Ramsey County Library
Board of Trustees Meeting
May 15, 2019
3025 Southlawn Drive
Maplewood, MN – 6:30 PM

CONNECT community
INSPIRE curiosity
CULTIVATE learning

I. **Call to Order**

II. **Public Comment** (6:30-6:35)

III. **Approval of Agenda** (6:35)

IV. **Consent Agenda** (6:35-6:40)
   A. Approval of April 17, 2019 Minutes (2)
   B. Director's Report (3)
   C. Friends of the Ramsey County Libraries Report (4)

V. **Action Items** (6:40-7:00)
   A. Resolution Regarding the Retirement of Gary Hamilton (5)
   B. Friends Grant Acceptance (6)
   C. Appoint PDQ Reviewer(s) (7)

VI. **Discussion Items** (7:00-8:30)
   A. Outreach & Engagement Update (8)
   B. Literacy Programming Update (9)
   C. 2019 First Quarter Reports (10)
      1. Workplan Report (11)
      2. Financial Report (12)
      3. Statistical Report (13)
      4. Incident Report (14)
   D. Public Comment (15)
   E. Other

VII. **Adjournment** (8:30)

Scheduled Upcoming Meetings		
June 19, 2019 6:30 p.m.	RCL – White Bear Lake 2150 – 2nd Street	CRA Program Update Capital Planning Update Branch Update/Tour
July 17, 2019 6:30 p.m.	RCL – Shoreview 4560 Victoria Street North	Library Materials Contract Write Off Uncollectible Debt Capital Planning Update
August 21, 2019 6:30 p.m.	RCL – Roseville 2180 Hamline Avenue North	Friends Update Protested Materials Update Capital Planning Update

Administrative Office
4560 North Victoria St.
Shoreview, MN 55126
Phone: (651) 486-2200
www.rclreads.org

LIBRARY BOARD PRESENT:
Deb Berry, Marisol Chiclana-Ayala, John Hakes, Craig Klausing, Sida Ly-Xiong, Sylvia Neblett, Gwen Willems

LIBRARY BOARD ABSENT:
None

STAFF PRESENT:
Jill Boldenow, Library Director; Lynn Wyman, Deputy Director; Mary Larson, Library Board Coordinator; Jeff Eide, Senior Library Manager; Jenny Jackson, Makerspace Librarian; Carrie Lyons, Roseville Library Manager; Chuck Wettergren, Digital Services Manager

OTHERS PRESENT:
Mary Jo McGuire, Ramsey County Commissioner; Johanna Berg, Deputy Ramsey County Manager; Les Sipkema, Shoreview resident

CALL TO ORDER:
Ly-Xiong called the meeting to order at 6:30 p.m. in the Community Program Room of the Ramsey County Library in Roseville, 2180 Hamline Avenue North.

PUBLIC COMMENT:
Sipkema commented on a variety of library-related subjects including Library Board minutes and tax forms.

APPROVAL OF AGENDA:
Neblett made a motion to approve the agenda for April 17, 2019. Willems seconded the motion, which was approved unanimously.

APPROVAL OF MINUTES:
Berry made a motion to approve the minutes of March 20, 2019 as presented. Neblett seconded the motion, which was approved by majority vote with Klausing abstaining.

DIRECTOR'S REPORT:
Important Dates: All libraries are closed April 21.

In-Service Day – Ramsey County Library hosted another inspiring Staff In-service day on April 4, 2019, with 111 in attendance. Everyone participated in sessions featuring Digital Services updates; Beanstack, the online Summer Reading Program platform; and a presentation on navigating cultural differences. Breakout sessions featured Library outreach; working with patrons affected by mental illness; understanding privilege; circulation Q & A; selectors' best practices; back and neck clinic; and new employee orientation. Many of the sessions were led by Library staff. Thanks to all staff for making this In-service day a success, from planning to set-up and clean-up, to leading and participating in sessions. This was an outstanding team effort!

BiblioCommons – Library staff are working with a team of County colleagues on a contract with BiblioCommons—to provide a new Library discovery layer and web interface. The Library is hoping to finalize a contract and bring action to the Library Board for approval in May, 2019.

IT Consolidation – IT Consolidation continues to advance, though more slowly than anticipated. Library and Information Services (IS) staff are working together on plans and knowledge-sharing. When complete, the IS department will assume responsibility for the Library's network and server administration and desktop support. IS staff are assuming most desktop support functions today. IS will focus on Library servers this spring and the network in August.

County Classification and Compensation Study – Ramsey County has initiated work with a consultant to modernize the County's job classification and compensation systems. All Library staff will participte in position description questionnaires, and some will take part in interviews. The purpose is to ensure that jobs are classified appropriately and compensation is competitive and equitable. The County is also working on a related project to update personnel rules.

Accessible Service Delivery and Facilities – Ramsey County has developed a new framework for improving residents-first service delivery. It is based on recent resident surveys and additional research. The County intends to consolidate many public services in a new, central facility (TBD) near transit and parking. Additional, satellite locations will offer a suite of services. Libraries hold great potential to be built out to serve as satellite locations for new services, because of our trusted position and other amenities. Libraries may also host kiosks or other technology to support the County's accessible service delivery goals. Ramsey County Library will be at the table with colleagues exploring the options to achieve Accessible Service Delivery, and we are excited by the opportunity to enhance services for patrons and all residents.

DIRECTOR'S MID-YEAR PERFORMANCE REPORT:
The Library Board conducts a performance evaluation of the Library Director each year in September. At that time, Board members will complete a form rating the Director's performance in eight job dimensions. A mid-year report on performance in these areas was presented to the Library Board.

FRIENDS OF THE RAMSEY COUNTY LIBRARIES REPORT:
Friends Celebrate 40th Anniversary: In conjunction with their Annual Meeting/Board Meeting, the Friends are hosting a gathering of their members on April 22nd to celebrate 40 great years of working to strengthen, support and advocate for the Ramsey County Library. Honored guests and speakers include:

- Metta Fridley – Metta was elected to serve as the Friends first President in 1979 and has been an active Friends member and leader ever since.
- Nancy Guerino – Nancy is a former President of the Friends and currently serves as a Friends Board Member and Archivist and as President of the MN Association of Library Friends.
- Heidi Holland – Heidi recently retired after 41 years of service at Ramsey County Library. During that time, she served as a Librarian and Volunteer Coordinator and for many years as RCL staff liaison to the Friends Board of Directors.
- Norman & Karen Vinnes – Norman served as the Ramsey County Library Director from 1971-1993 and Karen served on the Friends Board of Directors from 1998-2002.

The 10th Anniversary Book It 5K Walk/Run will be held Saturday May 18, 2019. Help raise funds for the Ramsey County Library Summer Reading Program for children and teens while enjoying a healthy, family-friendly activity.

- All ages welcome. Stroller friendly. (No pets or inline skates please.)
- Begins at the Ramsey County Library in Roseville 2180 Hamline Ave North and proceeds around Roseville's scenic Central Park.
- Race begins at 9:00 am. In-person registration begins at 7:30 a.m.

RESOLUTION REGARDING THE RETIREMENT OF GAIL ERICKSON:
Library Associate Gail Erickson has announced her retirement, effective April 30, 2019. A resolution honoring Gail for her 44 years of service was shared at the meeting.

Berry made a motion to approve the Resolution Regarding the Retirement of Gail Erickson, and to authorize the Library Board Chair to sign the document. Klausing seconded the motion, which was unanimously approved.

RESOLUTION REGARDING THE RETIREMENT OF LINDA LARSON:
Library Page Linda Larson has announced her retirement, effective April 30, 2019. A resolution honoring Linda for her 16 years of service was shared at the meeting.

Berry made a motion to approve the Resolution Regarding the Retirement of Linda Larson, and to authorize the Library Board Chair to sign the document. Klausing seconded the motion, which was approved by unanimous vote.

Commissioner McGuire expressed appreciation to both Erickson and Larson on behalf of the County Board of Commissioners.

AWARD LIBRARY GOLD CARDS:
Ramsey County Library awards gold cards to volunteers and other individuals whose contributions have enhanced services to our library patrons. For 2019, the Friends of the Ramsey County Libraries have nominated three volunteers for gold cards:

- Mary Ellen Carlson
- Dick and Mary Fowler

Library staff also nominated several dedicated volunteers who assist staff with tasks in public services:

- Sharon Dueber
- Judy Godfrey
- Monell Jakel
- Karen Mitka
- Jan Schultz
- Pat Wittkop

Willems made a motion to award Library Gold Cards to Mary Ellen Carlson, Dick and Mary Fowler, Judy Godfrey, Jan Schultz, Sharon Dueber, Monell Jakel, Karen Mitka, and Pat Wittkop as a symbol of appreciation for their contributions to the Ramsey County Library and to authorize the Library Board Chair to sign the Gold Card certificates. Berry seconded the motion, which was approved by unanimous vote.

ANNUAL REPORT TO STATE:
State Library Services, a division of the Minnesota Department of Education, coordinates a statistical survey on library usage, collection size, staffing distribution, etc. for every library in Minnesota each year. Libraries are required to submit their annual data to the State Library Services Office no later than April 1.

Policymakers, library administrators and the general public use the statistical data to plan and evaluate library development and services. Data for public, academic and state library agencies is available from the Institute of Museum and Library Services (IMLS). The report will be available electronically after the data has been vetted by State Library Services. Eide noted that statistical information is also available on the Ramsey County Data Portal, with stories now included.

Neblett made a motion to authorize the Library Board Chair and Library Director to sign and submit the 2018 Minnesota Public Library Annual Report Approval Form to the Office of State Library Services as mandated. Chiclana-Ayala seconded the motion, which was approved unanimously.

NOVEMBER MEETING DATE:
The November Library Board meeting is currently scheduled for November 20, 2019, at the Ramsey County Library in Roseville. With Library Director Jill Boldenow scheduled to be out of town on that date, it is proposed that the November meeting date be moved one week earlier, to fall on November 13. The December meeting date would remain unchanged, falling on December 18.

Klausing made a motion to change the November Library Board meeting date to November 13, 2019. Hakes seconded the motion. Following discussion on the motion, it was determined that not all Library Board members are available on the proposed November 13 date.

Chiclana-Ayala made a motion to change the November Library Board meeting date to November 12, 2019. Willems seconded the motion, which was approved by majority vote with Hakes abstaining. The meeting location will be announced after room availability is determined for the new date.

2020-2021 LIBRARY BUDGET REQUEST:
The Library submitted its 2020-2021 budget request to the County on April 10, 2019. Boldenow highlighted the status of strategic priorities in the draft budget process. The County Manager will set his proposed 2020-2021 budget on June 5, 2019 and present it to the County Board of Commissioners on August 6, 2019.

ROSEVILLE BRANCH REPORT:
Trends in the service area:
- 31% of students in District 623 have languages other than English spoken at home with Spanish, Karen, and Hmong the most prevalent home languages.
- Roseville Area Schools student ethnicity is: 43% white, 20% Asian, 16% Black, 14% Hispanic, 7% Multiracial, 1% American Indian.
- 48% students qualify for free or reduced lunches.
- The weekly free circulator bus in south Roseville has expanded to serve immigrants in the southeast part of the city, as well as residents in senior housing; one of the stops on the route is the library.
- In March, the Gateway Area Planning Committee hired the Saint Paul Area Chamber of Commerce to staff the new Rice-Larpenteur Gateway Alliance and manage implementation of the Rice-Larpenteur Vision Plan. The Rice-Larpenteur Vision plan was a collaborative effort of the Cities of Maplewood, Roseville, Saint Paul and Ramsey County. The primary purpose of this plan is to create a strategy to manage future growth within the corridor that will cultivate an attractive area with strong businesses, vibrant neighborhoods, and beautiful spaces.

Library issues and service trends:
- Circulation was down 5.7% last year.
- Visits to the library increased by 2%.
- Attendance at programming increased by over 23% in just one year.

Lyons noted that Roseville has had unprecedented staff turnover in recent months, including a new children's librarian, a new teen librarian, a new outreach librarian, and two new reference desk staff. She highlighted several public programs held over the last year, and the use of Roseville for early voting in Ramsey County.

RAMSEY COUNTY UPDATE:
Commissioner McGuire updated the Library Board members on recent happenings in Ramsey County. She noted that Northeast Youth & Family Services (NYFS) will hold their annual Leadership Luncheon on May 1. McGuire also noted that the County Board of Commissioners held a workshop this week on hiring statistics in Ramsey County, with the data available on the Ramsey County Data Portal.

MAKER PROGRAMS:
Jennifer Jackson, Makerspace Librarian, was present to discuss emerging trends and practices in Maker Programs at Ramsey County Library. She noted that the adult makerspace programs started in January 2018 with mainstream equipment including a 3D printer, cameo cutting machine, sewing machine, etc. Informational classes were also offered, including a series by the Etsy Entrepreneurship program. Weekly Makerspace classes are held at Roseville and Shoreview.

Jackson and Chuck Wettergren, Digital Services Manager, demonstrated some of the newest equipment and programs that have been or will be introduced, some of which is supported by a Library Services Technology Act (LSTA) grant. They discussed options for building out space at RCL-Roseville and other emerging opportunities and challenges being considered as this set of programs moves ahead.

NEXT MEETING:
May 15, 2019—Ramsey County Library in Maplewood, 3025 Southlawn Drive, 6:30 p.m.

ADJOURNMENT:
Following a motion by Neblett and a second by Chiclana-Ayala, Ly-Xiong adjourned the meeting at 8:35 p.m.

Respectfully Submitted,

Mary Larson
Library Board Coordinator

DIRECTOR'S REPORT	**May 2019**

April Staff Updates:

Transferred:	Andrea Hermanson, to Children's Librarian at WB
Transferred:	Tami Lee, to Children's Librarian at MP
Retired:	Gail Erickson, Library Associate 2 at MP
Retired:	Linda Larson, Library Page at SV
Retired:	Susan Steinbring, Library Page in TS

Important Dates: The Friends Book It! 5K Walk/Run is May 18. All Libraries are closed May 27. On June 8, RCL kicks off the Summer Learning Program at RCL-Roseville with events for children from 10:00 a.m.-1:00 p.m. and a teen event from 4:00 p.m.-7:00 p.m.

Community Resource Advocates Impact – Pete Hedberg, Circulation Supervisor at RCL-Maplewood, coordinates the twice-weekly Community Resource Advocates (CRA) program at RCL-Maplewood and RCL-Roseville. This program has a transformative impact on patrons. Here is a recent account from our key program partner, David Katzenmeyer, of People Incorporated:

Roughly two years ago a young lady experiencing homelessness came into Maplewood CRA. At the time we helped her get connected to youth outreach services (YMCA) and were able to help her get into a more stable situation. I hadn't seen or heard from her in at least a year, until about a month ago when she came into Maplewood CRA asking for help. She was 7 months pregnant, living in her vehicle (often parking at the Maplewood Transit Center overnight), and (amazingly) maintaining part time employment. Unfortunately, when you are pregnant, it can be complicated to access shelter or housing because you fall in between the families and the singles systems. Without going into much detail, it took several calls and lots of advocacy to figure this out, but we did and we were able to get her referred to a transitional housing program that accepts women who are pregnant. She just officially moved in yesterday, one month from her due date, and she was beaming as she was telling me about it. She can live there for two years while she works on finding a more permanent solution.

To me, the most powerful part of this story is that when she came into CRA for the second time, after not seeing her for over a year, she told me she came in because she knew there would be someone to help. It is just a testament how powerful the consistency of the program and everything that the people who support it at the library do to support it can be. It has made an immense impact in the lives of many, and in this case, was instrumental in giving a young lady a chance to start out motherhood in a more stable and comfortable situation. Anyway, working with this person has been a powerful and rewarding experience for me, and I just wanted to share that with you all who helped make it happen, and as a way to say thank you.

Thank you, David, Pete, and all partners who support Community Resource Advocates at the Library!

Summer Learning Program – From June through August 17, the Library's Summer Learning Program will inspire children and teens to read, explore, create, and discover. This year, we encourage all participants to use the Beanstack Tracker app or website to track activities and prizes. The Library

offers fun learning opportunities and chances for giveaways for all ages. The Summer Learning Program is made possible by major support from the Friends of the Ramsey County Libraries, with additional support from MELSA, the Arts and Cultural Heritage Fund, the Twins, and the Minnesota State Fair. Kudos to RCL Children's and Teen Librarians and Communications staff for producing this dynamic set of programs and all of the stunning promotional materials, which are hot off the press!

Public Health Collaborations – The Library has initiated exciting new collaborations with Ramsey County Public Health. The Children's Team has developed a partnership with Ramsey County Public Health nurses, who will help promote *1,000 Books Before Kindergarten* at home Well Baby Visits. The Library is also discussing opportunities for Public Health staff to join the Library's Community Resource Advocates drop-in programs, in order to help support patrons experiencing homelessness, chemical abuse, and other public health concerns.

Summer Meals – The Library is pleased to once again offer free summer meals at RCL-Maplewood and RCL-Roseville. This federally-funded program is an extension of the school lunch program, which helps children receive the nutrition they need to achieve. Anyone 18 years old or younger is eligible on a first-come, first-served basis to take part. The Library partners with Youthprise and St. Paul Public Schools to deliver the program. RCL-Maplewood will serve lunch and afternoon snack Monday through Thursday. RCL-Roseville will offer a late, cold lunch Monday through Friday at 3:50 p.m. See the *Explore* article for full details.

Honoring Retirees and Years of Staff Service – The Ramsey County Board of Comissioners, along with County Manager Ryan O'Connor, celebrated Ramsey County retirees and staff reaching milestone years of service at a reception on May 13 at Keller Golf Course Clubhouse. At this fun event, nine Library staff were recognized for having reached milestones of 20, 25, or 30 years of service in 2018. Two Library retirees from 2018 with more than 21 years of service were also recognized. Cheers to all for your service and recognition. It was a pleasure to celebrate with you!

Friends Update
May 2019

Friends Take Trip Down Memory Lane—40th Anniversary Gathering
More than 75 guests attended the Friends 40th Anniversary Celebration held on April 22, 2019 at Ramsey County Library-Shoreview. The informative and entertaining speakers—Norman Vinnes, Metta Fridley, Heidi Holland and Nancy Guerino—provided a window into the challenges of 1979 that gave rise to the Friends organization. Since that time, the Friends have contributed more than $3.5 million to support Ramsey County Library programs, services, amenities and collections. In 2018, the Friends contributed more than $179,000 to help make an extraordinary library system even better.

Thank You Book It 5K Sponsors for Supporting the Summer Reading Program!

Gold
- Blue Cross and Blue Shield of MN Retail Centers

Silver
- Falcon Heights/Lauderdale Lions Club
- Jaci Meyer Agency, State Farm
- Maguire Agency
- "Poky Little Puppies"

Bronze
- Associated Dentists-Roseville and St. Paul
- John W. Harris
- Pamela Harris
- "A Gentleman in Moscow"
- The McMahon Family
- "Aral Vorkosigan & Cordelia Naismith Vorkosigan"
- "Nero Wolfe"

Thank You 2018-2019 Reading Friends Volunteers
Our sincere and deep thanks to the Reading Friends Literacy Program volunteers who gave of their time and talent in the past 2018-19 school year: Aleli Balagtas, Susan Benjamin, Joyce Bjerke, Lyn Cariveau, Dana Haas, Ruth Holm, Brad Larson, Nancy Lee, Susan Miller, Joann Morse, Gretchen Needham, Marilyn Pope, Mary Santi, Sophia Vigil, Beth Warren, and Mary Weiske. These volunteers traveled to our Community Partners with Youth (CPY) partner site in New Brighton to share good books and great times with neighborhood children. CPY volunteers worked with K-5 children one-on-one to reinforce literacy skills and help build self-esteem. The lives of many children were enriched this year because of our dedicated and generous Reading Friends.

"POP-UP" Used Book Sale

The Friends of the Ramsey County Libraries is hosting a Used Book Sale at the Ramsey County Library in Shoreview, 4560 North Victoria Street. Thousands of books, DVDs, and CDs from private donations and all seven Ramsey County Library locations will be sold. Most items sell for $1 or less. Sale hours are:

- 10 a.m. to 8:30 p.m. on Wednesday, September 25
- 10 a.m. to 8:30 p.m. on Thursday, September 26
- 10 a.m. to 3:30 p.m. on Friday, September 27
- 10 a.m. to 2:00 p.m. on Saturday, September 28 – ALL DAY BAG SALE! All the books you can fit into a bag for $5.00!

Save the Date for November 9 Author Luncheon!

Mark your calendars for the Friends' Author Luncheon to be held Saturday, November 9, 2019, at the North Oaks Country Club. Our featured speaker this year is award-winning author Sarah Stonich.

Upcoming Events

- 2019 Book It 5K Walk/Run, May 18, 2019 at Roseville
- Friends Board of Directors on July 22, 2019 at Roseville
- Pop Up Book Sale, September 24-28, 2019 at Shoreview
- Author Luncheon, November 9, 2019, at North Oaks Golf Club
- Friends 2020 Gala—*The Roaring 20's!* February 1, 2020 at Roseville

RAMSEY COUNTY Library

Request for Library Board Action

Meeting Date	Action Requested	Presented By
May 15, 2019	Approve Resolution	Mary Larson, Library Board Coordinator

SUBJECT:

Resolution Regarding the Retirement of Gary Hamilton

BACKGROUND:

Library Page Gary Hamilton has announced his retirement, effective May 30, 2019. A resolution honoring Gary for his 14 years of service will be available at the meeting.

BOARD ACTION REQUESTED:

To approve the Resolution Regarding the Retirement of Gary Hamilton, and to authorize the Library Board Chair to sign the document.

Resolution Regarding the Retirement of
Gary Hamilton

Whereas,   Gary Hamilton has been a Ramsey County Library employee since February 2005; and

Whereas,   After retiring from his profession as an elementary school teacher, Gary began working at the Ramsey County Library in North St. Paul as a Library Page; and

Whereas,   Gary has been a mainstay of the library in North St. Paul during his 14-year career, as the only staff member that has worked at the library's current location since it opened. Gary has been a tremendous asset in the training of new library managers at North St. Paul, working with five different managers; and

Whereas,   He is known as a master of customer service; for being consistently congenial, respectful, and welcoming to everyone from toddlers to seniors; for his great memory for patrons names and the stories they shared; for his tremendous energy level, vigorous pace of work, and unsurpassed work ethic; and for providing that personal connection to the library that so many patrons appreciate; and

Whereas,   Gary has decided to retire from his position of Library Page effective as of May 30, 2019;

Now, Therefore Be It Resolved,   That the Ramsey County Library Board of Trustees and Library staff extend their appreciation to Gary Hamilton for 14 years of dedicated service to Ramsey County Library.

_____
Library Board Chair

Adopted May 15, 2019

RAMSEY COUNTY Library

Request for Library Board Action

Meeting Date May 15, 2019	**Action Requested** Approval	**Presented By** Jill Boldenow, Library Director

SUBJECT:
Friends Grant Acceptance

BACKGROUND:
In accordance with Library Board Policies, all gifts and grants exceeding $25,000 must be approved by the Library Board. A summary of gifts and grants for acceptance is included below.

The Friends of the Ramsey County Library held their annual gala fundraiser on February 2, 2019. "Hats Off to the Library" took place at the Ramsey County Library in Roseville, with proceeds earmarked for the Library's collection. The Gala was quite successful, and resulted in a total of $33,000 raised to support the Library's lending collection.

The Friends also approved a grant of $29,000 to the Library from surplus 2018 funds. The donation will be used to fund history and community well-being programs, as well as provide funding to purchase books for summer reading program participants. A copy of the Library's request to the Friends is attached.

BOARD ACTION REQUESTED:
To accept the Friends of the Ramsey County Library donation of $33,000 to enhance the Library's collection, and the Friends' grant of $29,000 for history and community well-being programs and books for the 2019 Summer Reading Program.

_____ **Request for Library Board Action** _____

Memorandum

To: Friends of the Ramsey County Libraries
CC: Library Administrative Team
From: Jill Boldenow, Library Director
Date: March 6, 2019
Re: 2019 Surplus Grant Request

Thank you for giving the Library the opportunity to present a supplementary grant request of $29,000 for 2019. This grant opportunity, in combination with a previous $70,000 Friends grant for 2019, enables the Library to greatly expand our impact. The Library requests a grant from the Friends to support the following initiatives:

1. **Adult Programs - $23,000**
Judy Woodward has coordinated a series of very popular history programs for several years. Judy's programs began with a focus on Minnesota's culture and history. These programs are supported by Minnesota's Arts and Cultural Heritage Fund. This year, Judy seeks to broaden her programs—to explore the global history of race, class, gender, politics, and other timely subjects. Friends funding will enable the Library to expand the scope of these relevant history programs in 2019.

Carol Jackson has also developed notable adult programs that support community well-being. These programs range from screenings of the film series "Becoming American" to "Green Card Voices" exhibits and "Red-Blue Workshops" that help citizens communicate across partisan boundaries. These innovative programs help foster healthy community engagement in an increasingly polarized world. Funding from the Friends will support program materials and honoraria fees for continued community well-being programs and exhibits.

2. **Summer Reading Program Books - $6,000**
The Summer Reading Program is one of the Library's foundational efforts to increase students' reading abilities and to facilitate parents reading with their children. This program also attracts many participants to the Library for the first time. An annual grant from the Friends supports the overall Summer Reading Program, including the purchase of books for participants. Librarians gave over 3,500 books to preschool and school-aged participants in 2018. With this program's growth, librarians need more books to ensure that all participants receive one; this funding will secure this vital resource.

Thank you!

RAMSEY COUNTY
Library

Request for Library Board Action

Meeting Date	Action Requested	Presented By
May 15, 2019	**Approve Appointment**	**Jill Boldenow,** **Library Director**

SUBJECT:
Appoint Library Board Member(s) to review Director's Position Description Questionnaire

BACKGROUND:
Ramsey County is engaged in a project to modernize job classifications and compensation. As part of this process, all Library staff will complete a Position Description Questionnaire (PDQ). Supervisors must review staff questionnaires before they are submitted.

The Library Board is asked to appoint a member or members to review and submit the Library Director's PDQ.

Purpose of the PDQ:
The information provided in the questionnaire will be used as the foundation to develop a new job classification system for Ramsey County that:
- accurately reflects the work of each position.
- ensures pay is competitive and fairly structured.
- updates job descriptions to create better professional development opportunities.
- makes the recruiting and hiring process more efficient and effective.

The project consultant will also analyze compensation at comparable organizations and markets to inform their compensation recommendations.

Timeline:
April 29 - May 17: Employees complete an electronic PDQ.
May 20 - June 21: Supervisors review questionnaires, discuss any questions or comments with employees, and submit the final questionnaires. The electronic form is designed so that supervisors cannot edit fields completed by employees. They can add comments to provide clarification on essential duties or add other information. Supervisors will discuss all comments with employees prior to submitting the final version.

BOARD ACTION REQUESTED:
To approve appointment of reviewer(s) of the Library Director PDQ.

Outreach & Engagement Update   **May 2019**

Outreach to underserved communities continues to drive our engagement strategies. Services to new and settled immigrant groups, seniors, and non-library users are our current focus. We strive to understand the broader geo-political and historical context of our region, and how that impacts communities' experiences both within and beyond engagement with libraries.

Pop-Up Library activities

The Pop-Up Library is preparing for a busy summer season, while establishing new partnerships and bringing library and technology services to new locations and events.

To increase awareness of Ramsey County Library and its services, we are expanding its reach to include more cultural and city-wide events. We recently attended the Southeast Asian New Year Celebration where we were able to connect with hundreds of local residents from seven different SE Asian cultural groups. In an effort to reach non-library users and immigrant groups, we will attend WaterFest at Phalen Lake Park, Slice of Shoreview Days, and New Brighton's Stockyard Days.

The Pop-Up Library is expanding its outreach offerings to provide popular children's programming in non-traditional library settings to strengthen racial equity and accessibility. In collaboration with Ramsey County Parks and Recreation, the City of Arden Hills, and the City of Roseville, we will offer both afternoon and evening STEAM programs at several county and city parks throughout the summer. We will also lead several storytimes for children attending the Mounds View Festival in the Park and White Bear Township Days.

We are bolstering our outreach efforts for seniors by bringing technology help right to their homes. In addition to connecting with seniors and caregivers at senior resource fairs in Shoreview and Maplewood, the Pop-Up Library is bringing drop-in tech help to the Ramsey County Care Center, RosePointe Senior Living, Terrace Heights Mobile Home Park (MHP), and several other senior housing facilities on a monthly basis. Residents have the opportunity to get one-to-one assistance for their personal devices, or stop by to ask a librarian general technology and information questions.

Select Ramsey County department collaborations:

RC Corrections - in partnership with SPPL, bi-monthly visits to county corrections with library resources and Parent's Read program.

RC Environmental Health - master gardener classes, compost recycling kits.

RC Lake Owasso Residential Care - library and tech services to residents with developmental disabilities.

RC Public Health - visiting nurses program promoting 1000 books before Kindergarten.

RC Care Center - senior resource fair, library and tech services to residents.

~~ Marcus Lowry & Carly Sanft

Library Report:
1000 Books Before Kindergarten & Beanstack

RAMSEY COUNTY Library

May 2019
Report to the Library Board

1000 BOOKS BEFORE KINDERGARTEN

- Why are we doing this program?
    - From the American Academy of Pediatrics (AAP) website: Begin daily shared reading as soon as possible after birth, which "…stimulates optimal patterns of brain development and strengthens parent-child relationships at a critical time in child development, which, in turn, builds language, literacy, and social-emotional skills that last a lifetime."
    - Also according to the AAP, more than 1 in 3 children start kindergarten without the skills they need to be successful
    - Children introduced to reading early tend to read earlier and excel in school
    - Reading is essential for later success in life
    - We want children to be lifelong library users

- Program is broken up into 5 increments
    - After 100 books, kids receive a free book
    - After 250 books, kids receive a free book
    - After 500 books, kids receive a free book + magnet + book bag
    - After 750 books, kids receive a free book
    - After 1000 books, kids receive a free book + t-shirt + certificate

- 1,103 total system wide enrollments

MP	131	RV	382
MV	54	SV	235
NB	120	WB	143
NS	38		

- 13 kids have completed the program

- Kids under age 5 participating in this program over the summer are also eligible to participate in our main *Summer Break* reading program

BEANSTACK AND SUMMER READING PROGRAM

- Our goal is to create a program that facilitates summer fun and learning, and is easy to use for patrons and staff. We will encourage use of the Beanstack App with all families.

- Beanstack Program Details
    - Earn four badges to complete summer reading program and win a free book and entry into weekly prize drawings

- o There are four types of badges to choose from:
  - **Time spent reading**
  - **Book titles**
  - **Activities**
  - **Library program attendance**
- o To earn a badge, go to the "Activity Badges" tab in Beanstack, click on the badge you'd like to earn, then complete 3 of the listed activity options

- Battle Creek Waterpark passes will be given out at "registration" similar to last year

- State Fair Tickets will be awarded in drawings as "Family Packs." Drawing prizes also include "Family Pack" tickets to Twins Games and SeaLife Aquarium
  - o The State Fair is no longer giving RCL as many tickets as in years past
  - o "Family Packs" are more equitable to our patrons

- Use of Beanstack App for tracking the summer reading program will be highly encouraged by staff

- Paper Activity Logs will be available to those who choose not to use the App and will be similar to activity logs from years past

- For *all* kids ages 11 and under

- TEENS
  - o 1st book review will win a bookmark and a State Fair ticket
  - o Weekly drawings: $10 gift card to Target or Barnes and Noble
  - o Next year's goal is each teen winning a book instead of State Fair ticket, will approach Friends for financial support

Request for Library Board Action

Meeting Date May 15, 2019	**Action Requested** Information and Discussion	**Presented By** Jill Boldenow, Library Director

SUBJECT:
2019 First Quarter Reports

BACKGROUND:
On a quarterly basis, Library staff presents the following series of reports to the Library Board for information and discussion. The reports include:

- Workplan Report – prepared by Jill Boldenow, Library Director
- Financial Report – prepared by Mary Larson, Financial Manager
- Statistical Report – prepared by Jeff Eide, Planning & Analysis Manager
- Incident Report – prepared by Cheryl Seidenkranz, Property Manager

BOARD ACTION REQUESTED:
For information and discussion.

Ramsey County Library | 2019 Work Plan

Priority 1. Facilitate access by removing barriers.

Initiatives	Results and measures
Improve digital U/X and equipment (CW) • Enhance and expand scan and fax services • Enable renewals at limit / consider auto-renewal • Increase device-charging opportunities • Streamline Internet login process • Select and install new self-check units • Produce Technology Plan 2019-2021 • Launch and promote Adobe or Corel or similar SW • Continue/expand computer grant giveaway to digital literacy classes	**Quarter 1** ○ Researched scan/fax and self-check alternatives ○ Received code to test automated guest passes ○ Installed Corel VideoStudio and PaintShop Pro on laptop labs ○ Launched digital storytelling programs and equipment, including Corel software, iOgrapher filmmaking kits, and scanning/digitizing equipment
Improve customer service (LW) • Promote account registration internally and externally (KS & others) • Address communications barriers at desks and online (e.g., Google translate, dry erase board, multiple language guides, website translation) (KS and others) • Streamline library card registration with MELSA • Offer new patron orientation • Provide staff training to serve diverse populations • Promote World Language collections (KS) • Record and distribute more videos of programs (CJ) • Offer gender-neutral (single-stall) restroom signage (CS)	**Quarter 1** ○ Maintained Library accounts for 77.5% of suburban Ramsey County households (up 2.5% from 2018); with 186,977 suburban Ramsey County accounts and 124,088 other accounts ○ Circulated an average of 8,654 items per FTE staff ○ Provided 77 hours of racial equity and inclusion training to staff through 25 activities ○ Promoted World Language Collections in *Explore*, with a webpage banner, and via social media ○ Reviewed restroom locations and signage options
Enhance service to seniors (LW / Engagement Team) • Promote digital literacy at senior residences • Investigate opportunities to get materials to seniors	**Quarter 1** ○ Visited 7 senior residences, providing library cards and instruction in the use of cloudLibrary e-books, e-magazines, and downloadable audio books
Develop 2020-2021 budget request with supporting initiatives (JB) • Propose eliminating fines on juvenile materials • Propose FTE for Popup Library & coordination with other County departments • Propose furnishing an Open+ space	**Quarter 1** ○ Proposed these strategic investments to Library Board and County budget team

Ramsey County Library | 2019 Work Plan

Priority 2. Foster literacy and lifelong learning.

Initiatives	Results and measures
Engage families and children through programming and outreach (LW) • Offer an array of programming supporting early literacy and STEAM skills • Engage families with 1,000 Books Before Kindergarten • Focus outreach on ISD 622 to increase SRP participation • Offer more evening and weekend children's storytimes • Analyze area tutoring programs to inform RCL plan • Engage with the RC Pritzger grant project supporting 0-3 child development • Pilot hands-on maker station for children at WB and/or SV	**Quarter 1** ○ Provided 676 children's programs with 28,656 participants ○ Provided 199 Family storytimes with 10,265 participants ○ Provided 149 Baby storytimes with 3,184 participants ○ Promoted 1,000 Books Before Kindergarten; 94 preschoolers completed 100 books, 62 completed 250 books, 46 completed 500 books, 21 completed 750, and 8 completed 1,000 books ○ Hosted author Vanessa Brantley Newton for the Kindergarten Card party with 1,233 attendees; added 1,511 new library cards as part of this initiative ○ Added a regular Saturday morning storytime at RV with the hiring of a third RV children's librarian ○ Provided 105 STEAM programs for 2,197 students
Engage teens through vibrant programming/strategic partnerships (LW) • Offer dynamic teen programming • Partner with schools on referrals to summer teen camps • Pilot a new, after-hours teen/tween SRP kickoff • Bring in new makers to deliver teen programs • Expand ConnectEd registrations and class trainings (CW/Jill)	**Quarter 1** ○ Facilitated 164 programs serving 1,081 teens ○ Planned and facilitated 47 makerspace sessions at MP, RV, and SV for 213 teens ○ Assisted 146 students from 24 schools on their research projects at the History Day Hullabaloo, in partnership with the MN Historical Society ○ Partnered with Urban 4-H for weekly programming at MP, with 13 programs serving a total of 75 youth ○ Provided two-day tech camps for 34 youth at MP, RV, and SV ○ Averaged approximately 100 online Homework Help uses per month

Ramsey County Library | 2019 Work Plan

Offer robust digital literacy programs (CW) • Maintain digital literacy labs and classes **(stats to JE)** • Deliver LSTA-funded Maker programs **(stats to JE)** • Refine branding of all maker programs • Improve staff and public awareness of digital literacy resources	**Quarter 1** o Offered 162 digital literacy labs and classes with 648 participants o Offered 26 adult makerspace programs with 579 participants o Launched LSTA-funded programs: Making a Short Video Memoir & Filmmaking with a Tablet o Provided a Maker table at Staff In-Service Day
Offer additional adult programs supporting education and enrichment (JE/CJ) • Offer programs meeting community and County goals (core areas: digital literacy, workforce, economic prosperity, health, social services, race/social issues, history) • Refine adult programming lines and branch needs	**Quarter 1** o Offered 239 adult programs with 6,010 participants o Offered 21 jobs/small business programs with 307 participants o Offered 21 history programs with 1,630 participants o Offered additional inclusive, enriching programs on human trafficking, foster care and adoption, civic literacy; a "Becoming American" film and discussion series; Duchess Harris programs on race, class, and gender; Hard Truths Book Club; and conversation circles.
Explore more intergenerational programs (Programming staff)	
Develop 2020-2021 budget request with supporting initiatives (JB) • Propose CIP funding for dedicated Makerspace in RV atrium • Propose FTE to support digital literacy programming	**Quarter 1** o Presented RV Makerspace proposal to CIP committee o Proposed digital literacy FTE to Library Board and County budget team

Ramsey County Library | 2019 Work Plan

Priority 3. Maximize learning and exploration through dynamic use of technology, library, and community space.

Initiatives	Results and measures
Create dynamic library space and events (JE/CW) • Produce after-hours atrium programs (possibly with Friends) • Bring new ideas: e.g., food trucks, outdoor programs, family events • Improve lighting controls in RV • Refurbish library furniture • Upgrade digital signage • Refine daily events signage	**Quarter 1** o Welcomed 337,390 visitors into library facilities o Facilitated 983 room bookings for groups using community rooms o Circulated 868,596 library materials o Removed Roseville atrium shelves to facilitate Makerspace and large scale events o Continued Roseville furniture reupholstering project
Advance facilities and services planning (JB) • Complete Library Facilities Master Plan • Implement priorities if capital funds are released in 2019 • Support County Accessible Services Delivery planning (Jill/LW) • Develop concepts for building out libraries for more County services (Jill/LW)	**Quarter 1** o Contributed to County study and conceptual recommendations for Accessible Services Delivery o Proposed County service space within MP remodel
Enhance virtual space and discoverability (CW) • Launch BiblioCommons • Ensure that Ebooks are discoverable in catalog • Expand Niche academy videos in Biblioweb • Refine Beanstack and expand users of all ages	**Quarter 1** o Totaled 56,316 public computer logins o Totaled 947,936 Web visits o Totaled 154,254 Wifi users o Expanded staff training and promotion of Beanstack
Ensure an active community presence and services (JE) • Onboard new outreach librarian • Increase outreach visits overall • Continue Popup Library to engage underserved residents	**Quarter 1** o Reached 1,740 individuals at 56 outreach events o Brought Popup Library to 4 sites and interacted with 173 people o Filled new Outreach Librarian position o Booked 56 upcoming Popup Library event dates o Connected Popup Library with new partners, including Southeast Asian New Year Celebration, Project Family Connect and Dept. of Corrections Transition Fair
Develop 2020-2021 budget request with supporting initiatives (JB) • Propose CIP funding for MP remodel	**Quarter 1** o Presented MP remodel proposal to CIP committee

Ramsey County Library | 2019 Work Plan

Priority 4. Work proactively with partners to support community well-being.

Initiatives	Results and measures
Support adult life skills and well-being in programming (JE/CJ) • In the Life Skills category, we track these adult program types: digital literacy, MNSure, CRA, health, workforce and small business, environment, new immigrant programs, financial and legal, TED talks • Maintain support for CRA and MNSure resources	**Quarter 1** o Offered 321 Life Skills programs to 3,550 attendees o Connected 133 citizens to MNSure enrollment o Provided Community Resource Advocate services to 92 individuals
Foster County partnerships (JB) • Strengthen relationships with Workforce solutions, Elections, Accessible Services Delivery • Investigate opportunities with Social Services, Financial Assistance, Health Equity, Corrections, Parks and Recreation	**Quarter 1** o Proposed cross-county initiatives in budget process
Leverage CTEP AmeriCorps program (CW/JL) • Sustain North Star Digital Literacy assessments/certifications and job search help • Request 5 CTEP members to strengthen service to adults	**Quarter 1** o Requested 5 CTEP members; approved for 3 currently o Supported 26 patrons to achieve North Star Digital Literacy Certification o Reported 15 jobs obtained by patrons working with CTEP AmeriCorps members
Support healthy children and youth (LW) • Continue meal programs with Dept. of Ed at RV and MP • Build new partnerships focused on at-risk and non-library using teens (AVID, Alternative High Schools, EBD, etc.) • Train RC public health nurses to support literacy at Well Baby visits	**Quarter 1** o Served after school snacks at MP through Youthprise o Hosted a Teen Job Fair, partnering with RC Workforce Solutions, Goodwill, and AmeriCorps CTEPs o Presented the 1,000 Books Before Kindergarten initiative to RC Public Health nurses in January
Align with the Friends and volunteers (JB) • Explore book sale/distribution options (service to seniors?) • Develop new goals/wish list for Friends campaigns • Develop new volunteer goals and assignment	**Quarter 1** o Received a Friends surplus grant to support adult programs and Summer Reading Program books o Received 3,533 volunteer hours of service in Library o Supported successful Friends Gala

Memorandum

To: Ramsey County Library Board

From: Mary Larson

Date: May 6, 2019

Subject: First Quarter 2019 Financial Report

Attached is the 1st quarter 2019 financial report. Highlights include:

- ❖ Property tax revenues are collected in May and October each year, so revenues will be reflected in the 2nd quarter financial report.

- ❖ Revenues from Library Fines continue to decline. Growing usage of electronic materials, decreasing circulation, and reductions to library fine maximums have resulted in reduced revenues.

- ❖ Revenue from Buildings & Structures (coffee shop lease revenue) will fall below projections due to the Caféine lease termination at Maplewood in 2018. Library staff is exploring potential uses for the space.

- ❖ Use of Library copiers and printers, and the self-serve coffee carts at five Ramsey County Library locations, continue to do strong business and exceed projected revenues. Income from Interest on Investments has also increased over the last few years, and is likely to exceed projections again this year.

- ❖ Operating budget expenditures are within budget in all categories. With no new buildings being opened, Supplies and Capital Outlay expenses have been routine. Salaries and Fringe Benefits expenditures have been well within projections.

- ❖ The collection budget increased from $850,000 in 2017 to $1,100,000 in 2018, funded primarily by the Library's Fund Balance. The collection budget received an inflationary increase of $25,000 for 2019, bringing the total available funds to $1,125,000.

RAMSEY COUNTY Library

LIBRARY OPERATIONS
CURRENT BUDGET YEAR WITH COMPARATIVE PRIOR YEAR
YEAR TO DATE THRU MARCH 31, 2019 AND 2018

	2019					2018			
	Original Annual Budget	Adjusted Annual Budget	Year to Date Actual Cash Receipts/ Disbursements	Actual % of Budget Year to Date	Variance (Over)/Under Adjusted Budget YTD	Adjusted Annual Budget	Year to Date Actual Cash Receipts/ Disbursements	Actual % of Budget Year to Date	Variance (Over)/Under Adjusted Budget YTD
Revenue									
Taxes	10,199,387.00	10,199,387.00	0.00	0%	2,549,846.75	11,187,108.00	0.00	0%	2,796,777.00
County Program Aid	621,415.00	621,415.00	0.00	0%	155,353.75	0.00	0.00	N/A	0.00
Fines	500,000.00	500,000.00	98,669.04	20%	26,330.96	500,000.00	81,631.18	16%	43,368.82
MELSA	200,000.00	200,000.00	0.00	0%	50,000.00	200,000.00	0.00	0%	50,000.00
PERA Rate Increase Aid	21,652.00	21,652.00	10,706.00	49%	(5,293.00)	21,652.00	10,826.00	50%	(5,413.00)
Duplicating Copies/Sales	72,500.00	72,500.00	18,791.23	26%	(666.23)	72,500.00	20,667.49	29%	(2,542.49)
Interest on Investments	10,000.00	10,000.00	0.00	0%	2,500.00	10,000.00	0.00	0%	2,500.00
Building & Structures (Rent)	105,000.00	105,000.00	21,516.25	20%	4,733.75	105,000.00	18,013.84	17%	8,236.16
Recoveries	0.00	0.00	6.22	N/A	(6.22)	0.00	52.26	N/A	(52.26)
Transfers from Other Funds	225,000.00	225,000.00	225,000.00	100%	(168,750.00)	225,000.00	225,000.00	100%	(168,750.00)
Total Revenue	11,954,954.00	11,954,954.00	374,688.74	3%	2,614,049.76	12,321,260.00	356,190.77	3%	2,724,124.23
Expenditures									
Salaries*	6,191,098.00	6,191,098.00	1,292,116.77	21%	255,657.73	5,947,246.00	1,261,759.50	21%	225,052.00
Fringe Benefits*	2,271,908.00	2,271,908.00	497,793.63	22%	70,183.37	2,234,786.00	499,154.19	22%	59,542.31
Other Services & Charges	2,848,536.00	2,848,536.00	199,290.76	7%	512,843.24	2,823,228.00	174,168.78	6%	531,638.22
Supplies	156,000.00	156,000.00	29,389.51	19%	9,610.49	156,000.00	34,011.35	22%	4,988.65
Capital Outlay	60,000.00	60,000.00	1,383.00	2%	13,617.00	60,000.00	3,853.27	6%	11,146.73
Books, Periodicals, Etc.	1,125,000.00	1,125,000.00	39,321.00	3%	241,929.00	1,100,000.00	158,262.92	14%	116,737.08
	12,652,542.00	12,652,542.00	2,059,294.67	16%	1,103,840.83	12,321,260.00	2,131,210.01	17%	949,104.99
Inc/(Dec) to Fund Balance			(1,684,605.93)				(1,775,019.24)		

2019 Salary expenditures through paydate 4/5/19.

2018 Salary expenditures through paydate 4/6/18.

LIBRARY OPERATIONS
CURRENT YEAR DISBURSEMENTS OUT OF RESERVES
YEAR TO DATE THRU MARCH 31, 2019

| | 2019 | | | |
	Reserve Amount	Year to Date Actual Cash Disbursements	Balance Unexpended 03/31/19	Actual as a % of Reserve Year to Date
Expenditures				
2018 Operating Budget Reserves	556,361.99	46,032.02	510,329.97	8%
2017 Operating Budget Reserves	290,228.72	0.00	290,228.72	0%
2016 Operating Budget Reserves	41,000.00	0.00	41,000.00	0%

LIBRARY GRANTS AND OTHER SPECIAL PROJECTS
CURRENT YEAR DISBURSEMENTS
YEAR TO DATE THRU MARCH 31, 2019

	2019			
Expenditures	**Current Adjusted Budget Amount**	**Actual Cash Disbursements**	**Balance Unexpended 03/31/19**	**Actual as a % of Budget To Date**
2018 LSTA Digital Storytelling Grant	17,289.73	9,287.50	8,002.23	54%
2018 MELSA Technology Grant	40,000.00	32,580.00	7,420.00	81%
2016 MELSA Technology Grant	104,000.00	12,530.00	91,470.00	12%
2015 MELSA Technology Grant	100,000.00	99,747.00	253.00	100%
2014 MELSA Technology Grant	271,000.00	255,407.21	15,592.79	94%

OTHER LIBRARY FUNDS
YEAR TO DATE RECEIPTS & DISBURSEMENTS
THRU MARCH 31, 2019

	2019			
	Cash Balance Beginning of Year	**Cash Receipts Year to Date**	**Year to Date Actual Cash Disbursements**	**Cash Balance as of 03/31/19**
Fund				
Rental Book Revenue	28,303.20	3,850.76	1,732.25	30,421.71
Rental DVD Revenue	26,073.42	12,504.62	9,429.51	29,148.53
Library Gift Fund	298,678.25	81,517.70	18,156.82	362,039.13
Roseville Library Capital Campaign Gift Fund	16,799.73	0.00	0.00	16,799.73

SUMMARY OF GIFTS RECEIVED

JANUARY - MARCH 2019

Donor	Purpose	Branch	Amount
Betty Wold Johnson	Undesignated	WB	$5,000.00
J. Keith & Barbara Mackenzie	Undesignated	WB	$100.00
Metropolitan Library Service Agency (MELSA)	Legacy Program Reimbursement	System	$804.98
Red Balloon Bookshop	Donation from Jan Brett Event	System	$350.00
Thomas & Alice Ressler	Undesignated	RV	$50.00
Helen Stecklein	Undesignated	RV	$100.00
Elfrieda Hintze	Undesignated	RV	$100.00
Friends of the Ramsey County Libraries	Children's Programs	RV	$1,080.00
	Sensory Materials	RV	$185.00
	Summer Reading Program	System	$5,000.00
	Technology Literacy/Adult Life Skills	System	$6,250.00
	Children's Programs	System	$1,250.00
	Teen Programs	System	$1,000.00
	Library Newsletter	System	$1,500.00
	Volunteer Program Development	System	$1,250.00
	Employee Development	System	$1,250.00
Susan Schadegg	Undesignated	RV	$100.00
Metropolitan Library Service Agency (MELSA)	Legacy Program Reimbursement	System	$492.91
Demco	Product Return Reimbursement	WB	$2,151.44
		TOTAL:	**$28,014.33**

Statistical Trends
2019 First Quarter Report

- Overall circulation dropped 1.8% for the quarter.

- However, circulation of electronic materials increased 14% and now accounts for about 13.6% of total circulation. The Library's collection includes more than 29,000 e-books and more than 4,500 e-audiobooks. Patrons are able to seamlessly access additional items via our MELSA partners.

- Usage of the library's meeting rooms continues to climb – and was up 12% over last year – to a total of 983 reservations. This represents usage by outside groups and does not include library programming.

- Library card registrations grew by 1% in Q1. More than 3,700 people got new library cards so far this year.

- Visits to the library's website increased by more than 19% to nearly 1 million hits. These virtual visits continue to climb as physical visits dipped slightly. In Q1, more than 13% of our circulation transactions were downloadable content that did not require a physical visit to a building.

- The number of holds placed by library patrons increased by more than 4% in Q1.

- Usage of the library's wireless network increased 3.2% in Q1. Approximately 150,000 people used the network, which is nearly twice as many as 5 years ago. By contrast, usage of library provided computers was down 9.6% for the quarter to 56,316 logins.

- Attendance at library programs was strong, but relatively flat compared to Q1 of last year -- declining slightly from 21,791 in 2018 to 21,298 this year (-2%).

Core Service Trends -- Q1

Circulation

	2013	Prior Yr	Current Yr

Reference

Visits / Virtual Visits

Program Attendance

Public Computer Logins / Wireless Users
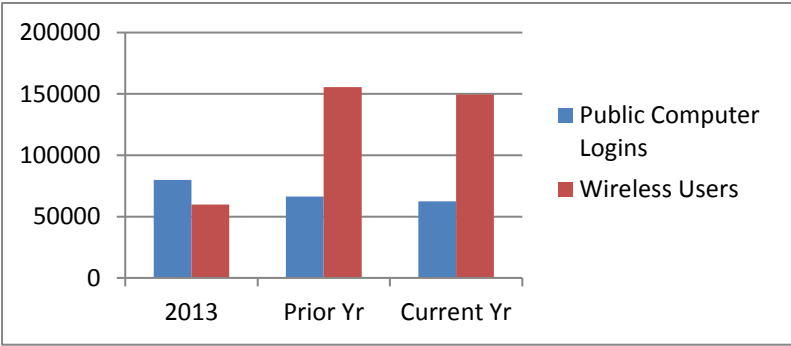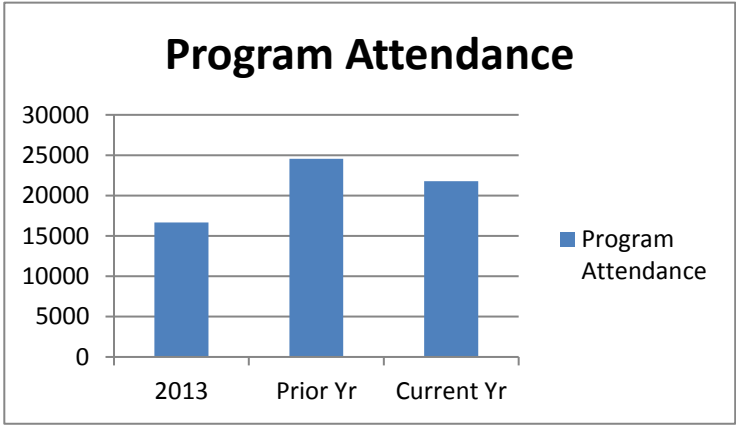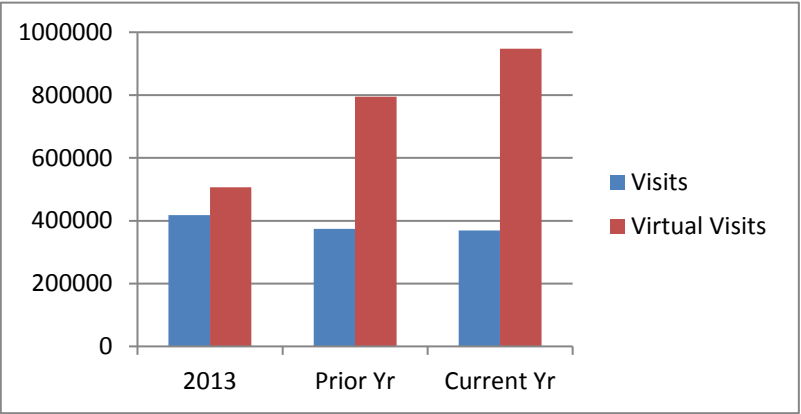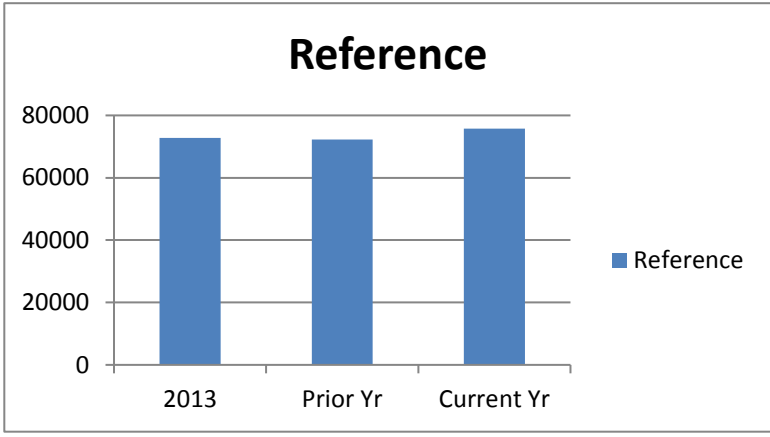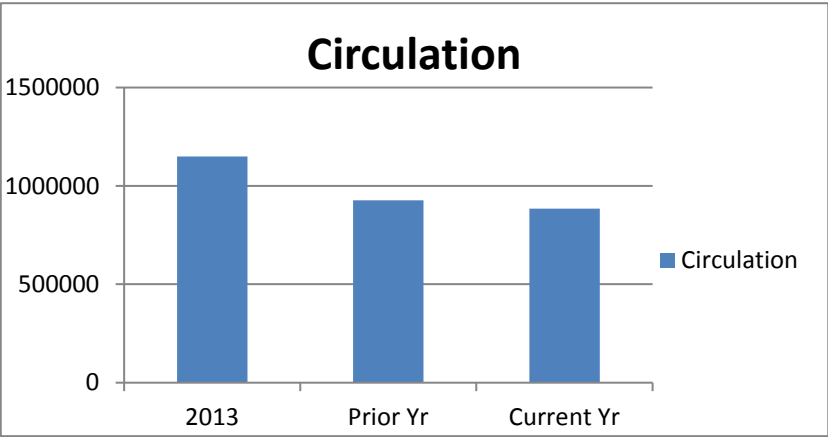
Branches by Quarter 2019

Total materials circulated

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	117,458				117,458
Mounds View	32,145				32,145
New Brighton	53,298				53,298
North St. Paul	22,875				22,875
Roseville	298,218				298,218
Shoreview	146,556				146,556
White Bear Lake	64,980				64,980
Tech Services	5,186				5,186
Remote Renewal	10,016				10,016
E-circulation	117,864				117,864
Total	868,596	0	0	0	868,596

Children's materials circulated

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	43,997				43,997
Mounds View	15,048				15,048
New Brighton	24,006				24,006
North St. Paul	8,063				8,063
Roseville	129,232				129,232
Shoreview	73,854				73,854
White Bear Lake	29,602				29,602
Tech Services	857				857
Remote Renewal	2,412				2,412
E-circulation					
Total	327,071	0	0	0	327,071

Registrations

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	503				503
Mounds View	264				264
New Brighton	335				335
North St. Paul	77				77
Roseville	1,298				1,298
Shoreview	675				675
White Bear Lake	389				389
Tech Services	247				247
Remote Renewal					
E-circulation					
Total	3,788	0	0	0	3,788

Total reference

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	9,204				9,204
Mounds View	3,081				3,081
New Brighton	4,095				4,095
North St. Paul	3,627				3,627
Roseville	24,856				24,856
Shoreview	8,892				8,892
White Bear Lake	4,238				4,238
Total	57,993	0	0	0	57,993

Visits

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	64,709				64,709
Mounds View	14,943				14,943
New Brighton	26,157				26,157
North St. Paul	8,422				8,422
Roseville	132,477				132,477
Shoreview	59,133				59,133
White Bear Lake	31,849				31,849
Total	337,690	0	0	0	337,690

Meeting room use by outside groups

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	229				229
Mounds View	37				37
New Brighton	0				0
North St. Paul	0				0
Roseville	258				258
Shoreview	396				396
White Bear Lake	55				55
Total	975	0	0	0	975

Public computer logins

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	12,492				12,492
Mounds View	2,318				2,318
New Brighton	4,106				4,106
North St. Paul	1,173				1,173
Roseville	26,069				26,069
Shoreview	7,001				7,001
White Bear Lake	3,157				3,157
Total	56,316	0	0	0	56,316

Hours of computer use

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	11,173				11,173
Mounds View	2,249				2,249
New Brighton	3,294				3,294
North St. Paul	1,010				1,010
Roseville	25,072				25,072
Shoreview	6,334				6,334
White Bear Lake	2,555				2,555
Total	51,687	0	0	0	51,687

Wireless users

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	26,382				26,382
Mounds View	1,874				1,874
New Brighton	5,752				5,752
North St. Paul	879				879
Roseville	90,434				90,434
Shoreview	23,956				23,956
White Bear Lake	4,977				4,977
Total	154,254	0	0	0	154,254

Volunteer hours

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	435.30				435.30
Mounds View	59.70				59.70
New Brighton	137.25				137.25
North St. Paul	22.50				22.50
Roseville	1,999.60				1,999.60
Shoreview	615.30				615.30
White Bear Lake	264.00				264.00
Administration					0.00
Technical Services					0.00
Friends					0.00
Total	3,533.65	0.00	0.00	0.00	3,533.65

Children's programs

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	37				37
Mounds View	30				30
New Brighton	40				40
North St. Paul	36				36
Roseville	97				97
Shoreview	53				53
White Bear Lake	38				38
Admin					0
Total	331	0	0	0	331

Children's program attendance

Q1	Q2	Q3	Q4	YTD Total
1,470				1,470
1,225				1,225
1,154				1,154
1,349				1,349
3,824				3,824
3,591				3,591
1,594				1,594
				0
14,207	0	0	0	14,207

Teen programs

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	46				46
Mounds View	0				0
New Brighton	0				0
North St. Paul	0				0
Roseville	61				61
Shoreview	57				57
White Bear Lake	0				0
Admin					0
Total	164	0	0	0	164

Teen program attendance

Q1	Q2	Q3	Q4	YTD Total
334				334
0				0
0				0
0				0
497				497
250				250
0				0
				0
1,081	0	0	0	1,081

Adult programs

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	33				33
Mounds View	12				12
New Brighton	15				15
North St. Paul	3				3
Roseville	106				106
Shoreview	36				36
White Bear Lake	30				30
Admin	4				4
Total	239	0	0	0	239

Adult program attendance

Q1	Q2	Q3	Q4	YTD Total
963				963
104				104
110				110
16				16
3,347				3,347
687				687
610				610
173				173
6,010	0	0	0	6,010

Branches by Year/System by Quarter

Total circulation | Children's circulation | Volunteer hours

Location	2017	2018	2019	% Change	2017	2018	2019	% Change	2017	2018	2019	% Change
Maplewood	587,860	522,506		-100.0%	222,811	196,418		-100.0%	2,626	2,253		-100.0%
Mounds View	162,924	140,281		-100.0%	76,672	68,766		-100.0%	343	366		-100.0%
New Brighton	235,549	217,890		-100.0%	104,881	100,373		-100.0%	950	576		-100.0%
North St Paul	113,961	95,693		-100.0%	38,820	33,059		-100.0%	91	111		-100.0%
Roseville	1,341,748	1,245,826		-100.0%	587,868	549,823		-100.0%	7,332	7,598		-100.0%
Shoreview	561,262	583,598		-100.0%	283,552	301,440		-100.0%	2,247	2,630		-100.0%
White Bear Lake	293,213	283,113		-100.0%	136,827	135,042		-100.0%	1,076	1,012		-100.0%
E-material	370,022	425,451		-100.0%								
Other					12,450	10,499		-100.0%	7,505	7,497		-100.0%
Support Services	23,189	23,648			3,464	3,532		-100.0%				
System Quarter 1	926,137	884,845	868,596	-1.8%	362,999	338,385	327,071	-3.3%	3,764	3,558	3,534	-0.7%
System Quarter 2	919,921	888,529		-100.0%	368,917	348,316		-100.0%	3,542	3,370		#VALUE!
System Quarter 3	986,977	944,141		-100.0%	407,186	388,044		-100.0%	3,754	3,800		-100.0%
System Quarter 4	856,693	850,537		-100.0%	328,243	324,207		-100.0%	11,105	11,314		-100.0%
Annual Total	3,689,728	3,568,052		-100.0%	1,467,345	1,398,952		-100.0%	22,171	22,041		-100.0%

Express checkout percentages | Visits | Meeting room use by outside groups

Location	2017	2018	2019	% Change	2017	2018	2019	% Change	2017	2018	2019	% Change
Maplewood	90.2%	89.0%		-100.0%	312,742	295,166		-100.0%	808	907		-100.0%
Mounds View	85.5%	82.8%		-100.0%	68,664	70,443		-100.0%	92	169		-100.0%
New Brighton	89.7%	90.3%		-100.0%	106,415	108,589		-100.0%	0	0		0.0%
North St Paul	63.2%	65.2%		-100.0%	38,079	35,014		-100.0%	0	0		0.0%
Roseville	87.7%	87.5%		-100.0%	612,544	580,388		-100.0%	1,027	1,002		-100.0%
Shoreview	90.1%	90.6%		-100.0%	251,411	262,656		-100.0%	759	1,070		-100.0%
White Bear Lake	88.8%	89.4%		-100.0%	149,386	147,016		-100.0%	172	221		-100.0%
System Quarter 1	84.1%	84.0%	83.7%	-0.4%	373,663	369,081	337,690	-8.5%	528	881	983	11.6%
System Quarter 2	85.4%	85.1%		-100.0%	396,743	380,829		-100.0%	710	818		-100.0%
System Quarter 3	86.1%	86.3%		-100.0%	415,758	400,003		-100.0%	754	746		-100.0%
System Quarter 4	84.4%	84.5%		-100.0%	353,077	349,359		-100.0%	803	924		-100.0%
Annual Average	85.0%	85.0%		-100.0%	1,539,241	1,499,272		-100.0%	2,858	3,369		-100.0%

Public computer logins / Hours of computer use / Wireless users

Location	Public computer logins				Hours of computer use				Wireless users			
	2017	2018	2019	% Change	2017	2018	2019	% Change	2017	2018	2019	% Change
Maplewood	63,359	58,797		-100.0%	61,123	52,027		-100.0%	111,717	108,336		-100.0%
Mounds View	10,122	10,367		-100.0%	9,014	9,539		-100.0%	6,849	7,986		-100.0%
New Brighton	21,726	20,190		-100.0%	18,357	15,673		-100.0%	20,239	21,461		-100.0%
North St Paul	7,253	6,296		-100.0%	5,952	5,307		-100.0%	5,283	5,423		-100.0%
Roseville	125,275	120,945		-100.0%	122,310	113,509		-100.0%	352,376	364,868		-100.0%
Shoreview	30,051	31,775		-100.0%	24,008	25,799		-100.0%	87,006	91,178		-100.0%
White Bear Lake	16,564	16,172		-100.0%	13,863	12,871		-100.0%	26,989	23,743		-100.0%
System Quarter 1	66,213	62,306	56,316	-9.6%	62,745	57,632	51,687	-10.3%	155,492	149,437	154,254	3.2%
System Quarter 2	70,279	72,400		-100.0%	64,167	59,519		-100.0%	158,088	150,209		-100.0%
System Quarter 3	74,674	69,673		-100.0%	68,463	62,492		-100.0%	142,025	158,794		-100.0%
System Quarter 4	63,184	60,477		-100.0%	59,252	55,450		-100.0%	154,854	164,555		-100.0%
Annual Total	274,350	264,542		-100.0%	254,627	234,725		-100.0%	610,459	622,995		-100.0%

Reference / Registrations / Hours open

Location	Reference				Registrations				Hours open			
	2017	2018	2019	% Change	2017	2018	2019	% Change	2017	2018	2019	% Change
Maplewood	53,339	45,604		-100.0%	2,598	2,193		-100.0%	3,158	3,167		-100.0%
Mounds View	16,575	15,405		-100.0%	843	650		-100.0%	1,758	1,769		-100.0%
New Brighton	21,151	18,083		-100.0%	891	950		-100.0%	2,246	2,049		-100.0%
North St Paul	14,391	16,510		-100.0%	546	379		-100.0%	1,764	1,757		-100.0%
Roseville	126,308	130,949		-100.0%	5,660	5,651		-100.0%	3,171	3,167		-100.0%
Shoreview	44,369	42,991		-100.0%	2,175	2,232		-100.0%	3,003	3,173		-100.0%
White Bear Lake	19,370	24,882		-100.0%	1,275	1,139		-100.0%	2,249	2,249		-100.0%
Technical Services					707	650		-100.0%				
System Quarter 1	72,280	75,725	57,993	-23.4%	3,399	3,765	3,788	0.6%	4,138	4,353	4,331	-0.5%
System Quarter 2	66,950	60,008		-100.0%	3,371	3,043		-100.0%	4,436	4,419		-100.0%
System Quarter 3	81,913	80,210		-100.0%	3,982	3,711		-100.0%	4,448	4,400		-100.0%
System Quarter 4	74,360	78,481		-100.0%	3,943	3,325		-100.0%	4,327	4,159		-100.0%
Annual Total	295,503	294,424	57,993	-80.3%	14,695	13,844	3,788	-72.6%	17,349	17,331	4,331	-75.0%

Website visits

	2017	2018	2019	% Change
Quarter 1	746,417	794,535	947,936	19.3%
Quarter 2	784,498	906,282		-100.0%
Quarter 3	805,926	879,239		-100.0%
Quarter 4	813,884	860,094		-100.0%
Annual Total	3,150,725	3,440,150	947,936	-72.4%

Holds placed

	2017	2018	2019	% Change
Quarter 1	116,150	112,179	116,914	4.2%
Quarter 2	103,147	107,060		-100.0%
Quarter 3	111,877	113,825		-100.0%
Quarter 4	103,767	105,892		-100.0%
Annual Total	434,941	438,956	116,914	-73.4%

E-materials circulated

	2017	2018	2019	% Change
Quarter 1	90,397	103,231	117,864	14.2%
Quarter 2	88,570	103,702		-100.0%
Quarter 3	96,609	105,031		-100.0%
Quarter 4	94,446	113,487		-100.0%
Annual Total	370,022	425,451	117,864	-72.3%

Incoming ILL

	2017	2018	2019	% Change
Quarter 1	4,304	4,172	4,484	7.48%
Quarter 2	4,101	4,031		-100.00%
Quarter 3	4,010	4,181		-100.00%
Quarter 4	3,861	4,038		-100.00%
Annual Total	16,276	16,422	4,484	-72.7%

Outgoing ILL

	2017	2018	2019	% Change
Quarter 1	5,391	5,395	4,536	-15.92%
Quarter 2	4,703	5,337		-100.00%
Quarter 3	4,828	4,915		-100.00%
Quarter 4	4,948	4,556		-100.00%
Annual Total	19,870	20,203	4,536	-77.5%

Value of gifts added

	2017	2018	2019	% Change
Quarter 1	$4,074.60	$24,047.63	$6,888.72	-71.4%
Quarter 2	$2,411.10	$8,801.45		-100.0%
Quarter 3	$8,667.45	$6,849.85		-100.0%
Quarter 4	$17,913.50	$2,609.27		-100.0%
Annual Total	$33,066.65	$42,308.20	$6,888.72	-83.7%

Request for Library Board Action

Meeting Date	**Action Requested**	**Presented By**
May 15, 2019	Information and Discussion	Cheryl Seidenkranz, Property Manager

SUBJECT:
Incident Reports

BACKGROUND:
The number of incidents dropped from 4th quarter 2018 reporting by 58%. A total of 24 incidents were reported in the 1st quarter of 2019. Injury was highest at 33% of the incidents reported, mostly slip and falls due to winter conditions. Teens accounted for 25% of the reported incidents. The remaining incidents were for inappropriate behavior, parking lot collision and theft. No incidents were reported from Mounds View, North St. Paul or White Bear Lake.

BOARD ACTION REQUESTED:
For information and discussion.

Incident Report Comparison First Quarter

	2016	2017	2018	2019
New Brighton	2	1	0	1
Maplewood	12	1	6	12
Mounds View	1	1	1	0
North St. Paul	0	0	0	0
Roseville	20	14	16	7
Shoreview	6	3	1	4
White Bear Lake	0	1	2	0
	41	21	26	24

Incident Report Comparison Second Quarter

	2016	2017	2018	2019
New Brighton	0	0	0	
Maplewood	14	6	8	
Mounds View	2	2	0	
North St. Paul	1	1	1	
Roseville	18	10	11	
Shoreview	2	4	5	
White Bear Lake	5	4	3	
	42	27	28	

Incident Report Comparison Third Quarter

	2016	2017	2018	2019
New Brighton	1	2	1	
Maplewood	20	11	11	
Mounds View	1	2	0	
North St. Paul	0	0	0	
Roseville	18	6	24	
Shoreview	1	4	6	
White Bear Lake	4	10	6	
	45	35	48	

Incident Report Comparison Fourth Quarter

	2016	2017	2018	2019
New Brighton	2	2	0	
Maplewood	15	9	12	
Mounds View	1	2	0	
North St. Paul	0	1	2	
Roseville	16	14	17	
Shoreview	7	9	9	
White Bear Lake	0	2	1	
	41	39	41	

| Totals | 169 | 122 | 143 | 24 |

RAMSEY COUNTY Library

Request for Library Board Action

Meeting Date	**Action Requested**	**Presented By**
May 15, 2019	Discussion and/or Action	Jill Boldenow, Library Director

SUBJECT:

Public Comment

BACKGROUND:

Board members are invited to discuss the incorporation of public comment at Library Board meetings.

BOARD ACTION REQUESTED:

Discussion and/or action.

Ramsey County Library in the news:

4/18: Lillie News	What can you do to reduce carbon emissions? http://www.lillienews.com/articles/2019/04/18/what-can-you-do-reduce-carbon-emissions
4/23: Lillie News	Run the Book It! 5K http://www.lillienews.com/articles/2019/04/23/run-book-it-5k
4/25: MinnPost	Book events plentiful in run-up to Wordplay https://www.minnpost.com/artscape/2019/04/book-events-plentiful-in-run-up-to-wordplay/
4/30: Lillie News	Reenergizing dementia caregivers topic of Roseville Library talk http://www.lillienews.com/articles/2019/04/30/reenergizing-dementia-caregivers-topic-roseville-library-talk
4/30: Lillie News	Hands-only CPR classes in Roseville http://www.lillienews.com/articles/2019/04/30/hands-only-cpr-classes-roseville

Ramsey County Library
Published by Pa Na Lor [?] · April 13 at 10:00 AM · 🌐

The mural is finished. We love it! A big thank you to artist Catiesha Pierson and Juxtaposition Arts.
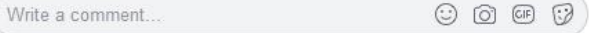

1,378
People Reached

142
Engagements

[Boost Post]

👍❤️ Stephanie Malone, Ann Barnard Toftness and 82 others   2 Comments

👍 Like   💬 Comment   ↪ Share

Write a comment...   ☺ 📷 GIF 🎭

Most Relevant ▾

Rachel Wold McArthur Jolene Johnson Erickson!
Like · Reply · Message · 2w   👍 1

Jill Om Where is it located?
Like · Reply · Message · 2w

Ramsey County Library The mural is in the children's area at the library in Shoreview.
Like · Reply · Commented on by Pa Na Lor [?] · 2w

👤 Check-in

Renee Cassady Voller is 🎟 attending 2019 MYRA Awards with Jenny Mickelson at Ramsey County Library.
April 13 at 1:14 PM · Roseville, MN · 🌐

We are ready to see who the winners are for the Maud Hart Lovelace awards and Star of the North!!! We are cheering for The Legend of Rock, Paper, Scissors and Fish in a Tree! #2019MYRAs

▶ Ramsey County Library, Jill Foster Cassady, Carol Femling and 10 others   1 Comment

👍 Like   💬 Comment   ↪ Share

Daryl Smith
ROCK ON
👍 1
Like · Reply · 2w

Renee Cassady Voller Daryl Smith it was seriously so much fun! We can't wait to reveal the winners!
Like · Reply · 2w   👍 2

Ramsey County Library
Published by Pa Na Lor [?] · April 19 at 10:00 AM · 🌐

If you were transported to the setting of the book you're currently reading, where would you be?

1,582
People Reached

159
Engagements

Boost Post

💙❤️ Sharon Spencer Teppo, Pam Anzaldi and 10 others   29 Comments

Sara Laine London 1952 👍 1
Like · Reply · Message · 1w

Sarah Montgomery Hogwarts. 👍 3
Like · Reply · Message · 1w

Kari Miller Rwanda 👍 1
Like · Reply · Message · 1w

Dawn Wiley Kent England WW2, waiting for the German invasion that never came!
The War that Saved My Life
Like · Reply · Message · 1w   👍 2

Kate Pierce Weirdly only about 2 blocks from where I am now.... reading John Sanford.
Like · Reply · Message · 1w   👍 2

Sally Peters Africa. (Poisonwood Bible.) 👍 2
Like · Reply · Message · 1w · Edited

Barb Trostad-Peterson Poland 👍 1
Like · Reply · Message · 1w

McOtis Deirdre London 1961 👍 1
Like · Reply · Message · 1w

Lee Ann Lause 18th century London 👍 1
Like · Reply · Message · 1w

Elaine Ballor Cole Beartown! 👍 1
Like · Reply · Message · 1w

⠀⠀**Mara Garcia** Love this one! 👍 2
⠀⠀Like · Reply · Message · 1w

⠀⠀**Elaine Ballor Cole** I'm actually reading the sequel, Us Against You, and finding it hard to put down.
⠀⠀Like · Reply · Message · 1w   👍 1

Mary Ann Freeman Sweden 👍 1
Like · Reply · Message · 1w

Barbara Olson Ankrum Washington, DC with The Camel Club.
🙂
Like · Reply · Message · 1w   👍 1

Sarah Orman Ithaca, New York 1929 or Iceland 1825. 👍 1
Like · Reply · Message · 1w

Wendy Schell An island in Scotland. 👍 2
Like · Reply · Message · 1w

Bonnie Bassett The Hamptons 👍 1
Like · Reply · Message · 1w

Wendy Schifsky-Gunelson Spirit Falls, Wisconsin 👍 1
Like · Reply · Message · 1w

Colleen Greiskalns Cumberland Island Georgia... 👍 1
Like · Reply · Message · 1w

Abe Holte A farm in Wisconsin 🙂 👍 1
Like · Reply · Message · 1w

Elle Paulson Coventry England, 1888 👍 1
Like · Reply · Message · 1w

Mandy Johnson The mountains in Wyoming! 👍 1
Like · Reply · Message · 1w

Rao Konidena I will be inside the family cabin owned by Anne Lamott in Bolinas, looking over the shoulder of her father, when he said, "just take it bird by bird"
Like · Reply · Message · 1w   👍 2

Sandy Fraber Ellingson I would be living at Sixth & Plum in Vineland, New Jersey
Like · Reply · Message · 1w   👍 1

Sharon Spencer Teppo England! 👍 1
Like · Reply · Message · 1w

Leah Sullivan New York
Like · Reply · Message · 1w

Mara Garcia South Africa. (Reading Born a Crime!) 👍 4
Like · Reply · Message · 1w

Jill Om Nowhere. Now Here. 👍 1
Like · Reply · Message · 1w

Dianne Sandberg Chartres, France. 👍 1
Like · Reply · Message · 1w

Karen Duerringer Flynn Izmir. ("Levant", by Philip Mansel.) 👍 1
Like · Reply · Message · 1w

Dale Wyttenbach Royal Society of London ("Seeing Further" Bill Bryson)
Like · Reply · Message · 1w   👍 1

Ramsey County Library
Published by Pa Na Lor [?] · April 28 at 10:00 AM · 🌐

Challenge of the day: Name a book you enjoyed reading that was published the year you were born. 😣

1,560
People Reached

146
Engagements

Boost Post

👍 Susan Sedro, Susan Kroll Ruthenberg and 5 others   18 Comments 1 Share

Jewel Redhorn Harold & the purple crayon
Like · Reply · Message · 3d   👍 3

Melody Hankes Royse The Hotel New Hampshire
Like · Reply · Message · 2d   👍 1

Rao Konidena A Stranger in the Mirror, by Sidney Sheldon. Does Tintin count too?
Like · Reply · Message · 1d   👍 1

  Susan Sedro Rao Konidena I think it should.
  Like · Reply · Message · 1d   👍 2

Anders Oftelie Where the Sidewalk Ends!!
Like · Reply · Message · 1d · Edited   👍 1

Keith Bagge "The Puppet Masters" by Robert A. Heinlein
Like · Reply · Message · 3d   👍 1

Sherry Sanders The Cat in the Hat ~ Dr. Seuss
Like · Reply · Message · 3d · Edited   👍 1

Patty Collins From the Mixed-up Files of Mrs. Basil E. Frankweiler by E.L. Konigsburg.
Like · Reply · Message · 3d   👍 1

Kimberlee Potz Well gosh golly it's super weird but I actually found one of many favorite childhood books not many in 1983!! But The sign of the beaver is a very cool interesting book that was ironically published the same year and month of my birthday!!! Weird!!!
Like · Reply · Message · 14h   👍 1

Susan Sedro How to choose? "Over Sea, Under Stone" by Susan Cooper, "Dune" by Frank Herbert, "Lyle, Lyle, Crocodile" by Bernard Waber, "The Mouse and the Motorcycle" by Beverly Cleary, and "The Black Cauldron" by Lloyd Alexander ❤️
Like · Reply · Message · 2d   👍 2

Sheila Murphy East of Eden, Voyage of the Dawn Treader, The Old Man and the Sea, Charlotte's Web...it was a very good year.
Like · Reply · Message · 2d   👍 2

  Susan Sedro Sheila Murphy wow! It really was.
  Like · Reply · Message · 1d   👍 1

Dianne Sandberg The Miracle Worker by William Gibson.
Like · Reply · Message · 2d   👍 1

Karen Duerringer Flynn Turns out 1953 is not heavily represented in my list of books read - but fortunately there's Nancy Drew and the Clue of the Velvet Mask. That's one of the best ones.
Like · Reply · Message · 3d   👍 1

Sarah Orman The Dark is Rising by Susan Cooper.
Like · Reply · Message · 3d   👍 4

Nicole Heaton A Light in the Attic by Shel Silverstein
Like · Reply · Message · 3d   👍 2

  Nicole Heaton And Scary Stories to Tell in the Dark by Alvin Schwartz ... And The Collected Poems by Sylvia Plath ... And The Complete Poems by Anne Sexton
  Like · Reply · Message · 3d · Edited   👍 1

Dawn Wiley The spy who came in from the cold, and LOL, Hop on Pop
Like · Reply · Message · 3d · Edited   👍 3

Dale Wyttenbach Dune by Frank Herbert   👍 2
Like · Reply · Message · 3d · Edited

Melissa Wood Doumbia Watership Down   👍 2
Like · Reply · Message · 3d

Souleutions I can read myself like a book, does that count?
          👍 1

Alice Black is at Ramsey County Library.
April 28 at 2:17 PM · Roseville, MN · 🌐

Picked up some awesome new reading material from the $1 section

👍❤ Ramsey County Library, Sane Inn Rob, Ruby Re Venge and Jessica Leigh   1 Comment

👍 Like   💬 Comment   ➤ Share

Ruby Re Venge Looks like amazing reading!!
Like · Reply · 2d   👍 2

Friends of the Ramsey County Libraries
April 25 at 6:06 PM · 🌐

Back by popular demand – the Children's Library Lap! Last year we added on a fun run for kids after the main Book It 5K race that was such a hit we're bringing it back. The children will again be led by a librarian in a T Rex costume in a short race around the parking lot of the Ramsey County Library in Roseville. This is a free and noncompetitive activity open to children ages three to 12 on Saturday, May 18. Pre-registration is not required for the Library Lap. Meet in the north parking lot of the Roseville library before the 10:00 am start of the fun run and look for the T Rex!

Families are also welcome to participate in the main Book It 5K race beforehand starting at 9:00 am. Info: www.rclfriends.org/events/5K

👍❤ Ramsey County Library, Caitlin Carroll, Jill Boldenow and 17 others   1 Comment 7 Shares

👍 Like   💬 Comment   ➤ Share

Write a comment…   😊 📷 GIF 😀

Most Relevant ▾

John Muellner Jennifer Dietrich are you going to be the Trex?
Like · Reply · 5d   👍 1

Jennifer Dietrich a 🦖 never runs and tells. 😋📚
Like · Reply · 5d   👍 3

Twitter:

Catherine Penkert
@CPStP   [Follow]

Love to hear @TheCurrent celebrating #NationalLibraryWeek with us! Cc: @stpaullibrary @rclreads @dakotalib @WashCoLib @hclib @AnokaCoLibrary @CarverCoLibrary @ScottLib_MN

> **The Current** ✔ @TheCurrent
> For today's #CoffeeBreak, what songs do you want to hear for #NationalLibraryWeek? bddy.me/2Z2pUGZ

10:05 AM - 10 Apr 2019

2 Retweets 15 Likes

💬 1   ♻ 2   ❤ 15   ✉

[Tweet your reply]

Catherine Penkert @CPStP · Apr 10
My favorite suggestions that were NOT played but are awesome: Ch-Check it Out by the Beastie Boys and anything by Chance the Rapper (because he got his start in libraries)

💬   ♻   ♡ 2   ✉

Project for Pride in Living @PPLTwinCities · Apr 12
Happy National Library Week! Libraries provide much more than books to their patrons. A big thank you to our local libraries (@hclib and @rclreads) for providing safe spaces, employment/housing resources, social work, and more. #NationalLibraryWeek

Enlisting Public Libraries to Help Fight Homelessness
Many cities are using public libraries to help people who are homeless, hungry, or suffering from drug addiction or mental illness.
pewtrusts.org

💬   ♻ 4   ❤ 8   ✉

Joan M Wolf @JoanMWolf1 · Apr 14
Warms my heart when I get to the library @rclreads to write before it opens and see so many waiting for the doors to unlock (27 today). Cracks me up to see people literally run upstairs. Found my cozy writing spot by the window. #RunsWithCourage
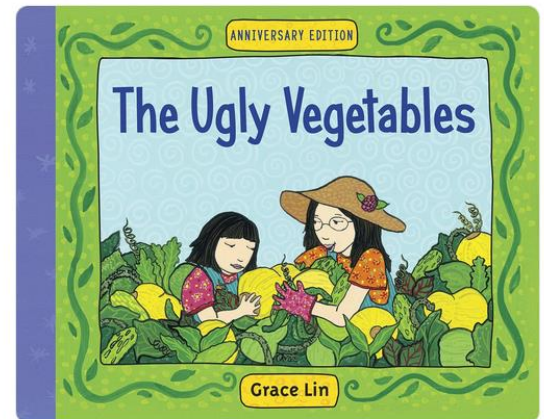
💬   ♻   ❤ 2   ✉

RamseyCountyLibrary @rclreads · Apr 16
Let's keep our fingers cross and hope spring is here to stay! 🤞☔🌱 Meanwhile, here's 10 best picture books for spring: bit.ly/2FnTUV0 via @pragmaticmom

#rclreads #librarylife #spring #books

> ANNIVERSARY EDITION
> **The Ugly Vegetables**
> Grace Lin

💬 1   ♻ 2   ♡ 11

PragmaticMom
@pragmaticmom   [Following]

Replying to @rclreads

I hope spring is here in Boston!!

8:34 AM - 18 Apr 2019

1 Like

💬   ♻   ❤ 1   ✉

Jill Boldenow @JillBoldenow · Apr 29
Join me for this fundraiser 5K! Support @rclreads and @RCLFriends! Don't miss early-bird registration!

> **RC Library Friends** @RCLFriends
> Register by this Thursday, May 2 to take advantage of early-bird pricing. We hope to see you in @RosevilleMN on May 18 for the Book It 5K Walk/Run fundraiser supporting @rclreads! Info & registration: rclfriends.org/events/5k/

💬   ♻   ❤ 3   ✉

MYRA @MNYouthRead · Apr 10
We're excited too, @rclreads! See you all this Saturday! #2019MYRAS

> **RamseyCounty** @RamseyCounty
> Excited for the @MNYouthRead Announcement Party on
> April 13 @rclreads - Roseville. All ages welcome!
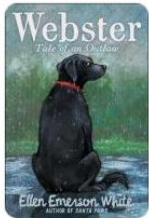>
> bit.ly/2CLyTTp

💬　　♡ 2　　✉

MYRA
@MNYouthRead　　　　　　**Following**　∨

The big Awards Announcement Party at the
@rclreads in Roseville is SATURDAY! Will
"Webster: Tale of an Outlaw" by
@EEmersonWhite take the MHL Award for
Division 1? Webster, a shelter dog, is afraid to
let his guard down & his new family in. Did u
let him into your ❤? #2019MYRAs

2:50 PM - 10 Apr 2019

2 Retweets **5** Likes

💬 1　　↻ 2　　❤ 5　　✉

RAMSEY COUNTY Library	Tweet your reply

Ellen Emerson White @EEmersonWhite · Apr 10
Replying to @MNYouthRead @rclreads
Well, I'm rooting for it. !

💬　　↻　　❤ 2　　✉

MYRA @MNYouthRead · Apr 13
The balloons are ready to go for the Awards Announcement Party TODAY at
@rclreads in Roseville! 1pm--see you there! bit.ly/2IhgouA

💬　　↻ 1　　❤ 1　　✉

MYRA @MNYouthRead · Apr 13
Hey @rclreads in Roseville, thanks for hosting our fabulous 2019 Award
Announcement Party today! Your staff is awesome and we had a great time! See
you again soon! #2019MYRAs bit.ly/2IwCCba

💬　　↻ 1　　❤ 4　　✉

Sheri Levasseur
@MsSLevasseur　　　　　　**Follow**　∨

@rclreads will you be broadcasting the award
party today? Those of us in greater MN would
love to watch.

11:41 AM - 13 Apr 2019

1 Like

💬 1　　↻　　❤ 1　　✉

RAMSEY COUNTY Library	Tweet your reply

RamseyCountyLibrary @rclreads · Apr 15
Replying to @MsSLevasseur
Hi Sheri,
You can watch it here: pscp.tv/w/1yNGavowjRIJ.... Thank you @MNYouthRead
for the live stream.

49:23　151 viewers

2019 MYRA Winners & 2020 Announcement Event — Roseville, MN, …
MYRA @MYRA_BookAwards

💬　　↻　　♡ 2　　ᐧᐧ

Google Reviews:

Ramsey County Library - Maplewood

3025 Southlawn Dr, Maplewood, MN

Are the hours at the cafe the same as the library hours?

👍 Like   💬 Answer   🚩

Elton Massey
2 weeks ago

Cafe is permanently closed

Ramsey County Library - Shoreview

4560 Victoria St N, Shoreview, MN

✏ Write a re[view]

4.7 ★★★★★ 44 reviews ❓

Sort by: New[est]

Ryan Menning
Local Guide · 47 reviews · 142 photos

★★★★★ 2 weeks ago

Plenty of parking, plenty of seating, plenty of outlets, family bathroom in the children's area and several meeting and study rooms.