

**Ramsey County Library
Board of Trustees Meeting
May 20, 2020
Virtual Meeting Agenda
6:30 PM**

CONNECT community
INSPIRE curiosity
CULTIVATE learning

The meeting is available for public viewing at <https://zoom.us/j/91588851834>
Meeting ID: 915 8885 1834; Password: 387633; 1-312-626-6799.

Pursuant to Minn. Stat. § 13D.021 and 13D.04 Subd. 3, the Chair of the Ramsey County Library Board has determined that an in-person meeting is not practical or prudent because of the COVID-19 pandemic and the declared state and local emergencies. Board members will participate by telephone or other electronic means. In addition, it may not be feasible to have any Library Board member, staff, or members of the public present at the regular meeting location due to the COVID-19 pandemic and the declared emergencies. Members of the public will be able to watch the meeting live online.

- I. Call to Order**
- II. Public Comment (6:30-6:35)**
- III. Approval of Agenda (6:35)**
- IV. Consent Agenda (6:35-6:40)**
 - A. Approval of April 15, 2020 Minutes (2)
 - B. Director's Report (3)
 - C. Friends of the Ramsey County Library Report (4)
- V. Discussion Items (6:40-7:30)**
 - A. 2020 First Quarter Reports (5)
 - 1. Workplan Report (6)
 - 2. Financial Report (7)
 - 3. Statistical Report (8)
 - 4. Incident Report (9)
 - B. Modified Library Services in Response to COVID-19 (10)
 - C. Other
- VI. Adjournment (7:30)**

Scheduled Upcoming Meetings		
June 17, 2020 6:30 p.m.	RCL – White Bear Lake 2150 – 2 nd Street	TBD
July 15, 2020 6:30 p.m.	RCL – Shoreview 4560 Victoria Street North	Audio Visual Materials Contract Write Off Uncollectible Debt
August 19, 2020 6:30 p.m.	RCL – Roseville 2180 Hamline Avenue North	2020 Second Quarter Reports

Library Board

Sylvia Neblett, Chair
Gwen Willems, Vice Chair
Debra Berry, Secretary
Claire Chang
Marisol Chiclana-Ayala
Sida Ly-Xiong
Steve Woods

Library Director

Jill Boldenow

Administrative Office
4560 North Victoria St.
Shoreview, MN 55126
Phone: (651) 486-2200
www.rclreads.org

Minutes of the Ramsey County Library Board April 15, 2020

LIBRARY BOARD PRESENT:

Deb Berry, Claire Chang, Marisol Chiclana-Ayala, Sida Ly-Xiong, Sylvia Neblett, Gwen Willems, Steve Woods

STAFF PRESENT:

Jill Boldenow, Library Director; Lynn Wyman, Deputy Director; Jeff Eide, Senior Library Manager; Mary Larson, Library Board Coordinator; Carol Jackson, Shoreview Library Manager; Monica Stratton, Maplewood Library Manager; Meg Robertson, New Brighton Library Manager

OTHERS PRESENT:

Mary Jo McGuire, Ramsey County Commissioner; Cyndi Cook, Friends of the Ramsey County Libraries Director

CALL TO ORDER:

Neblett called the virtual meeting to order at 6:35 p.m. via Zoom video conference.

PUBLIC COMMENT:

No public comment.

APPROVAL OF AGENDA:

Willems made a motion to approve the agenda for April 15, 2020, as presented. Berry seconded the motion, which was approved unanimously via roll call vote.

APPROVAL OF MINUTES:

Chang made a motion to approve the minutes of February 19, 2020 as presented. Berry seconded the motion, which was approved unanimously via roll call vote.

ANNUAL REPORT TO STATE:

State Library Services, a division of the Minnesota Department of Education, coordinates a statistical survey on library usage, collection size, staffing distribution, etc. for every library in Minnesota each year. Libraries are required to submit their annual data to the State Library Services Office no later than April 1.

Policymakers, library administrators and the general public use the statistical data to plan and evaluate library development and services. Data for public, academic and state library agencies is available from the Institute of Museum and Library Services (IMLS). The 2019 report will be available electronically after the data has been vetted by State Library Services.

Chang made a motion to authorize the Library Board Chair and Library Director to sign and submit the 2019 Minnesota Public Library Annual Report Approval Form to the Office of State Library Services as mandated. Berry seconded the motion, which was approved unanimously via roll call vote.

DIRECTOR'S REPORT:

Ramsey County Library staff have addressed new, difficult challenges due to COVID-19. This quickly unfolding pandemic has impacted everyone in various ways, both inside and outside of the workplace. In response to the call for a new model of library service delivery, this team has been amazing, generous, thoughtful, and creative. We have worked together to learn from experts in Saint Paul-Ramsey County Public Health and to adopt new, safe practices in our workplaces and elsewhere. We have sustained and redesigned valuable services for the community. We know that there is a long road ahead of us. Ramsey County Library could not deliver any of its services without the efforts of each remarkable staff member.

Ramsey County is committed to providing efficient, effective, and equitable operational approaches during the COVID-19 pandemic. Ramsey County Library launched the modified services outlined below on March 23.

- Ramsey County Library buildings are closed to the public.
- Curbside holds pickup service is available at three locations; please call ahead. RCL - Maplewood, 651-724-6003, Press 3; RCL - Roseville, 651-724-6001, Press 3; RCL - Shoreview, 651-724-6006, Press 3. Pickup times are Monday through Thursday, 10am-9pm; Friday and Saturday, 10am-5pm; and Sunday, 12-5pm. Patrons with items on hold at Mounds View, New Brighton, North St. Paul or White Bear Lake may call those libraries during business hours to have items transferred to one of the pickup locations.
- Libraries in Maplewood, Roseville and Shoreview also offer curbside pickup of printed materials, including tax documents, social service applications, online forms, website information, and more. Contact one of these libraries by phone or email to access this services.
- Home Delivery is available for residents of suburban Ramsey County who meet one of the following eligibility requirements: an individual over the age of 60; an individual who is self-quarantining due to COVID-19; or an individual with a health, transportation, or disability barrier that precludes them from using curbside pickup service. For more information and to enroll in the Home Delivery program, please call RCL – Roseville at 651-724-6001, Press 2.
- Book returns are closed. Due dates for all items have been extended and items will not accrue fines.
- A Library account providing instant access to electronic resources may be obtained by phone.
- Reference, tech help and reader's advisory services are available by email and phone.
- Virtual programs are available. Join us Monday and Friday at 10:30am for Family Storytime and Wednesday at 10:30am for Baby Storytime on Facebook Live!
- Libraries in Maplewood, Roseville and Shoreview have drop boxes for County documents.

Frequently updated public health information can be found at ramseycounty.us/coronavirus.

FRIENDS OF THE RAMSEY COUNTY LIBRARY REPORT:

Things have changed dramatically for the Friends as the COVID 19 crisis has evolved. In keeping with the Governor's orders, the Friends office has been closed since March 27. However, staff are working our regular schedules from home and the Friends Board and all of our committees are meeting virtually and moving forward on our strategic priorities for 2020-2022.

The Friends used bookstores are also closed and we are in the process of taking up some new strategies to offset the resulting revenue losses. For example, GiveMN—the home of the annual Give to the Max campaign—will be hosting an online fundraiser to help support nonprofits and schools all across Minnesota. This event, #GiveAtHome, will take place for a full week from May 1-8. More info to come on how to support the Friends through this campaign!

We are also actively promoting the modified services implemented by Ramsey County Library on social media and have been continually impressed with the creative ways that RCL is working to meet community needs during these times of extreme social distancing. We salute you!!

LIBRARY SERVICES IN RESPONSE TO COVID-19:

Ramsey County has been actively engaged in responding to the COVID-19 pandemic for several weeks. All County facilities closed to the public on March 16, 2020. The Library and other departments developed modified service plans that were launched as of March 23. These service delivery plans are aligned with Governor Walz's Executive Order, which calls for local governments to deliver essential services. The Ramsey County Board of Commissioners passed a resolution declaring the essential, priority services of the County (including Library services) and that all county employees are integral to supporting these services.

Boldenow reported that Ramsey County Library has completed three weeks of modified library services, which began March 23. The three regional libraries, located in Maplewood, Roseville and Shoreview, are doing robust business via curbside, contactless delivery. Library materials are placed in plastic bags, with the patron's hold slip on the outside of the bag. Patrons pick up their requested materials from tables in front of the library entrances. Checkouts average about 1,000 per day via this labor-intensive process. RCL has also seen a great increase in usage of electronic materials, including e-books and e-audiobooks. Reference services are available via telephone or email, and document printing is also available. Staff are also working on virtual programming, with events available via the Library website, Facebook, and Youtube. The Summer Learning Program had already planned to utilize Beanstack, the online tracking app for reading and other activities.

Home delivery service recently started, with suburban Ramsey County residents meeting specific criteria eligible:

- Over age 60.
- Quarantining due to COVID-19.
- Individual with a health, transportation, or disability barrier that precludes them from using curbside pickup service.

Due dates for all library materials have been extended, and no fines are being charged while library facilities are closed to the public. The Library just began accepting returned library materials at Roseville, with items being quarantined for a minimum of 72 hours before check in for safety.

The majority of Library staff are working onsite, with some working from home and others utilizing COVID leave provided by Ramsey County for those with the virus or underlying health conditions, those quarantining following potential exposure or travel, and those with childcare issues. All staff have been declared essential by Ramsey County, with no furloughs occurring. Some staff may be deployed to work for other Ramsey County departments during the pandemic. Staff working in the libraries are observing social distancing guidelines.

Boldenow is working closely with Ramsey County staff on the development of an incident command structure, communicating changes in the service delivery model to the County Manager each week. The financial impact is being closely tracked, with COVIDI-related purchases reported to Ramsey County for potential reimbursement from federal emergency funds. Expenditures to date have been minimal, and could be absorbed with significant impact if reimbursement does not cover the additional costs. Boldenow has also been meeting regularly with the other MELSA library directors, looking ahead at service model changes.

Staff noted that library patrons have been extremely grateful for the curbside and remote services being offered. The Library Board members expressed their admiration and gratitude to library staff members for the rapid development of the new service model, and for their dedication in serving library patrons during a stressful, emotional time.

KANOPY VIDEO STREAMING SUBSCRIPTION:

At the February meeting, the Library Board authorized staff to pursue procurement and contracting with the preferred video streaming provider, Kanopy, at an annual cost not to exceed \$35,000. Following that meeting, Ramsey County Library closed to walk-in services on March 17, 2020, and a Stay at Home order was issued by Minnesota Governor Walz effective 3/28/20 that remains in place through at least May 4, 2020.

Ramsey County Procurement approved an emergency procurement request for a one-year subscription to Kanopy, based on the pandemic and the County-wide efforts to provide as many remote services as possible in order to serve the residents of Ramsey County while maintaining social distance protocols.

The original sales quote from Kanopy was received more than six months ago, and expired before the emergency procurement request was approved. Kanopy's new quote for same subscription plan is now \$40,000 for one year based on increased usage projected due to the pandemic. A reduced plan for the original \$34,000 amount would limit patron usage of the service to a smaller number of credits each month.

Subscription details include:

- One year contract for \$40,000.
- Contract allows simultaneous access for library patrons.
- Patrons are issued 10 credits per month, with a flat fee deducted from the contract amount for each use.
- There is no penalty for exceeding the deposit amount.
- Any unused funds rollover to the next contract year.

The contract has been reviewed and approved by Ramsey County Procurement, Information Services and the County Attorney's Office.

Chiclana-Ayala made a motion to authorize the Library Director to contract with Kanopy for a one-year video streaming subscription at a cost not to exceed \$40,000. Chang seconded the motion, which was approved unanimously via roll call vote.

NEXT MEETING:

May 20, 2020—6:30 p.m.

ADJOURNMENT:

Following a motion by Berry and a second by Chiclana-Ayala, Neblett adjourned the virtual meeting at 7:45 p.m.

Respectfully Submitted,

Mary Larson
Library Board Coordinator

DIRECTOR'S REPORT

May 2020

April Staff Updates: Transferred: Kay Jacobson, Librarian to RCL-Maplewood

Modified Library Services – Ramsey County Library continues to deliver a number of modified services during the COVID-19 pandemic. Library staff are meeting the steady resident need for physical, virtual, and phone-based resources. The Library's service approach prioritizes access and safety through contactless circulation and phone and digital access.

The Library is tracking new metrics based on its modified service portfolio. Curbside checkout service is a very busy experience for the staff delivering this. While circulation numbers are lower than they would be under normal circumstances, the current numbers reflect a robust, labor-intensive service process. Virtual programming is largely new for us, and we are excited by the high number of program views and our ability to reach as many as 800 views of a single program. Home Delivery is the most recent addition; this service has enrolled 85 eligible patrons and delivered a significant number of items. Patrons have increased their use of e-materials—with e-book circulation increasing about 40% and e-audiobooks about 50% above normal levels. The Library and MELSA have shifted and added collections funding to support this increased digital demand. Staff are developing plans for a phase two service model to address the need for computer access and additional curbside pickup options.

Week	Date Range	Items Checked Out Curbside at RCL-Roseville	Items Checked Out Curbside at RCL-Maplewood	Items Checked Out Curbside at RCL-Shoreview	Items Checked Out Digitally (E-Books, E-Audiobooks, E-Magazines)	Virtual Programs	Total Views of Virtual Programs	Home Delivery Patrons Served	Items Provided by Home Delivery
1	3/23-3/29	2,112	1,083	1,841	11,776	2	1,597	N/A	N/A
2	3/30-4/5	2,891	1,538	2,469	12,225	3	1,612	N/A	N/A
3	4/6-4/12 (closed 4/12)	2,792	1,443	2,011	14,556	3	1,635	N/A	N/A
4	4/13-4/19	3,289	1,542	2,483	13,101	4	910	N/A	N/A
5	4/20-4/26	3,403	1,722	2,382	13,447	3	1,093	57	188
6	4/27-5/3	3,267	1,618	2,413	12,459	3	957	22	60
7	5/4-5/10	4,163	1,859	2,842	13,721	4	2,839	37	130

Frequently updated public health information can be found at ramseycounty.us/coronavirus. For information on modified Library services and access to digital resources for kids, teens, and adults, visit rclreads.org.

Friends Update—May 2020

The Friends staff and volunteer planning committees continue to work remotely and our used bookstores remain closed.

The first week of May we joined nonprofits across the state in raising funds in concert with the #GiveAtHomeMn campaign and secured nearly \$6,000 towards our \$36,000 commitment to the RCL Summer Learning Program. We are grateful to the many members and donors who helped to make that happen!

We are in year two of our three-year membership drive. More than 130 new members have joined the Friends since June 2019 for a total of 803 member households. We aspire to be 1,000 members strong by April 2022.

The Friends Retail Sales Committee is actively exploring options for managing RCL weeds, gearing up for increasing online sales, and potentially arranging for curbside pick-up of bags of books if a traditional fall sale is not feasible. A pod has been rented temporarily for book storage at the Roseville Library. This enables Friends bookstore volunteers to access books for online sales without entering the library building or coming into contact with others.

The Friends and RCL worked together to get weeded books to the newly set up Ramsey County shelter for people who are homeless and testing positive for COVID-19. This was a nice opportunity to do some good during difficult times.

Roseville in Bloom is a free public art installation sponsored by the Roseville Visitors Association featuring twenty large rose sculptures throughout Roseville in the summer of 2020. The Maguire Agency is sponsoring a Rose sculpture at the Roseville Library in honor of the Friends. Activities will launch in June.

To show our support for the hardworking staff of RCL, Shayne Miller, Friends Office Manager, delivered ice cream treats at all locations—curbside with advance notice, of course!

Request for Library Board Action

Meeting Date

May 20, 2020

Action Requested

Information and
Discussion

Presented By

Jill Boldenow,
Library Director

SUBJECT:

2020 First Quarter Reports

BACKGROUND:

On a quarterly basis, Library staff presents the following series of reports to the Library Board for information and discussion. The reports include:

- Workplan Report – prepared by Jill Boldenow, Library Director
- Financial Report – prepared by Mary Larson, Financial Manager
- Statistical Report – prepared by Jeff Eide, Planning & Analysis Manager
- Incident Report – prepared by Mickey Ladich, Property Manager

BOARD ACTION REQUESTED:

For information and discussion.

Ramsey County Library | 2020 Work Plan

Priority 1. Facilitate access by removing barriers.

Initiatives	Results and measures
Deliver <i>Residents First</i> customer service (JB) <ul style="list-style-type: none"> • Implement fines change for youth materials • Implement longer DVD loan periods • Produce Library Guides in multiple languages • Provide staff training to serve diverse populations • Implement new phone contact center process • Streamline library card registration with MELSA • Pilot Google Translate • Implement Racial Equity and Inclusion plan 	Quarter 1 <ul style="list-style-type: none"> ○ Fines change outcomes <ul style="list-style-type: none"> • Unblocked accounts of 6,787 patrons under age 18 • 667 formerly blocked youth used accounts, checked out 4,812 items • Registered new cards for 619 under age 18; 2,276 over age 18
Improve digital U/X and equipment for patrons and staff (CW) <ul style="list-style-type: none"> • Enhance and expand print, scan and fax services • Enable renewals at limit / consider auto-renewal • Streamline Internet login process/guest passes • Select and install new self-check units • Produce Technology Plan 2020-2022 • Complete VOIP project • Complete IT consolidation (IS managing network, servers, desktop support) • Add outlets in RV 2nd floor 	

Priority 2. Foster literacy and lifelong learning.

Initiatives	Results and measures
Engage families and children through programming and outreach (LW) <ul style="list-style-type: none"> • Offer an array of programming supporting early literacy and maker skills • Engage families with 1,000 Books Before Kindergarten • Develop relationships, strategies to engage students from ISD 622 • Offer food education classes with Charlie Cart • Program and assess new maker carts • Install new literacy interactives 	Quarter 1 <ul style="list-style-type: none"> ○ Provided 328 children's programs with 13,399 participants ○ Provided 100 family storytimes with 4,931 participants ○ Provided 65 baby storytimes with 1,313 participants ○ Enrolled 54 new preschoolers in 1,000 Books Before Kindergarten; 38 children reached 100 books, 50

Ramsey County Library | 2020 Work Plan

	<p>reached 250 books, 36 reached 500 books, 28 reached 750 books, and 23 reached 1,000 books</p> <ul style="list-style-type: none"> ○ Hosted author LeUyen Pham for the Kindergarten Card party where 239 kids attended and received library cards; added 1,366 new cards as part of this initiative ○ Provided 52 Maker programs for 543 students ○ Began providing online programs with the onset of the COVID-19 pandemic
<p>Engage teens through vibrant programming/strategic partnerships (LW)</p> <ul style="list-style-type: none"> • Offer dynamic teen programming • Recruit and onboard new teen librarian 	<p>Quarter 1</p> <ul style="list-style-type: none"> ○ Facilitated 133 programs serving 726 teens ○ Held 36 maker sessions at MP, MV, RV, SV, and WB for 114 teens ○ Assisted 55 students from 15 schools in conducting in-depth History Day research at the History Day Hullabaloo ○ Offered 2 two-day tech camps at RV and MP where 13 teens studied digital photography, Garageband, and 3D design ○ Provided a total of 365 Homework Help sessions ○ Provided student cards to 20 youth at school events ○ Hired and trained the new RV teen librarian
<p>Offer robust digital literacy and maker programs (CW)</p> <ul style="list-style-type: none"> • Maintain digital literacy labs and classes and maker programs • Improve staff and public awareness of digital literacy resources • Onboard new Digital Services librarian 	<p>Quarter 1</p> <ul style="list-style-type: none"> ○ Offered 89 digital literacy labs and classes with 544 participants ○ Offered 30 adult makerspace programs with 544 participants
<p>Offer additional adult programs supporting education and enrichment (stats to JE)</p> <ul style="list-style-type: none"> • Offer programs meeting community and County goals (core areas: digital literacy, workforce, economic prosperity, health, social services, arts, race/social issues, history) 	<p>Quarter 1</p> <ul style="list-style-type: none"> ○ Provided 328 adult programs with attendance of 4,917 ○ Offered 23 Jobs/small business programs with attendance of 385 ○ Delivered 14 history programs for 1,061 attendees

Ramsey County Library | 2020 Work Plan

Priority 3. Maximize learning and exploration through dynamic use of technology, library, and community space.

Initiatives	Results and measures
Deliver dynamic library spaces and events (JB/JE/CW/LW) <ul style="list-style-type: none"> • Begin MP design/renovation • Complete RV Maker space, DS office renovation • Expand maker program hours and equipment • Implement SV teen mural • Improve shading and comfort in RV garden; lighting in RV • Fix WB HVAC • Refurbish furniture • Upgrade digital signage • Refine Residents First service delivery concepts related to Library • Pursue energy savings and sustainability 	Quarter 1 <ul style="list-style-type: none"> ○ Welcomed 281,555 visitors into RCL buildings ○ Facilitated 861 room bookings for patrons ○ Circulated 710,335 library materials ○ Installed new children's DVD shelving at NB ○ Reupholstered 15 lounge chairs for RV
Enhance virtual space and discoverability (CW) <ul style="list-style-type: none"> • Launch and develop work flows/content on BiblioCommons • Ensure that E-books are discoverable in catalog • Promote and expand Beanstack programs • Launch streaming video • SimplyE 	Quarter 1 <ul style="list-style-type: none"> ○ Launched BiblioCommons: improved web, events, and catalog platforms ○ Imported records to integrate E-books into catalog ○ Expanded Niche Academy with RCL-created video ○ Updated website to support modified services and online collections in response to COVID 19 ○ Supported 504,883 visits to the library's website ○ Facilitated 47,345 sessions on library computers ○ Connected patrons with 120,526 Library Wifi sessions ○ Registered 165 new Beanstack users (who log 1,000 Books Before Kindergarten or Summer activities)
Ensure an active, equitable community presence and services (JE) <ul style="list-style-type: none"> • Refine Popup Library sites to engage underserved residents & market • Research mobile service vehicle concepts and produce recommendations/costs • Research homebound services • Expand outreach to senior living communities • Leverage Community Engagement funding, Racial Equity Action Team resources • Deliver programs with Corrections (Parent Read, re-entry center, Book Clubs) 	Quarter 1 <ul style="list-style-type: none"> ○ Reached 2,345 residents via outreach activities ○ Brought Popup library to 26 venues, 814 people ○ Popup visited 15 senior living communities ○ Provided services to 17 people at the Ramsey County Correctional Facility plus another 32 at the Residential Reentry Center ○ Developed processes for home delivery to qualifying residents in response to COVID-19

Ramsey County Library | 2020 Work Plan

Priority 4. Work proactively with partners to support community well-being.

Initiatives	Results and measures
Support adult life skills and well-being in programming (JB, stats to JE) <ul style="list-style-type: none"> In the Life Skills category, we track these adult program types: digital literacy, MNSure, CRA, health, workforce and small business, sustainability, new immigrant programs, financial and legal, TED talks Maintain support for CRA and MNSure resources Foster county partnerships related to patron homelessness, mental health, workforce, public health, etc. Apply for funding to hire social worker Support census count 	Quarter 1 <ul style="list-style-type: none"> Provided 157 Life Skills programs, reaching a total audience of 1,972 Connected 135 people to MNSure enrollment Provided Community Resource Advocates services to 89 CRA individuals Worked with 79 partner organizations on support, outreach and programming Provided in-person absentee voting for the Presidential Primary at RV for 46 days Held early and election day voting at MP, RV, SV, WB
Leverage CTEP AmeriCorps program (CW) <ul style="list-style-type: none"> Request 4 CTEP members to strengthen service to adults Sustain North Star Digital Literacy assessments/certifications and job search help 	Quarter 1 <ul style="list-style-type: none"> Supported 28 patrons to achieve North Star Digital Literacy Certification Reported 8 jobs obtained by patrons working with CTEP AmeriCorps members
Support healthy children and youth (LW) <ul style="list-style-type: none"> Continue meal programs with Dept. of Ed at RV and MP Maintain teen job fairs, Youth in Public Sector Academy, etc. 	Quarter 1 <ul style="list-style-type: none"> Served after-school snacks at MP through Youthprise Worked with 3 Youth in Public Sector Academy participants at RV
Align with the Friends and volunteers (JB) <ul style="list-style-type: none"> Onboard new volunteer coordinator Support Friends' fundraising goals and focus on SLP support 	Quarter 1 <ul style="list-style-type: none"> Hired new volunteer coordinator Received 2,548 volunteer hours of service in Library Supported Friends Gala fundraiser at RV

Memorandum

To: Ramsey County Library Board

From: Mary Larson

Date: May 13, 2020

Subject: First Quarter 2020 Financial Report

Attached is the 1st quarter 2020 financial report. Highlights include:

- ❖ Property tax revenues are collected in May and October each year, so revenues will be reflected in the 2nd quarter financial report.
- ❖ Projected revenues from Library Fines reflects the decision to no longer collect late fees on youth library materials, and the one-time waiver of accumulated fines on youth accounts effective January 1, 2020. Fines have also decreased due to the closure of our facilities to walk-up library services in mid-March.
- ❖ Revenue from Buildings & Structures (coffee shop lease revenue) will fall below projections due to closure of Dunn Bros. Coffee at Roseville during the pandemic.
- ❖ Use of Library copiers and printers, and the self-serve coffee carts at five Ramsey County Library locations, were meeting revenue projections prior to the closure of library facilities to walk-up services.
- ❖ Operating budget expenditures are within budget in all categories. Expenditures were routine during most of the first quarter, but may reflect changes during the second quarter with the shift to curbside services that began on March 23. Use of substitute staff has declined dramatically during the pandemic.

LIBRARY OPERATIONS

CURRENT BUDGET YEAR WITH COMPARATIVE PRIOR YEAR YEAR TO DATE THROUGH MARCH 31, 2020 AND 2019

	2020					2019			
	Original Annual Budget	Adjusted Annual Budget	Year to Date Actual Cash Receipts/ Disbursements	Actual % of Budget Year to Date	Variance (Over)/Under Adjusted Budget YTD	Adjusted Annual Budget	Year to Date Actual Cash Receipts/ Disbursements	Actual % of Budget Year to Date	Variance (Over)/Under Adjusted Budget YTD
<u>Revenue</u>									
Taxes	11,361,531.00	11,361,531.00	0.00	0%	2,840,382.75	10,199,387.00	0.00	0%	2,549,846.75
County Program Aid	678,210.00	678,210.00	0.00	0%	169,552.50	621,415.00	0.00	0%	155,353.75
Fines	240,000.00	240,000.00	48,905.40	20%	11,094.60	500,000.00	98,669.04	20%	26,330.96
MELSA	200,000.00	200,000.00	0.00	0%	50,000.00	200,000.00	0.00	0%	50,000.00
PERA Rate Increase Aid	0.00	0.00	10,409.00	N/A	(10,409.00)	21,652.00	10,706.00	49%	(5,293.00)
Duplicating Copies/Sales	79,000.00	79,000.00	17,489.10	22%	2,260.90	72,500.00	18,791.23	26%	(666.23)
Interest on Investments	75,000.00	75,000.00	5,133.16	7%	13,616.84	10,000.00	0.00	0%	2,500.00
Building & Structures (Rent)	76,400.00	76,400.00	6,098.75	8%	13,001.25	105,000.00	21,516.25	20%	4,733.75
Recoveries	0.00	0.00	0.00	N/A	0.00	0.00	6.25	N/A	(6.25)
Transfers from Other Funds	225,000.00	225,000.00	225,000.00	100%	(168,750.00)	225,000.00	225,000.00	100%	(168,750.00)
Total Revenue	12,935,141.00	12,935,141.00	313,035.41	2%	2,920,749.84	11,954,954.00	374,688.77	3%	2,614,049.73
<u>Expenditures</u>									
Salaries*	6,051,991.00	6,051,991.00	1,461,046.26	24%	51,951.49	6,191,098.00	1,292,116.77	21%	255,657.73
Fringe Benefits*	2,221,671.00	2,223,271.00	517,957.26	23%	37,860.49	2,271,908.00	497,793.63	22%	70,183.37
Other Services & Charges	3,267,029.00	3,267,029.00	318,867.85	10%	497,889.40	2,848,536.00	199,290.76	7%	512,843.24
Supplies	180,000.00	180,000.00	31,298.17	17%	13,701.83	156,000.00	29,389.51	19%	9,610.49
Capital Outlay	62,850.00	62,850.00	3,133.55	5%	12,578.95	60,000.00	1,383.00	2%	13,617.00
Books, Periodicals, Etc.	1,150,000.00	1,150,000.00	126,901.35	11%	160,598.65	1,125,000.00	39,321.00	3%	241,929.00
	12,933,541.00	12,935,141.00	2,459,204.44	19%	774,580.81	12,652,542.00	2,059,294.67	16%	1,103,840.83
 Inc/(Dec) to Fund Balance			 (2,146,169.03)				 (1,684,605.90)		

* 2020 Salary expenditures through paydate 4/17/20.

* 2019 Salary expenditures through paydate 4/6/19.

**LIBRARY OPERATIONS
CURRENT YEAR DISBURSEMENTS OUT OF RESERVES
YEAR TO DATE THROUGH MARCH 31, 2020**

	2020			
	Reserve Amount	Year to Date Actual Cash Disbursements	Balance Unexpended 03/31/20	Actual as a % of Reserve Year to Date
<u>Expenditures</u>				
2019 Operating Budget Reserves	596,511.00	46,704.10	549,806.90	8%
2018 Operating Budget Reserves	419,500.00	8,983.36	410,516.64	2%
2017 Operating Budget Reserves	255,317.00	39,382.74	215,934.26	15%
2016 Operating Budget Reserves	11,219.00	6,336.18	4,882.82	56%

**LIBRARY GRANTS AND OTHER SPECIAL PROJECTS
CURRENT YEAR DISBURSEMENTS
YEAR TO DATE THROUGH MARCH 31, 2020**

	2020			
	Current Adjusted Budget Amount	Actual Cash Disbursements	Balance Unexpended 03/31/20	Actual as a % of Budget To Date
<u>Expenditures</u>				
2019 LSTA Book Club Grant	5,000.00	465.30	4,534.70	9%
2019 LSTA STEAM Garden Grant	10,000.00	10,000.00	0.00	100%
2018 MELSA Technology Grant	40,000.00	40,000.00	0.00	100%
2016 MELSA Technology Grant	104,000.00	12,530.00	91,470.00	12%

**OTHER LIBRARY FUNDS
YEAR TO DATE RECEIPTS & DISBURSEMENTS
THROUGH MARCH 31, 2020**

<u>Fund</u>	2020			
	Cash Balance Beginning of Year	Cash Receipts Year to Date	Year to Date Actual Cash Disbursements	Cash Balance as of 03/31/20
Rental Book Revenue	27,897.66	2,988.42	2,409.68	28,476.40
Rental DVD Revenue	11,046.00	8,163.60	1,156.32	18,053.28
Library Gift Fund	376,504.90	31,213.04	73,330.85	334,387.09
Roseville Library Capital Campaign Gift Fund	16,672.71	0.00	5,082.90	11,589.81

SUMMARY OF GIFTS RECEIVED
JANUARY - MARCH 2020

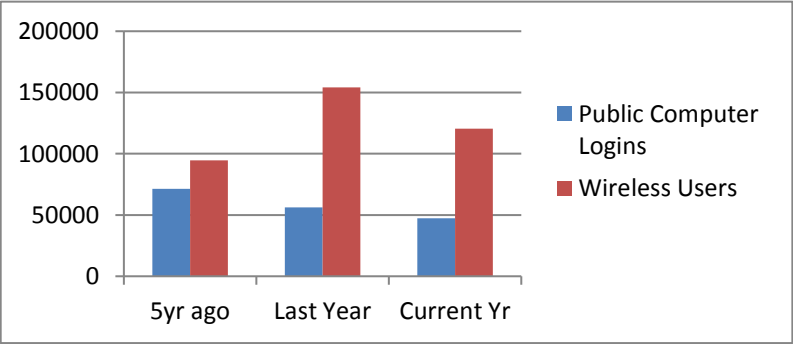
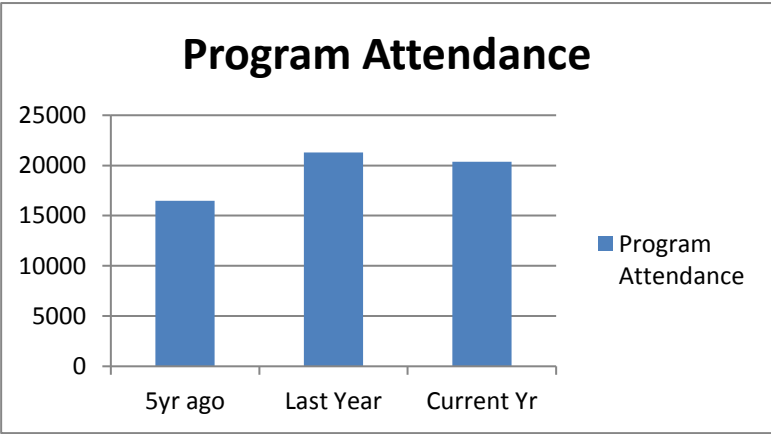
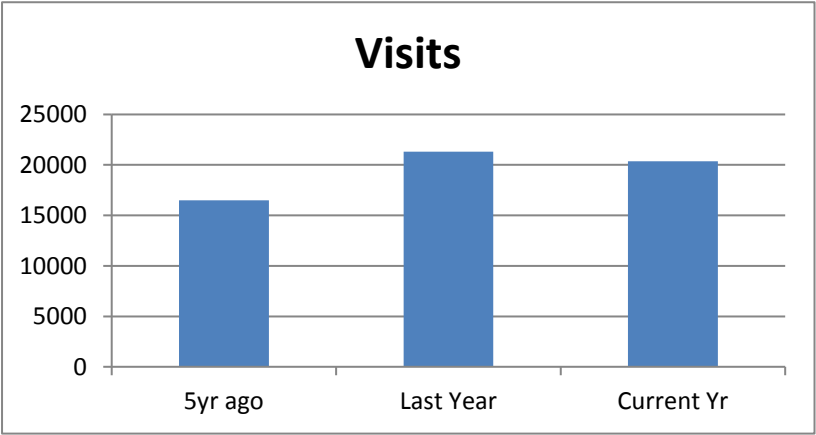
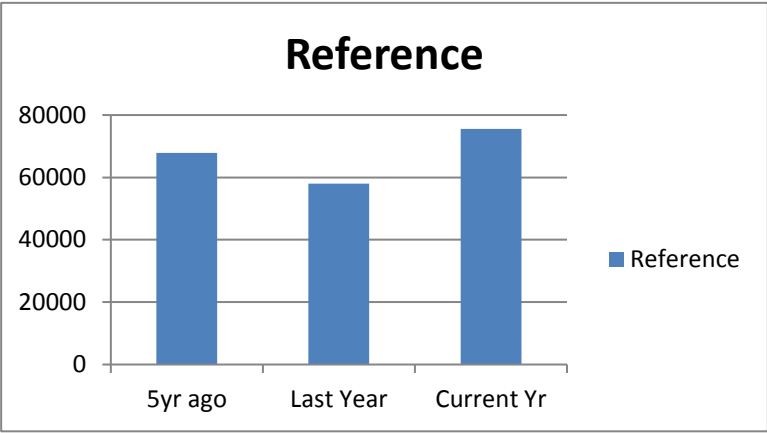
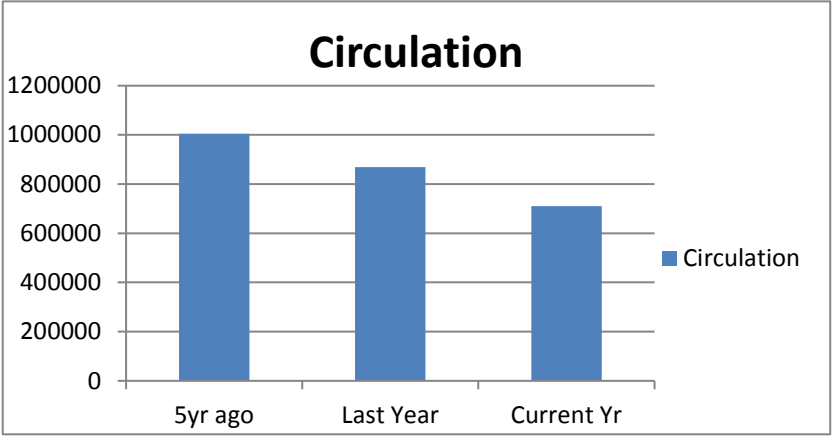
Donor	Purpose	Branch	Amount
Ramsey County Law Library	Legal Resources	System	\$9,000.00
Jenny Wilde L'Heureux	Books	NB	\$20.00
Friends of the Ramsey County Libraries	Large Print, Audio, and Ebooks	System	\$50.00
	Children's Materials	System	\$1,000.00
The Wold Family Foundation of the Greater White Bear Lake Community Foundation	Undesignated	WB	\$5,000.00
TOTAL:			\$15,070.00

Statistical Trends

2020 First Quarter Report

- Statistics for this quarter will be impacted by COVID-19. The libraries closed to the public on March 17, cutting off half of the last month of the quarter. However, business was also impacted prior to March 17 both by program cancellations and modifications to public computing spaces.
- Overall circulation dropped 18.2% for the quarter. Currently, weekly circulation via curbside service is running about 18-20% of what we'd expect in normal circumstances.
- However, circulation of electronic materials increased 14% and accounted for about 19% of total circulation in Q1. The Library's collection includes more than 34,000 e-books and more than 5,900 e-audiobooks. Patrons are able to seamlessly access additional items via our MELSA partners.
- Attendance at library programs was strong and on track to increase if services had remained open. However, cancellations of programs due to COVID-19 ultimately resulted in a decline in attendance of 4% compared to same quarter of prior year.

Core Service Trends -- Q1



Branches by Quarter 2020

Total materials circulated

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	90,181				90,181
Mounds View	27,323				27,323
New Brighton	38,471				38,471
North St. Paul	17,491				17,491
Roseville	228,453				228,453
Shoreview	112,370				112,370
White Bear Lake	52,134				52,134
Tech Services	4,480				4,480
Remote Renewal	5,629				5,629
E-circulation	133,803				133,803
Total	710,335	0	0	0	710,335

Children's materials circulated

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	35,512				35,512
Mounds View	13,209				13,209
New Brighton	17,196				17,196
North St. Paul	6,475				6,475
Roseville	101,573				101,573
Shoreview	57,015				57,015
White Bear Lake	24,312				24,312
Tech Services	835				835
Remote Renewal	1,835				1,835
E-circulation					
Total	257,962	0	0	0	257,962

Registrations

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	372				372
Mounds View	137				137
New Brighton	157				157
North St. Paul	51				51
Roseville	1,325				1,325
Shoreview	348				348
White Bear Lake	179				179
Tech Services	95				95
Remote Renewal					
E-circulation					
Total	2,664	0	0	0	2,664

Total reference

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	12,961				12,961
Mounds View	4,095				4,095
New Brighton	5,967				5,967
North St. Paul	3,965				3,965
Roseville	31,915				31,915
Shoreview	11,492				11,492
White Bear Lake	5,161				5,161
Total	75,556	0	0	0	75,556

Visits

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	56,772				56,772
Mounds View	11,822				11,822
New Brighton	20,796				20,796
North St. Paul	8,524				8,524
Roseville	113,301				113,301
Shoreview	42,847				42,847
White Bear Lake	27,493				27,493
Total	281,555	0	0	0	281,555

Meeting room use by outside groups

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	241				241
Mounds View	46				46
New Brighton	0				0
North St. Paul	0				0
Roseville	210				210
Shoreview	296				296
White Bear Lake	68				68
Total	861	0	0	0	861

Public computer logins

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	10,527				10,527
Mounds View	1,907				1,907
New Brighton	3,441				3,441
North St. Paul	951				951
Roseville	21,864				21,864
Shoreview	5,226				5,226
White Bear Lake	3,429				3,429
Total	47,345	0	0	0	47,345

Hours of computer use

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	9,449				9,449
Mounds View	1,529				1,529
New Brighton	3,726				3,726
North St. Paul	860				860
Roseville	22,139				22,139
Shoreview	4,767				4,767
White Bear Lake	2,236				2,236
Total	44,706	0	0	0	44,706

Wireless users

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	21,162				21,162
Mounds View	1,162				1,162
New Brighton	3,605				3,605
North St. Paul	1,156				1,156
Roseville	74,091				74,091
Shoreview	15,184				15,184
White Bear Lake	4,166				4,166
Total	120,526	0	0	0	120,526

Volunteer hours

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	376.00				376.00
Mounds View	60.00				60.00
New Brighton	97.50				97.50
North St. Paul	13.00				13.00
Roseville	1,292.00				1,292.00
Shoreview	475.00				475.00
White Bear Lake	236.00				236.00
Administration					0.00
Technical Services					0.00
Friends					0.00
Total	2,549.50	0.00	0.00	0.00	2,549.50

Children's programs

	Q1	Q2	Q3	Q4	YTD Total	Q1	Q2	Q3	Q4	YTD Total
Maplewood	45				45	2,893				2,893
Mounds View	39				39	697				697
New Brighton	29				29	765				765
North St. Paul	37				37	715				715
Roseville	98				98	4,314				4,314
Shoreview	44				44	2,802				2,802
White Bear Lake	36				36	1,075				1,075
Admin	1				1					0
Total	329	0	0	0	329	13,261	0	0	0	13,261

Children's program attendance**Teen programs**

	Q1	Q2	Q3	Q4	YTD Total	Q1	Q2	Q3	Q4	YTD Total
Maplewood	29				29	243				243
Mounds View	2				2	4				4
New Brighton	0				0	0				0
North St. Paul	0				0	0				0
Roseville	42				42	291				291
Shoreview	52				52	159				159
White Bear Lake	8				8	29				29
Admin					0					0
Total	133	0	0	0	133	726	0	0	0	726

Teen program attendance**Adult programs**

	Q1	Q2	Q3	Q4	YTD Total	Q1	Q2	Q3	Q4	YTD Total
Maplewood	65				65	931				931
Mounds View	14				14	88				88
New Brighton	15				15	141				141
North St. Paul	0				0	0				0
Roseville	123				123	2,329				2,329
Shoreview	57				57	287				287
White Bear Lake	31				31	1,798				1,798
Admin	26				26	814				814
Total	331	0	0	0	331	6,388	0	0	0	6,388

Adult program attendance

Branches by Year/System by Quarter

Total circulation

Children's circulation

Volunteer hours

Location	2018	2019	2020	% Change	2018	2019	2020	% Change	2018	2019	2020	% Change
Maplewood	522,506	470,977		-100.0%	196,418	184,943		-100.0%	2,253	2,159		-100.0%
Mounds View	140,281	128,648		-100.0%	68,766	63,670		-100.0%	366	281		-100.0%
New Brighton	217,890	210,745		-100.0%	100,373	97,581		-100.0%	576	529		-100.0%
North St Paul	95,693	92,626		-100.0%	33,059	33,519		-100.0%	111	101		-100.0%
Roseville	1,245,826	1,161,556		-100.0%	549,823	517,663		-100.0%	7,598	7,420		-100.0%
Shoreview	583,598	583,914		-100.0%	301,440	303,186		-100.0%	2,630	2,640		-100.0%
White Bear Lake	283,113	267,776		-100.0%	135,042	129,220		-100.0%	1,012	1,065		-100.0%
E-material	425,451	467,557		-100.0%								
Other					10,499	9,130		-100.0%	7,497	7,919		-100.0%
Support Services	23,648	20,796			3,532	3,555		-100.0%				
System Quarter 1	884,845	868,596	710,335	-18.2%	338,385	327,071	257,962	-21.1%	3,558	3,534	2,549	-27.9%
System Quarter 2	888,529	858,360		-100.0%	348,316	338,133		-100.0%	3,370	3,606		#VALUE!
System Quarter 3	944,141	914,125		-100.0%	388,044	374,308		-100.0%	3,800	3,547		-100.0%
System Quarter 4	850,537	801,311		-100.0%	324,207	302,955		-100.0%	11,314	11,427		-100.0%
Annual Total	3,568,052	3,442,392		-100.0%	1,398,952	1,342,467		-100.0%	22,041	22,114		-100.0%

Express checkout percentages

Visits

Meeting room use by outside groups

Location	2018	2019	2020	% Change	2018	2019	2020	% Change	2018	2019	2020	% Change
Maplewood	89.0%	88.5%		-100.0%	295,166	270,909		-100.0%	907	971		-100.0%
Mounds View	82.8%	82.3%		-100.0%	70,443	69,617		-100.0%	169	189		-100.0%
New Brighton	90.3%	88.8%		-100.0%	108,589	101,198		-100.0%	0	0		0.0%
North St Paul	65.2%	67.2%		-100.0%	35,014	39,806		-100.0%	0	0		0.0%
Roseville	87.5%	86.6%		-100.0%	580,388	542,762		-100.0%	1,002	981		-100.0%
Shoreview	90.6%	86.5%		-100.0%	262,656	250,923		-100.0%	1,070	1,408		-100.0%
White Bear Lake	89.4%	89.7%		-100.0%	147,016	137,439		-100.0%	221	236		-100.0%
System Quarter 1	84.0%	83.7%	82.9%	-1.0%	369,081	337,690	281,555	-16.6%	881	983	861	-12.4%
System Quarter 2	85.1%	84.4%		-100.0%	380,829	356,841		-100.0%	818	972		-100.0%
System Quarter 3	86.3%	85.4%		-100.0%	400,003	385,796		-100.0%	746	859		-100.0%
System Quarter 4	84.5%	83.4%		-100.0%	349,359	332,327		-100.0%	924	971		-100.0%
Annual Average	85.0%	84.2%		-100.0%	1,499,272	1,412,654		-100.0%	3,369	3,785		-100.0%

Public computer logins**Hours of computer use****Wireless users**

Location	2018	2019	2020	% Change	2018	2019	2020	% Change	2018	2019	2020	% Change
Maplewood	58,797	53,569		-100.0%	52,027	47,447		-100.0%	108,336	107,743		-100.0%
Mounds View	10,367	9,934		-100.0%	9,539	8,995		-100.0%	7,986	7,467		-100.0%
New Brighton	20,190	17,117		-100.0%	15,673	14,613		-100.0%	21,461	19,472		-100.0%
North St Paul	6,296	4,786		-100.0%	5,307	4,137		-100.0%	5,423	3,955		-100.0%
Roseville	120,945	109,525		-100.0%	113,509	105,520		-100.0%	364,868	362,373		-100.0%
Shoreview	31,775	29,592		-100.0%	25,799	27,078		-100.0%	91,178	98,415		-100.0%
White Bear Lake	16,172	14,322		-100.0%	12,871	1,182		-100.0%	23,743	22,357		-100.0%
System Quarter 1	62,306	56,316	47,435	-15.8%	57,632	51,687	44,705	-13.5%	149,437	154,254	120,526	-21.9%
System Quarter 2	72,400	61,760		-100.0%	59,519	54,858		-100.0%	150,209	156,436		-100.0%
System Quarter 3	69,673	65,754		-100.0%	62,492	60,092		-100.0%	158,794	160,998		-100.0%
System Quarter 4	60,477	55,015		-100.0%	55,450	52,335		-100.0%	164,555	150,094		-100.0%
Annual Total	264,542	238,845		-100.0%	234,725	218,971		-100.0%	622,995	621,782		-100.0%

Reference**Registrations****Hours open**

Location	2018	2019	2020	% Change	2018	2019	2020	% Change	2018	2019	2020	% Change
Maplewood	45,604	43,251		-100.0%	2,193	2,048		-100.0%	3,167	3,149		-100.0%
Mounds View	15,405	15,704		-100.0%	650	733		-100.0%	1,769	1,764		-100.0%
New Brighton	18,083	18,551		-100.0%	950	874		-100.0%	2,049	2,225		-100.0%
North St Paul	16,510	13,520		-100.0%	379	263		-100.0%	1,757	1,764		-100.0%
Roseville	130,949	115,843		-100.0%	5,651	6,333		-100.0%	3,167	3,149		-100.0%
Shoreview	42,991	38,311		-100.0%	2,232	1,919		-100.0%	3,173	3,162		-100.0%
White Bear Lake	24,882	18,733		-100.0%	1,139	1,078		-100.0%	2,249	2,242		-100.0%
Technical Services					650	689		-100.0%				
System Quarter 1	75,725	57,993	75,556	30.3%	3,765	3,788	2,664	-29.7%	4,353	4,331	3,629	-16.2%
System Quarter 2	60,008	66,040		-100.0%	3,043	2,906		-100.0%	4,419	4,432		-100.0%
System Quarter 3	80,210	71,994		-100.0%	3,711	3,508		-100.0%	4,400	4,424		-100.0%
System Quarter 4	78,481	67,886		-100.0%	3,325	3,735		-100.0%	4,159	4,268		-100.0%
Annual Total	294,424	263,913	75,556	-71.4%	13,844	13,937	2,664	-80.9%	17,331	17,455	3,629	-79.2%

Website visits

	2018	2019	2020	% Change								
	2018	2019	2020	% Change	2018	2019	2020	% Change	2018	2019	2020	% Change
Quarter 1	794,535	947,936	504,883	-46.7%	112,179	116,914	103,469	-11.5%	103,231	117,864	133,803	13.5%
Quarter 2	906,282	907,805		-100.0%	107,060	107,122		-100.0%	103,702	114,686		-100.0%
Quarter 3	879,239	961,773		-100.0%	113,825	110,569		-100.0%	105,031	116,844		-100.0%
Quarter 4	860,094	743,883		-100.0%	105,892	100,723		-100.0%	113,487	118,163		-100.0%
Annual Total	3,440,150	3,561,397	504,883	-85.8%	438,956	435,328	103,469	-76.2%	425,451	467,557	133,803	-71.4%

Holds placed**E-materials circulated****Incoming ILL**

	2018	2019	2020	% Change								
	2018	2019	2020	% Change	2018	2019	2020	% Change	2018	2019	2020	% Change
Quarter 1	4,172	4,484	3,839	-14.38%	5,395	4,536	3,750	-17.33%	\$24,047.63	\$6,888.72	\$9,818.25	42.5%
Quarter 2	4,031	4,233		-100.00%	5,337	4,533		-100.00%	\$8,801.45	\$6,102.19		-100.0%
Quarter 3	4,181	4,387		-100.00%	4,915	4,577		-100.00%	\$6,849.85	\$19,235.42		-100.0%
Quarter 4	4,038	4,012		-100.00%	4,556	4,165		-100.00%	\$2,609.27	\$2,061.85		-100.0%
Annual Total	16,422	17,116	3,839	-77.6%	20,203	17,811	3,750	-78.9%	\$42,308.20	\$34,288.18	\$9,818.25	-71.4%

Outgoing ILL**Value of gifts added**

Request for Library Board Action

Meeting Date
May 20, 2020

Action Requested
Information & Discussion

Presented By
Mickey Ladich,
Building Services Manager

SUBJECT:

First Quarter 2020 Incident Reporting

BACKGROUND:

The number of incidents decreased from 4th Quarter 2019 by 34%. There were a total of 23 incidents reported in the 1st Quarter of 2020.

BOARD ACTION REQUESTED:

For information and discussion.

Incident Report Comparison First Quarter				
	2017	2018	2019	2020
New Brighton	1	0	1	0
Maplewood	1	6	12	15
Mounds View	1	1	0	0
North St. Paul	0	0	0	0
Roseville	14	16	7	5
Shoreview	3	1	4	2
White Bear Lake	1	2	0	1
	21	26	24	23

Incident Report Comparison Second Quarter				
	2017	2018	2019	2020
New Brighton	0	0	0	
Maplewood	6	8	19	
Mounds View	2	0	0	
North St. Paul	1	1	5	
Roseville	10	11	11	
Shoreview	4	5	8	
White Bear Lake	4	3	2	
	27	28	45	

Incident Report Comparison Third Quarter				
	2017	2018	2019	2020
New Brighton	2	1	0	
Maplewood	11	11	13	
Mounds View	2	0	0	
North St. Paul	0	0	1	
Roseville	6	24	18	
Shoreview	4	6	7	
White Bear Lake	10	6	5	
	35	48	44	

Incident Report Comparison Fourth Quarter				
	2017	2018	2019	2020
New Brighton	2	0	0	
Maplewood	9	12	19	
Mounds View	2	0	0	
North St. Paul	1	2	0	
Roseville	14	17	14	
Shoreview	9	9	2	
White Bear Lake	2	1	0	
	39	41	35	

Totals	122	143	148	23
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Request for Library Board Action

Meeting Date

May 20, 2020

Action Requested
Information & Discussion**Presented By**
Jill Boldenow,
Library Director**SUBJECT:**

Library Services in Response to COVID-19

BACKGROUND:

Ramsey County has been actively engaged in responding to the COVID-19 pandemic for two months. The Director's report provides metrics for the Library's modified services. At this meeting, the Library Board will discuss the Library's present service model and possibilities for the future.

BOARD ACTION REQUESTED:

For information and discussion.

Ramsey County Library in the News:

3/5: twincities.com	Coronavirus got you cooped up? Here's how to stay sane, productive. https://www.twincities.com/2020/03/05/coronavirus-got-you-cooped-up-heres-how-to-stay-sane-and-productive/
3/14: White Bear Press	Homegrown photographer finds inspiration everywhere around her https://www.presspubs.com/white_bear/news/homegrown-photographer-finds-inspiration-everywhere-around-her/article_b7b08828-6950-11ea-9cb4-cb78acfe05f5.html
3/17: twincities.com	Ramsey County to close government buildings for six days, retool for coronavirus https://www.twincities.com/2020/03/17/ramsey-county-to-close-government-buildings-for-six-days-retool-for-coronavirus/
3/20: Shoreview Press	Ramsey County libraries closed https://www.presspubs.com/shoreview/news/ramsey-county-libraries-closed/article_14431056-6ae6-11ea-84b5-7b9f8a976915.html
4/5: twincitiesgeek.com	This Week in Geek (4/6/2020–4/12/2020) http://twincitiesgeek.com/2020/04/this-week-in-geek-4-6-2020-4-12-2020/
4/9: mspmag.com	St. Paul Public Libraries Offering Takeout http://mspmag.com/arts-and-culture/st-paul-public-libraries-offering-take-out/
4/10: Shoreview Press	Ramsey County Library offers curbside pickup in Shoreview https://www.presspubs.com/shoreview/news/ramsey-county-library-offers-curbside-pickup-in-shoreview/article_ed1cd6ba-7b3e-11ea-9ecc-abbdbd197626.html
4/12: twincitiesgeek.com	This Week in Geek (4/13/20–4/19/20) http://twincitiesgeek.com/2020/04/this-week-in-geek-4-13-20-4-19-20/
4/15: startribune.com	Curbside pickup offered at 8 Hennepin County libraries https://www.startribune.com/curbside-pickup-offered-at-8-hennepin-county-libraries/569662462/
4/23: startribune.com	Virtual entertainment picks: Novel Stages fest, Walker Free First Saturday, 'The Diary of Anne Frank' https://www.startribune.com/virtual-entertainment-picks-festival-of-the-valkyries-novel-stages-fest-the-diary-of-anne-frank/570080402/
4/28: startribune.com	Ramsey County and other metro library systems pushing curbside books as a great COVID escape https://www.startribune.com/ramsey-county-and-other-metro-library-systems-pushing-curbside-books-as-a-great-covid-escape/570025762/
5/10: twincitiesgeek.com	This Week in Geek (5/11/20–5/17/20) http://twincitiesgeek.com/2020/05/this-week-in-geek-5-11-20-5-17-20/

Facebook:




Mary Jo McGuire


March 14 · 🌐

Update from the Ramsey County Library.

As a reminder, if you prefer not to visit a library in person, you may get help from a librarian by email or by calling 651-724-6100. The Library's large collection of digital resources gives you online access to e-books, audiobooks, magazines, learning tools, homework help and more.

**Ramsey County Library**
Published by Pa Na Lor [?] · March 22 · 🌐




We have expanded our e-book collection! 1,200 new titles were added this week. Browse today: <https://www.rclreads.org/e-books-e-audiobooks-e-magazines/>







2,598
People Reached

233
Engagements

Boost Post

   48

2 Comments 19 Shares

 Like  Comment  Share 

Oldest ▾



Sara Leier Horwath Ann Seyforth Rausch

Like · Reply · Message · 7w



Ann Seyforth Rausch I saw that. I still have a few paper ones from before they closed, but I'll probably be looking at on line ones soon.

Like · Reply · Message · 7w



Reply as Ramsey County Library



Dawn Wiley please get more non-fiction audiobooks 🍷

Like · Reply · Message · 7w



Author

Ramsey County Library Hi Dawn, Your request has been sent to our e-book selector. Thank you for the suggestion.

Like · Reply · Commented on by Pa Na Lor [?] · 7w



Ramsey County Library

Published by Pa Na Lor [?] · March 17 · 🌐

Edited

All Ramsey County Library locations are closed starting Tuesday, March 17 through March 23. This is in response to guidelines from the Minnesota Department of Health and Saint Paul-Ramsey County Public Health regarding coronavirus (COVID-19).

Learn more: <https://www.ramseycounty.us/.../ramsey-county-suspend-non-eme...>



LIBRARY NEWS

ALL RAMSEY COUNTY LIBRARY LOCATIONS ARE CLOSED

4,694

People Reached

767

Engagements

Boost Post



Jennifer Bartunek, Ryan Menning and 62 others

9 Comments

29 Shares



Like



Comment



Share



Oldest ▾



Laurel Brudevold Will due dates for currently checked out materials be extended?

Like · Reply · Message · 8w



Author

Ramsey County Library Hi Laurel, Overdue fines for materials checked out will be waived. We are still in the process of modifying our services and will update soon. Thank you for your patience.

Like · Reply · Commented on by Pa Na Lor [?] · 8w



Barb Nickelsen Laurel Brudevold both Hennepin (4/29) and Dakota (5/31) have extended due dates. Also, what about books on hold that have not yet been picked up? Will you be extending the hold date to when you open again?

Like · Reply · Message · 8w



Author

Ramsey County Library Barb Nickelsen We are still in the process of modifying our services and will update soon. Thank you for your patience.

Like · Reply · Commented on by Pa Na Lor [?] · 8w



Emily Sames Thank you for making the right decision

Like · Reply · Message · 8w



Anjanette Schussler Thank you! It's the right thing to do.

Like · Reply · Message · 8w



Amy Duncan Oelkers Thank you for caring about your community enough to close!

Like · Reply · Message · 8w



Matt Metzdorf Ummmm thats not a very long time....

Like · Reply · Message · 8w



Anne Thayer Thank you for taking care of your staff and the community

Like · Reply · Message · 8w



Sarah Mahanna Jergenson Can you still return books at the drop offs outside the buildings?

Like · Reply · Message · 8w



Author

Ramsey County Library Hi Sara, We are still in the process of modifying our services and will update soon. Thank you for your patience.

Like · Reply · Commented on by Pa Na Lor [?] · 8w · Edited



Lisa Bushinski Preston I was wondering that too

Like · Reply · Message · 8w



Ramsey County Library

Published by Pa Na Lor [?] · March 29 ·

Join us Mondays and Fridays at 10:30 a.m. for Family Storytime and Wednesdays at 10:30 a.m. for Baby Storytime on Facebook Live!



2,667

People Reached

206

Engagements

Boost Post



Kristin Schneider, Jill Boldenow and 41 others



2 Comments 13 Shares



Like



Comment



Share

Oldest



Bailey Martin Chancellor Amanda Chancellor

Like · Reply · Message · 6w



Jonna Klatt We miss Andrea for baby story time!

Like · Reply · Message · 5w



Ramsey County Library

Published by Pa Na Lor [?] · April 7 ·

Access thousands of movies with your library card:
[rclreads.kanopy.com/!](http://rclreads.kanopy.com/)

Need a library card? You can obtain one by phone. Call us today:
www.rclreads.org/ask-a-librarian/



RCLREADS.KANOPY.COM

Kanopy for Ramsey County Library

Thousands of videos to change the way you learn on Ramsey County...

1,362

People Reached

239

Engagements

Boost Post



Elizabeth Starr Holmberg, Bianca Mlekus and 24 others



2 Comments



11 Shares



Like



Comment



Share

Oldest



Sara Leier Horwath Ann Seyforth Rausch

Like · Reply · Message · 5w



Ann Seyforth Rausch What?!? Awesome, I'm going to have to look into this. Unfortunately, we have a bad router and hopefully will be getting a new one tomorrow.

Like · Reply · Message · 5w



Pamela Harvey THANK YOU!!

Like · Reply · Message · 5w



Northeast Youth & Family Services - NYFS

March 30 ·

Thank you Ramsey County Library for hosting story times for youth!



Whittier Recreation Center

April 2 ·

Ramsey County Library has a virtual Family Storytime! How fun! 🎉❤️ Monday and Friday at 10:30am for Family Storytime and Wednesday at 10:30am for Baby Storytime on Facebook Live!



Ramsey County Library

Published by Pa Na Lor [?] · April 2 ·

You can get a Library account providing instant access to electronic resources by calling any of our libraries. Learn more about our modified services: www.rclreads.org/news/rcl-closed-faq/



2,175

People Reached

225

Engagements

Boost Post



Anna Zbacnik, Elizabeth Starr Holmberg and 21 others



3 Comments



9 Shares



Like



Comment



Share

Oldest



Elizabeth Jean If I return books to the library, is someone there to get them?

Like · Reply · Message · 6w



Author

Ramsey County Library Currently, we are not accepting returns. All due dates have been extended and will not accrue any fines.

Like · Reply · Commented on by Pa Na Lor [?] · 6w



Diana Shook Dishop Kind of strange that we can get books but can't return them????

Like · Reply · Message · 5w



Reply as Ramsey County Library



Amy Johnson Hanson Mary Osmon

Like · Reply · Message · 6w



Olivia Stipe Manke I really appreciated the phone call from WBL Branch offering to move my ready to pick up items and any future items to Shoreview. The staff at Shoreview was super friendly and the curbside pick up a breeze. Thank you!

Like · Reply · Message · 5w




Ramsey County Library
 Published by Pa Na Lor [?] · April 11 ·

Curbside pickup of books, CDs, DVDs, games and more is available at Maplewood, Roseville and Shoreview libraries. Learn more: youtu.be/EvHsI7wbxlc




For more information on our modified services: www.rclreads.org/news/rcl-closed-faq/




YOUTUBE.COM
Curbside Pickup at Ramsey County Library
 Curbside pickup of books, CDs, DVDs, games and more is available at...


 91


 8 Comments 36 Shares

 Like
  Comment
  Share


Oldest ▾


Barb Nickelsen Picked mine up yesterday! Thanks!

Like · Reply · Message · 4w


Tricia Jesse What are the hours now to call & schedule a pick up?


Like · Reply · Message · 4w


 Author
Ramsey County Library You can check the call and pick up hours here:
<https://rclreads.bibliocommons.com/locations/...>


Like · Reply · Commented on by Pa Na Lor [?] · 4w


Souleutions The audio is a bit quiet.


Like · Reply · Message · 4w


Margo Verville Tabitha Faulkner


Like · Reply · Message · 4w


Angie Arcand So is my wait list still active?!!


Like · Reply · Message · 4w


 Author
Ramsey County Library Hi Angie, Wait lists are not being fulfilled at the moment. Curbside pick up is for items currently available on our shelves. For the most up-to-date information on our modified services, visit: www.rclreads.org/news/rcl-closed-faq/


Like · Reply · Commented on by Pa Na Lor [?] · 4w


Maya Christensen Laura Christensen


Like · Reply · Message · 4w


Deb Williamson This makes me so happy!




Like · Reply · Message · 4w

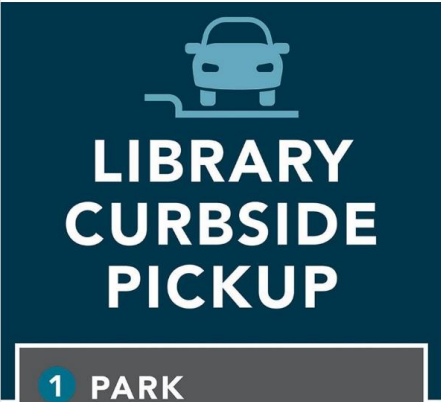

Ashley Diane Sean Haugen

Like · Reply · Message · 4w



Ramsey County Library
 Published by Pa Na Lor [?] · April 20 at 2:00 PM ·

Gentle reminder: For curbside pickup, please call ahead to schedule for a hold pickup.


-  RCL - Maplewood, 651-724-6003, Press 3
-  RCL - Roseville, 651-724-6001, Press 3
-  RCL - Shoreview, 651-724-6006, Press 3... See More






1 PARK
2 CALL
3 WAIT


 **Get More Likes, Comments and Shares**
 When you boost this post, you'll show it to more people.

3,370 People Reached
 386 Engagements
 [Boost Post](#)



 8 Comments 13 Shares

 Like
  Comment
  Share


Oldest ▾


Janice Shook Kragness I use and appreciate the service but I can't wait until I can return the ever-growing stack of books rattling around in my car.


Like · Reply · See Response · 3w


Rachel Hickok I spoke to someone from the New Brighton branch today who said there is an option to drop off at Roseville.


Like · Reply · Message · 3w


Rick Stulc Roseville has a drop off box

Like · Reply · Message · 4d



Jay Bulbulian Wells Thanks for all the work that went into setting this up. Please remember that not everyone has a car. Many people may be arriving by bus, bike, or by walking.

Like · Reply · Message · 3w · Edited



 Author
Ramsey County Library Hi Jay, Thank you. We do serve patrons who bus, bike and walk too.

Like · Reply · Commented on by Pa Na Lor [?] · 3w


[View more replies](#)


Shana Stoll I appreciate curbside pick up so much. And so do my kiddos. Thank you!


Like · Reply · Message · 3w


Cynthia James Murdoch I love this service! Thank you so much!


Like · Reply · Message · 3w


L.A. Williams Works great. Thank you!!


Like · Reply · Message · 3w


Krista Mickelson Thank you for doing this!

Like · Reply · Message · 3w


Angela Mattson Eric Miller

Like · Reply · Message · 3w


Ryan D Maddux This is an amazing service! Thank you all so much!


Like · Reply · Message · 2d

Ramsey County Library
Published by Pa Na Lor [?] · April 23 at 2:00 PM · 🌐

Home Delivery is available for residents of suburban Ramsey County who meet one of the following eligibility requirements:

- ✓ An individual over the age of 60
- ✓ An individual who is self-quarantining due to COVID-19
- ✓ Or an individual with a health, transportation, or disability barrier that precludes them from using curbside pickup service.

📞 For more information and to enroll in the Home Delivery program, please call RCL - Roseville at 651-724-6001, Press 2.



1,152 People Reached 96 Engagements [Boost Post](#)

👍❤️ Marilyn Wahlstrom, Jane S. Bardon and 17 others 8 Shares



Ramsey County Library: Special Virtual Storytime with Author David LaRochelle....

Author David LaRochelle reads "It's a Tiger!" and gives a drawing demo. 📖 Read with permission from Chronicle Books. This event is funded with money from the Minnesota's Arts and Cultural Heritage Fund. Please note: Special Storytimes will expire in 30 days.

Justin Stofferahn for SD38
May 6 at 10:26 AM · 🌐

Good news for folks in Circle Pines! Also, make sure to check out your local library's Facebook page. In addition to the Anoka County Library, Ramsey County Library and Washington County Library are all offering virtual story time, something Freddy loves.



Ramsey County Library: Special Virtual Storytime: Author Molly Beth Griffin...

Today, we read "Rhonda's Rock Hunt" and "Loon Baby." Read with permission from Minnesota Historical Society Press and HMH Books for Young Readers. This event is funded with money from the Minnesota's Arts and Cultural Heritage Fund. Please note....

Family Fun Twin Cities
Yesterday at 11:18 AM · 🌐

Another FREE Family Movie Night Ideal

We've mentioned before that anyone in the 7-county area can get a Ramsey County Library Card. There are many good reasons to do this, but now you can stream up to 10 films a month using their Kanopy App.

<https://www.rclreads.org/news/no-library-card-no-problem/>

Friends of the Ramsey County Libraries
April 23 at 4:35 PM · 🌐

#NationalLibraryWeek is in full swing! From April 19-25, library staff and users across the country are celebrating the countless ways that libraries promote access to information for all. Even though the COVID-19 pandemic has forced libraries to close their doors to the public, their staff are still working hard to serve their communities in this time of crisis, through virtual resources, online programs, and access to the internet.

This National Library Week, be sure to explore the virtual materials Ramsey County Library has to offer, as well as spreading the word about why libraries matter. Here are a few ways anyone can celebrate from home:

New Brighton Parks & Recreation
April 29 at 2:52 PM · 🌐

Ramsey County Library is offering home delivery for residents of suburban Ramsey County who meet one of the following eligibility requirements: an individual over the age of 60; an individual who is self-quarantining due to COVID-19; or an individual with a health, transportation, or disability barrier that precludes them from using curbside pickup service. <https://www.rclreads.org/home-delivery/>

Twitter:



Jana M. Floyd @janamfloyd · Mar 16

As we participate in Social Distancing, I would like to remind everyone to check out their local library online resources. Not only do they have e-books available to be checked out, they also have a wealth of audiobooks and courses. FOR ALL AGES!

Shout out to @rclreads 🙌🙌🙌

1 retweet 6 likes



Tasha Nins @TashaCMN · Mar 16

Did you know? Ramsey County Libraries cannot keep clean or enforce social distancing, but we are still open!

1 retweet 1 like



CC (insert clever name here) @Cassafrassen

Replying to @TashaCMN and @RamseyCounty

:(I wonder what it would take for @rclreads and @hclib to close. Because it needs to happen.

7:57 PM · Mar 16, 2020 · Twitter for iPhone

1 retweet 1 like



BookManiaLinda @LindaWonder · Mar 18

Replying to @knoxdiver

Mine finally closed today! So glad to hear it. @rclreads

1 retweet 1 like



阮添福-ThiênPhúc @vietroadie

Replying to @rclreads

Please increase the e-book, audiobook collections.

10:06 AM · Mar 18, 2020 · Twitter Web App

1 retweet 1 like



Tweet your reply



RamseyCountyLibrary @rclreads · Mar 18

Hi,
Thank you for the suggestion. Currently, we are still in the process of modifying our services and will update soon. Thank you for your patience.

1 retweet 1 like



Bothered Librarian @FriendLibrarian

Replying to @FriendLibrarian

Hennepin County @hclib: Closed. Libraries are temporarily closed through April 6.

Ramsey County @rclreads: Closed. All Ramsey County Library locations are closed starting Tuesday, March 17 through March 23. (This is not long enough!)

12:01 PM · Mar 17, 2020 · Twitter Web App

2 retweets 1 like



Rich Neumeister @richneumeister · Mar 17

Surprised see @rclreads closed.

They:

"This is in response to guidelines from the Minnesota Department of Health and Saint Paul-Ramsey County Public Health regarding coronavirus (COVID-19)"

Like to read memo that interprets guidelines.

#TrustbutVerify

1 retweet 1 like



Dillon Young @dillonjyoung · Mar 17

Replying to @FriendLibrarian @hclib and @rclreads

I can only imagine that that date was picked by a throw of a dart. I cannot imagine they think they will reopen that day.

1 retweet 2 likes



CheriBoBerry @CheriBeluga

Replying to @mnhealth and @rclreads

But, are library workers working?

12:18 PM · Mar 21, 2020 from Delp, IN · Twitter for iPad

1 retweet 1 like



Tweet your reply



RamseyCountyLibrary @rclreads · Mar 23

Hi @CheriBeluga,
Currently, all of our buildings are closed to the public. Library staff are strictly adhering to all public health guidelines to ensure the safety of patrons and other staff.

1 retweet 1 like



Rich Neumeister @richneumeister · Mar 22

Redesign by @RamseyCounty services I referred to in previous tweet.....here is an example of what @rclreads will be doing starting tomorrow. rclreads.org/news/rcl-close...



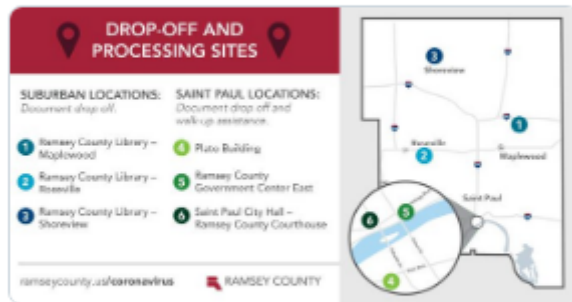
1 1 1 1



RamseyCountyLibrary @rclreads

Secure document drop-off sites are available at the libraries in Maplewood, Roseville and Shoreview.

Visit ramseycounty.us/coronavirus for more information on service delivery during the COVID-19 pandemic.



10:00 AM · Mar 28, 2020 · Twitter for Advertisers

View Tweet activity

2 Likes

1 1 2 1

Tweet your reply



BookManiaLinda @LindaWonder

Replying to @rclreads

I saw this and I am wondering why this is needed? What kind of documents are you expecting?

10:15 AM · Mar 28, 2020 from Maplewood, MN · Twitter for Android

1 1 1 1

Tweet your reply



RamseyCountyLibrary @rclreads · Mar 30

Secure drop-off and processing sites for documents are for limited situations in which it is not possible for a resident to interact with Ramsey County via telephone or online. You can learn more here:



1 1 1 1



St. Paul City GOP @STPCityGOP · Mar 25

Replying to @burcum and @JenDeJournett

Perhaps they should broadcast the @rclreads WiFi or allow for more "borrow the internet" WiFi pucks for poor citizens to access the internet to look for jobs or to apply for SNAP via applymn website.

1 1 1 1



T. G. Polachek @TomsBrightIdeas · Mar 26

Replying to @LewisForMN

I miss the @rclreads and St Paul Libraries.

1 1 1 1



T. G. Polachek

@TomsBrightIdeas

i miss my library @rclreads. I do not have internet at my place so I had to hunt for an @xfinity WiFi spot about 3 blocks away. Odd how ppl w/ xfinity tv do not have the WiFi. Maybe they should

8:26 PM · Mar 27, 2020 · Twitter Web App

1 1 1 1

Tweet your reply



T. G. Polachek

@TomsBrightIdeas

Replying to @TomsBrightIdeas

So I'm reviewing my Spanish at @TLILanguages using my @rclreads library account. Later I'll learn something on my @lynda account as long as the @xfinity WiFi lasts it could cut out at anytime.

8:26 PM · Mar 27, 2020 · Twitter Web App

1 Like



Maria † @vondrachek · Mar 30

Replying to @DaleDob08385424 @PioneerPress and 2 others

Blocking the profane, DaleDob.... 😊

1 1 1 1



Kirsten Pagel @kirstenpagel · Mar 30

Replying to @doreenlorenz

Not a bookstore, but @rclreads has curbside pick-up at some locations!!

1 1 1 1



Jess Kubis @JessKubis · Mar 31

I didn't think I could love @rclreads more, but they are doing curbside pick-up of hold materials and I AM SO HAPPY I COULD CRY. I've got movies and books waiting for me! Hooray! #loveyourlibrary

1 7 1 1



Marissa Kirby? @mmkirby1983 · Apr 3

Really enjoying @rclreads virtual story times during #StayHomeMN! My 4 y/o loves it! Thankful library staff are going above and beyond to engage with kids.



2



Heather McCormack @HuisceBeatha

Relevant to the conversations bubbling up now about library and bookstore re-openings



Coronavirus In Minnesota: Library Systems Across The State Shift To Curbside Pic...
Library systems in Scott, Ramsey, Carver, Washington, Hennepin, Anoka and Dakota counties have launched curbside programs.
@minnesota.cbslocal.com

10:43 PM · Apr 16, 2020 · Twitter for iPhone

8 Likes



8



Tweet your reply

Show replies



Heather McCormack @HuisceBeatha · Apr 17
From someone who is using curbside book pickup in Ramsey County



BookManiaLinda @LindaWonder · Apr 17

Replying to @HuisceBeatha

Also, my Ramsey County Suburban system has been doing this since March 23. I have only done it once. It's 2 phone calls - one to tell them you're coming, and one to tell them when you arrive. Items in bags are placed on a table outside when you get there.



3



Show replies



BookManiaLinda @LindaWonder

Replying to @HuisceBeatha

This is the @rclreads system. Kudos to all my great librarian friends!

12:10 PM · Apr 17, 2020 from Maplewood, MN · Twitter for Android

1 Like



1



Tweet your reply



Timmy McDonough @timmytimeturner · Apr 4

@rclreads The Curbside pickup is a great service. I really appreciate what you folks are doing. A fortification of the spirit is your presence. A beacon in these time of mystery and shadow. I remain hopeful.



1



Sara Wessling @doinggoodmn · Apr 12

Thank you @rclreads for offering no contact curbside pickup. I finished a book this weekend and was able to pick up two more I requested from the Roseville Library.



3



Roseville, MN @RosevilleMN · Apr 15

Thank you @rclreads Library staff for providing #Census assistance. Call 651-724-6100 if you need help @MN2020Census

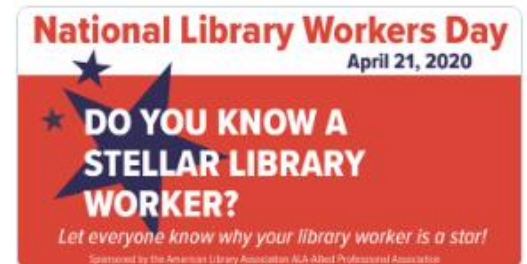


2



Ling Becker @ling_becker

Thank you to all the folks in our community that make our libraries awesome. Shout out to @JillBoldenow and @CPSP for leading amazing teams! So grateful for all you do! @RamseyCounty @cityofsaintpaul @stpaullibrary @rclreads



6:55 AM · Apr 21, 2020 · Twitter Web App

1 Retweet · 9 Likes



9



Tweet your reply



Catherine Penkert @CPSP · Apr 21

Thank you, Ling! Grateful for the strong partnership with you and your team.



1



Ling Becker @ling_becker · Apr 21

Can I just go back to being 12 years old and checking out 30 Sweet Valley High books and crawl in a hole and come out for air in a few days?!



1



Heather Worthington @worthington051

Replying to @ling_becker @JillBoldenow and 5 others

The best team in books! ❤️

5:30 PM · Apr 21, 2020 · Twitter for iPhone

2 Likes



2





mary @mfmei · Apr 21

happy #NationalLibraryWorkersDay ! libraries are so important to civic life and my education would have been so different without them. so much love for librarians everywhere, esp @stpaullibrary @rclreads @dakotalib @dcpl @nyp1 @chipublib @SFPublicLibrary



MJ @M_3927 · Apr 21

Replying to @rclreads

Thank you for the resources provided and for being a safe haven during the past few years. #NationalLibraryWeek



BettyMcCollum04 @BettyMcCollum04 · Apr 21

And more digital resources are available from @rclreads for kids, teens, and adults: rclreads.org/online-resources

Information & resources from @WashCoLib: washcolib.org/489/Coronavirus...

#NationalLibraryWeek

**BECAUSE LEARNING
CAN HAPPEN ANYTIME,
ANYWHERE.**

**LIBRARIES
TRANSFORM**
#LibrariesTransform

LIBRARIES TRANSFORM.ORG



Kim Lundeen @KimLundeen1 · Apr 30

Shout out to our amazing local library (@rclreads) for offering super convenient curbside pick-up.

A sunny drive and some new books is just what our family needed today!



Ritesh Patel, MD PhD @OpenCitiesCEO · Apr 25

I'm thankful for @rclreads for making audiobooks available so I don't have to violate #StayHomeMN orders by @GovTimWalz. #CoronavirusLockdown #pandemic #readingforpleasure #saturdaynight



Brooke Cunningham, MD, PhD @bcunningMDPHD · Apr 29

SO HAPPY for curbside library books! @hclib @rclreads
Ramsey County and other metro library systems pushing curbside books as a great COVID escape



Ramsey County and other metro library systems pushing curbside book...
All metro county library systems, along with St. Paul, now offer curbside pickup.

startribune.com



1



2



15




Jim Nelson @GuyBraryMan · Apr 29

First day of curbside book checkout was a hit! Pulled 50+ books for kids. Thanks to @rclreads for a good model to emulate! @MinnehahaAcad



4





Ramsey County Library Friends @RCLFriends · May 1

The Friends are raising money for Ramsey County Library's Summer Learning Program through the #GiveAtHomeMN campaign May 1-8. Please consider giving if you are able and pass this on to your contacts!
givemn.org/organization/F... @rclreads



4


Ramsey County Library Friends @RCLFriends · 4h

A hearty THANK YOU to all the generous donors who contributed a total of \$5,947 to our GiveMN Summer Learning Program fundraiser last week for Ramsey County Library/@rclreads!

(Miss the fundraiser last week? It's not too late to contribute!
rclfriends.org/events/summer-...)




Summer Learning Program

School closures due to COVID-19 and the challenges of distance learning mean that the free summer ...

rclfriends.org

1


Joan M Wolf @JoanMWolf1 · May 5

Oh Roseville MN Public Library, I miss you so much!! I'm going bananas writing strictly from home. I miss your quiet, sunny spaces perfect for writing. (sniff)
@rclreads

3


Tom Schmidt, MD, MHS @TomSchmidt30 · May 5

Replying to @Asma_Adam

Most of the books I use right now are audiobooks. My library @rclreads has an excellent selection and it has been a way for me to recharge. I frequently listen to books while I run too!

1 2

Google:

Ramsey County Library - Roseville

2180 Hamline Ave N, Roseville, MN

4.5 ★★★★★ 109 reviews ?

Sort by: Newest ▼

All kids 15 coffee shop 14 study 10 computers 7 +6



Brian Dall

Local Guide · 276 reviews · 136 photos

★★★★★ 2 months ago

Great library. Friendly staff if you want to talk to them, or you can do just about everything self-service. Good selections from all sorts of media types. In addition to checking out items as usual, there are some recent "rental" items, and there's a "Friends of the Library" store where you can purchase donated and retired items to help fund the library.

Like



chuck Kadrie

31 reviews · 2 photos

★★★★★ 2 months ago

Great Library!