Ramsey County Library
Request for Library Board Action

Meeting Date	Action Requested	Presented By
April 5, 2017	Award Gold Cards	Jill Boldenow, Library Director

SUBJECT:
Award Library Gold Cards

BACKGROUND:
Ramsey County Library awards gold cards to volunteers and other individuals whose contributions have enhanced services to our library patrons. For 2017, the Friends of the Ramsey County Libraries have nominated three volunteers for gold cards:

Mary Carter

- Mary has served on the Friends Board of Directors since 2013 and is currently the Board Secretary and Chair of the Advocacy Committee.
- In 2016-2017, Mary served on the Executive Director search committee and served above and beyond the call of duty by assisting with the move to new Shoreview Library--building shelves, packing and unpacking boxes of files, and setting up the new offices and bookstore storage room. In addition, she came to the office weekly during the executive director transition to support the Friend's staff and take on tasks as needed.

Frank Harris

- Frank has served the Friends Board of Directors since 2012 and is currently the Board President.
- In addition to his duties as Board spokesperson and event emcee, Frank led the Executive Director search process and committed his time and expertise to working with the departing executive director to bring the new director on board.
- Along with Mary Carter, Frank served above and beyond the call of duty with the move to the new Shoreview Library--building shelves, packing and unpacking boxes of files, and setting up the new offices. In addition, he came to the office weekly during the executive director transition to support the Friend's staff and take on tasks as needed.
- Frank also actively participates in Friends events including welcoming folks to the annual Gala and competing in RCL/Friends BookIt! 5K.

Ann Trapnell

- Ann has served on the Friends Board of Directors since 2014 and this is her third year chairing the Friends Gala Committee. In that role, she leads the Gala planning committee, keeps everyone on task, secures live and silent auction items, photographs live and silent auction items and enters descriptions into the bidding system, and works with the staff event coordinator on thousands of details that go into making this kind of event a rousing success. Her enthusiasm is contagious, drawing more people to the Gala every year to raise funds for the Ramsey County Libraries.

- Ann also brought her extensive IT knowledge and experience to assist the Friends in selecting a new membership/donor database in 2016 and assisted in making the new system operational.

Library staff also nominated three dedicated volunteers who assist staff with tasks in public services:

Joe Lachowitzer
Joe has been a Roseville volunteer since August of 2003, and he continues to bless us with his wonderful presence. Joe is a very dedicated library volunteer. He pulls expired holds for us, mends dvds, hands out tickets to children's story programs, and the list goes on. He is a cheery face in the mornings and when he misses a volunteer shift (which is rare), he is greatly missed by staff.

Doris Johnson
Doris has been a Roseville volunteer since February of 2002. Doris is a very dependable morning volunteer. She helps us get ready for the day by pulling expired holds, shelving requests, emptying AMH bins, and shelving audio-visual materials. She just loves to serve the library and her community.

Ruby Adams
Ruby has been a library volunteer since 2005, first at Arden Hills and transitioning gracefully to New Brighton. She manages the holds shelves, processes weeded materials, and whatever else is needed. Ruby is dedicated and hardworking, and brings her wit and efficient practicality to bear on her library tasks with enjoyable and impressive results. Her reliability is unsurpassed.

BOARD ACTION REQUESTED:
To award Library Gold Cards to Mary Carter, Frank Harris, Ann Trapnell, Joe Lachowitzer, Doris Johnson, and Ruby Adams as a symbol of appreciation for their contributions to the Ramsey County Library and to authorize the Library Board Chair to sign the Gold Card certificates.