supporting Ramsey County Library. Fees per household/computer are \$50 for the public or \$25 for Friends Members.

Participants who wish to help fundraise for Ramsey County Library are invited to participate in a crowdfunding competition or mini auction. The group or individual who raises the most money for RCL on our peer-to-peer fundraising page wins a private half-hour "In the Green Room with the Authors" session after the main program. This event will also feature a mini auction with baskets of books to bid on in the week before the live author talk. Learn more and register at www.rclfriends.org/events/july-talk.

The Friends have invited organizations, businesses, individuals, and families to make a meaningful difference by becoming 2021 Friends Partners. A gift of \$500 or more to support Ramsey County Library will receive recognition and perks throughout the year.



Thank You to Our 2021 Partners



Strength of a Leader. Hand of a Friend.

Roseville Area Community Foundation Silver Lake Smile Family Dentistry Twin Cities Pioneer Press John & Mary Bachhuber Courtney & Andrew Billing Mary & Wayne Carter Cathy Croghan & Kathy Robbins Jeff & Paula DeZellar Mary Disch Lambers & Alicia Fisher Richard & Mary Fowler Elizabeth & William Frank Judith Froehling Nancy & Jim Guerino Frank & Jayne Harris John W. Harris

Pamela Harris
Barbara Heinemann
Kate & Rob Huebsch
Steven Johnson & Susan Iverson
Forum Kamdar
Susan Miller
Wallace & Nancy Olson
Sheff & Deirdre Otis
Ron & Sandi Riach
Kris Robertson-Smith
Dr. Krishna Saxena
Swami & Lalitha Sundaram
John & Ann Trapnell
Susan Vandenberg
Rong Yang & Haifeng Xiao



Facebook:



Ramsey County Library is excited to announce the appointment of Pang Yang as our new deputy director. Before joining RCL, Yang worked for St. Paul Public Library and managed the Arlington Hills Public Library. Read more: rclreads.org/news/2021-new-librarydeputy-director



RCLREADS.ORG Introducing Pang Yang, New Library Deputy Director Ramsey County Library is excited to announce the appointment of ...





Ramsey County Library posted a video to playlist Storytime Guest Stars.

Published by Pa Na Lor ② · May 7 · ③

Singing with Sammie classes offer children and caregivers opportunities to bond, support their child's development, and foster creativity through singing! This program is funded with money from Minnesota's Arts and Cultural Heritage Fund.

Tell us what you think: rclreads.org/library-program-evaluation-forlegacy



Engagements **OO** 21 6 Shares

Boost Post



People Reached

On Monday, May 17, 9 a.m.-3 p.m. and Tuesday, May 18, 1-7 p.m., a mobile vaccine clinic is coming to the Ramsey County Library in North St. Paul. All clients, community members and staff ages 18 and older should sign up for a vaccination appointment via



Administrative Office 4560 North Victoria St. Shoreview, MN 55126 Phone: (651) 486-2200 www.rclreads.org



Ramsey County Library

Published by CoSchedule App ② · May 13 at 12:33 PM · ❸

On May 27, 2021, Lynda.com will be discontinued due to its migration to the LinkedIn Learning platform. Learn more:

rclreads.org/news/lynda-com-will-be-discontinued



Lynda.com Will Be Discontinued

776 People Reached

Engagements

Boost Post



Ramsey County Library posted a video to playlist Storytime Snacks.

Published by Pa Na Lor ② · May 19 at 10:30 AM · ❸

We will learn and sing "Sleeping Bunnies." For more storytimes:



People Reached

110 Engagements

Boost Post

Oldest •

OO 18

2 Comments 2 Shares



Any chance the library will be doing in person story times again soon?

Like · Reply · Message · 2w

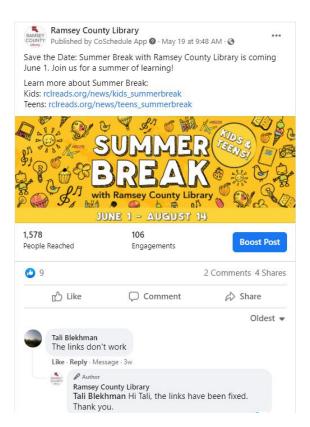


Ramsey County Library

Hi Carla,

Currently, there is no timeline for in-person programming. We plan programs and services with guidelines from Ramsey County Public Health. Per public health recommendations, we are approved for indoor modified services such as Express Service... See More

RCLREADS.ORG Modified Services





Ramsey County Library

Published by Pa Na Lor **②** · May 24 at 12:27 PM · **❸**

A message from the Friends of the Ramsey County Libraries. Thank you for all the love and support.

Announcement

Friends to pause accepting donations of books, A/V and games for the summer. Please hold your donations from June 1st until we resume the program in the fall. Details: rclfriends.org



Friends of the Ramsey County Libraries

Beginning June 1st, until the fall (date TBD), the Friends will not be able to accept donations of books, DVDs, puzzles and games at any Ramsey County Library I... See More

1,254 Boost Unavailable People Reached Engagements **\$**6 1 Comment 2 Shares Like Comment Comment ⇔ Share Oldest • Barbara Luebke Merten
By then I will have several bags of books for you. I miss being able to come in and browse the shelves.



Ramsey County Library
Published by Pa Na Lor ② · May 30 at 10:30 AM · ③

Save the date: Read. Make. Do. kits will be available for registration on June 15. Kits include Growing Sunflowers, Making Magic and more. Learn more: rclreads.org/read-make-do-kits



2.063 People Reached

102 Engagements

Boost Post



7 Shares



Ramsey County Library

Published by CoSchedule App ② · June 4 at 2:51 PM · ❸

Ramsey County Library is collaborating with Minnesota State Parks and Trails to offer free entry to state parks for library patrons. Seven-day permits are available for checkout now through June 30, 2022 at RCL -North St. Paul. This program is funded with money from the Minnesota Arts and Cultural Heritage Fund. Learn more: bit.ly/3w59IKZ



14,256 People Reached 699 Engagements

Boost Post



4 Comments 60 Shares



Ramsey County Library

Published by CoSchedule App ② · May 30 at 4:39 PM · ❸

In 2020, while our buildings were closed to the public, the Library continued to provide services in new ways that prioritize the safety of staff and patrons! Learn more: bit.ly/RCL_numbers



DATA, RAMSEYCOUNTY, US

Ramsey County Library by the Numbers

Every year Library Journal recognizes outstanding libraries across t...

People Reached

Engagements





2 Shares

Twitter:



Replying to @Kristen_Arnet

Happy to report that of the 4 library systems I use, 3 already have it on order! (I requested it at the one that didn't.) I'm so excited to read WITH TEETH! Shoutout to @hclib @stpaullibrary @rclreads you guys rock!!

7:15 PM · May 5, 2021 · Twitter Web App 2 Retweets 5 Likes 1J Tweet your reply Kristen Arnett 🤣 @Kristen_Arnett · May 5 Replying to @mglampshade @hclib and 2 others ahhhh thank you 💗 💗

O 2



Replying to @STPCityGOP

17

Perhaps @rclreads should appeal to the Bill & Melinda Gates foundation for help as Bill Gates' Microsoft owns @LinkedIn & the free learning courses thru @lynda by the use of your library card was actually a good service. You'd think libraries would get more help to transfer accts

10:39 AM · May 13, 2021 · Twitter Web App

1 Retweet 1 Like





Actually I'm reading them from the @rclreads Libby App. The magazine looks very much like the quality of the e-book I got when I did the CCW training last November. While I'm a Vet I never trained w/ handguns til now it's quite a lot to learn

5:14 PM · May 12, 2021 · Twitter Web App



Good luck, gulp.

5:23 PM · May 18, 2021 · Twitter Web App

1 Like





Catherine Penkert @CPStP · May 20

Public libraries are such an incredible cmty resource. Tune in to @mprnews at 11AM to hear from Chad Helton @hclib and @Ericklinenberg. Note: the leaders pictured here are Pang Yang, now Deputy Director at @rclreads and Hindi Abdi from @stpaullibrary.



Looking for the heart of your community? Check out the library During the COVID-19 pandemic, libraries have served as lifelines for individuals and communities in need of support and connection. Guest... $\mathscr D$ mprnews.org











Saint Paul Almanac @stpaulalmanac · Jun 1

Wonderful anthology put together by @rcIreads featuring work by many Almanac contributors! Read it here: mlpp.pressbooks.pub/thiswas2020/

This Was 2020

Minnesotans Write About Pandemics and Social Justice in a Historic Year

Collected by Ramsey County Library











NineNorth @ninenorthmedia · May 26

On this episode of our podcast, Dana talks with Karen Saltis the interim Library Director of @rclreads about some changes happening at the library. Watch the full episode here! ninenorth.org/videos/cities-...





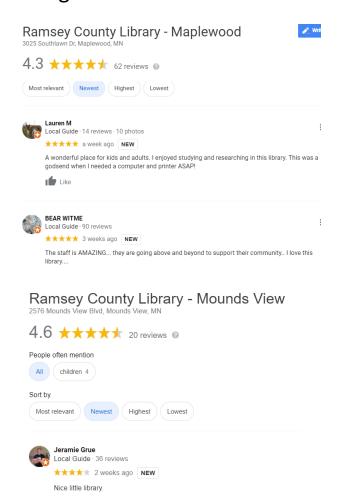




Jordan Hirsch (she/her) @jordanrhirsch · Jun 4



Google:



Ramsey County Library - Roseville 2180 Hamline Ave N, Roseville, MN







Awesome library, very helpful, outstanding service!



It is the best library in the metropolitan area.