

**Ramsey County Library  
Board of Trustees Meeting  
June 17, 2020  
Virtual Meeting Agenda  
6:30 PM**

CONNECT community  
INSPIRE curiosity  
CULTIVATE learning

The meeting is available for public viewing at  
<https://zoom.us/j/93923795126?pwd=RDJreGN0WVJrbzMybnZlYk0ZzdnlFuUT09;>  
 Meeting ID: 939 2379 5126; Password: 849279; Phone: 651-372-8299.

*Pursuant to Minn. Stat. § 13D.021 and 13D.04 Subd. 3, the Chair of the Ramsey County Library Board has determined that an in-person meeting is not practical or prudent because of the COVID-19 pandemic and the declared state and local emergencies. Board members will participate by telephone or other electronic means. In addition, it may not be feasible to have any Library Board member, staff, or members of the public present at the regular meeting location due to the COVID-19 pandemic and the declared emergencies. Members of the public will be able to watch the meeting live online.*

- I. Call to Order**
- II. Public Comment (6:30-6:35)**
- III. Approval of Agenda (6:35)**
- IV. Consent Agenda (6:35-6:40)**
  - A. Approval of May 20, 2020 Minutes (2)
  - B. Director’s Report (3)
- V. Action Items (6:40-6:50)**
  - A. Audio Visual Materials Contract Extension (4)
- VI. Discussion Items (6:50-8:30)**
  - A. 2021 Budget (5)
  - B. Residents First Facilities (6)
  - C. The Library's Role in the Context of Racial Equity and Public Health Crises (7)
  - D. Other
- VII. Adjournment (8:30)**

**Library Board**  
 Sylvia Neblett, Chair  
 Gwen Willems, Vice Chair  
 Debra Berry, Secretary  
 Claire Chang  
 Marisol Chiclana-Ayala  
 Sida Ly-Xiong  
 Steve Woods

**Library Director**  
 Jill Boldenow

Scheduled Upcoming Meetings		
<b>July 15, 2020</b> 6:30 p.m.	RCL – Shoreview 4560 Victoria Street North	Write Off Uncollectible Debt Modified Library Services Update
<b>August 19, 2020</b> 6:30 p.m.	RCL – Roseville 2180 Hamline Avenue North	2020 Second Quarter Reports Modified Library Services Update
<b>September 16, 2020</b> 6:30 p.m.	RCL – Maplewood 3025 Southlawn Drive	Director’s Performance Review Modified Library Services Update

**Administrative Office**  
 4560 North Victoria St.  
 Shoreview, MN 55126  
 Phone: (651) 486-2200  
[www.rclreads.org](http://www.rclreads.org)

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## Minutes of the Ramsey County Library Board May 20, 2020

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**LIBRARY BOARD PRESENT:**

Deb Berry, Claire Chang, Marisol Chiclana-Ayala, Sida Ly-Xiong, Sylvia Neblett, Gwen Willems, Steve Woods

**STAFF PRESENT:**

Jill Boldenow, Library Director; Jeff Eide, Senior Library Manager; Mary Larson, Library Board Coordinator; Carol Jackson, Shoreview Library Manager; Meg Robertson, New Brighton Library Manager

**OTHERS PRESENT:**

Mary Jo McGuire, Ramsey County Commissioner

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**CALL TO ORDER:**

Neblett called the virtual meeting to order at 6:35 p.m. via Zoom video conference.

**PUBLIC COMMENT:**

No public comment.

**APPROVAL OF AGENDA:**

Ly-Xiong requested that the Library Board discuss the County Manager's proposal to create County service centers in the three regional libraries. Chiclana-Ayala made a motion to approve the agenda for May 20, 2020, as revised. Chang seconded the motion, which was approved unanimously via roll call vote.

**APPROVAL OF MINUTES:**

Willems made a motion to approve the minutes of April 15, 2020 as presented. Berry seconded the motion, which was approved unanimously via roll call vote.

**DIRECTOR'S REPORT:**

**Modified Library Services** – Ramsey County Library continues to deliver a number of modified services during the COVID-19 pandemic. Library staff are meeting the steady resident need for physical, virtual, and phone-based resources. The Library's service approach prioritizes access and safety through contactless circulation and phone and digital access.

The Library is tracking new metrics based on its modified service portfolio. Curbside checkout service is a very busy experience for the staff delivering this. While circulation numbers are lower than they would be under normal circumstances, the current numbers reflect a robust, labor-intensive service process. Virtual programming is largely new for us, and we are excited by the high number of program views and our ability to reach as many as 800 views of a single program. Home Delivery is the most recent addition; this service has enrolled 85 eligible patrons and delivered a significant number of items. Patrons have increased their use of e-materials—with e-book circulation increasing about 40% and e-audiobooks about 50% above normal levels. The Library and MELSA have shifted and added collections funding to support this increased digital demand. Staff are developing plans for a phase two service model to address the need for computer access and additional curbside pickup options.

Week	Date Range	Items Checked Out Curbside at RCL-Roseville	Items Checked Out Curbside at RCL-Maplewood	Items Checked Out Curbside at RCL-Shoreview	Items Checked Out Digitally (E-Books, E-Audiobooks, E-Magazines)	Virtual Programs	Total Views of Virtual Programs	Home Delivery Patrons Served	Items Provided by Home Delivery
1	3/23/-3/29	2,112	1,083	1,841	11,776	2	1,597	N/A	N/A
2	3/30-4/5	2,891	1,538	2,469	12,225	3	1,612	N/A	N/A
3	4/6-4/12 (closed 4/12)	2,792	1,443	2,011	14,556	3	1,635	N/A	N/A
4	4/13-4/19	3,289	1,542	2,483	13,101	4	910	N/A	N/A
5	4/20-4/26	3,403	1,722	2,382	13,447	3	1,093	57	188
6	4/27-5/3	3,267	1,618	2,413	12,459	3	957	22	60
7	5/4-5/10	4,163	1,859	2,842	13,721	4	2,839	37	130

Frequently updated public health information can be found at [ramseycounty.us/coronavirus](https://ramseycounty.us/coronavirus). For information on modified Library services and access to digital resources for kids, teens, and adults, visit [rclreads.org](https://rclreads.org).

**FRIENDS OF THE RAMSEY COUNTY LIBRARY REPORT:**

The Friends staff and volunteer planning committees continue to work remotely and our used bookstores remain closed.

The first week of May we joined nonprofits across the state in raising funds in concert with the #GiveAtHomeMn campaign and secured nearly \$6,000 towards our \$36,000 commitment to the RCL Summer Learning Program. We are grateful to the many members and donors who helped to make that happen!

We are in year two of our three-year membership drive. More than 130 new members have joined the Friends since June 2019 for a total of 803 member households. We aspire to be 1,000 members strong by April 2022.

The Friends Retail Sales Committee is actively exploring options for managing RCL weeds, gearing up for increasing online sales, and potentially arranging for curbside pick-up of bags of books if a traditional fall sale is not feasible. A pod has been rented temporarily for book storage at the Roseville Library. This enables Friends bookstore volunteers to access books for online sales without entering the library building or coming into contact with others.

The Friends and RCL worked together to get weeded books to the newly set up Ramsey County shelter for people who are homeless and testing positive for COVID-19. This was a nice opportunity to do some good during difficult times.

Roseville in Bloom is a free public art installation sponsored by the Roseville Visitors Association featuring twenty large rose sculptures throughout Roseville in the summer of 2020. The Maguire Agency is sponsoring a Rose sculpture at the Roseville Library in honor of the Friends. Activities will launch in June.

To show our support for the hardworking staff of RCL, Shayne Miller, Friends Office Manager, delivered ice cream treats at all locations—curbside with advance notice, of course!

**2020 FIRST QUARTER REPORTS:**

On a quarterly basis, Library staff presents several reports to the Library Board for information and discussion. The reports include:

- Workplan Report – prepared by Jill Boldenow, Library Director
- Financial Report – prepared by Mary Larson, Financial Manager

- Statistical Report – prepared by Jeff Eide, Planning & Analysis Manager
- Incident Report – prepared by Mickey Ladich, Property Manager

The Library Board discussed the first quarter reports as presented.

#### **WORKPLAN REPORT:**

Boldenow noted that almost 7,000 library accounts for children and teens were unblocked effective January 1 following a one-time fine forgiveness. During the first quarter, 667 of those accounts were used to check out almost 5,000 library materials. She also reported that BiblioCommons, the new website and discovery layer, launched during the first quarter of 2020. The website has been a great, dynamic tool for Library staff to utilize during the pandemic to keep patrons informed of new, modified library services. The new discovery layer features e-books integrated into the catalog.

#### **FINANCIAL REPORT:**

Larson indicated that the financial report for the first quarter of 2020 is very routine. Projected revenues from Library Fines were decreased for 2020 based on the Library's decision to no longer collect late fees on youth library materials, along with the one-time waiver of fines on youth accounts effective January 1.

The Library Board discussed the effects of the pandemic on projected revenues and expenses, which have been absorbed by the Library's operating budget to date. Pandemic-related expenses are being tracked for potential reimbursement from federal disaster relief funds.

#### **STATISTICAL REPORT:**

Eide noted that statistics for the first quarter were impacted by the pandemic. The libraries closed to the public on March 17, but business was also impacted earlier both by program cancellations and modifications to public computing spaces. Circulation of electronic materials increased by 14%, and accounted for 19% of total circulation in the first quarter.

The Library Board discussed statistical tracking of modified library services during the pandemic. The State Office of Library Services provided direction on statistics to track, including checkouts via curbside, hours of curbside service, and participants of virtual programs. RCL is also tracking home deliveries and telephone reference service (using standard MELSA guidelines). Patron visits for computer usage will be tracked when computing service by appointment begins during the second quarter.

#### **INCIDENT REPORT:**

A total of 23 incidents were reported in the first quarter, a decrease of 34% from the fourth quarter of 2019.

#### **LIBRARY SERVICES IN RESPONSE TO COVID-19:**

Ramsey County Library has been actively engaged in responding to the COVID-19 pandemic for two months, and has seen a tremendous growth in the number of curbside checkouts. Staff are working on streamlining internal processes and taking steps to keep items moving. The curbside service model requires a significant amount of time managing circulation processes.

Boldenow reported that a plan is being developed to begin offering public computing by appointment at the three regional libraries starting June 1, pending the availability of supplies. The spaces will be set up for social distancing. With assistance from Ramsey County Property Management, public computers and workspaces will be disinfected between appointments. Tech tip sheets will be provided for patrons, and assistance will be available via phone. Printing will continue to be available via staff, a service currently offered curbside.

**RAMSEY COUNTY RESIDENTS FIRST SERVICE CENTERS:**

Ramsey County Manager Ryan O'Connor spoke with the County Board of Commissioners about the next steps in his plan to open County service centers in the three regional libraries, as well as in the Government Center East and the Plato Building. The proposed service centers would open in the near future, and could be set up with a small or large footprint. Small centers could be a single, trained navigator who meets with County residents by appointment to provide assistance with County services. Large centers could include several workstations. Classes may be offered in Library Community Program Rooms by Workforce Solutions as part of the proposal.

A coordinator has been appointed by Ramsey County to oversee the project. The coordinator has toured the proposed sites to determine space availability. Commissioner McGuire noted that the County Board will be holding a workshop to discuss the proposal, which was first proposed by the County Manager in 2019.

The Library Board members expressed support for the service centers, and asked about the decision-making process and the relationship between the Library Board and the County Board. Members felt strongly that the Library Board, which is responsible for Library services and represents the suburban community, should be more involved in the discussion. The Library is funded by a suburban-only tax levy restricted to library operations. Capacity of the Community Program Rooms was also a concern. Commissioner McGuire indicated that Boldenow was notified about the proposal, which is still in the early planning stages. She noted that the Library facilities are County-owned buildings. Commissioner McGuire encouraged the Library Board members to participate in the upcoming workshop on the proposal, and will promote communication between the County and the Library Board.

**NEXT MEETING:**

June 17, 2020—6:30 p.m.

**ADJOURNMENT:**

Following a motion by Berry and a second by Chiclana-Ayala, Neblett adjourned the virtual meeting at 8:15 p.m.

Respectfully Submitted,

Mary Larson  
Library Board Coordinator

## DIRECTOR'S REPORT

June 2020

**Racial Justice and Equity** – Recent and past injustices, including George Floyd’s death at the hands of police, have prompted renewed commitments to racial justice and equity here and globally. The Library upholds that commitment and support for Black communities and colleagues. We have work before us as a community and as a public organization to reflect and contribute to change. In the immediate term, we are leaning in to an area of strength—providing access to relevant information. Staff are purchasing and promoting anti-racist titles and related resources, monitoring high demand, and reallocating funds to reduce hold times on these valuable resources. Staff have developed recommended reading lists for youth, adults, and parents to be highlighted on our website and social media. We will explore how to further engage residents in accessing and having dialogue on these resources to better understand the historical context and future solutions to combat racism and white supremacy. We will continue examining the Library’s role, Board policies, and practices to align with goals and solutions. We ask everyone—the Board, staff, community and colleagues—to help us forge a path of racial justice and equity ahead.

**Summer Learning Program** – On June 8, we launched *Summer Break @Home with your Library* programs for kids and teens. Highlights of the kids’ program: registrants all receive a participation bag and free book; several types of *Read. Make. Do.* kits may be picked up to guide at-home activities beginning July 1. Teen program highlights: teen reviews of books and activities; free books and *Maker Teen @Home* kits may be picked up; prize drawings; and virtual book clubs. Congratulations to children’s and teen librarians for launching a whole new way to support learning, and welcome to all participants in Summer Break!

**Modified Library Services Update** – In the last month, we added curbside checkout at all libraries and launched computer use at three libraries.

Date Range	Number of items checked out: curbside and digital							Virtual Programs		Home Delivery		
	RCL-RV	RCL-MP	RCL-SV	RCL-WB	RCL-MV	RCL-NS	RCL-NB	(E-Books, E-Audiobooks, E-Magazines)	#	Views	Patrons Served	Items
3/23-3/29	2,112	1,083	1,841					11,776	2	1,597		
3/30-4/5	2,891	1,538	2,469					12,225	3	1,612		
4/6-4/12 (closed 4/12)	2,792	1,443	2,011					14,556	3	1,635		
4/13-4/19	3,289	1,542	2,483					13,101	4	910		
4/20-4/26	3,403	1,722	2,382					13,447	3	1,093	57	188
4/27-5/3	3,267	1,618	2,413					12,459	3	957	22	60
5/4-5/10	4,163	1,859	2,842					13,721	4	2,839	37	130
5/11-5/17	4,652	1,746	3,094					12,579	5	1,160	25	94
5/18-5/24	4,479	2,036	3,510					13,093	5	1,199	47	112
5/25-31 (closed 5/25)	3,382	1,388	2,561					12,326	2	343	31	21
6/1-6/7	4,836	1,988	3,446	226	274	111	192	13,295	3	357	42	168
<b>TOTALS</b>	<b>39,266</b>	<b>17,963</b>	<b>29,052</b>	<b>226</b>	<b>274</b>	<b>111</b>	<b>192</b>	<b>142,578</b>	<b>37</b>	<b>13,702</b>	<b>261</b>	<b>773</b>

## Request for Library Board Action

Meeting Date  
June 17, 2020

Action Requested  
Approve Extension

Presented By  
Mary Larson,  
Financial Manager

**SUBJECT:**

Audio Visual Materials Contract Extension

**BACKGROUND:**

Ramsey County Library obtains the bulk of its DVDs and music CDs through a primary audio-visual materials vendor, currently Baker & Taylor. The term of Baker & Taylor's contract will expire on July 31, 2020, with no renewals remaining.

In accordance with Ramsey County policy, Library staff asked the Procurement Office to prepare a solicitation for audio-visual materials vendors. However, the Procurement Office is inundated with solicitation requests utilizing Coronavirus Aid, Relief, and Economic Security (CARES) Act funding, which addresses the economic fallout of the COVID-19 pandemic. The Ramsey County Procurement Manager advised that the Library Board has the authority to extend the current contract for another year with the same terms, which Baker & Taylor has agreed to do.

**BOARD ACTION REQUESTED:**

Authorize the Library Director to approve the extension of the primary audio-visual materials contract with Baker & Taylor for a one-year period to run from August 1, 2020 through July 31, 2021, with all terms and conditions of the original contract to remain in force.

## Request for Library Board Action

Meeting Date  
June 17, 2020

Action Requested  
Information and Discussion

Presented By  
Jill Boldenow,  
Library Director

**SUBJECT:**

2021 Library Budget and Performance Measures

**BACKGROUND:**

Due to the COVID-19 pandemic and its impact on County revenues, the County Manager will propose a modified 2021 budget. Departments in each service team are asked to accommodate a reduction in spending for 2021. At this meeting, the Director will update the Board on the Library's target, if known, and engage discussion on proposed strategies and impacts. In addition to the work on the 2021 budget, the Library has also drafted a performance measures report as required by all County departments.

**Next steps in the 2021 budget and performance measure process:**

**June 24:** Economic Growth and Community Investment service team meets with County Manager to discuss budget.

**July 31:** Final performance measures and budget documents due to Finance.

**August 25:** County Manager presents 2021 performance measures and supplemental budget to County Board of Commissioners.

**September:** Service team budget hearings with County Board of Commissioners.

**December 15:** County Board vote on 2021 supplemental budget and 2021 property tax levy.

**BOARD ACTION REQUESTED:**

For information and discussion.

## Request for Library Board Action

Meeting Date  
June 17, 2020

Action Requested  
Information & Discussion

Presented By  
Jill Boldenow,  
Library Director

**SUBJECT:**

Residents First Facilities Workshop

**BACKGROUND:**

The Library Board will discuss the Residents First Facilities plan. County Manager Ryan O'Connor presented this at a recent Ramsey County Board of Commissioners workshop. A recording of the workshop (beginning at 48:45) is available at:

[http://stpaul.granicus.com/MediaPlayer.php?publish\\_id=6f0ec80a-aa77-11ea-9e08-0050569183fa](http://stpaul.granicus.com/MediaPlayer.php?publish_id=6f0ec80a-aa77-11ea-9e08-0050569183fa).

A second County Board workshop is tentatively scheduled on June 23 to continue this discussion.

**BOARD ACTION REQUESTED:**

For information and discussion.

## Request for Library Board Action

Meeting Date  
June 17, 2020

Action Requested  
Information & Discussion

Presented By  
Jill Boldenow,  
Library Director

**SUBJECT:**

Library Role in the Context of Racial Equity and Public Health Crises

**BACKGROUND:**

The Library and the County have been engaged in advancing racial and health equity. The need to address both of these is particularly pronounced today in the context of COVID-19, George Floyd's death, and persistent racial inequities. See the Director report for the recent Library response highlighting timely information. These crises cannot be addressed in one discussion session. However, we want to take time today to hear Library Board members' insights to inform our ongoing reflections on the Library's role.

We want to listen and hear from Board Members:

- What do community members need?
- What is your hope for the Library's role in being part of the solutions?

**BOARD ACTION REQUESTED:**

For information and discussion.

## Ramsey County Library in the news:

- 5/17:  
**twincitiesgeek.com** This Week in Geek  
<https://twincitiesgeek.com/2020/05/this-week-in-geek-5-18-20-5-24-20/>
- 5/21:  
**Shoreview Press** Ramsey County Library offers home delivery  
[https://www.presspubs.com/shoreview/ramsey-county-library-offers-home-delivery/article\\_88466c08-9b7b-11ea-b610-afb772687848.html](https://www.presspubs.com/shoreview/ramsey-county-library-offers-home-delivery/article_88466c08-9b7b-11ea-b610-afb772687848.html)
- 6/4:  
**Pioneer Press** Daily Distraction: Ramsey County Libraries has virtual family storytime  
<https://www.twincities.com/2020/06/04/daily-distraction-ramsey-county-libraries-has-virtual-family-storytime/>
- 6/7:  
**twincitiesgeek.com** This Week in Geek  
<https://twincitiesgeek.com/2020/06/this-week-in-geek-6-8-20-6-14-20/>

# Facebook:

**Family Fun Twin Cities**  
May 13 at 11:18 AM

Another FREE Family Movie Night Ideal

We've mentioned before that anyone in the 7-county area can get a Ramsey County Library Card. There are many good reasons to do this, but now you can stream up to 10 films a month using their Kanopy App.

<https://www.rclreads.org/news/no-library-card-no-problem/>

Ramsey County Library, Janice Burrige and Yvonne Edmondson

2 Shares

Like Comment Share

**Friends of the Ramsey County Libraries**  
May 14 at 4:22 PM

A hearty THANK YOU to all of the generous donors who contributed a total of \$5,947 to our GiveMN Summer Learning Program fundraiser last week!

Ramsey County Library will use the funds to provide free, fun, and educational activities to children and teens this summer. Your donations support activities such as the SLP virtual kickoff and programs, learn-at-home kits, and prizes for readers.

We extend our sincere and deep gratitude for your support in these challenging times.

(Did you miss the fundraiser last week? It's not too late to contribute! Visit our website: <https://rclfriends.org/events/summer-learning-program/>)

**Jenn Cheesebrow**  
May 23 at 12:20 PM

Shout out to the amazing reference librarians at Shoreview Ramsey County Library. They not only collected our requested books but also called us back with selections pulled based on my boys' ages and interests! Thanks for making 3 boys very happy. Contact free pick up is a breeze and you are helping so many people by continuing to find creative ways to get books to us.

Ramsey County Library, Robin MacGillivray, Tim Cheesebrow and 26 others

8 Comments

Like Comment Share

- View 4 more comments
- Kris Stadler** Librarians are amazing! 1  
Like · Reply · 2w
  - Lindsay DeDeyne Raschke** I love to read! 1  
Like · Reply · 2w
  - Renee 'Riopelle' Bethke**  
Like · Reply · 2w
  - Alyssa McNeal Hague** We've been doing this weekly and now we get to pick up summer reading challenge bags based on their age and interests! I love libraries!  
Like · Reply · 2w
- Alyssa McNeal Hague replied · 2 Replies

**Ramsey County Library**  
Published by Pa Na Lor · June 2 at 9:10 AM

We understand it can be hard to talk to children about the complex realities of race, racial identity and racism. We would like to share a list of staff curated books that will help parents and caregivers address current events.

<https://bit.ly/2MIAsv1>

7,771 People Reached

591 Engagements

Boost Post

Fumiko Suzuki, Nikki Aune and 56 others

5 Comments 59 Shares

Like Comment Share

- Oldest
- Katy Heskett Gibbs** Thank you.  
Like · Reply · Message · 1w
  - Bernadette Janisch Lindsey Hayden** 1  
Like · Reply · Message · 1w
  - Rebecca Hatfield Walton** I was so happy to see this on the website when I was searching for books about diversity and race over the weekend. Thank you so much!  
Like · Reply · Message · 1w
  - Rachel Hickok Cassidy Wegwerth**  
Like · Reply · Message · 1w
  - Amy Meyers Emily Pusc Welz Jennifer Scovell- Parker** 1  
Like · Reply · Message · 3d



## Ramsey County Library

Published by Pa Na Lor [?] · May 20 at 8:00 AM · 🌐



Library materials may be returned at all locations. Returns are not required at this time. Due dates have been extended and no overdue charges will accrue.

**BOOK RETURN OPEN**

- ◆ *Items will not be checked in for at least 72 hours.*
- ◆ *No overdue charges will accrue.*

Oldest ▾



**Lynn Harty Ketelsen** Jeanenne Here's the full scoop! ...

Like · Reply · Message · 3w



**Robin Collins Edman** I thought we had eliminated overdue fines entirely.

Like · Reply · See Response · 3w



Author

**Ramsey County Library** Hi Robin, We apologize for the miscommunication. There was an editorial error in the graphic. We forgot to add a bullet on due dates being extended. Overdue fines were eliminated for only youth materials. Adult materials and the lending collection were still subject to overdue fines; however, in response to the Covid-19 pandemic, due dates were extended on these materials to avoid overdue fines.

Like · Reply · Commented on by Pa Na Lor [?] · 3w



**Robin Collins Edman** Thanks for the clarification. I had not realized that fines were still in place for adults. You're adopting helpful temporary procedures. Thanks for that as well.

Like · Reply · Message · 3w



**Sue Francis** Robin Collins Edman are you thinking, Saint Paul?

Like · Reply · Message · 3w



**Robin Collins Edman** Sue Francis Oh is that it? Thanks!

Like · Reply · Message · 3w



**Sara Laine** I know it will be a slow process, but does this mean that hold lines will start moving again?!

Like · Reply · Message · 3w



Author

**Ramsey County Library** Hi Sara, Yes, hold lines should start moving again! We can't predict how fast since materials aren't due until July 1. We have also extended hold times to two weeks to give people extra time to pick items up, but request lists are indeed moving again!

Like · Reply · Commented on by Pa Na Lor [?] · 3w



**Nicole Daniels** Ernie Daniels

Like · Reply · Message · 3w



**Meg Brown** Are employees sorting these materials being provided with PPE?

Like · Reply · Message · 3w



Author

**Ramsey County Library** Hi Sara, Returned books are left for at least 72 hours, after which time they may be handled without PPE.

Like · Reply · Commented on by Pa Na Lor [?] · 3w



**Meg Brown** So employees managing curbside pickup are not being provided with PPE then?

Like · Reply · Message · 3w



Author

**Ramsey County Library** Meg Brown There is no contact during curbside pick up service. The process does not require PPE, though staff may choose to use it. Staff adhere to all Public Health guidelines.

Like · Reply · Commented on by Pa Na Lor [?] · 3w



Author

**Ramsey County Library** Meg Brown Staff maintain social distancing with one another. The Library strictly follows all Ramsey County guidelines on the use of masks and other PPE, which may evolve over time.

Like · Reply · Commented on by Pa Na Lor [?] · 3w



Reply as Ramsey County Library



**Connie Reynosa** Yay!!!

Like · Reply · Message · 3w



**Valeska Okragly Koch** At the Roseville library, the overflow box says no DVDs. Should we only be putting books in the return?

Like · Reply · Message · 2w



Author

**Ramsey County Library** Hi Valeska, Our branded signage does not say "no DVDs", you can return all materials. I am curious where you saw this. Can you tell me which side of the building it was?

Like · Reply · Commented on by Kristi Bassett Saksvig [?] · 2w



**Valeska Okragly Koch** Ramsey County Library On the overflow book drop, it says "No media." Hence, we thought it was books only.

Like · Reply · Message · 2w



**Meijie CG** Is the book drop open 24/7?

Like · Reply · Message · 2w



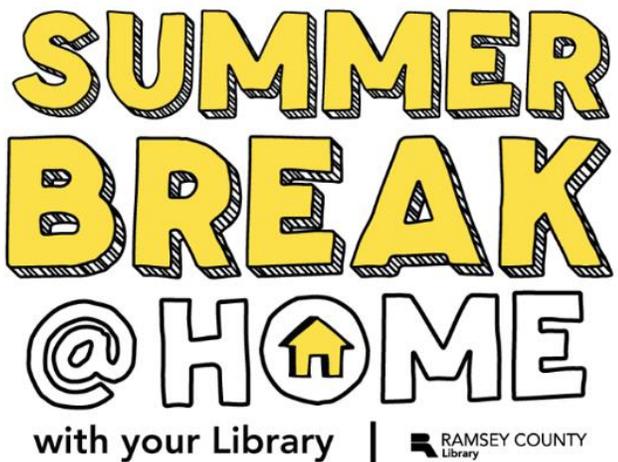
Author

**Ramsey County Library** Hi Meijie, book drop hours depend on the location. Which library are you visiting?

Like · Reply · Commented on by Kristi Bassett Saksvig [?] · 2w

**Ramsey County Library**  
Published by CoSchedule App [?] · June 8 at 1:39 PM · 🌐

Join us for a summer of learning! Summer Break @Home with your library kicks starts today. Learn more:  
<https://www.rclreads.org/news/summerbreakathome/>



**SUMMER  
BREAK  
@HOME**  
with your Library | RAMSEY COUNTY Library

🌱 **Get More Likes, Comments and Shares**  
When you boost this post, you'll show it to more people.

2,077 People Reached      170 Engagements      [Boost Post](#)

👤 Jennie Marlowe, Bonnie Bassett and 14 others      1 Comment 7 Shares

## Google:

### Ramsey County Library - Maplewood

3025 Southlawn Dr, Maplewood, MN

4.3 ★★★★★ 51 reviews ?

All    cafe 5    kids 8    trails 3    movies 4    walking 3

 **Rene I. Campos**  
1 review  
★★★★★ a week ago  
I love my local library

## Twitter:

Oldest ▾

 **Stephen Shaskan** Love this design. 🍌 2  
[Like](#) · [Reply](#) · [Message](#) · 3d

Seven branches of resources available with pickup at 3 of them. I love [@rclreads](#) and the way they have stepped up during this incredibly challenging time!

10:57 PM · May 8, 2020 from [Maplewood, MN](#) · [Twitter for Android](#)

2 Likes

🗨️ ↻ ❤️ ⬆️

 **Corrie Navis** @CorrieJN · May 10 ▾  
You know the one thing I wish could be open with some sort of curbside service? My public library. I can live without a haircut or whatever, but I kinda just want to spend all my free time these days reading YA novels or something.  
🗨️ 5    ↻ 5    ❤️ 51    ⬆️

 **Pete Marchetto** @petmar0 ▾  
Replying to @CorrieJN  
I'm lucky that [@rclreads](#) is doing this here in Roseville!

2:27 PM · May 10, 2020 · [Twitter for iPhone](#)

2 Likes

🗨️ ↻ ❤️ ⬆️



**Jenna Race** @Mrs\_Meowmerz · May 14

I was so excited to finally visit @rclreads on my birthday to ask what they have for free 🤔🤔

Too bad they're closed. Oh well, there's always next year 🥳🥳



Jenna Race

🗨️ 🔄 ❤️ 1 📌



**St. Paul City GOP** @STPCityGOP

@rclreads when are you letting books be returned? If you're worried about germs should look into irradiation units that kill bacteria in meat and produce.

2:38 PM · May 20, 2020 · [Twitter Web App](#)

🗨️ 🔄 ❤️ 📌



**RamseyCountyLibrary** @rclreads · May 21

Replying to @STPCityGOP

Book returns are open now. Items will not be checked in for 72 hours and no overdue fines will accrue.

🗨️ 🔄 1 ❤️ 📌



**Rachel H** @RachelJeanMpls

Replying to @rclreads

Is there any timeline for opening or partial re-opening? I miss being inspired by the recommendations in children's literature our librarians give our kiddos.

8:04 AM · May 20, 2020 · [Twitter Web App](#)

🗨️ 🔄 ❤️ 📌



**RamseyCountyLibrary** @rclreads · 1s

Replying to @RachelJeanMpls

At this time, we don't have a timeline for opening or partial re-opening. However, librarians are happy to offer recommendations over the phone or social media. You can learn more about our modified services here: [rclreads.org/news/rcl-close...](https://rclreads.org/news/rcl-close...)

🗨️ 🔄 ❤️ 📌



**Colin Mustful** @ColinMustful · May 23

Though the doors are closed, most libraries are continuing to serve their communities through virtual programs, ebook and audio book lending, and curbside pick-up. You can find my books at libraries like @hclib @rclreads and others! [colinmustful.com/find-my-books-...](https://colinmustful.com/find-my-books-...)

🗨️ 🔄 ❤️ 2 📌

**RamseyCountyLibrary** @rclreads · May 19

For curbside pickup, please call ahead to schedule for a hold pickup.

- RCL - Maplewood, 651-724-6003, Press 3
- RCL - Roseville, 651-724-6001, Press 3
- RCL - Shoreview, 651-724-6006, Press 3

**LIBRARY CURBSIDE PICKUP**

Book returns are open!

🗨️ 3 🔄 1 ❤️ 5 📌



**MN Sheltie Rescue** @MNSheltieRescue

Replying to @rclreads and @RamseyCounty

Thank you for offering this service.

11:20 AM · May 20, 2020 · [Twitter for iPhone](#)

2 Likes

🗨️ 🔄 ❤️ 📌



**Robyn Arend** @RobynArend · May 29

@rclreads I think someone's definition of the words NEW and CHILDREN'S is a little skewed



🗨️ 🔄 ❤️ 📌

**Caroline Andrus: author of SOMETHING I'M GOOD AT** @AndrusCaroline

Replying to @rclreads

Can someone contact me? I'm trying to pickup from Maplewood but the phone just rings and rings. Is that location closed today?

1:09 PM · May 29, 2020 · Twitter for iPhone

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**Caroline Andrus: author of SOMETHING I'M GOOD AT** @... · May 29

Replying to @AndrusCaroline and @rclreads

Never mind. I called the Shoreview location and was told Maplewood is closed today due to "activity in the area." 😞

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**RamseyCountyLibrary** @rclreads · May 29

Replying to @AndrusCaroline

As a safety precaution, curbside pickup will not be available at the library in Maplewood this afternoon.

**MJ** @M\_3927 · Jun 8

Amidst the chaos:  
This morning, I was greeted by a cluster of dragonflies gracing the air. Thankful for @rclreads two hours of normal. I was able to get some additional tasks done today (and enjoyed the air conditioning). Unexpected night of almost peaceful sleep.  
#grateful 🐉

2 Likes

**Jordan Hirsch** @jordanhirsch

Replying to @rclreads

Reading anti-racism books by POC is great! But they also write more than that! Please work to increase Black creators in your catalogue. A digital subscription to @fiyahlitmag for your patrons would be a great place to start!

10:02 AM · Jun 9, 2020 · Twitter for Android

2 Likes

**Renee Grassi** @MissReneeDomain · May 29

Thank you, @rclreads & @opinionsbyanna for this important list!



Talking about Race and Anti-Racism with Children - Ramsey County Libr...  
Talking about Race and Anti-Racism with Children by RCL\_Kids - a staff-created list : A selection of titles to help parents and caregivers address ...  
rclreads.bibliocommons.com

2 Retweets, 5 Likes

**RamseyCountyLibrary** @rclreads · 3m

Replying to @jordanhirsch and @fiyahlitmag

Thank you for the suggestion. I have forwarded it to the library staff who makes digital selections.

**BiblioCommons** @bibliocommons · Jun 2

Talking about Race and Anti-Racism with Children by @rclreads: A selection of titles to help parents and caregivers address current events.

**MJ** @M\_3927 · Jun 6

@rclreads re: computers by appointment info on the rclreads dot org provides a phone number to schedule an appointment. I called that phone #. My call went straight to VM, no option for "press 2", the call was automatically disconnected. Can you further assist? thank you.

**MJ** @M\_3927 · Jun 8

@rclreads update, I was successful making an appointment for computer time. The reference librarian assisting was super helpful and explained the health requirements. With appreciation, your loyal #rclreads patron, MJ

2 Likes



**MJ** @M\_3927 · Jun 6

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