

**Ramsey County Library  
Board of Trustees Meeting  
September 19, 2018  
400 – 10<sup>th</sup> Street N.W.  
New Brighton, MN – 6:30 PM**

CONNECT community  
INSPIRE curiosity  
CULTIVATE learning

- I. Call to Order**
- II. Approval of Agenda (1)**
- III. New Brighton Branch Tour & Update (6:30-6:50) (2)**
- IV. Public Comments (6:50-6:55)**
- V. Consent Agenda (6:55-7:00)**
  - A. Approval of July 18, 2018 Minutes (3)
  - B. Resolution Regarding the Retirement of Linda Moy (4)
  - C. Director's Report (5)
  - D. Friends of the Ramsey County Libraries Report (6)
- VI. Discussion Items (7:00-8:15)**
  - A. Strategic Planning (7)
  - B. History Project Overview (8)
  - C. Volunteer Program Overview (9)
- VII. Executive Session (8:15-8:30)**
  - A. Library Director's Performance Appraisal and Salary Review
- VIII. Adjournment (8:30)**

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**Scheduled Upcoming Meetings**

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<b>October 17, 2018</b> 6:30 p.m.	RCL – Maplewood 3025 Southlawn Drive	Benchmarking Report 2019 Holiday Calendar 2018 Third Quarter Reports Friends Overview Capital Planning Update Branch Update/Tour
<b>November 21, 2018</b> 6:30 p.m.	RCL – Roseville 2180 Hamline Avenue North	Children's Services Update Digital Services Update/Tour Capital Planning Update Branch Update/Tour
<b>December 12, 2018</b> 6:30 p.m.	RCL – Shoreview 4560 Victoria Street North	Library Board Self Evaluation CIP Budget Request Branch Update/Tour

**Library Board**

Craig Klausning, Chair  
Paula Mielke, Vice Chair  
Sida Ly-Xiong, Secretary  
Debra Berry  
Marisol Chiclana-Ayala  
John Hakes  
Sylvia Neblett

**Library Director**

Jill Boldenow

**Administrative Office**  
4560 North Victoria St.  
Shoreview, MN 55126  
Phone: (651) 486-2200  
[www.rclreads.org](http://www.rclreads.org)

## Branch Library Report

### New Brighton



**September 2018**  
**Report to the Library Board**

#### **TRENDS IN THE SERVICE AREA**

- ACS statistics from the Metropolitan Council's Community Profiles show New Brighton demographics with a racial breakdown of approximately 76% white residents and 24% residents of color. Eleven percent of New Brighton residents live below the federal poverty level. The library and community center continue to see use by racially diverse residents and community members of all ages and incomes.
- New Brighton will implement its water transition from Minneapolis city water back to its own supply in the next 3 weeks, concluding a long process of insuring clean water for New Brighton residents.
- The New Brighton Community Center (NBCC) hosted absentee and early voting throughout the 2018 primaries and continues to be a regular voting site.
- The Ralph Reeder Food Shelf moved from the Pike Lake Education Center in New Brighton to the Silver View Plaza strip mall in Mounds View.
- LEGO and Robotics teams reach all grade levels in the Mounds View School District and more than 500 students participated in these teams in the 2017-2018 school year.
- Irondale High School in New Brighton graduated 19 students with an associate of arts degree from Anoka-Ramsey Community College in addition to their high school degree.

#### **LIBRARY ISSUES AND SERVICE TRENDS**

- RCL—NB has increased service opportunities with additional librarian hours and is now offering more regular programming.
- The NBCC and RCL—NB partnership is growing. With the library able to meet many of the expressed community needs, the NBCC has expanded room access and promotion of library programs. For the first time, RCL—NB programs are listed in the Parks and Recreation Fall catalog.
- The new Eagle's Nest attraction often results in overflow capacity being directed to the library—an opportunity for highlighting our services.
- RISE, an organization serving adults with disabilities and other challenges, is a new tenant in the NBCC and the library is looking forward to partnering to enhance services to their clients.

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## LIBRARY SERVICES AND EVENTS

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Number of weekly storytimes, book clubs or other on-going programs

- weekly family story time
- weekly baby lapsit story time
- monthly afternoon book club
- monthly evening book club (new)
- weekly tech help by appointment (new)
- weekly SATURDAY STEAM program (new)

What is special and important about the library

- RCL—NB is a community focused small branch able to be flexible about meeting a variety of group and individual needs.
- The Read to Play connection with the schools and NBCC Eagle's Nest make the library a special "prize" destination for young school aged kids.
- The library partnership with the NBCC puts us in a unique position to respond to community needs together.
- Computers that are available outside of library open hours extend access to technology.
- Regular connection with WIC clients through library grant program and Friends donations.

Collection Highlights

- As always, the opportunity to find high demand items with a chance encounter is a collection highlight of the New Brighton branch.
- Browseable Parenting, Biography, Travel, and World Language collections highlight popular interests for patrons. The World Language collection is expanding system wide and New Brighton now has a section that pulls together children's materials in other languages, echoing the adult World Language pullout section.

Work Plan Project(s)

- System adult nonfiction selection (Meg Robertson)
- Ramsey County Correctional Facility outreach (Tami Lee)
- Outreach and Pop-up library staffing (Carly Sanft)

Key Partnerships

- New Brighton Community Center
- Mounds View Public Schools
- WIC Ramsey County
- Presbyterian homes
- New Brighton Historical Society
- 4-H Urban Youth Development Office

**NEW BRIGHTON AT A GLANCE**

YEAR BUILT	2011
SQUARE FEET	6,250
DAYS OPEN	<b>Tue</b> 10 a.m. - 8 p.m. <b>Wed</b> 1 p.m. - 8 p.m. <b>Mon, Thu-Sat</b> 10 a.m. - 5 p.m. <b>Sun</b> Closed
HOURS/WEEK	45

NUMBER OF PUBLIC COMPUTERS	26
COLLECTION SIZE	38,120

STAFF FTE	5.94
TOTAL STAFF	7
VOLUNTEER HOURS	950.4

	2014	2015	2016	2017
TOTAL CIRCULATION	275,896	258,002	254,756	235,549
CHILDREN'S CIRCULATION (TOTAL # AND % OF TOTAL CIRC)	119,750	117,366	115,289	104,881
REFERENCE	17,875	16,796	19,409	21,151
COMPUTER HOURS USED	18,336	17,528	18,286	18,357
WIRELESS USERS	8,787	10,085	14,742	20,239
ANNUAL VISITS	100,087	97,150	107,051	106,415
CHILDREN'S PROGRAM ATTENDANCE	4,813	5,286	6,914	7,097
ADULT PROGRAM ATTENDANCE	394	360	357	610

## Minutes of the Ramsey County Library Board

### July 18, 2018

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**LIBRARY BOARD PRESENT:**

Deb Berry, Marisol Chiclana-Ayala, John Hakes, Craig Klausing, Sida Ly-Xiong, Paula Mielke, Sylvia Neblett

**STAFF PRESENT:**

Jill Boldenow, Library Director; Lynn Wyman, Deputy Director; Mary Larson, Library Board Coordinator; Jeff Eide, Senior Library Manager; Bill Michel, Maplewood Library Manager; Nicole Herold, Technical Services Manager; Jason Lyons, Digital Literacy Coordinator

**OTHERS PRESENT:**

Cyndi Cook, Friends of the Ramsey County Library Director; Les Sipkema, Shoreview Resident

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**CALL TO ORDER:**

Klausing called the meeting to order at 6:30 p.m. at the Ramsey County Library in Shoreview, 4560 North Victoria Street.

**PUBLIC COMMENT:**

Les Sipkema, Shoreview resident, shared his thoughts about Facebook, minority contracts, Shoreview documents, sound masking, native grasses, and strategic planning priorities, and donated a book.

**APPROVAL OF AGENDA:**

No changes were made to the agenda as presented.

**APPROVAL OF MINUTES:**

Neblett made a motion to approve the minutes of June 6, 2018 and June 20, 2018 as presented. Berry seconded the motion, which was unanimously approved.

**DIRECTOR'S REPORT:**

**Pollinators and Gardens**—Ramsey County Library has been aflutter with monarchs! Children's Librarians at Roseville, White Bear Lake, North St. Paul, and Shoreview have nurtured monarch caterpillars, chrysalises, and butterflies. Adults and kids enjoy seeing the monarch life cycle, learning about pollinators and plants, and occasionally releasing a butterfly (last year about 80 were released).

This spring, Property Management planted a new butterfly garden at the library in White Bear Lake. This complements their seed library and master gardener programs. Property Management has also planted pollinator-friendly perennials at libraries in Roseville, Maplewood, and Shoreview. An Eagle Scout planted a pollinator garden at North St. Paul.

**Story Trails**—Librarian Monica Stratton has again collaborated with Ramsey County Parks & Recreation to present summer Story Trails. Story Trails feature signs with pages of a book along trails at Parks & Recreation sites. After finishing each book, visitors find a related activity. In June, Battle Creek Water Park hosted a Story Trail with the book, *All the Water in the World*, by George Ella Lyon. In July, a Story Trail at Ramsey County Fair featured *I Know a Wee Piggy*, a fair-themed book by Kimberly Norman. From August 10-13, Keller Regional Park will feature *A Bald Eagle's World*, by Caroline Arnold.

**Capital Planning**—Three consultants responded to the Ramsey County Request for Proposals to produce a Library Facilities Master Plan 2019-2025. Library and Property Management staff and Paula Mielke, Vice-Chair of

the Library Board, evaluated the proposals and selected MSR Design. A team—including Library Director Jill Boldenow, Deputy Director Lynn Wyman, Senior Library Manager Jeff Eide, Digital Services Manager Chuck Wettergren, Library Manager Bill Michel, and Ramsey County Property Management staff—will work with MSR from August-December, 2018 on this project.

**County Manager**—The Ramsey County Board of Commissioners hired Ryan O'Connor to be the next Ramsey County Manager, effective July 30. O'Connor succeeds Julie Kleinschmidt, who is retiring after serving as County Manager since 2009. Ryan O'Connor joined Ramsey County in 2013 as Director of the Policy & Planning Division. He has been Deputy County Manager of the County's largest service team, Health and Wellness, since 2016.

#### **FRIENDS OF THE RAMSEY COUNTY LIBRARIES REPORT:**

**Shoreview Library Capital Campaign Donor and Artist Reception**—With the support of more than 450 individuals and businesses, the Friends Shoreview Library Capital Campaign raised more than \$251,000 to augment Ramsey County funding for the new regional library. To express our gratitude for the outpouring of community support, the Friends hosted the Shoreview Library Donor and Artist Reception held on June 15, 2018. The reception provided a wonderful evening of art appreciation and artist conversations for more than 150 community guests. This event also provided the opportunity to highlight other Library amenities achieved through the capital campaign such as the 3D printer and children's interactive area.

The Friends are deeply grateful for the event sponsors who made this reception possible:

- ✓ **Gold Sponsor:**
- ✓ Highpoint Creative, White Bear Lake
  
- ✓ **Silver Sponsors:**
- ✓ North American Banking Company, Shoreview
- ✓ Quicksilver Express Courier, Little Canada
  
- ✓ **Beverage Sponsors:**
- ✓ Cotroneo's Wine and Spirits in White Bear Lake
- ✓ Lakeridge Liquors in Vadnais Heights.

#### **2018 SECOND QUARTER REPORTS:**

The Library Board reviewed the second quarter workplan, financial report, statistics, and incident reports.

#### **PHOTO AND VIDEO POLICY:**

Public policies are brought to the Library Board every year on a scheduled basis. The Photo & Video Policy is under consideration this month.

The Photo & Video Policy recognizes that the Library follows the Ramsey County Photo Policy. The Library policy provides guidelines related to the impact of photography on library operations and the data privacy of patrons' library materials. Portions that dealt with general County issues were removed, and the County policy is referenced.

The Library Board discussed the proposed policy, and suggested two edits to further clarify the policy.

Klausing made a motion to approve the updated Photo & Video Policy as amended. Chiclana-Ayala seconded the motion, which was approved by unanimous vote.

**LEASE ADDENDUM FOR ROSEVILLE COFFEE SHOP:**

The current lease with KADE2 Inc. to operate a Dunn Bros. coffee shop at the Ramsey County Library in Roseville Library runs through June 2020. KADE2 owner Karen Sturm, the franchise owner for the past seven years, has expressed interest in extending the lease and remodeling the space, which has not been updated since the Library and the coffee shop opened in 2010.

Sturm submitted a proposal to Ramsey County Library, outlining the proposed improvements she is considering, along with a request for financial assistance to offset the investment in the space. The request included a lease extension, relief of monthly rent for three months, and a leasehold improvement contribution of \$25,000, approximately half the cost of the proposed improvements. Library staff consulted with the Ramsey County Attorney's Office, which advised that the Library Board has the authority to negotiate a lease addendum and that a leasehold contribution could be considered at the Board's discretion.

The current lease rate was set in 2010, and has not increased during the term of the lease. Library staff is seeking permission to work with the Ramsey County Attorney's Office to negotiate a lease addendum with KADE2 to extend the current lease, provide the requested leasehold improvement contribution, and add an annual rent increase into the addendum to offset these costs along with the loss of monthly revenue for three months. If approved by the Library Board, the improvements to the space would begin upon execution of the lease addendum. Closure of Dunn Bros. would be limited to three days according to the proposal submitted, and traffic to the Library would not be obstructed during the time of construction.

The Library Board discussed the proposed improvements to the coffee shop space, to ensure that the value would be worth the Library's investment. The space is heavily used, with continuous traffic both indoors and via the drive through window.

Berry made a motion to authorize the Library and the County Attorney's Office to negotiate a lease addendum with KADE2 Inc. for the Dunn Bros. coffee shop at the Ramsey County Library in Roseville, based on their proposal dated June 15, 2018, and authorize the Library Board Chair's signature on the lease addendum. Neblett seconded the motion, which was unanimously approved.

**AWARD PERIODICALS CONTRACT:**

Ramsey County Library obtains the bulk of its periodical subscriptions through a primary subscription services vendor, currently W.T. Cox Information Services. The term of W.T. Cox's current contract to deliver periodical services expires on December 31, 2018, prompting a new solicitation process.

In accordance with Ramsey County solicitation policies, Library staff worked with a Ramsey County Procurement Specialist to prepare a request for bid for subscription services vendors. The request for bids was released on June 13, with responses due on July 5, 2018. Bids were received from two vendors:

1. Popular Subscription Service
2. W.T. Cox Information Services

One of the vendors, Popular Subscription Service, has been deemed non-responsive as there were numerous required documents that the vendor did not return with their response. The lowest responsive and responsible bidder was W.T. Cox Information Services.

Ly-Xiong made a motion to award the contract of primary subscription services vendor to W.T. Cox Information Services at the one-year bid price of \$25,077.06. Revisions to the Library's subscription order or publisher price increases may result in additional payments to the vendor.

The contract period shall commence on October 1, 2018, to allow for placement of orders for 2019 periodicals without interruption in service. Contract period to be October 1, 2018 through December 31, 2020, with an option to renew on an annual basis for up to three additional years. Neblett seconded the motion, which was approved unanimously.

#### **AWARD FACILITIES PLANNING CONTRACT:**

Library staff worked with Ramsey County Property Management and Ramsey County Procurement to create a request for quotes (RFQ) for Library Master Plan Services to provide a framework for decision making over the next six years. The RFQ was released on May 16, with responses due on June 14, 2018. Three responses were received:

1. Bentz/Thompson/Rietow
2. HGA Architects and Engineers
3. Meyer, Scherer and Rockcastle, Ltd.

A committee comprised of Library and Property Management staff and Library Board Vice Chair Paula Mielke evaluated the proposals and selected Meyer, Scherer and Rockcastle, Ltd. (MSR). The anticipated start date of the contract is July 30, 2018, with the final report due no later than December 14, 2018. The maximum not to exceed price submitted by MSR was \$60,000.

Ly-Xiong made a motion to award the contract for Library Master Plan Services 2019-2025 to Meyer, Scherer and Rockcastle, Ltd. at a maximum not to exceed cost of \$60,000. Contract term to commence on or about July 30, 2018, with the final report due no later than December 14, 2018. Chiclana-Ayala seconded the motion, which was approved by unanimous vote.

#### **WRITE OFF UNCOLLECTIBLE DEBT:**

According to the Library's Receivables Policy, approved 7-15-09: When an account is determined to be uncollectible, the account may be written off the Library's financial accounting records and no longer recognized as an account receivable for financial reporting purposes. The write-off of a receivable should be considered only when one or more of the following criteria have been met:

- At least six years have elapsed since the debt was incurred;
- All reasonable and appropriate collection efforts have been exhausted;
- The Library determines that further collection efforts are not in the best economic interests of the County;
- No reasonable expectation of payment can be expected.

The Library shall obtain approval from the County Attorney's Office to write-off uncollectible accounts of less than \$1,000.00. The Library shall document the reasons for the write-off and make such documentation available for review by the County Attorney's Office. Write-off of debts \$1,000.00 or more must be approved by the Library Board.

*Note: Writing off a debt is an accounting transaction and does not cancel the legal obligation of the debtor to pay the debt. Collection of the account receivable may be pursued after the account has been written off if information comes to light that makes further collection efforts worthwhile.*

When it appears the account cannot be collected, the Library should inform the Ramsey County Attorney's Office detailing collection actions taken and requesting an opinion as to the collectability of the receivable. The County Attorney will send an opinion of uncollectability along with the Library's letter of request to write off receivable to the Director of Finance. After recommendation by the Library's budget analyst and the approval of the Finance Director, the charges will be written off the Library's integrated library system (ILS).



Patrons owing \$25 or more are considered for the Revenue Recapture Program, a program that began in 1980 when legislation authorized the Minnesota Department of Revenue to intercept—or recapture—taxpayer refunds and apply them to debts the taxpayers owe to other state agencies, the University of Minnesota, and to certain local government units. The Library has recovered over \$1,000,000 in debt since it began utilizing Revenue Recapture in 1995.

The Library identified 8,235 patron accounts meeting the criteria for write-off, totaling \$169,762.74. Just one account exceeds the \$1,000 threshold requiring Library Board approval (E. Masters, \$1,198.31) and 53% are \$10 or less. The proposed write-offs will be forwarded to the County Attorney's Office and Finance Department as outlined in the Library's Receivables Policy.

Hakes made a motion to approve the write-off of uncollectible debt in the amount of \$1,198.31 belonging to E. Masters as outlined in the Library's Receivables Policy. Chiclana-Ayala seconded the motion, which was approved unanimously.

#### **COLLECTIONS OVERVIEW:**

Nicole Herold, Technical Services Manager, presented an overview of library collections for the Library Board. The Library's Collections Steering Team, comprised of Herold, Wyman, and the branch managers, recommends which physical and digital formats are purchased, develops a budget each year to allocate available funding, chooses selectors for each budget category, and creates the collection management policy and procedures. For the past few years, the Library's selectors have tracked purchases by or about people of color, in order to increase representation in the Library's collection. Currently, approximately 20% of new materials purchased meet these criteria.

The Library's collection budget increased almost 30% in 2018 with the addition of fund balance dollars, after several years of no increases. The extra funding was used to increase existing collections, purchase extra copies to lower request ratios, and start a world languages collection. The historical Star Tribune database was also purchased for years not covered under the MELSA subscription.

Herold highlighted the challenges of purchasing titles in multiple physical and digital formats, and the costs associated with those purchases. While the Library receives discounts on many items purchased, digital materials are full price or even increased pricing for digital platforms used by public libraries. Ramsey County Library has investigated streaming platforms for music, movies, etc. used by other library systems, but has not moved ahead at this time due to budget constraints.

#### **DIGITAL LITERACY OVERVIEW:**

**Digital Literacy Classes and Drop-in Help Labs**—Ramsey County Library continues to make digital literacy instruction to our communities a priority. In 2017, the library offered 439 computer and technology programs within our buildings to 2,382 students. Programs range from structured curriculum in a classroom environment to drop-in technology help labs.

Since January 2018, the library has offered 75 technology classes to 590 students. Classes vary from basic computer skills corresponding to the Northstar Digital Literacy standards to a variety of innovative classes such as *3D Printing and Design* and *Silhouette Studio* that support our maker initiative.

Ramsey County Library is currently hosting six drop-in computer and technology help labs six times per week. Patrons are free to walk in for individual help without registration. Since January 2018, the library has offered 193 drop-in computer and technology help labs to 606 students.

In addition to drop-in technology help, Ramsey County Library piloted a *Tech Help by Appointment* once a week at the Roseville Library in late 2017. Patrons can register for ½-hour timeslots with a staff or CTEP member for true one-to-one technology help. The pilot was a success. In spring 2018, we expanded *Tech Help by Appointment* to the Mounds View Library and we will start in July at New Brighton.

In April, the Roseville Library hosted a Fix-it Tech workshop. Fix-It Tech is a Twin Cities technology education event hosted by volunteers from several non-profit organizations including City of Minneapolis IT Department, University of Minnesota, Minneapolis Community and Technical College, PC's for People and many others. Participants brought in computers and devices needing repair or virus removal and worked with technology experts getting free tech answers and tips on how to maintain and protect personal devices. The program also gives volunteering IT students gain experience in tech support and connect with residents in their community.

**Outreach and Community Engagement**—2018 has been a busy year for outreach and community engagement. The library continues its relationship with Volunteers of America by providing one-to-one digital literacy and job readiness instruction twice a month to ex-offenders at their correction facility in Roseville. We strengthened our relationship by offering structured classes for five weeks at their location covering Northstar digital literacy standards. Upon completion of the series of classes, students received laptops provided by Minnesota Computers for Schools, which they could take with them after their release.

Digital literacy programming plays an important role in the pop-up library initiative. The library provided digital literacy instruction and 3D printer demos during Pop-Up libraries at the VOA re-entry center and the Gladstone community center in Maplewood. We also presented six classes on downloading eBooks and provided online tours of the resources available on the library's website to 66 ESL students at a 2-day pop-up library at the Fairview Community Center. Our relationship continues to grow with District 623 Adult Basic Education as the library is regularly instructing digital literacy classes to new immigrants.

For the second year, the library presented a program to the American Association of University Women on mobile devices, internet searching, and online safety. In March, Ramsey County Library helped 100 girl scouts earn a technology badge at a coding workshop at the New Brighton Community Center.

**Makerspace**—Last fall, the library hired digital services librarian Jenny Jackson to lead the adult makerspace project. The following January we piloted three open makerspaces geared toward adults once a week at Roseville, Shoreview, and Maplewood. Since January, she has offered 77 open makerspaces to 624 interested makers. Classes such as *3D Printing and Design* and *Silhouette Studio* are routinely offered to highlight popular maker equipment and software.

#### **STRATEGIC PLANNING:**

The Library Board has completed two strategic planning sessions. The Board and staff have recognized continued relevancy in the current strategic plan as well as opportunities to refresh the plan with emerging ideas. Building on the work thus far, Kim Vanderwall will lead a work session on July 25 with the Library's Administrative Team to refine priorities and guiding principles. She will lead another strategic planning session with the Library Board at the September 19, 2018 Board meeting. We hope to finalize a new 2019-2021 strategic plan in September or October.

#### **LIBRARY DIRECTOR'S PERFORMANCE EVALUATION:**

The Library Board completes an annual performance evaluation of the Library Director in September. A schedule was provided to the Library Board for the upcoming process, which is facilitated by Ramsey County Human Resources. The September Board meeting will include a closed, executive session with the Director to discuss the evaluation.

**NEXT MEETINGS:**

August 15, 2018—Cancelled

September 19, 2018—Ramsey County Library in New Brighton, 400 – 10<sup>th</sup> Street N.W., 6:30 p.m.

**ADJOURNMENT:**

Following a motion by Hakes and a second by Neblett, Klausing adjourned the meeting at 8:20 p.m.

Respectfully Submitted,

Mary Larson  
Library Board Coordinator

draft

## Request for Library Board Action

Meeting Date  
September 19, 2018

Action Requested  
Approve Resolution

Presented By  
Mary Larson,  
Library Board Coordinator

**SUBJECT:**

Resolution Regarding the Retirement of Linda Moy

**BACKGROUND:**

Clerk Typist Linda Moy has announced her retirement, effective September 28, 2018. A resolution honoring Linda for her 29 years of service will be presented to Linda at her retirement party on September 19, her last day of work.

**BOARD ACTION REQUESTED:**

To approve the Resolution Regarding the Retirement of Linda Moy, and to ratify the Library Director's signature on the document.

## **Resolution Regarding the Retirement of Linda Moy**

- Whereas,** Linda Moy has been a Ramsey County Library employee since March 1989; and
- Whereas,** She began her career at Ramsey County Library as a Library Page at Roseville, where she was promoted to Clerk Typist; transferring to Shoreview and later to Technical Services, receiving promotions to Clerk Typist 2 and 3; and
- Whereas,** Linda started at the Library in public services, shelving materials and assisting patrons, serving as lead clerk in the absence of the Circulation Supervisor; before transferring to Technical Services, where she was responsible for ordering and receiving books, DVDs, CDs, video games, talking books, and kits; invoicing the majority of library materials; ordering and claiming of periodicals; training new clerks, pages and substitutes; helping create RFPs for books, audiovisual, and periodicals vendors and evaluating bids; assisting with opening day collections at the new libraries; and for improving work methods by moving from handwritten order tracking to online tracking; and
- Whereas,** She is known for her tenaciousness and problem-solving skills; for her computer skills and her ability to master new technologies and systems; for her diligence in tracking the delivery and receipt of new bestseller books and DVDs to ensure they are available to patrons on the 'street date'; for always being willing to assist with any task; for her patient and professional manner in dealing with vendors and coworkers; for her friendly, down-to-earth personality; and for her pride in her grandchildren; and
- Whereas,** Linda has decided to retire from her position of Clerk Typist 3 effective as of September 28, 2018;
- Now, Therefore  
Be It Resolved,** That the Ramsey County Library Board of Trustees and Library staff extend their appreciation to Linda Moy for more than 29 years of dedicated service to Ramsey County Library.

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Library Director

Adopted September 19, 2018

**Administrative Office**  
4560 North Victoria St.  
Shoreview, MN 55126  
Phone: (651) 486-2200  
[www.rclreads.org](http://www.rclreads.org)

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**DIRECTOR'S REPORT****September 2018**

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**July-August Staff Updates:**   Hired:       Ann Geht, Librarian substitute  
  Nicole Schmiesing, Librarian substitute  
  Shantal Nyabwari, Page at Shoreview  
  Career Development: Whitney Luneau, to Clerk Typist 2 in Technical Services  
  Teresa Freeland, to Clerk Typist 3 at North St. Paul  
  Reclassified:       Chuck Wettergren, to Librarian 4 in Digital Services

**Important Dates** – All libraries are closed October 22. The Friends Annual Author Talk and Luncheon with Diane Wilson is November 3.

**2019 LSTA Grant Award** – Congratulations to Librarian Jenny Jackson, who was awarded a grant of approximately \$17,300 to support digital storytelling! The Library Services and Technology Act (LSTA) grant is a federal program administered by the Minnesota Department of Education. The digital storytelling project will introduce adults to new technology, including digitization, filmmaking, and virtual reality. Patrons will learn to integrate technology into the traditional act of storytelling to create and share narratives and experiences. This grant will support new equipment and classes.

**Memory Minders** – Carol Jackson, Library Manager at RCL-Shoreview, published an article in *Public Libraries Online* on RCL's memory minders project. Carol and partners at the Roseville Alzheimer's and Dementia Community Action Team developed the idea for kits serving people with dementia and their caregivers. The Friends of the Ramsey County Libraries helped secure sponsors. The result is a set of Memory Minders—kits that circulate from libraries at Shoreview and Roseville. Kits contain activities for patrons with memory loss, books to spark memories, a CD, and a caregiver book and booklist. Congratulations to Carol for developing this innovative project and for receiving local and national exposure. Carol's article is found here: <http://publiclibrariesonline.org/2018/07/memory-minders-meaningful-engagement-for-those-impacted-by-dementia/>

**2019 Supplementary Budget Process** – I presented about the Library's performance outcomes and strategic opportunities at the Ramsey County Board of Commissioners budget hearing on August 13. This year's budget process is focused on performance and emerging strategies. Commissioners expressed great appreciation for the Library's staff and initiatives that support County goals.

**Civic Engagement** – The Library supported the County initiative to increase voter participation by offering early voting at four libraries and primary day voting at two libraries. RCL- Roseville served 1,091 early voters; Shoreview served 715; Maplewood served 516; and White Bear Lake served 485. RCL-Maplewood served 407 primary day voters, and White Bear Lake served 938. We will also host voting in November for the general election.

**Refurbishment Projects** – At RCL-Roseville, we installed a new rubber play pad and sails in the children's garden. We have reupholstered more than 1/3 of Roseville's study chairs and replaced carpeting at New Brighton. The Library in Mounds View will get a new roof in October.

## Friends Update September 2018

**Used Book Sale at the Ramsey County Library in Shoreview**, September 26-29, 2018. Thousands of books, DVDs, and CDs from all seven Ramsey County Library branches, as well as private donations, will be sold. Most items sell for \$1 or less.



The Friends annual **Author Talk and Luncheon** will be held on Saturday, November 3<sup>rd</sup> at the North Oaks Country Club and features Diane Wilson, award winning author and Director of Dream of Wild Health, a nonprofit organization that seeks to restore health and well-being to the Native community.

Friends members and their guests receive discounted registration but membership is not required to attend. Registration is \$28 for members and their guests, \$38 for non-members. Proceeds from the event will support Ramsey County Library's programming for teens.



The Friends Gala is back! We'd like to tip our hats to all who have supported the Gala for the past five years and let you know it's time to mark your calendars for February 2<sup>nd</sup>, 2019. We hope you'll throw your hat in the ring to help raise \$30,000 to support your public library system!

This event will feature a cocktail party atmosphere with live music; complimentary wine, craft beer, and hors d'oeuvres; silent and live auctions; prizes; and a costume contest. The festivities begin at 6:30 pm at RCL – Roseville, 2180 Hamline Avenue North. This is a public event benefitting the whole community, so gather your friends and family. Registration will open in December.

### Upcoming Events

- **Friends Board of Directors** on October 15, 2018 at the Roseville Library
- **"POP-UP" Used Book Sale**, September 25-29, 2018 at the Shoreview Library
- **Friends Author Luncheon**, November 3, 2018 at North Oaks Golf Club
- **Friends Gala 2019**, February 2, 2019 at the Roseville Library
- **2019 Book It 5K Walk/Run**, May 18, 2019 at the Roseville Library

## Request for Library Board Action

**Meeting Date**  
September 19, 2018

**Action Requested**  
Information and Discussion

**Presented By**  
Jill Boldenow,  
Library Director

**SUBJECT:**  
Strategic Planning

**BACKGROUND:**

The Ramsey County Library Board and staff have been engaged with strategic planning for several months. Building on the work produced at previous board meetings, Kim Vanderwall led work sessions in July and August with the Library's Administrative Team. The group has refined a new set of priorities and guiding principles. Today we discuss this draft strategic plan and determine next steps to finalize the plan.

**BOARD ACTION REQUESTED:**  
For Information and Discussion.



# Ramsey County Library

## Strategic Plan 2019–2021

### Mission

CONNECT community, INSPIRE curiosity, CULTIVATE learning

### Strategic Priorities

- Foster literacy and lifelong learning
- Remove barriers to access
- Enhance physical and virtual learning spaces
- Leverage partners to support community well-being

### Guiding Principles

#### Welcoming and Open to All

Engage and serve the whole spectrum of our community.

#### Free

Offer spaces, services and collections with no usage fee.

#### Bold and Fun

Foster creativity, innovation and engagement.

#### Relevant

Adapt to the changing needs of our community.

#### Equitable and Inclusive

Embed equity and inclusion in all aspects of our operations.

#### Accountable

Steward public resources with care.

### Forces at work in 2018 that helped to shape this plan

Employment is at an historic low, but wages have remained stagnant. So many people are still struggling to make ends meet. It is very difficult to find affordable housing, for rent or for ownership. Minnesota continues to have one of the largest opportunity gaps in the country related to school achievement. The messages and policies being delivered by national and statewide politicians are divisive and can cause people to feel unsafe. Libraries are increasingly on the front line of the social support net, as safe places for people to find help and connections.

# **RCL History Programs**

## **Report to the Library Board**

**September 2018**

In 2017, we had 93 history programs with a total attendance of 7,672 people. This was more than double the attendance of the year before. We're on track to equal our 2017 performance, and perhaps even a bit more. With the all-important fall season yet to report, we've already had 61 programs through August with a total attendance of 4,798.

Highlights of the year so far included:

- Duchess Harris series on Police and Race
- A multi-faceted series on the 50<sup>th</sup> anniversary of 1968—perhaps the most intense year in American politics and history of the 20<sup>th</sup> century. Speakers included Prof. Mai Na Lee of the University of Minnesota on the Hmong experience; David Lebedoff on Minnesotans at the 1968 Democratic Convention; collaborators from the TPT Vietnam 360 Project; and speakers Peter Rachleff and Mary Curtin on the impact of 1968 at home and abroad.
- Our series All Politics is Local featuring Peter Bell, David Lanegran and former Mayor George Latimer.

We remain proud of our commitment to promoting diversity among our speakers and audiences and to encouraging institutional partnerships whenever possible.

- Approximately 40% of our speakers this year are persons of color and/or women, and we are seeking to increase that number, consistent with our overall history planning objectives.
- We have solidified new programming alliances this year with the Ramsey County Historical Society and the East Side Freedom Library, while strengthening our ties to our traditional partners like OLLI, Global Minnesota, the Foreign Policy Association, the MN History Theatre and local historical societies.

### **History Events This Season:**

- The return of our Tuesday Scholar series got off to a great start on September 11<sup>th</sup> with the appearance of 9/11 whistle-blower Coleen Rowley before an overflow crowd. Although we had to turn away some potential audience members because of lack of space, we were able to assure them that the program was being filmed. Expanded resources will allow us to film a greater number of history programs in 2018-19.
- We also plan a number of programs from various political perspectives on the historical background and consequences of the upcoming mid-term political elections.
- In response to criticism from some quarters that the political viewpoints of our speakers tend to fall on the liberal end of the spectrum, we have taken special care to include speakers of all political persuasions and we are pleased to offer a series on constitutional law starting soon with a conservative pro-life female speaker from St. Thomas. As with the guidelines we use in developing our collection, we never want to back away from controversy, but we are committed to offering a broad spectrum of views and arguments.
- We look forward to expanding our commitment to local history with on-going series like Virgil Benoit's efforts to research and explore French-Canadian traditions in the area and our collaboration with the RCHS on stories of Black Minnesotans in the Civil War.

### **Distant Future—2019 and Beyond**

Look for programs on topics ranging from economic history to Native American history in Minnesota to the centennial of the "Red Summer" of 1919 to a firsthand account of the collapse of the I-35W Bridge. And more besides!

Judy Woodward, History Coordinator

# **Our Volunteers**



**Helping Ramsey County Libraries**

The library has had a formal volunteer program since 2005.

Before then, volunteers helped informally in the libraries via the Friends.

Our volunteers support special events:

Summer Reading Program

Friends 5K

Library facilities (packing up to move, unpacking, Grand Openings)

Harry Potter Party, teen events

Leading Conversation Circles

As Library Board members

FrankenSTEM (isn't that a great name?)

Daily volunteering provides help with

\*Paws to Read program

\*Circulation help (putting carts in order)

\*Photography

\*Mending library materials

\*Pulling and shelving requests

\*Gardening

\*Shelving movies, easy books  
and music



We want our volunteers to be thanked and feel treasured!

Saying “thank you”

Sending cards at appropriate times

Hosting luncheons and parties in their honor

Modest gifts

Flowers

Letters of Recommendation

Gold cards

Our library is the place to be! Since 2005, over 2,100 applications have been received. #9 (volunteers have sequential access numbers) is still actively volunteering at Roseville!

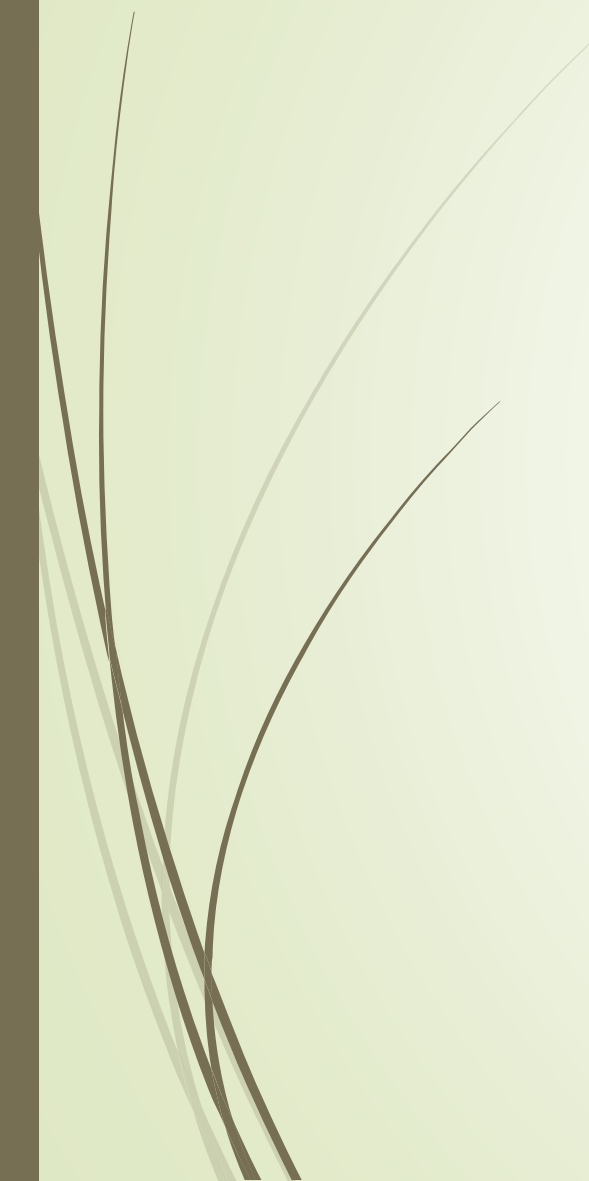
The 2,100 applicants do not include Friends of the Library!




We provide training and support for all they work on.

Each library has a direct volunteer coordinator or two, to whom volunteers can ask questions. Each volunteer coordinator can receive training through conferences, workshops, or webinars.

The volunteer program has a generous budget from the Friends of the Library which is used for recognition items like flowers, luncheons, and small gift items. Our volunteers feel valued as a result of every way we thank them for their help.





Newsletters were requested by volunteers at Maplewood library. Their primary interest was how many hours are volunteered each month and year.

It's also another vehicle for sharing information volunteers are interested in.



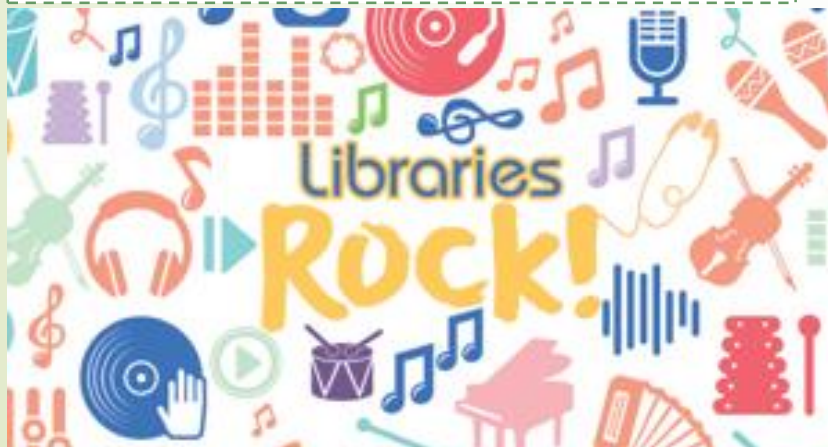




## What's Up?

*\*June 9 Kickoff to Summer Reading Roseville library*

*\*July 4th Libraries closed for Independence Day*



We all need people in our lives who raise our standards, remind us of our essential purpose, and challenge us to become the best version of ourselves.

Volunteer Services of Ramsey County Libraries  
Volume 3, Number 6  
June 2018 [www.rclreads.org](http://www.rclreads.org)

## By the Numbers

May 2018: 1120.95  
(YTD 2018: ) 5740.23  
Thank You Everyone!





[Monthly Newsletters\2018 newsletter\April 2018.pub](#)

[Monthly Newsletters\2018 newsletter\August 2018.pub](#)

[Monthly Newsletters\2018 newsletter\February 2018.pub](#)

[Monthly Newsletters\2018 newsletter\January 2018.pub](#)

[Monthly Newsletters\2018 newsletter\July 2018.pub](#)

[Monthly Newsletters\2018 newsletter\June 2018.pub](#)

[Monthly Newsletters\2018 newsletter\March 2018.pub](#)

[Monthly Newsletters\2018 newsletter\May 2018.pub](#)


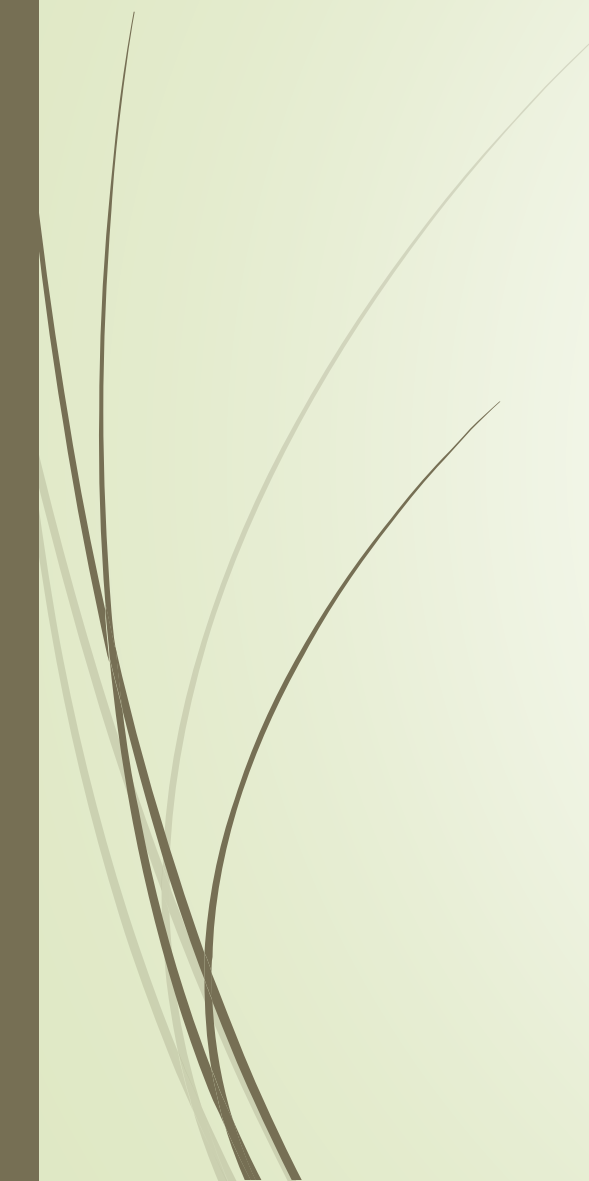





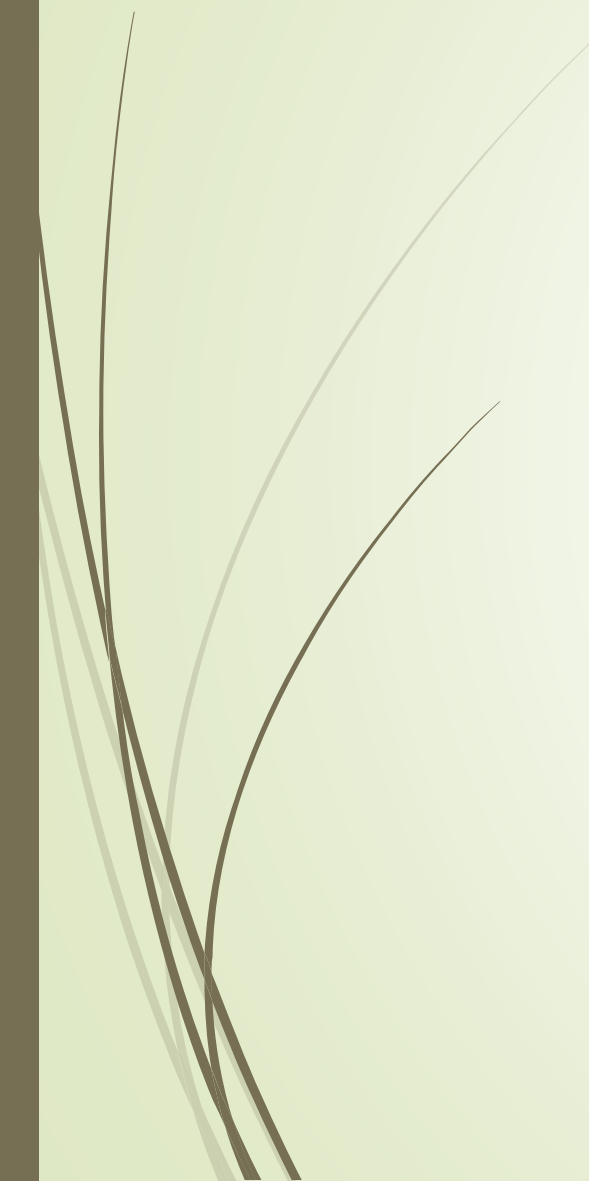
Numbers also say a lot about the help we get.

Volunteers also hesitate to indicate just how much help they provide thus the numbers are an under-count of time.

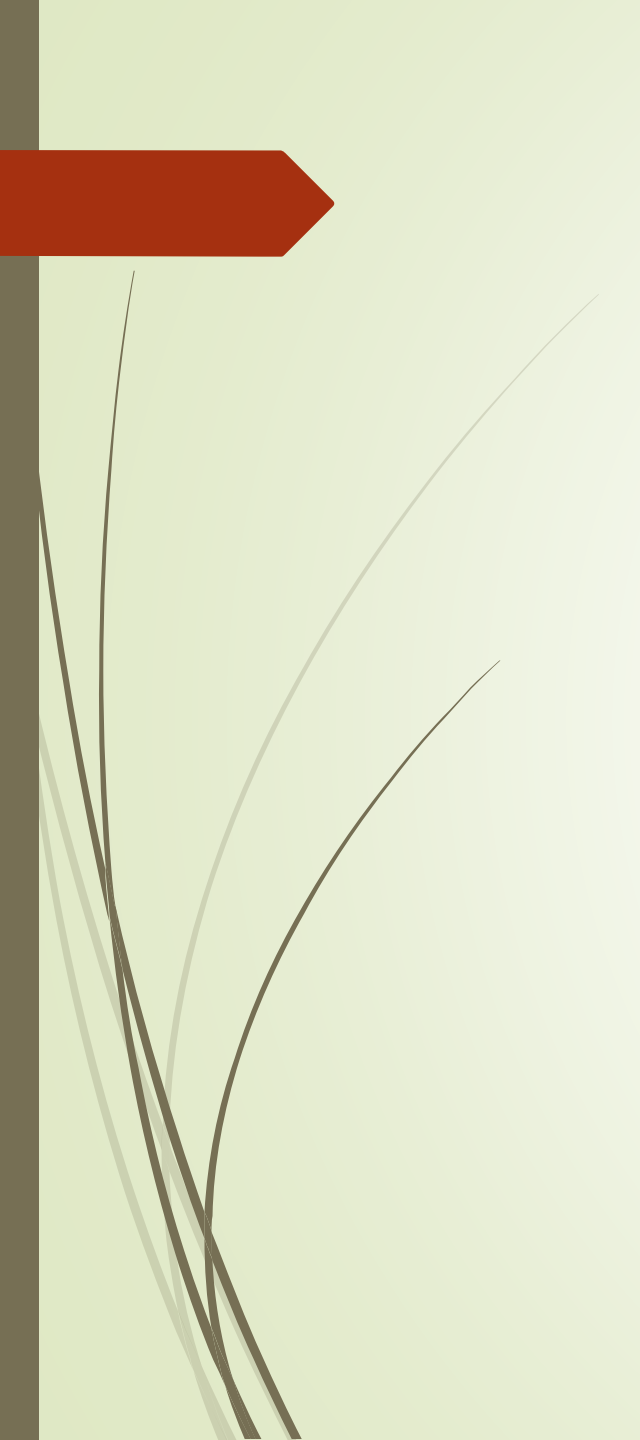


2017			
Branch	Month	Time-hours	Uvols
MP	January	162.6	49
	February	154.15	57
	March	149	53
	April	222.95	32
	May	216.2	28
	June	188	26
	July	237	28
	August	271	28
	September	197.25	24
	October	202.5	25
	November	241.5	31
	December	133.3	24
		2375.45	


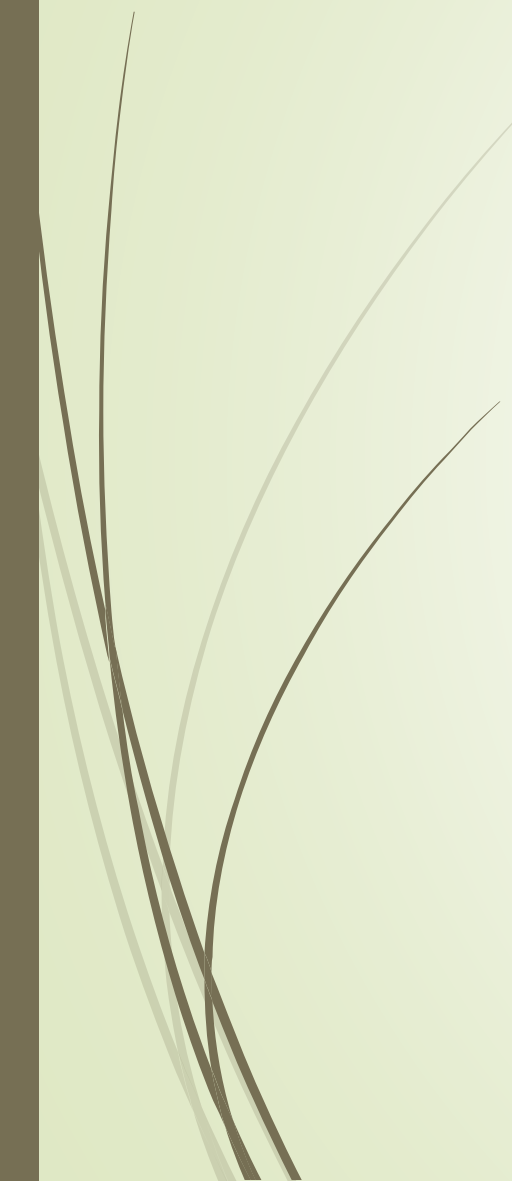



MV	January	19.5	9
	February	19.5	11
	March	38.25	19
	April	30.2	4
	May	31.25	5
	June	28.2	6
	July	40.25	5
	August	31.5	5
	September	26.75	4
	October	16.7	4
	November	27.75	6
	December	24.75	4
		334.6	
NB	January	62.5	23
	February	63.2	27
	March	58.3	25
	April	78.75	10
	May	62.5	8
	June	49.5	10
	July	49.25	8
	August	46	8
	September	48.75	9
	October	47.5	9
	November	57.7	8
	December	57	8
		680.95	0



NS	January	4	2
	February	4	2
	March	6	3
	April	2	1
	May	6	1
	June	8.5	1
	July	7	1
	August	11.5	1
	September	7.5	1
	October	2	1
	November	11	2
	December	7	2
		76.5	
RV	January	597.85	82
	February	408.88	86
	March	434.6	86
	April	475.73	50
	May	627.55	50
	June	706.8	51
	July	665.38	56
	August	648.55	50
	September	657.98	57
	October	500.44	54
	November	657.1	53
	December	615.15	49
		6996.01	



SV	January	33	14		
	February	211.95	34		
	March	291.55	53		
	April	186.09	30		
	May	201.9	32		
	June	145.45	29		
	July	194.25	26		
	August	166.2	22		
	September	168.8	27		
	October	205.35	30		
	November	340.3	36		
	December	196.5	35		
		2341.34			
WB	January	416.65	23		
	February	266.95	26		
	March	230.35	27		
	April	89.1	11	2375.45	
	May	99.25	11	334.6	
	June	84.45	12	680.95	
	July	100.95	11	76.5	
	August	94.5	12	6996.01	
	September	83.2	9	2341.34	
	October	90	8	1721.4	
	November	85	8	14656.85	ANNUAL TOTAL HOURS
	December	81	10		
		1721.4		274 volunteers	



*Thank you!*

Heidi Holland, Volunteer Coordinator





- 6/11 Pioneer Press: Roseville forum behind 'Ask a Black Man,' after Philando Castile shooting, still asks tough questions  
<https://www.twincities.com/2018/07/11/rosevilles-ask-series-is-tackling-the-tough-questions-when-it-comes-to-identity/>
- 6/28 Pioneer Press: How to vote early: Minnesota primary election voting begins Friday  
<https://www.twincities.com/2018/06/28/how-to-vote-early-minnesota-primary-election-voting-begins-friday-by-absentee-ballot/>
- 7/12 Sun Focus: Fantastic Beasts and Where They Come From' at the library  
[https://www.hometownsource.com/sun\\_focus/fantastic-beasts-and-where-they-come-from-at-the-library/article\\_a5c6145a-7ee9-11e8-834b-03bc3864f5c5.html](https://www.hometownsource.com/sun_focus/fantastic-beasts-and-where-they-come-from-at-the-library/article_a5c6145a-7ee9-11e8-834b-03bc3864f5c5.html)
- 7/17 Sun Focus: Meet the Ramsey County Library Board  
[https://www.hometownsource.com/sun\\_focus/meet-the-ramsey-county-library-board/article\\_7db7dfe4-8474-11e8-94cc-fbc3e316e6fe.html](https://www.hometownsource.com/sun_focus/meet-the-ramsey-county-library-board/article_7db7dfe4-8474-11e8-94cc-fbc3e316e6fe.html)
- 7/20 Public Libraries Online: Memory Minders: Meaningful Engagement for those Impacted by Dementia  
<http://publiclibrariesonline.org/2018/07/memory-minders-meaningful-engagement-for-those-impacted-by-dementia/>
- 7/20 Minnpost: Why the people who serve as interpreters in Minnesota courts are not happy with those who run Minnesota courts  
<https://www.minnpost.com/good-jobs/2018/07/why-people-who-serve-interpreters-minnesota-courts-are-not-happy-those-who-run-min>
- 7/29 White Bear Press: Early voting available at Roseville Library  
Mounds View Library screens 'Happening - A Clean Energy Revolution'  
<http://eastsidereviewnews.com/articles/2018/07/30/bulletin-board-roseville-little-canada-reviewbulletin-area-%E2%80%A2-july-29-2018>
- 8/1 Star Tribune: White Bear Lake is taking a neighbor-to-neighbor approach to addressing hidden hunger  
<http://www.startribune.com/white-bear-lake-is-taking-a-neighbor-to-neighbor-approach-to-addressing-hidden-hunger/489649751/>
- 8/3 Star Tribune: Club Book to bring in David Grann, Peggy Orenstein and other writers for fall season  
<http://www.startribune.com/club-book-to-bring-in-david-grann-peggy-orenstein-and-other-writers-for-fall-season/489997131/>
- 8/2 Pioneer Press: Brian Freeman among authors reading in Club Book series  
<https://www.twincities.com/2018/08/02/brian-freeman-among-authors-reading-in-club-book-series/>
- 8/8 Minn Post: Karin Slaughter to open Club Book season; 'Throw Open the Heavy Curtain' at the Red Eye  
<https://www.minnpost.com/artscape/2018/08/karin-slaughter-open-club-book-season-throw-open-heavy-curtain-red-eye>

- 8/17 Sun Focus: 'Pop-up' used book sale set for Shoreview Library  
[https://www.hometownsource.com/sun\\_focus/pop-up-used-book-sale-set-for-shoreview-library/article\\_8f5b6430-a0d7-11e8-b647-e348ee2559bc.html](https://www.hometownsource.com/sun_focus/pop-up-used-book-sale-set-for-shoreview-library/article_8f5b6430-a0d7-11e8-b647-e348ee2559bc.html)
- 8/21 Park Bugle: Ramsey County Libraries host used book sale  
<http://www.parkbugle.org/ramsey-county-libraries-host-used-book-sale/>
- 9/1 Sun Focus: Suicide Prevention Week programming at Ramsey County Library  
[https://www.hometownsource.com/sun\\_focus/suicide-prevention-week-programming-at-ramsey-county-library/article\\_9617f6d6-abb7-11e8-bf8c-ff95cfad3b9e.html](https://www.hometownsource.com/sun_focus/suicide-prevention-week-programming-at-ramsey-county-library/article_9617f6d6-abb7-11e8-bf8c-ff95cfad3b9e.html)
- 9/4 White Bear Press: Program offers tips for dementia caregivers planning trips, holidays  
<http://www.lillienews.com/articles/2018/09/04/program-offers-tips-dementia-caregivers-planning-trips-holidays>
- 9/7 Pioneer Press: Friday Opinuendo: On a nice ride, the great divide and more ...  
<https://www.twincities.com/2018/09/07/friday-opinuendo-on-a-nice-ride-the-great-divide-and-more/>
- 9/7 Pioneer Press: Letters: 'A library book is an awesome privilege and a mighty small responsibility'  
<https://www.twincities.com/2018/09/07/letters-a-library-book-is-an-awesome-privilege-and-a-might-small-responsibility/>
- 9/9 Pioneer Press: Soucheray: It all starts with a library card, and expectations  
<https://www.twincities.com/2018/09/09/soucheray-it-all-starts-with-a-library-card-and-expectations/>
- 9/9 Pioneer Press: Letter: St. Paul — and all metro public libraries — should eliminate overdue fines  
<https://www.twincities.com/2018/09/09/letter-st-paul-and-all-metro-public-libraries-should-eliminate-overdue-fines/>
- 9/10 Senator Wiger: Senator Wiger Interview with Bill Michel  
<https://www.youtube.com/watch?v=nSAoDyie5XA>



# FaceBook:

Check-in

**Andrea Baden** updated her cover photo.  
July 11 at 10:38 AM · 🌐

Art from the Ramsey County Library. Looks like a woodcut, but actually meticulously cut from paper! Gorgeous!



👤 Ramsey County Library, Charlie Gilbert, Emily Lefren-Brown Zeller and 5 others

Like

Comment

Share

Mention

**Mounds View Community Theatre** added 6 new photos — at Mounds View Community Theatre  
July 12 at 7:23 PM · New Brighton, MN · 🌐

Chitty Chitty Bang Bang, the Sensory Friendly Performance, was presented by Mounds View Community Theatre, with The Autism Society of Minnesota and Ramsey County Library.



👤 Ramsey County Library, The Autism Society of Minnesota, Stephanie Rymer Tacheny and 4 others

Like

Comment

Share

Mention

**Cow Tipping Press** added 9 new photos.  
July 16 at 4:00 PM · 🌐

Like as Your Page

From Anoka to Dakota County and more than a couple spots in between, Cow Tipping summer classes have been a blast! Teachers and volunteers from Grinnell College, St. Olaf College, and the University of St. Thomas have partnered with places like Hennepin County Library, Ramsey County Library, Art Works Eagan, Achieve Services, Inc. and Community Involvement Programs to tap into the talents of more than 30 students cum authors. The best pieces will be sent to Smart Set, Inc. for printing this week and celebrated the next at our Cow Tipping Press Author Reading + Release at Eat My Words Bookstore—with live music and generously in-kind bites from Parkway Pizza Northeast! Hope you can join us. #radicalinclusion #weneeddiversebooks



👤 Ally Cottrell, Lee Mous and 5 others

1 Comment 3 Shares

Check-in

**Gilbert Smith** is at Ramsey County Library.  
July 26 at 4:18 PM · Roseville, MN · 🌐

today, we stopped at the Ramsey Library  
and, oh, my, god.  
what a beautiful library full of people who love what they do.  
thank you!! ❤️

Check-in

**Nan Price Loucks** is at Ramsey County Library.  
July 24 at 5:55 PM · Roseville, MN · 🌐

Book Club with Falen. Modern Lovers by Emma Straub.

Check-in

**Karen Karsten** is at Ramsey County Library.  
July 17 at 2:18 PM · Roseville, MN · 🌐

Best deal around. Free!



Happy World Emoji Day! Which 3 emojis describe your favorite book right now? 📖 📚 📖

1,284 people reached

Boost Post

Amy Adelmann, Melody Hanks Roysse and 3 others

8 Comments

Like Comment Share

Write a comment

Most Relevant

**Dawn Wiley** 📖 📚 📖 This is a Soul: the Mission of Rick Hodes  
<https://aquabrowser.rcireads.org/default.ashx...>

Like Reply Message 2w

**Trish Zepperi Vaillancourt**

Like Reply Message 3w

**Zach Jansen Chamber of Secrets....?**

Like Reply Message 3w

**Trish Zepperi Vaillancourt Zach Jansen no**

Like Reply Message 3w

**Zach Jansen**

Like Reply Message 3w

**Red Bess**

Like Reply Message 3w

**Barb Nickelsen**

Like Reply Message 2w

**Kristen Sherman**

Like Reply Message 3w

**Gao S Xiong**

Like Reply Message 2w

**Christa Bee**

Like Reply Message 3w

**Susan Nemitz**

Like Reply Message 3w

Look at all these new books, waiting to be cataloged!



1,368 people reached

Boost Post

Margaret Meyer, Sarah Salas and 116 others

4 Comments

Like Comment Share

Write a comment

Most Relevant

**Karen Duerringer Flynn** 📖, but get on the stick there, because I'm on the wait list for 3 of those on-order items! 📖

Like Reply Message 2w

**Sara Laine** Like a box of newly sharpened pencils....

Like Reply Message 2w

**Betsi Moffatt Olson** Oooh King's best work. Unabridged?

Like Reply Message 2w

**Janice Shook Kragness** I see a Gabaldon! 📖

Like Reply Message 2w

Check-in

**Create Space** added 10 new photos from July 25 at 5:00 PM  
— 📖 feeling awesome at Ramsey County Library  
July 25 at 5:00 PM · Roseville, MN · 🌐

Like as Your Page

Well, that was fun! Thanks for Ramsey County Library - White Bear Lake! See y'all at (the last) Marketfest tomorrow night!



Ramsey County Library, Halle Matuza, Tina Czech and 6 others

Like Comment Share





## Ramsey County Library

Published by Pa Na Lor · July 24 at 8:39 AM · 🌐

"Public libraries are and always have been more about the people they serve than the books they house—they are the cornerstone of the community." <https://www.vice.com/.../m.../no-amazon-cannot-replace-libraries>



VICE.COM

### No, Amazon Cannot Replace Libraries

Libraries are essential to our communities, in ways that even frequent...

👤 3,434 people reached

Boost Post

👤 JT Pinther, Margaret Meyer and 139 others

7 Comments 22 Shares



Like



Comment



Share



Write a comment



Most Relevant ▾



**Justin Hawley March** A few years ago Charles Murray made a whole lot of hay by writing a piece criticizing many Americans for living in a "bubble" of their own culture. There was even a test you could take to see if you were in a cultural bubble. Questions on that test in... See More

Like Reply Message 1w Edited

👍 3



**Jasmine Cox Emily Black**, so true! 🙌 2

Like Reply Message 1w



**Emily Black** Beautiful sentiment! One of my favorite quotes came from an article written by a librarian where she said "I sought this career so that I could be surrounded by reading material. Now I find the stories I'm most interested in are those of the next people walking through the library's door" ❤️

Like Reply Message 1w

👍 2



**Jasmine Cox Emily Black** I love that!! When my heart is in the library and the people who come in.

Like Reply Message 1w

👍 1



**Anna Zbacnik** Thankful for my public library and all it had to off our community!

Like Reply Message 2w

👍 3



**America's Fun Science** America's Fun Science supports public libraries!

Like Reply Message 2w

👍 1



**Dawn Wiley** Not ever, the librarians are such a valuable resource! And even if I have to get a book from Amazon, it's not the same as my local branch. Even browsing a bookstore is not as satisfying, FREE is SO AWESOME. Plus another patron gets the privilege when I'm finished, no hoarding necessary.

Like Reply Message 1w

👍 1



**Angel Huckbody** We love the library! 🙌 1

Like Reply Message 1w



**Melody Hanks Roysse** I love reading actual books and my library is so kind to store all of them for me.

Like Reply Message 1w

👍 1

Mention



**City of New Brighton** added 5 new photos.

August 3 at 12:58 PM · 🌐

✓ Liked as Your Page ▾

This was fun! Thank you New Brighton Department of Public Safety and Ramsey County Library!



👤 Ramsey County Library, Amber Schoeller, Elizabeth Jacobson and 16 others



Like



Comment



Share



Mention



**Roseville Police Department - Minnesota**

August 2 at 12:59 PM · 🌐

👍 Like as Your Page

Lt. Erika Scheider, Ofc. Won Chau, and Community Service Officers Isaiah Washington and Ku Tee hung out with some awesome kids at the Ramsey County Library story time today. Thanks again for the invite.



👤 Ramsey County Library, Sharon Sullivan, Emily Joan and 21 others

1 Comment



Like



Comment



Share





Check-in

**Chai Thao** is at Ramsey County Library.  
20 hrs · Roseville, MN · 🌐



Too addictive to Comics Book 📖 Read all Day

WHATEVER,  
YOU'RE MY  
GIRLFRIEND.

DON'T WORRY.  
YOU DON'T NEED  
TO CARE ABOUT  
WHAT PEOPLE  
SAY

JUST BE  
YOURSELF

I WILL ALWAYS  
PROTECT YOU.

Ramsey County Library, Abraham Hang, YengKong Vaj and 2 others

Like

Comment

Share

Check-in

**Renee Greengard Dahring** is at Ramsey County Library.  
August 17 at 4:54 PM · Roseville, MN · 🌐

Having a technology free, offline blast at the library this afternoon! Roseville Library has an incredible kid friendly space.



Ramsey County Library, R L Schwinden, Barbara Bush Trautmann and 12 others

Like

Comment

Share

Recommendation

**Maggie Enz Briggs** recommends Ramsey County Library.  
August 15 at 1:23 PM · 🌐

Great place to bring young kids and hang out for a long time. If they like to wonder and you have more than know, just know that the children's area is very large and you'll want to make sure they stay close to you. See more here: <http://bit.ly/2MjIBn5>

Ramsey County Library

1 Comment

Like

Comment

Share

**Maggie Enz Briggs** <http://bit.ly/2MjIBn5>



YOUTUBE.COM

**Ramsey County Library - Roseville, MN**

Like Reply 4w

1

Mention

**Casey Enevoldsen** shared Lunds & Byerlys White Bear Lake's post  
August 18 at 9:56 AM · 🌐

Lunds & Byerlys White Bear Lake is having it's first hiring event today! Come by the Ramsey County Library in Shoreview and chat with our recruiters!



**Lunds & Byerlys White Bear Lake**  
August 18 at 7:30 AM · 🌐

Like as Your Page

Stop by the Ramsey County Library - Shoreview Branch between 10am-1pm today for our hiring event. See you there! <http://bit.ly/2v4b7V1>

Ramsey County Library, Sharon Jean, Jan Enevoldsen and Ashley Sweno

Like

Comment

Share

### Meet Tyler Lopez, New Library Page at White Bear Lake

Who I am:

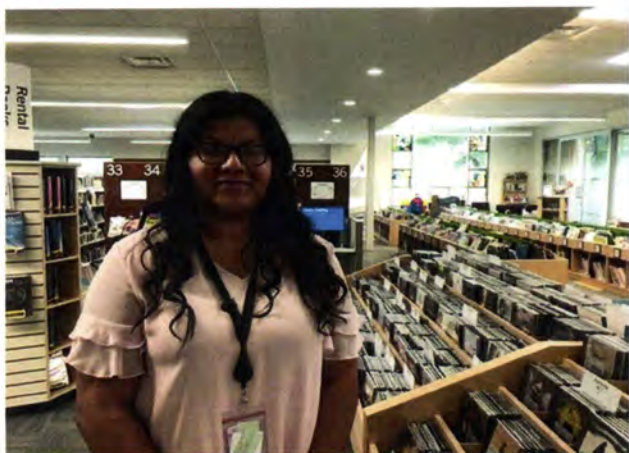
Humorous, thoughtful, and easy going.

What I am currently reading:

I just recently jumped on the Harry Potter bandwagon. I checked out the first book today.

My favorite library memory is:

When I was eight years old, my family moved to a new house in a new neighborhood. I did not know anyone and none of the neighbors had kids. I started to go to the Hayden Heights library and fell in love. I checked out three books a week! Once school started, I loved meeting with my friends there.



[View Insights](#)

[Boost Post](#)

Elizabeth Dilworth, Shelley Murray and 41 others

4 Comments

Like

Comment

Share

[Write a comment...](#)

Most Relevant ▾

**Ariel Kirst** Woo welcome to the HP bandwagon, Tyler! Let us know what house you're in!

Like Reply Message 3w

2

**Tracy Nelson Maurer** Tyler helped with my author visits and writing programs there -- she's fantastic! Love that you're giving HP a go, Tyler!

Like Reply Message 3w

1

**Bonnie Bassett** Hayden Heights was my first library, too!

Like Reply Message 3w

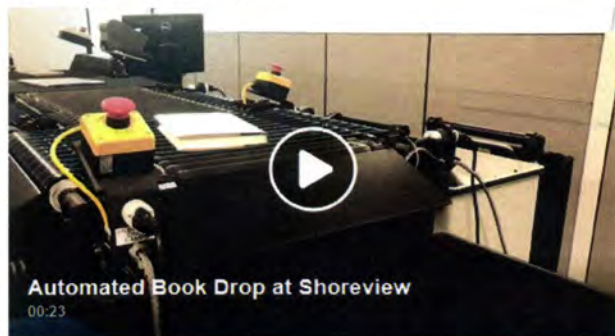
2

**Erica Redden** Welcome!

Like Reply Message 3w

1

Who else finds this meditative?



[View Insights](#)

[Boost Post](#)

32

3 Comments 1 Share

Like

Comment

Share

[Write a comment](#)

Most Relevant ▾

**Vickie Bartkus** People could do this much quicker

Like Reply Message 1w

**Ann Barnard Toftness** Yes, and with way less damage to the books and media!!

Like Reply Message 1w

[Write a reply](#)

**Bonnie Bassett** Until it jams up, of course. 🤔🤔🤔

Like Reply Message 1w

**Sara Laine** Can the public come in and watch the sorting?

Like Reply See Response 1w

1

Check-in

**Faye Williams** is with Sue Williams and 2 others at Ramsey County Library  
August 28 at 12:39 PM Roseville, MN · 🌐

Roseville library is the perfect place to be on a rainy day.

Jayne Kainulainen, Heather Williams and 4 others

2 Comments

Like

Comment

Share

**Morrigan Glackler** If they have The Book With No Pictures, that's Callyns favorite!

Like Reply 2w

1

**Sue Williams** Have fun. I know this is one of your favorite places

Like Reply 2w

1



Mention

**Dana Healy**  
September 9 at 10:34 AM · 🌐

Trying out the sensory-friendly room at the Ramsey County Library, and we fell asleep 😊



👍👍 Ramsey County Library, Daniel Krawczyk, Gayla Bartlett and 33 others

3 Comments

👍 Like

💬 Comment

➦ Share



**Robert O. Andrews** Who fell asleep first? Muma or baby? 🤔  
Like · Reply · 50

**Susan Frazao** Little angel!!  
Like · Reply · 40

**Frances Healy** How are things going? Think of you always. 🍷  
Like · Reply · 20  
👍👍 Frances Healy replied · 2 Replies

Mention



**Eliza Hartley**

September 10 at 7:52 PM · 🌐

Now a proud, card-carrying member of the Ramsey County Library! I requested A Simple Favor and Educated, and checked out 100 Years of Solitude. What else should I read? 📖 🇺🇸 🇬🇧 #rclreads #ramseycounty #publiclibrary #ramseycountypubliclibrary

👍👍 Ramsey County Library, Laura Hartley Bloomenkranz, Nancy Skaug Seel and 8 others

👍 Like

💬 Comment

➦ Share



**Ramsey County Library**

Published by Pa Na Lor [?] · September 10 at 9:24 AM · 🌐

"Libraries are the kinds of places where people with different backgrounds, passions and interests can take part in a living democratic culture."



NYTIMES.COM

### Opinion | To Restore Civil Society, Start With the Library

This crucial institution is being neglected just when we need it the most.

View Insights

Boost Post

👍👍 Sofia Lopes, Manju Parikh and 30 others

1 Comment 7 Shares

👍 Like

💬 Comment

➦ Share



Write a comment...



Most Relevant ▾



**Susan Miller** Amen!

Like · Reply · Message · 2d



## Twitter:



**Lori Hughes**  
@lorihughesed

Follow

That my library card became so battered and faded that it had to be replaced with this imposter card with its unmemorized number, vexing me every time I attempt to sign in to my account, damages my soul just a little bit.  
[@rclreads](#) [#readerwoes](#) [#readers](#)

4:55 PM - 17 Jul 2018

1 Like



**Caroline Andrus - Writer of Words**  
@AndrusCaroline

Following

Here goes! Hubs and I are starting the first of our (chronological) [#Marvel](#) movie marathon. [#CaptainAmerica](#)  
Thanks [@rclreads](#)!



6:43 PM - 20 Jul 2018

5 Likes



Tweet your reply



**Caroline Andrus - Writer of Words** @AndrusCaroline · Jul 20  
[#CaptainAmerica](#) [#FirstAvenger](#) verdict: decent. I liked it better than the first time I watched it. Need to find [#AgentCarter](#) TV series from the library next.... I liked her. [#Marvel](#)



**Saint Paul Public Library** @stpaullibrary · Jul 21

Day #2/7 of the [#LibraryLife](#) challenge from [@hclib](#). Parameters: b/w photos of library life. No humans. No explanations. Challenge someone new everyday. Today we challenge [@rclreads](#)!



2 replies, 1 retweet, 23 likes



**Panos Mourdoukoutas** @PMourdoukoutas · Jul 21

Amazon Should Replace Local Libraries to Save Taxpayers Money via [@forbes](#) [forbes.com/sites/panosmou...](#)

7.8K replies, 271 retweets, 809 likes

This conversation has too many replies to show them all. [Learn More](#)



**Jeff** @JDizaster · Jul 22

6. Piss off. After you piss off, go to a library, open your eyes, and look around. Then come back, and piss off again.

1 reply, 0 retweets, 0 likes



**Jeff** @JDizaster

Follow

Replying to @JDizaster @PMourdoukoutas

7. P.S. For the record, thank you [@denverlibrary](#), [@ArapahoeLibrary](#), [@duluthlib](#), [@rclreads](#), etc. for enriching my life and those of all my neighbors, especially those who couldn't afford to go to a corporate chain store to get a poor facsimile of the same thing. [#librarylife](#)

5:35 PM - 22 Jul 2018

2 Likes





**Princess Jammy McJamface** @jamrockstar

Follow

I loooooove this! @rclreads - we should do this!

Juliet Kahn @prynnette

I'm glad we're talking about libraries because my library had a stuffed animal sleepover for the local kids recently, where they left their buddies there and the librarians took a bunch of pictures of their sleepover shenanigans, and I've been losing my shit over for a week.

Show this thread

1:02 PM - 24 Jul 2018

1 Like



Tweet your reply



**RamseyCountyLibrary** @rclreads · Jul 24

Replying to @jamrockstar

We do! We have one planned for October at the library in White Bear Lake.



**Princess Jammy McJamface** @jamrockstar · Jul 24

OMG YASSSSSSS



**RamseyCountyLibrary** @rclreads · Jul 26

Day #1/7 of the #LibraryLife challenge from @stpaullibrary. Parameters: b/w photos of library life. No humans. No explanations. Challenge someone new everyday. Today we challenge @ecrlib!



**East Central Regional Library** @ecrlib

Following

Replying to @rclreads @stpaullibrary

Oooh yay! We'll play!

10:50 AM - 26 Jul 2018

2 Likes



**mary grace shearon** @mglampshade

Following

I'm so tired I just tried to check out a library book with my driver's license :/ s/o to @rclreads for keeping me sane during my busiest week of the year

7:17 PM - 24 Jul 2018

3 Likes



**John Sheehan** @johnsheehan

Follow

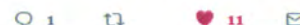
I don't know where this anti-library thing I've been seeing came from but anyone that's against them should come to ours right now and realize what a terrible person they are.

@rclreads you are awesome.



11:13 AM - 27 Jul 2018

11 Likes



Tweet your reply



**S.Shy** @EShy · Jul 27

Replying to @johnsheehan @rclreads

You're asking people who haven't been to a library and don't even read and are also assuming only poor people use them to drop by? They ain't coming...





**Nicky Drayden** @nickdrayden · Jul 31

LAST DAY to enter the TEMPER Library Tag-a-thon! Tag your local library (or one you love) in the comments below for a chance to WIN THREE of my favorite books.

RT to spread the word! If we get 50 comments, I'll send a set of books to your library, too!

International OK! 18+



41 44 18

**Paul Weimer** @PrinceJvstin

Following

Replying to @nickdrayden

I have a great branch of @rclreads right down the street from me. Heck, they had an event there where I finally got to meet @Nnedi!

8:36 AM - 31 Jul 2018

2 Likes

9 2

**Roseville, MN Police** @RosevilleMN\_PD · Aug 2

Great to see so many families and happy kids @rclreads today. Let's do it again soon.



4 7

**Roseville, MN Police** @RosevilleMN\_PD · Aug 2

One of our first tweets from 4 years ago. Thanks for inviting us back today. @rclreads story time. #ThrowbackThursdays



**Roseville, MN Police** @RosevilleMN\_PD

Thanks for having us at your reading program today! @rclreads @RCLFriends

1

**Roseville, MN** @RosevilleMN

Following

Roseville Library ready for early voting. Any @RamseyCounty resident can vote here till 6 this week



12:13 PM - 7 Aug 2018

9 Retweets 11 Likes

9 11

**studioloraine** @studioloraine · Aug 8

Happy birthday @TristaMatas! I just voted @VoteTrista @Tim\_Walz @peggyflanagan @BettyMcCollum04 @TinaSmithMN @keithellison and it was a breeze at @RamseyCounty @rclreads! 🙌



2 9



**Nora Slawik** @noraslawik · Aug 9

Early voted at @rdreads in @MaplewoodMN. Proud to vote for @Tim\_Walz @peggyflanagan @SenTinaSmith @amydobuchar @keithellison along with the Council primary candidates and judges. Love early voting!



1 4 57



**Jim Beattie** @jbeattie57

Follow

Replying to @noraslawik @rdreads and 6 others

Hey Nora, this is your old Skyway Y Masters swimming buddy here. Thanks for never mentioning that the last time you saw me I was wearing a speedo when I visited you in your office at the State Office Building..👍

3:44 PM - 9 Aug 2018

1 1



**Coz Lindsay** @CozLindsay

Follow

Do you even vote, bro? I'll be giving you this look until you do. I voted at @rdreads Roseville and it was terrific!

Here are the details on where to vote before Tuesday in @RamseyCounty.

[ramseycounty.us/residents/elec ...](https://ramseycounty.us/residents/elec...)



6:03 PM - 10 Aug 2018

11 Likes

1 11



**Anne Gerriets** @agerriets · Aug 11

Replying to @CozLindsay  
You got a sticker?!? I feel cheated!

1 1



**Coz Lindsay** @CozLindsay · Aug 11

It's a pin!

1 1



**Anne Gerriets** @agerriets · Aug 11

That makes me feel better. :-)

1 1



**Visit Roseville MN** @VisitRoseville · Aug 9

Thanks @rdreads for sharing the love of books with us all! #BookLoversDay 📖



**RamseyCountyLibrary** @rdreads  
Happy #BookLoversDay!

1





**BooksThatSpeak** @booksthatsspeak  
Follow

Replying to @rdreads @PBStoryWeaver  
[booksthatsspeak.com/2017/10/sab-us](http://booksthatsspeak.com/2017/10/sab-us) ...  
[booksthatsspeak.com/2018/02/marath](http://booksthatsspeak.com/2018/02/marath) ...  
[booksthatsspeak.com/2017/10/bhitr](http://booksthatsspeak.com/2017/10/bhitr) ...

12:47 AM - 12 Aug 2018  
 1 1 1 1

Tweet your reply

**BooksThatSpeak** @booksthatsspeak · Aug 12  
 Replying to @booksthatsspeak @rdreads @PBStoryWeaver  
 Few of the stories recorded in audio video format

**Brooke Nelson** @PropTartMN · Aug 14  
 Why do I *lovemylibrary*? They've got my back when I need to do important research for work. #proplife



You  
 1 1 3 1



**Belinda Jensen** @BelindaKARE11 · Aug 14  
 Come to the @rdreads in @Roseville tomorrow morning at 10:30am! @BelWXGirl will be reading from her book series, chatting weather, doing an experiment! Would love to have you stop by! #STEM

1 1 3 1



**Devin M Hogan** @devinforparks

Follow

**fangirling over here. Let's see this happen**  
 @hclib and @rcldreads



2:17 PM - 18 Aug 2018

1 Like

1 1 1 1



Tweet your reply



**Hennepin County Library** @hclib · Aug 18  
 Replying to @devinforparks @rcldreads  
 Yes, we have courtesy phones as well.

1 1 1 1



**Devin M Hogan** @devinforparks · Aug 18  
 Great to hear, I LOVE the library!!



Lars Leafblad  
@larsleafblad

Following

Cc @thefriends @rcreads @JJHillCenter @CPStP

Pew Research Center @pewresearch

Millennials in America are more likely to have visited a public library in the past year than any other adult generation. [pewrsr.ch/2tOt8gQ](http://pewrsr.ch/2tOt8gQ)

9:08 AM - 19 Aug 2018

1 Retweet 5 Likes

1 1 5



Tweet your reply



Jill Boldenow @JillBoldenow · Aug 19

Replying to @larsleafblad @rcreads and 3 others

A welcome trend! Libraries offer so much for all ages, and it is great to see data showing a strong response.

1 1 3



Minnesota MECFS

@MinnesotaMECFS

Follow

Minnesotans: Check your local libraries - is @unrestfilm available? @rcreads @hclib #pwme #mecfs



#MEAction Network @MEActNet

Do members of your community have access to @unrestfilm through their local library? Here's some information about sharing #Unrest through library donations: [buff.ly/26wSGlc](http://buff.ly/26wSGlc)

9:15 AM - 23 Aug 2018

1 Like

1 1 1



Tweet your reply



Hennepin County Library @hclib · Aug 23

Replying to @MinnesotaMECFS @rcreads @unrestfilm

Yes, it is on order:



Unrest (DVD) - Hennepin County Library

Unrest (DVD) (DVD)

[hclib.bibliocommons.com](http://hclib.bibliocommons.com)

1 1 1



Minnesota MECFS @MinnesotaMECFS · Aug 23

Outstanding - thank you @hclib!

1 1 1



MJ @M\_3927 · Aug 22

@rcreads thank you for the resources available and being my haven during my tough interim. #Grateful #ReadingForFun #ThankYou

1 1 1



MJ @M\_3927 · Aug 25

Replying to @rcreads

one fiction, one non-fiction. thanks for bringing media to all of us.

1 1 1



Eric Kalenze

@erickalenze

Follow

Hangin w/@MrTomRad. (Spotted at @rcreads today. Still need to do in person, bud.)



3:53 PM - 25 Aug 2018

4 Likes

1 1 4



Tweet your reply



Tom Rademacher @MrTomRad · Aug 25

Replying to @erickalenze @rcreads

I'm in good company!

1 1 3



Eric Kalenze @erickalenze · Aug 25

Ditto!

1 1 1





**Diane Graham-Raff** @leftyRaff · Aug 29

@RamseyCountyD2 Let's not be outdone by St. Paul. WE CAN unlock @rdreads too!



**Pioneer Press** @PioneerPress

No more late fees at the library? St. Paul Mayor says dropping fines is overdue [piper.es/YiIO4iP](http://piper.es/YiIO4iP)



**Elizabeth Buege** @ekbuege · Aug 31

Nineteen years and 1445 items later, they gently suggested I replace my first library card.

"When you're emotionally ready," said the lady earlier this week.

I wasn't as ready as I thought, so they let me hold onto it as a keepsake after I replaced it today. @rdreads



**Lisa Dierks MFCS RDN** @lisamrD · Aug 31

OMG @rdreads has a coffee shop connected to it! It's a good thing I don't live here as I would never leave!! #library #reader #coffeeover - at Ramsey County Library



**Anna Haase Krueger** @cpinionsbyanna · Aug 31

THIS THIS THIS. Language matters! @rdreads

**Elisa Gall** @galllibrary

p.s. if you're stuck using "ER/Easy Readers" for beginning readers "Early Readers" works too

Show this thread



**Hamjanette** @fljanette · Sep 5

I finally watched A Fantastic Woman and it was so, so good. It deserved its best foreign film win. Seeing a trans actor play a trans role shouldn't be this rare. It's quite traumatic, though. I don't usually cry at movies but I did at this one.



**Hamjanette**

@fljanette

Follow

@stpaullibrary and @rdreads both have it that I know of

7:30 AM - 5 Sep 2018



**Rich Neumeister** @richneumeister · 16h

Doing action with #powerpoint about #secrecy in government and need for robust use of #datapracitces for #accountability and #transparency.....did free program @rdreads Roseville tonight....Thanks @rdreads for place and thanks to the people that came. #cc @PRM\_Media



# Google Reviews:

## Ramsey County Library - Maplewood

1577 3025 Southlawn Dr. Maplewood, MN

[Write a review](#)

4.2 ★★★★★ 37 reviews

Sort by: Newest



**Cindy Estrada**

14 reviews · 8 photos

★☆☆☆☆ 3 weeks ago

Is an indoor playground with books in it. No one controls the kids screaming and running. Staff is polite when asked to help. And it stinks, plus people go there to eat and fall asleep after I have seen it everytime I go. Is the closes one thats why i come here sometimes.



**Mikey Yang**

10 reviews

★★★★★ 3 weeks ago

Good place to read a book. Huge place!

## Ramsey County Library - Roseville

2180 Hamline Ave N. Roseville, MN

[Write a review](#)

4.5 ★★★★★ 76 reviews

Sort by: Newest



**Beth Bowman**

4 reviews

★★★★★ a week ago

[Reply](#)



**Topher Clauson**

Local Guide · 10 reviews · 1 photo

★★★★★ 4 weeks ago

This is one of my favorite libraries in the entire Twin Cities Metro Area. Downstairs, it's airy and open with plenty of computers for public use; the upstairs is handicapped/wheelchair-accessible and cozy, with additional computers as well as plenty of quiet, solitary spots amongst the stacks where one can study, listen to media via headphones, or read.

The staff are all very knowledgeable and kind; I've found them to go out of their way to be helpful and to assist patrons, even when said patrons are rude or disrespectful.

Another great thing about this library branch is that there are ALWAYS enough computers - I've never had trouble finding one when I've needed it, and I'm here at least once or twice a week. The library's Wi-Fi is also reliable when I've needed it.

Best of all, it's connected to Dunn Bros., my favorite local coffee house, and it also contains a small used bookstore :)



**mina Saremi**

5 reviews

★☆☆☆☆ 3 weeks ago

Beautiful space, but the librarians are rude. Study rooms are hard to come by. They were full during my online language class time. I found myself a chair in a quiet corner upstairs. I had headphones on so that no one could hear the class, but I needed to speak allowed. Within minutes I was approached by a very angry librarian and told I was being disruptive to everyone in the library. When I explained I had an online class, I was told she didn't care and that I needed to take my "conversation" elsewhere. I was not offered a suggestion as to where "elsewhere" was, and had to leave my class. On the way out I saw that a study room had opened up. The librarian must have also seen this, but did not bother to suggest it to me.

I also saw (and heard) a group of women sitting together upstairs in chairs having a conversation. They were not told to take their conversation elsewhere, as far as I know.

Basically it is an unwelcoming and unreliable atmosphere for people needing to study or take a class.



# Ramsey County Library - Shoreview

4560 Victoria St N, Shoreview, MN

Write a review

4.6 36 reviews

Sort by: New



**Michelle Choi**

1 review

a day ago

Large variations of books for kids, teens, adults and ect. The librarians are very polite and they do their job so quickly. Nobody ever treats you rude or impolite. I recommend this place for people looking for great books and nice librarians.

Reply Like



**Ava Hunter**

2 reviews

2 weeks ago

Has all the books I want, and I love it there

Reply Like



**Renee Gillespie**

2 weeks ago

Reply



**Steph Lang**

**Local Guide** 11 reviews

a month ago

I absolutely love this library! It is always clean and the staff are always very helpful and nice.

...

# Ramsey County Library - White Bear Lake

2150 2nd St, White Bear Lake, MN

4.6 18 reviews



**KEVIN MC**

2 reviews

4 weeks ago

Thank you for your great service!!!