

**Ramsey County Library  
Board of Trustees Meeting  
March 20, 2019  
2300 North St. Paul Drive  
North St. Paul, MN – 6:30 PM**

**CONNECT** community  
**INSPIRE** curiosity  
**CULTIVATE** learning

- I. Call to Order**
- II. Public Comment (6:30-6:35)**
- III. Approval of Agenda (6:35)**
- IV. Consent Agenda (6:35-6:40)**
  - A. Approval of February 27, 2019 Minutes (2)
  - B. Director's Report (3)
- V. Action Items (6:40-7:45)**
  - A. Resolution Regarding the Retirement of Julie Neville (4)
  - B. Library Fines and Fees (5)
  - C. 2020-2021 Budget (6)
- VI. Discussion Items (7:45-8:00)**
  - A. Capital Planning Update (7)
  - B. North St. Paul Branch Update and Tour (8)
  - C. Other
- VII. Adjournment (8:00)**

---

**Scheduled Upcoming Meetings**

---

<b>April 17, 2019</b> 6:30 p.m.	RCL – Roseville 2180 Hamline Avenue North	Retirement Resolution for Gail Erickson Award Library Gold Cards Annual Report to State Public Policies Review Capital Planning Update
<b>May 15, 2019</b> 6:30 p.m.	RCL – Maplewood 3025 Southlawn Drive	2019 First Quarter Reports Technical Services Update Human Resources Update Capital Planning Update
<b>June 19, 2019</b> 6:30 p.m.	RCL – White Bear Lake 2150 – 2 <sup>nd</sup> Street	Life Skills Program Update Capital Planning Update Branch Update/Tour

**Library Board**

Sida Ly-Xiong, Chair  
Sylvia Neblett, Vice Chair  
Debra Berry, Secretary  
Marisol Chiclana-Ayala  
John Hakes  
Craig Klausung  
Gwen Willems

**Library Director**

Jill Boldenow

**Administrative Office**  
4560 North Victoria St.  
Shoreview, MN 55126  
Phone: (651) 486-2200  
[www.rclreads.org](http://www.rclreads.org)

## Minutes of the Ramsey County Library Board

### February 20, 2019

---

**LIBRARY BOARD PRESENT:**

Deb Berry, Marisol Chiclana-Ayala, John Hakes, Craig Klausing, Sida Ly-Xiong, Sylvia Neblett

**LIBRARY BOARD ABSENT:**

Gwen Willems

**STAFF PRESENT:**

Jill Boldenow, Library Director; Lynn Wyman, Deputy Director; Mary Larson, Library Board Coordinator; Jeff Eide, Senior Library Manager; Chuck Wettergren, Digital Services Manager

**OTHERS PRESENT:**

Les Sipkema, Shoreview Resident

---

**CALL TO ORDER:**

Ly-Xiong called the meeting to order at 6:35 p.m. in the Community Program Room of the Ramsey County Library in Maplewood, 3025 Southlawn Drive.

**PUBLIC COMMENT:**

Les Sipkema, Shoreview resident, commented on the Internet, the selection of BiblioCommons, printing in the libraries, and online newspaper access.

**APPROVAL OF AGENDA:**

Klausing made a motion to approve the agenda for February 20, 2019. Hakes seconded the motion, which was approved unanimously.

**APPROVAL OF MINUTES:**

Chiclana-Ayala made a motion to approve the minutes of January 16, 2019 as amended. Klausing seconded the motion, which was approved by unanimous vote.

**DIRECTOR'S REPORT:**

**Important Dates:** All libraries are closed April 4 and April 21.

**Kindergarten Card Party:** Kids and families streamed into RCL-Shoreview on January 26 for a lively Kindergarten Card party. Kids enjoyed a presentation and book signing with Vanessa Brantley-Newton, book giveaways, a scavenger hunt, and getting a new library card. RCL children's librarians visited 2,667 kindergarteners in school visits to promote this opportunity. RCL received 1,508 card applications, and the party drew 274 kindergartners to get their library card in person. (Others will be mailed). Thanks to Library Board members Sylvia Neblett and John Hakes, former Board member Paula Mielke, and Commissioners Trista MatasCastillo and Victoria Reinhardt for helping to greet participants. Kudos to the RCL children's librarians, Heidi Holland and her volunteer crew, and Shoreview Library staff for pulling off this great event! Big thanks to the Friends and event sponsors for supporting this effort.

**Minnesota Library Association (MLA) Legislative Day:** On February 26, staff from RCL will meet with several State Senators and Representatives from Ramsey County. In addition to sharing news about Library resources in their districts, we will request support for key legislative initiatives this session, including:

- Increasing funding for Regional Library Basic System Support (RLBSS) from \$13.57 million to \$17.57 million annually with a formula change to provide stable funding for all regional public library systems across the state. This funding is vital to MELSA and its member library systems, including Ramsey County Library.
- Maintaining an appropriation of \$2.5 million per year in Legacy funding to libraries statewide.
- Funding broadband for public libraries (RLTA) at \$2.3 million per year.
- Creating a grant pool for Library Media Specialists.

**A Gala for a Great Cause:** On February 2, the Friends of the Ramsey County Libraries hosted a delightful gala to support the Library. Thanks to all of the Friends, volunteers, attendees, donors, sponsors, and event staff for making this such a warm, wonderful event. The Friends exceeded their goal to raise \$30,000 to support the Library's children's collection. As usual, attendees impressed with their takes on the "Hats Off to the Library" theme. Thanks, everyone, for taking part!

#### **FRIENDS OF THE RAMSEY COUNTY LIBRARIES REPORT:**

##### **2019 Friends Gala—Hats Off to the Library!**

January and February around the Friends office were frenetically busy with all of the final details that go into the Annual Friends Gala. This year's theme, *Hats Off to the Library!*—was a big hit and a great time was had by all. Final donations are still rolling in but so far the Friends have exceeded the goal of raising \$30,000 for the adult and children's collections—final tally to be announced soon. Many thanks to the wonderful volunteers and sponsors and to the Ramsey County Library staff, Library Board members and Commissioners who helped to make this event a great success!

##### **Kindergarten Card Party**

As always, the Kindergarten Library Card Party was overflowing with hundreds of gleeful kindergarteners and their families. Many thanks to the sponsors who not only provided financial support for this great event but also volunteered their time to help out and brought giveaways for participants. The Friends are grateful to Pet Evolution (Silver Sponsor) and NE Bank (Bronze Sponsor) for their generous support!

Current and former Library Board members John Hakes, Sylvia Neblett and Paula Mielke greeted guests. They were joined by Ramsey County Commissioners Trista MatasCastillo and Victoria Reinhardt.

#### **Upcoming Events**

- Friends Board of Directors/Annual Meeting on April 22, 2019 at Shoreview
- 2019 Book It 5K Walk/Run, May 18, 2019 at Roseville

#### **APPOINT LIAISON TO FRIENDS OF THE LIBRARY:**

Klausing made a motion to re-appoint Chiclana-Ayala as liaison to the Friends of the Ramsey County Libraries for 2019. Hakes seconded the motion, which was approved unanimously.

#### **2018 YEAR END RESERVES LIST:**

At the end of each budget year, all Ramsey County departments are required to submit a list of unpaid obligations and planned expenditures. The list was due in Ramsey County Finance on February 15. A summary of remaining 2018 obligations and proposed reserves was presented to the Library Board, along with balances remaining from 2017 and 2016 balances approved last year. Reserves must be spent within three years after the original budget year or they are forfeited to the Library's Fund Balance.

Klausing made a motion to ratify the 2018, 2017 and 2016 year-end encumbrances as proposed. Berry seconded the motion, which was approved by unanimous vote.

**E-RATE TELECOMMUNICATIONS AGREEMENTS:**

Ramsey County Library (RCL) funds a portion of its telecommunications costs using the Federal Universal Service Fund Schools and Libraries Program. This program, commonly known as E-rate, provides discounts to schools and libraries for telecommunications and Internet access.

RCL has participated in the E-rate program since the 1990s. To participate, organizations must regularly submit requests for service from vendors registered with the program. E-rate provides RCL an approximate discount rate of 60% that comes in the form of reimbursements. Discounts are not guaranteed and must be approved by the E-Rate program each year. So far RCL has always received its requested discounts.

For the federal fiscal year beginning July 1, 2019, RCL submitted a request for Lit Fiber Service and Internet Access to replace existing service contracts ending in 2019. Lit Fiber Service provides connections between remote library locations and the library in Roseville, while Internet Access provides a single point of access to the Internet maintained at the library in Roseville.

**Lit Fiber Service**

Based on low cost, and the ability to provide service to specific locations, two vendors were selected. Comcast was selected to provide service for the libraries in Shoreview and New Brighton. Comcast provides the existing service in these locations, including a required terminating connection at the library in Roseville.

The City of North St. Paul was selected to provide service for the libraries in White Bear Lake, North St. Paul, Maplewood and Mounds View. The City of North St. Paul provides the existing service in these locations, including a required terminating connection at the library in Roseville.

Final realized costs after E-rate (excluding surcharges and fees) will be approximately \$1,759/month – resulting in a potential savings of \$31,656/year. In addition, the Library may receive Regional Library Telecomm Aid from the State of Minnesota that covers most of the remaining balance.

**Internet Access**

The City of Roseville provided the lowest cost Internet service and is the existing vendor. Cost: \$1,250/month (before discounts) for 1G. Final realized cost after E-rate will be approximately \$500/month – resulting in a potential savings of \$9,000/year. In addition, the Library may receive Regional Library Telecomm Aid from the State of Minnesota that covers most of the remaining balance.

Chiclana-Ayala made a motion to approve acceptance of final telecommunications proposals based on listed pricing, and authorize execution of the agreements by the Library Director; subject to the approval of the Ramsey County Attorney's Office and Ramsey County Information Services. Berry seconded the motion, which was approved unanimously.

**SECURITY CAMERA POLICY:**

The Security Camera Policy is due for review and approval by the Library Board. Wyman reviewed the recommended changes to the Use/Disclosure of Archived Video section of the policy, including adding a statement about Ramsey County data practice requests and removing a statement that violations of the policy will be reported to the Library Board. The Ramsey County Attorney's Office has advised that camera footage is public data under Minnesota Statutes.

Berry made a motion to approve the revised version of the Security Camera Policy. Chiclana-Ayala seconded the motion, which was approved unanimously.

**2018 FOURTH QUARTER REPORTS:**

On a quarterly basis, Library staff presents several reports to the Library Board for information and discussion. The reports include:

- Workplan Report – prepared by Jill Boldenow, Library Director
- Financial Report – prepared by Mary Larson, Financial Manager
- Statistical Report – prepared by Jeff Eide, Planning & Analysis Manager
- Incident Report – prepared by Cheryl Seidenkranz, Property Manager

The Library Board reviewed the fourth quarter reports as presented.

**2019 WORKPLAN:**

Boldenow reviewed the 2019 staff work plan, indicating the initiatives that support the Library's strategic priorities. The Library's Administrative Team oversees this work and coordinates reporting of outcomes and activities. Boldenow will bring quarterly work plan reports to the Library Board.

**2020-2021 BUDGET OVERVIEW/TIMELINE:**

In November, 2018, the Ramsey County Manager kicked off the 2020-2021 budget process by asking Senior Managers to develop strategic proposals that support residents first service; service team innovation; or talent attraction, retention, and promotion.

The Library and the Economic Growth and Community Investments (EGCI) service team submitted strategic proposals to the County Manager for funding consideration on February 1, 2019. The Library will continue working with the service team, Finance, and County Manager to produce a full budget. Boldenow noted that the County is not using a deficit process this budget cycle. A base plus budget for inflation is being used, with strategic initiatives and structural gaps identified for potential funding in addition to the base plus amount.

**Budget Process Timeline:**

- Completed Library budget forms due to Finance Department: April 10, 2019
- County Manager sets proposed budget: June 5, 2019
- County Manager presents proposed budget to County Board: August 6, 2019
- County Board hearings on EGCI service team budgets: August or September, 2019
- County Board certifies 2020 maximum property tax levy: September 17, 2019
- County Board adopts 2020-2021 budgets and 2020 property tax levy: December 17, 2019

**MOUNDS VIEW BRANCH REPORT:****Trends in the service area:**

- More than 25% of Mounds View residents are people of color. 11% are foreign born, and 17% speak a language other than English at home.
  - Over 10% of Mounds View residents have a disability status.
  - 5.5% of residents are unemployed (slightly higher than the Twin Cities average of 4.8%).
  - Mounds View residents have an overall lower educational level than the general Twin Cities.
- \*city statistics obtained from mncompass.org

**Library issues and service trends:**

- New art in the teen area from local teens at Irondale High.
- World languages have their own kiosks with strong circulation.
- Patrons continue to use the free fax machine and scanner at high rates.
- New roof planned for this spring.

- Mary Wetterlin has expanded children's services to include more STEAM, Makerspace, and other creative programming.

**NEXT MEETING:**

March 20, 2019—Ramsey County Library in North St. Paul, 2300 North St. Paul Drive, 6:30 p.m.

**ADJOURNMENT:**

Following a motion by Berry and a second by Chiclana-Ayala, Ly-Xiong adjourned the meeting at 8:30 p.m.

Respectfully Submitted,

Mary Larson  
Library Board Coordinator

draft

---

**DIRECTOR'S REPORT****March 2019**

---

<b>February Staff Updates:</b>	Promoted:	Monica Stratton, to MP Branch Manager
	Transferred:	Paige Fuller, to Librarian at RV and TS
	Transferred:	Tiffany Ly, to Library Page at SV
	Transferred:	Holly Pierson, to Librarian at NB
	Transferred:	Carly Sanft, to Librarian at RV
	Transferred:	Alyssa Stevenski, to Librarian at SV
	Transferred:	Camden Tadhg, to Librarian at RV
	Resigned:	Shantal Nyabwari, Substitute Library Page
	Resigned:	Cara Thompson, Substitute Library Page
	Retired:	Bill Michel, MP Branch Manager

**Important Dates:** All libraries are closed April 4 and April 21.

**Mover and Shaker** - Carol Jackson, manager at RCL-Shoreview, is one of *Library Journal's* 2019 Movers & Shakers! This honor recognizes Carol's role developing community partnerships that result in relevant, inclusive programs. The article cites Carol's work with Do Good Roseville, including their series of "Ask" programs, such as "Ask a Muslim Woman," "Ask a Veteran," "Ask a Transracial Adoptive Parent," and more. The piece also mentions Carol's collaboration with the Roseville Alzheimer's and Dementia Community Action Team, which has produced programs and Memory Minders Kits for people with memory loss and their caregivers. Big congratulations to Carol Jackson for this honor! Thanks, also, to the Friends for providing grants to support the above efforts as well as additional well-being programs that Carol has developed. Out of 300 nominees, 54 Movers & Shakers were honored hailing from Australia, Canada, Denmark, Egypt, Fiji, Scotland and the U.S. See Carol's profile here: [www.libraryjournal.com/?detailStory=carol-jackson-movers-shakers-2019-advocates](http://www.libraryjournal.com/?detailStory=carol-jackson-movers-shakers-2019-advocates).

**Suburban Ramsey Family Collaborative (SRFC) Equity Retreat** - SRFC's mission is to "Connect individuals, families, and community resources to create relationships which enhance the well-being of our kids." I serve as a Ramsey County Library representative on the SRFC board, along with Commissioner Mary Jo McGuire, County staff, and others from schools and nonprofits. I recently joined an SRFC retreat at the Minneapolis YMCA Equity Innovation Center—with fellow SRFC board members, staff, and partners. (I was delighted to see Library Board Chair Sida Ly-Xiong there; I learned that she does consulting work for SRFC!) The YMCA Equity Innovation Center has a powerful exhibit space with hands-on learning stations about the history of race, systemic race-based inequities, and multimedia testimonials about bias and racism. Skilled facilitators led conversations to center equity in the SRFC's work supporting the health, learning, and safety of suburban families and children. The Library is particularly involved in the Suburban Ramsey Out of School Time Network Youth Advocates group that SRFC organizes. I appreciated this opportunity to reflect on my own and my organization's privilege and responsibility to enact change to achieve equity and inclusion.

**Is it Spring yet?** - It has been a long, long winter. Thanks to all staff at Ramsey County Library, Property Management, Public Works, and our local cities, for meeting significant challenges this season. Amazingly, the Library maintained regular open hours despite significant snow falls and foreboding forecasts. Property Management continues to monitor and address water and ice conditions. However, we are anticipating summer! Nicole Brinkman, children's librarian at RCL-Roseville, recently submitted two grants to support children's garden enhancements. She has been awarded one of the grants, which will enable us to add new pollinator plants with the goal of becoming a monarch waystation. Nicole also recently submitted a \$10,000 grant to support new STEAM learning interactives in the garden. We are definitely ready for a new season!

## Request for Library Board Action

Meeting Date  
March 20, 2019

Action Requested  
Approve Resolution

Presented By  
Mary Larson,  
Library Board Coordinator

**SUBJECT:**

Resolution Regarding the Retirement of Julie Neville

**BACKGROUND:**

Senior Building Services Manager Julie Neville has announced her retirement, effective March 29, 2019. A resolution honoring Julie for her 15 years of service will be presented at the meeting, which she will attend.

**BOARD ACTION REQUESTED:**

To approve the Resolution Regarding the Retirement of Julie Neville, and to authorize the Library Board Chair to sign the document.



## **Resolution Regarding the Retirement of Julie Neville**

- Whereas,** Julie Neville has been a Ramsey County employee since December 2004; and
- Whereas,** She began her career at Ramsey County as a Building Services Manager, responsible for facilities maintenance and operation at Ramsey County Library; she was later promoted to Senior Building Services Manager, adding oversight of eight additional facilities in Ramsey County; and
- Whereas,** Julie managed facilities and grounds maintenance, custodial services, building security, budgeting, staffing, and program development for Ramsey County Library; played a key role in the construction, expansion or renovation of all seven library facilities during her tenure; implemented the Green Cleaning program now used throughout Ramsey County; introduced the SkySpark energy management system at the Library that identifies issues and opportunities for operational improvements and cost savings; met or exceeded energy reduction goals for managed library facilities; and achieved a 100% positive rating for building cleanliness in the Decision Resources survey of suburban Ramsey County residents; and
- Whereas,** She is known for excellence in hiring, training and mentoring talented staff; for her long-range vision in implementing new automation systems, daylight custodial programs, and other maintenance procedures within the Libraries that have become new standards throughout Ramsey County facilities; for her common-sense problem-solving skills and her strong work ethic; for her sense of humor and fondness for kids' jokes; for her love of old-time sayings known as "Julie-isms," for her kindness and support for her coworkers; and for her deep love for her children and grandchildren; and
- Whereas,** Julie has decided to retire from her position of Senior Building Services Manager effective as of March 29, 2019;
- Now, Therefore  
Be It Resolved,** That the Ramsey County Library Board of Trustees and Library staff extend their appreciation to Julie Neville for more than 14 years of dedicated service to Ramsey County Library.

---

Library Board Chair

Adopted March 20, 2019

**Administrative Office**  
4560 North Victoria St.  
Shoreview, MN 55126  
Phone: (651) 486-2200  
[www.rclreads.org](http://www.rclreads.org)

## Request for Library Board Action

**Meeting Date**  
March 20, 2019

**Action Requested**  
Approval

**Presented By**  
Jill Boldenow, Director

**SUBJECT:**

Library Fines and Fees

**BACKGROUND:**

Library staff propose to revise the Fines and Fees policy to support our strategic priority to “facilitate access by removing barriers.” A primary theme of the Library’s recent strategic planning process was to address the barrier created by fines. Both Library Board Members and staff cited fines as a barrier that disproportionately impacts low-income residents, new immigrants, and people of color. A fear of fines prevents some residents from using the library; borrowing privileges are suspended when a patron has accumulated more than \$10 in charges.

Recent research reveals the momentum and positive outcomes of libraries reconsidering fines. The September 15, 2018 *Library Journal* article, “The End of Fines?” provides an overview of the national trend. The Colorado State Library white paper [“Removing Barriers to Access: Eliminating Library Fines and Fees on Children’s Materials”](#) provides research supporting fines policy revisions that benefit youth and families.

The Library’s Management Team strongly supports eliminating overdue fines on children’s and teen materials. This is vital to supporting pre- and early literacy and school success. This action also aligns with our equity and inclusion principles. This policy change enhances our ConnectEd project, which involves partnering with school districts to register students with a library account and provide library resource training. Additionally, this change will align Ramsey County Library’s policy with youth fines policies at Saint Paul Public Library and Washington County Library.

Staff recommend revising the overdue fines policy on children’s and teen materials to be implemented in 2020. In order to welcome back any youth with blocked accounts, we recommend implementing a one-time waive of youth fines. With these actions, Library revenue is estimated to decrease by \$159,000 annually. In the proposed budget for 2020-2021, this amount is offset by levy funding. The overdue fines policy change would not cause any other resource or service reductions. Patrons would continue to be charged fees for lost or damaged items.

The Fines and Fees policy is scheduled for revision. Library staff will bring a draft recommendation to the board for approval.

**BOARD ACTION REQUESTED:**

In support of the Library’s strategic priority to facilitate access by removing barriers, direct staff to draft a revised Fines and Fees policy to eliminate overdue fines on children’s and teen materials.

## Request for Library Board Action

Meeting Date  
March 20, 2019

Action Requested  
Approval

Presented By  
Jill Boldenow,  
Library Director

**SUBJECT:**

2020-2021 Budget

**BACKGROUND:**

Since November, 2018, the Library has been developing strategic priorities for possible inclusion in the 2020-2021 budget. The Library submitted priorities to the County Manager's budget team. In February, the County gave each department a base plus budget target that reflected support for some budget priorities. Finance opened the budget forms and provided enterprise-wide costs and updated salary and benefits numbers.

The Library's completed budget forms are due to the County Finance Department on April 10, 2019. Today we review the draft budget and seek approval for the spending plan thus far.

Given our base plus budget target, the Library is able to sustain previous expenditures and apply inflationary increases in some areas. The budget funds some of our strategic priorities, including support for collections expenditures, funding new Information Services charges, and offsetting revenue reductions from a proposed fines and fees policy change.

The Library had proposed other strategic and structural investments that have not been funded through this budget. Unfunded items include the salary for an Account Clerk, though an FTE was approved. In addition, the Library had requested three new Librarian FTE—two to provide digital literacy instruction and one to provide service through the Popup Library. Finally, the Library had proposed opening a small, unstaffed satellite location with extended hours for self-service resources. None of these are presently funded.

More work is to be done with the County to explore funding possibilities for these priorities. Staff will bring significant budget updates to the Board.

**BOARD ACTION REQUESTED:**

Approve the direction taken with the 2020-2021 budget and authorize staff to continue advocating for strategic priorities to be funded.

# Department Summary



## BUDGET SUMMARY

## LIBRARY

Title	2018 Budget	2019 Budget	2020 Proposed	2021 Proposed
Expenditure/Appropriation	12,020,778	12,652,542	12,923,442	13,043,405
Revenue/Estimated Revenue	831,014	909,152	692,052	693,952
Use of Fund Balance	225,000	225,000	225,000	225,000
County Tax Levy	10,964,764	11,518,390	12,006,390	12,124,453
Inc/(Dec) from Previous Year			488,000	118,063
% Inc/-Dec from Previous Year			4.2%	1.0%
Inc/(Dec) for 2 Years				606,063
% Inc/-Dec for 2 Years				5.3%

## EXPENDITURE SUMMARY

Title	2018 Budget	2019 Budget	2020 Requested	2021 Requested
<b>Expenditures</b>				
Personal Services	7,982,445	8,463,006	8,219,713	8,301,910
Other Services and Charges	2,883,408	2,848,536	3,318,729	3,331,495
Supplies	178,587	156,000	175,000	175,000
Operating Capital Outlay	976,339	1,185,000	1,210,000	1,235,000
<b>Total Expenditure/Appropriation</b>	<b>12,020,778</b>	<b>12,652,542</b>	<b>12,923,442</b>	<b>13,043,405</b>
Inc/(Dec) from Previous Year			270,900	119,963
% Inc/-Dec from Previous Year			2.1%	0.9%
Inc/(Dec) for 2 Years				390,863
% Inc/-Dec for 2 Years				3.1%

## REVENUE SUMMARY

Title	2018 Budget	2019 Budget	2020 Requested	2021 Requested
<b>Revenues</b>				
Fines and Forfeitures	376,095	500,000	240,000	240,000
Intergovernmental Revenue	221,764	221,652	221,652	221,652
Revenue from Sales	80,520	72,500	79,000	79,000
Revenue from Use of Money/Property	152,635	115,000	151,400	153,300
Other Revenue	-	-	-	-
<b>Total Revenue/Estimated Revenue</b>	<b>831,014</b>	<b>909,152</b>	<b>692,052</b>	<b>693,952</b>
Inc/(Dec) from Previous Year			(217,100)	1,900
% Inc/-Dec from Previous Year			-23.9%	0.3%
Inc/(Dec) for 2 Years				(215,200)
% Inc/-Dec for 2 Years				-23.7%

**LIBRARY DEPARTMENT**
**LINE ITEM DETAIL**

ORG	ACCT	DESCRIPTION	2017 Approved	2018 Actual	2019 Approved	2020 Requested	2021 Requested
650101	411101	Salaries Permanent	5,917,135	5,854,696	6,304,052	5,940,242	5,999,644
650101	411103	Salaries Temporary	-	(35,000)	(95,000)	-	-
650101	411104	Salaries Overtime	-	-	-	-	-
650101	411111	Vacancy Factor	(34,065)	(33,714)	(35,134)	(29,701)	(29,998)
650101	411112	Deferred Compensation	14,700	15,740	17,180	42,458	42,883
650101	411201	PERA	445,153	439,167	457,649	445,518	449,973
650101	411202	FICA-OASDI	365,213	363,904	379,274	368,295	371,978
650101	411203	FICA-HI	85,413	85,108	88,703	86,134	86,995
650101	411301	Health & Welfare Insurance	946,742	966,025	1,006,688	980,140	989,941
650101	411302	Dental Insurance	(115,000)	-	-	-	-
650101	411303	Medicare B Coverage	3,000	-	-	-	-
650101	411306	Life Insurance	9,171	9,017	9,383	8,865	8,954
650101	411307	Long Term Disability	6,521	6,407	6,689	14,257	14,400
650101	411308	Unemployment Compensation	-	-	-	-	-
650101	411309	Health Care Savings Plan	15,951	17,041	17,145	65,173	65,825
650101	411310	Payroll Surcharge (OPEB Liability)	295,857	292,735	305,057	297,012	299,982
650101	411410	Cell Phone Allowance	-	1,320	1,320	1,320	1,333
TOTAL PERSONAL SERVICES			7,955,791	7,982,445	8,463,006	8,219,713	8,301,910
650101	421106	Credit Card Fees	14,000	12,755	14,000	13,000	13,000
650101	421208	County Attorney Services	17,000	15,343	8,500	15,000	15,000
650101	421401	Data Processing Serv-Other	75,000	56,523	55,000	60,000	60,000
650101	421402	Data Processing Serv-Mtce	251,856	329,148	328,440	560,232	579,120
650101	421522	Other Professional Services	-	69,855	-	233,928	235,920
650101	421525	Recruitment Service	1,500	1,185	1,000	1,000	1,000
650101	421602	Advertising and Promotion	3,500	355	3,500	-	-
650101	421603	Printing & Stationery	20,000	30,670	20,000	30,000	30,000
650101	421701	Postage	15,000	15,392	12,000	10,000	10,000
650101	421706	Telephone-Long Distance Charges	250	337	500	500	500
650101	421707	Telephone-Local Service	60,000	102,431	96,000	10,000	10,000
650101	421709	Cable Television Services	1,800	1,077	1,000	-	-
650101	421710	Telephone-Cellular Service	1,200	1,194	1,200	1,200	1,200
650101	421801	Workers Compensation	13,220	13,239	13,220	13,220	13,220
650101	422201	Laundry & Sanitation Service	-	980	-	1,000	1,000
650101	422402	Buildings & Office Space	1,485,344	1,502,938	1,499,962	1,585,954	1,585,954
650101	422502	Equipment & Machinery Rental	10,000	5,668	10,000	10,000	10,000
650101	422601	Equipment & Machinery Repairs	9,798	14,224	10,000	15,000	15,000
650101	422602	DP Equipment Maintenance	110,440	94,536	110,000	90,000	90,000
650101	422805	Software Maintenance	125,000	157,948	175,000	140,000	140,000
650101	423111	Employee Development	-	720	411	500	500
650101	424108	Tort Liability-Self Insurance	13,535	14,212	14,212	10,350	10,500
650101	424201	Property Tax	8,000	-	8,000	-	-
650101	424302	Membership & Dues	2,500	2,004	2,000	2,000	2,000
650101	424303	Conference & Seminar Expense	10,000	24,459	10,000	15,000	15,000
650101	424305	Volunteer/Comm Meeting Expense	1,000	728	1,000	1,000	1,000
650101	424307	Co Meeting/Acknowledgement Exp	500	246	500	500	500
650101	424309	Other Educational Expenses	4,000	2,658	4,000	4,000	4,000
650101	424501	Mileage/Parking	10,000	5,146	10,000	10,000	10,000
650101	424506	Freight & Express Charge	600	98	600	200	200
650101	424507	Messenger Service	650	1,321	1,250	1,250	1,250
650101	424508	Armored Car Service	5,200	10,801	10,000	10,000	10,000
650101	424601	Other Services	300	375	-	-	-

**LIBRARY DEPARTMENT**
**LINE ITEM DETAIL**

ORG	ACCT	DESCRIPTION	2017 Approved	2018 Actual	2019 Approved	2020 Requested	2021 Requested
650101	424605	Interest	-	363	-	-	-
650101	424606	Administrative Overhead	348,816	391,228	424,241	470,895	462,631
650101	424608	Per Diem Fees	3,000	3,250	3,000	3,000	3,000
		<b>TOTAL OTHER SERVICES &amp; CHARGES</b>	<b>2,623,009</b>	<b>2,883,408</b>	<b>2,848,536</b>	<b>3,318,729</b>	<b>3,331,495</b>
650101	431101	Office Supplies	10,000	13,247	10,000	13,500	13,500
650101	431102	Computer Operating Supplies	50,000	79,607	55,000	75,000	75,000
650101	431103	Program Supplies	2,000	1,506	1,500	1,500	1,500
650101	431108	Duplicating Supplies	10,000	11,268	10,000	10,000	10,000
650101	431111	Signs & Supplies	2,000	383	2,000	1,000	1,000
650101	431120	Library Circulation Supplies	55,000	68,822	75,000	70,000	70,000
650101	432103	Miscellaneous Supplies	4,000	3,753	2,500	4,000	4,000
		<b>TOTAL SUPPLIES</b>	<b>133,000</b>	<b>178,587</b>	<b>156,000</b>	<b>175,000</b>	<b>175,000</b>
650101	441201	Equipment	-	-	-	-	-
650101	441211	Data Processing Equipment	-	-	-	-	-
650101	443101	Equipment Costs-Current Expense	5,000	12,411	10,000	10,000	10,000
650101	443102	PC Software Costs-Current Exp	-	2,363	-	-	-
650101	443103	Data Processing Equipment - Current Exp	50,000	1,492	50,000	50,000	50,000
650101	443301	Building Improvements - Current	-	-	-	-	-
650101	443302	Other Improvements - Current	-	4,927	-	-	-
650101	443401	Library Books	850,000	955,146	1,125,000	1,150,000	1,175,000
		<b>TOTAL OPERATING CAPITAL OUTLAY</b>	<b>905,000</b>	<b>976,339</b>	<b>1,185,000</b>	<b>1,210,000</b>	<b>1,235,000</b>
		<b>TOTAL LIBRARY EXPENSES</b>	<b>11,616,800</b>	<b>12,020,778</b>	<b>12,652,542</b>	<b>12,923,442</b>	<b>13,043,405</b>
<b>REVENUE SUMMARY</b>							
		<b>Fines and Forfeitures</b>					
650101	313102	Library Fines	550,000	376,095	500,000	240,000	240,000
			<b>550,000</b>	<b>376,095</b>	<b>500,000</b>	<b>240,000</b>	<b>240,000</b>
		<b>Intergovernmental Revenue</b>					
650101	314107	MELSA	215,000	200,112	200,000	200,000	200,000
21652	314614	PERA Rate Increase Aid	21,652	21,652	21,652	21,652	21,652
			<b>236,652</b>	<b>221,764</b>	<b>221,652</b>	<b>221,652</b>	<b>221,652</b>
		<b>Revenue From Sales</b>					
650101	317309	Sale of Surplus Property	-	-	-	-	-
650101	317314	Duplicating Copies	70,000	76,879	70,000	75,000	75,000
650101	317401	Miscellaneous Sales	3,000	3,641	2,500	4,000	4,000
			<b>73,000</b>	<b>80,520</b>	<b>72,500</b>	<b>79,000</b>	<b>79,000</b>
		<b>Use of Money and Property</b>					
650101	318102	Interest on Investments	2,000	74,350	10,000	75,000	75,000
650101	318201	Buildings & Structures	120,000	78,285	105,000	76,400	78,300
			<b>122,000</b>	<b>152,635</b>	<b>115,000</b>	<b>151,400</b>	<b>153,300</b>
		<b>Other Revenues</b>					
650101	319101	Comp for Loss of Co Prop	-	-	-	-	-
650101	319102	Recovery-Prior Years'	-	-	-	-	-
650101	319103	Recovery-Current Years'	-	-	-	-	-

**LIBRARY DEPARTMENT**

## LINE ITEM DETAIL

ORG	ACCT	DESCRIPTION	2017 Approved	2018 Actual	2019 Approved	2020 Requested	2021 Requested
650101	319104	Jury Service-County Employees	-	-	-	-	-
			-	-	-	-	-
		TOTAL REVENUE	981,652	831,014	909,152	692,052	693,952

## Request for Library Board Action

**Meeting Date**  
**March 20, 2019**

**Action Requested**  
**Information and Vote**

**Presented By**  
**Jill Boldenow, Director**

**SUBJECT:**

Capital Planning

**BACKGROUND:**

The Library is currently engaged in several capital planning efforts. Today we discuss the status of these items:

**1. RCL-Maplewood project**

The Library submitted a major project request of \$4,230,152 to the County for the remodel of the Ramsey County Library in Maplewood. The proposal included the pre-design analysis by MSR Design from May, 2018, that outlined issues, solutions, and budget requirements. The Library Board has expressed concerns about the conditions at Maplewood and has endorsed this capital project as the highest priority for implementation. The Library Director will present this project to the Capital Improvement Program (CIP) committee on April 11.

**2. Digital Services workspace and programming space at RCL-Roseville**

The Library submitted a regular project request of \$59,000 to reconfigure and furnish spaces for Digital Services programming and staff at the Library in Roseville.

The Library Director will present this project to the Capital Improvement Program (CIP) committee on March 21.

**3. Facilities Master Planning**

The Library has been engaged with MSR Design to develop a new facilities master plan. The Library staff work group reviewed a draft report in early March. It is coming along nicely. Both MSR and Library staff have some additional revisions and contributions to make. We hope to bring the report to the Library Board in the next month or two.

**4. North St. Paul Library**

The City of North St. Paul has a number of new developments in process that are of interest to the Library. By the time of the Library Board meeting, I hope to have more up to date information on this topic to share with the Board for discussion.

**BOARD ACTION REQUESTED:**

For information and discussion. Formal action requested to affirm that the renovation at the Library in Maplewood is a high and urgent priority.



# Branch Library Report

## North St. Paul



March 20, 2019

Report to the Library Board

### TRENDS IN THE SERVICE AREA

- Population in North St. Paul remains at previous levels and currently stands at just over 12,000 residents.
- Demographics indicate a predominately white (74%) population with 9.5% Asian, 6.4% African American and 6.3% Hispanic residents. 14.7% of the population speak a language other than English, the most popular being Hmong and Spanish.
- The senior population in North St. Paul currently stands at approximately 1,800 which is 8% of the total population of the city. Of those aged 65 and over, 32% report as having a physical disability.
- The population is relatively stable with 95% of available housing units retaining occupation. About 2/3 of the population in North St. Paul own their residence. The remainder live in rental housing, Section 8 housing or senior housing.
- The medium household income remains firmly planted in the lower middle-class bracket, averaging at \$57K per annum.
- Despite the fact that the census indicates the overall population in N. St. Paul is ~75% white, the ISD622 demographics indicate that the two schools closest to the library have a higher non-white population (Richardson at 67% and Covern at 32%). Both schools have significant free and reduced lunch qualifying families.
- The charter school in the area, North Metro Flex Academy, remains very diverse with a large portion of families from Mexico and Central America.

### LIBRARY ISSUES AND SERVICE TRENDS

- North St. Paul has said goodbye to their manager of 3½ years, Monica Stratton, who has been hired as the new Maplewood branch manager. Ann Wahlstrom, formerly children's librarian at White Bear Lake, is the new North St. Paul branch manager.
- The room formerly known as the "teen room" has been fully transformed into the new children's room at the library. This room now holds all school-aged and preschool-aged materials as well as interactives for younger children. It also serves as the room for weekly storytimes and other small-scale programs.
- The addition of the children's room has allowed collections in the main part of the library to spread out. While not completely finished, the library currently has in place an informal meeting/studying space near the children's room with the photocopier/scanner (moved inside the library from the bathroom area) and self-service coffee.
- The Kokoro Volleyball Club continues to use the building during the evening and on weekends. They have also brought on a few tenants of their own, currently a chiropractor and a Jazzercise class. These two enterprises run independent of the volleyball club and bring new faces into the building.
- We have continued our partnership with the North Metro Flex Academy who visits us weekly classroom-by-classroom for school checkouts. On average we have had 350 visits/checkouts per month from the North Metro Flex Students. The school has expanded to include 6<sup>th</sup> grade and continues to appreciate and use the children's collection during the school year.
- The Friends of the Library has not only provided funding for the renovation of the new children's room, they have also given the library money for early literacy interactives. An order from Demco is in the works and will soon provide families with young children a place to experience activities designed to promote early learning skills.

## **LIBRARY SERVICES AND EVENTS**

Number of weekly storytimes, book clubs or other on-going programs

- One weekly Family Storytime
- One monthly adult book club

What is special and important about the library

- Personal connection with patrons
- Small, cozy feel which patrons appreciate – especially patrons with intellectual disabilities or those coming from group homes in the area
- Providing the new charter school in the area with a library they can call their own
- Non-requestable collection allows patrons access to bestsellers and new dvd releases the day they are released
- Convenience to low income housing and downtown North St. Paul
- Ability to provide in-depth reference or computer assistance without interruption

Collection Highlights

- Non-requestable collection
- Popular magazines with current issue available for checkout
- “New York Times Bestsellers” on display (changes weekly)
- New children’s room

Key Partnerships

- Independent School District 622
- St. Peter’s Catholic School
- North Metro Flex Academy
- Kokoro Volleyball Club (share building)
- City of North St. Paul
- Ramsey County Parks & Rec

**RCL - NORTH ST. PAUL AT A GLANCE**

YEAR BUILT	<b>2005</b>
SQUARE FEET	<b>2600 +new children's room space</b>
DAYS OPEN	<b>Mon Wed Sat : 10am-5pm Tue Thur : 1pm-8pm Fri Sun : closed</b>
HOURS/WEEK	<b>35</b>

NUMBER OF PUBLIC COMPUTERS	<b>13 desktop (9 Internet, 3 Library Catalog, 1 BookFlix) 3 laptop</b>
COLLECTION SIZE	<b>19,623</b>

STAFF FTE	<b>2.5</b>
TOTAL STAFF	<b>5</b>
VOLUNTEER HOURS	<b>3 per week</b>

	2015	2016	2017	2018
TOTAL CIRCULATION	<b>123,346</b>	<b>114,144</b>	<b>113,961</b>	<b>95,693</b>
CHILDREN'S CIRCULATION (TOTAL # AND % OF TOTAL CIRC)	<b>43,263 35%</b>	<b>39,504 35%</b>	<b>38,820 34%</b>	<b>33,059 35%</b>
REFERENCE	<b>14,014</b>	<b>17,459</b>	<b>14,391</b>	<b>16,510</b>
COMPUTER HOURS USED	<b>6,618</b>	<b>6,755</b>	<b>5,952</b>	<b>5,307</b>
WIRELESS USERS	<b>2,941</b>	<b>3,802</b>	<b>5,283</b>	<b>5,423</b>
ANNUAL VISITS	<b>49,112</b>	<b>38,944</b>	<b>38,079</b>	<b>35,014</b>
CHILDREN'S PROGRAM ATTENDANCE	<b>3,992</b>	<b>5,699</b>	<b>6,442</b>	<b>7,634</b>
ADULT PROGRAM ATTENDANCE	<b>83</b>	<b>179</b>	<b>54</b>	<b>133</b>

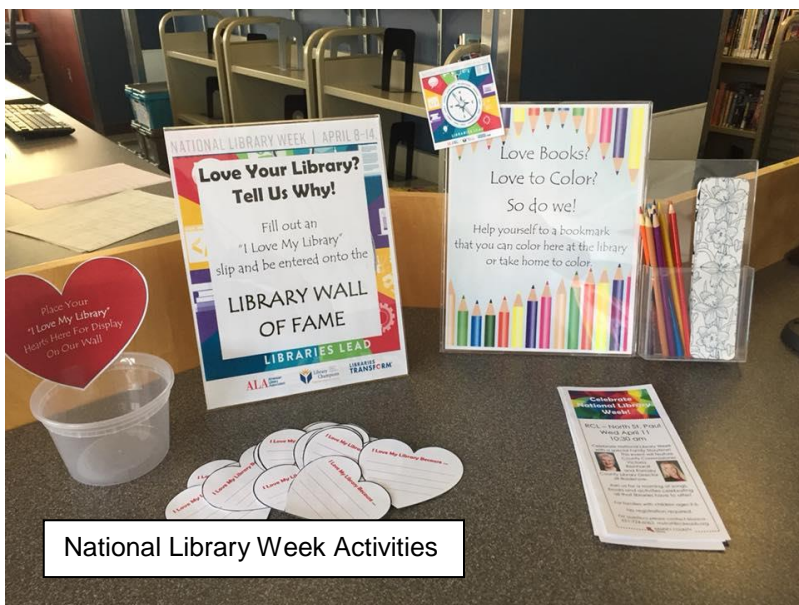




Valentine's Day Storytime Craft



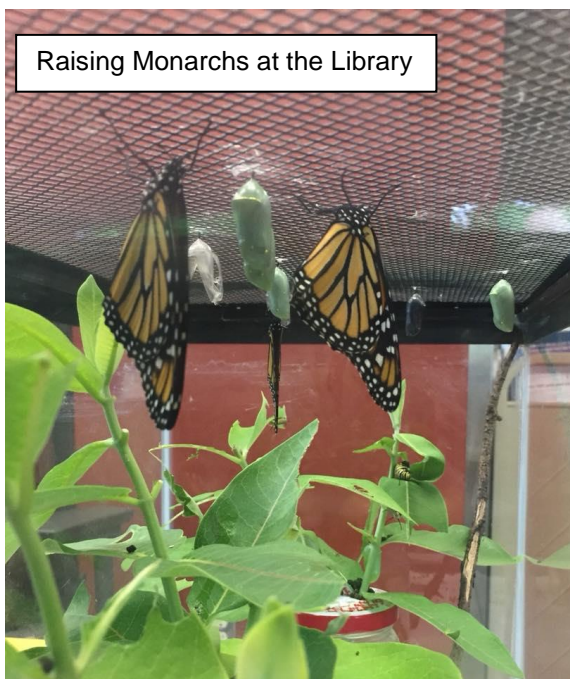
Storytime with Commissioner Reinhardt



National Library Week Activities



Summer Afternoon Arts Program



Raising Monarchs at the Library



North St. Paul Fire Dept at Storytime

## Ramsey County Library in the news:

2/19: Lillie News	Civic Literacy 101 series <a href="http://www.lillienews.com/articles/2019/02/19/civic-literacy-101-series">http://www.lillienews.com/articles/2019/02/19/civic-literacy-101-series</a>
2/20: White Bear Press	Paws to Read pal passes away <a href="https://www.presspubs.com/white_bear/news/paws-to-read-pal-passes-away/article_924bc0de-3567-11e9-a1b1-bb68ca8da6a9.html">https://www.presspubs.com/white_bear/news/paws-to-read-pal-passes-away/article_924bc0de-3567-11e9-a1b1-bb68ca8da6a9.html</a>
2/20: Lillie News	3-member Maplewood council appoints 2 to fill vacancies <a href="http://www.lillienews.com/articles/2019/02/20/3-member-maplewood-council-appoints-2-fill-vacancies">http://www.lillienews.com/articles/2019/02/20/3-member-maplewood-council-appoints-2-fill-vacancies</a>
2/24: Pioneer Press	Fitzgerald's childhood friend is topic of FitzFirst series, in this week's literary events <a href="https://www.twincities.com/2019/02/24/fitzgeralds-childhood-friend-is-topic-of-fitzfirst-series-in-this-weeks-literary-events/">https://www.twincities.com/2019/02/24/fitzgeralds-childhood-friend-is-topic-of-fitzfirst-series-in-this-weeks-literary-events/</a>
2/27: White Bear Press	Upcoming photo exhibit captures wildlife in area wetlands <a href="https://www.presspubs.com/white_bear/news/upcoming-photo-exhibit-captures-wildlife-in-area-wetlands/article_a1a9525a-3a15-11e9-b8bc-2b97a7f5d9ef.html">https://www.presspubs.com/white_bear/news/upcoming-photo-exhibit-captures-wildlife-in-area-wetlands/article_a1a9525a-3a15-11e9-b8bc-2b97a7f5d9ef.html</a>
3/4: Library Journal	Carol Jackson   Movers & Shakers 2019 – Advocates <a href="https://www.libraryjournal.com/?detailStory=carol-jackson-movers-shakers-2019-advocates">https://www.libraryjournal.com/?detailStory=carol-jackson-movers-shakers-2019-advocates</a>
3/10: Pioneer Press	'Murder in Chisago County' launch is among this week's literary events <a href="https://www.twincities.com/2019/03/10/murder-in-chisago-county-launch-is-among-this-weeks-literary-events/">https://www.twincities.com/2019/03/10/murder-in-chisago-county-launch-is-among-this-weeks-literary-events/</a>
3/12: Lillie News	Foster care events are March 11 and April 8 <a href="http://www.lillienews.com/articles/2019/03/12/foster-care-events-are-march-11-and-april-8">http://www.lillienews.com/articles/2019/03/12/foster-care-events-are-march-11-and-april-8</a>
3/12: Lillie News	Libraries offer more monsters <a href="http://www.lillienews.com/articles/2019/03/12/libraries-offer-more-monsters">http://www.lillienews.com/articles/2019/03/12/libraries-offer-more-monsters</a>



# Facebook:

Mention



CTV North Suburbs

February 13 at 12:56 PM · 🌐

✓ Liked as Your Page ▾

Filming at the Ramsey County Library teen makerspace this past Monday! Our CTEP Sydney will be there teaching video production the next two Mondays from 3-5pm. Stop by & say hi!



👍 Ramsey County Library, Andrea Paulet and Maureen Flaherty Anderson

1 Share

👍 Like

💬 Comment

➦ Share



Mention



Baby Thunder Book is with Katy Korby.

February 18 at 7:17 AM · 🌐

👍 Like as Your Page

It was a great conversation at the Anoka County Library Rum River with @katyKorby and William Kent Krueger. Thank you to all who joined us!! We'll be together again at the Hamline Midway Ramsey County Library May 4th.



👍 Laura Gilbert, Shelley Diment and 12 others

2 Comments

Mention



John Hakes

February 16 at 8:33 PM · 🌐

Blown away to learn of a robust language acquisition multimedia platform provided by MELSA (Metropolitan Library Service Agency) through the Ramsey County Library portal recently.

'Transparent Language Learning' it's called, and it affords users the opportunity to acquire 'getting around' skills or take a deep dives into almost any language you can think of, through individually tailored listening, speaking, reading & writing exercises-- even taking into account one's native tongue in the process (should s/he choose).

Not limited to a laptop or tablet functionally, an easily synchable app can be added to your phone for that 10 minutes of practice while shutting the kids or waiting for an appointment.

The photo accompanying this post is of Roseville librarian Ann Geht, who put the class about it on. (Ann is holding an 'old-fashioned' set of CDs since, in her opinion, they remain the best way to go while traveling in the car.)

If would like to check out the online system for yourself, simply go to:

[RCLreads.org](http://RCLreads.org)

>Research Tab

>Subject Guide

>Language & Learning

>TransparentLanguageOnline--

and start an account today.

You will Love It or Get Your Money Back ....

Oh, That's Right~ It's Totally Free !! 😊

Enjoy !



👍 John Hakes, Kim Sundet Vanderwall and 6 others

1 Share





## Ramsey County Library shared a post.

Published by Pa Na Lor [?] · February 15 at 10:10 AM · 🌐

We are sorry to hear that Sting, a beloved greyhound at White Bear Lake, has passed away earlier this week. Since 2016, Sting has seen 157 readers! That's a lot of kids. He will be missed greatly. R.I.P.



### John Muellner ▸ Therapy Dogs International (TDI)

February 11 at 2:30 PM

Unfortunately my greyhound Sting who was a TDI dog for over 5yrs lost his battle with Lymphoma last week. He visited multiple hospitals around the Twin Cities I...  
[See More](#)

2,057

People Reached

559

Engagements

Boost Unavailable

👍❤️👍 171

14 Comments 9 Shares

### Mention



### Mary Jo McGuire shared a post.

February 15 at 10:33 AM · 🌐

Thank you Sting for reading with kids over the years across the Ramsey County Library system. You will be missed and you have inspired many kids!

### Check-in



Jill Hannah Anderson is with Jane Larson and 13 others at Ramsey County Library.

February 24 at 5:41 PM · Roseville, MN · 🌐

For those in Ramsey County (St. Paul area) ~ my old stomping grounds, the library has ordered copies of both of my books! I love libraries and all they do for the book world. 📖💛 If you live in the St. Paul area and haven't read my books yet, I'd love it if you requested them from the library (if your library doesn't carry them - all you need to do is ask them!) 🙏

### All Comments ▾



Kathryn Davis I'm so sorry for your loss John. 🙏 2

[Like](#) · [Reply](#) · [Message](#) · 3w



Sharon Spencer Teppo



[Like](#) · [Reply](#) · [Message](#) · 3w



Jill Om Blessings 🙏 1

[Like](#) · [Reply](#) · [Message](#) · 3w



Danielle Duback My children read to him (and Luigi). RIP he was such a sweet doggy.

[Like](#) · [Reply](#) · [Message](#) · 3w

↳ 1 Reply



Krista Mickelson We're sorry for your loss. 🙏 1

[Like](#) · [Reply](#) · [Message](#) · 3w



Mary Katherine Carr Thank you for your beautiful soul, Sting and family! 🙏 2

[Like](#) · [Reply](#) · [Message](#) · 3w



Tammy Gibson Thank you for your service Sting. 🙏 1

[Like](#) · [Reply](#) · [Message](#) · 3w



Therese Sonnek I have donated to GPA-MN in his memory. 🙏  
Sting 🙏 2

[Like](#) · [Reply](#) · [Message](#) · 3w

John Muellner Therese Sonnek thank you!

[Like](#) · [Reply](#) · [Message](#) · 3w



Susan Sedro



Sheri Schumann I remember meeting him at Regions Hospital! He was such a nice dog!

[Like](#) · [Reply](#) · [Message](#) · 3w

John Muellner Sheri Schumann thank you! 🙏 1

[Like](#) · [Reply](#) · [Message](#) · 3w



Barb Trostad-Peterson



Sally Peters Sting will be missed. Rest in Peace. 🙏 2

[Like](#) · [Reply](#) · [Message](#) · 3w



Ann Wahlstrom We're all going to miss him so much. He was a very good boy! 🙏 2

[Like](#) · [Reply](#) · [Message](#) · 3w



Dakota County Library Our condolences on your loss. RIP Sting. 🙏 1


[Like](#) · [Reply](#) · [Message](#) · 3w

John Muellner Thank you 🙏 1

[Like](#) · [Reply](#) · [Message](#) · 3w

**Ramsey County Library**  
Published by Pa Na Lor (?) · February 21 at 8:57 AM · 🌐

This is such a sweet article about Sting. Thank you White Bear Press.



PRESSPUBS.COM  
**Paws to Read pal passes away**  
WHITE BEAR LAKE — A year ago during the first week of February,...

6,132 People Reached 748 Engagements [Boost Post](#)

👍👍👍 Lauren Dublin, Crystal Hoon and 145 others 2 Comments 23 Shares

👍 Like 💬 Comment ➦ Share 📎


Write a comment... 📎 📎 📎 📎

Most Relevant ▾

**Beth Ringsmuth Stolpman** Abigail, I feel so sad. 🥺🥺  
Like · Reply · Message · 2w 3

**Abigail Faulkner** Big little buddy! RIP! 🥺  
Like · Reply · Message · 2w 2

**Amy Whitlock** I'm so sad to hear this. My kids loved Sting. 🥺  
Like · Reply · Message · 2w 2

**John Muellner** Thank you  
  
Like · Reply · Message · 2w 1

📍 Check-in

 **ايوبىر خليف** is at Ramsey County Library.  
February 25 at 12:48 PM · Roseville, MN · 🌐



Avoid lying and sayings with false words  
Delusion and always the truth  
Target.  
⚙️ Rate this translation

👍👍 Drs Shukri Abokor, Kiin Qurux and 8 others 1 Comment

👍 Like 💬 Comment ➦ Share 📎

**Kiin Qurux** Sax weeye taas  
Like · Reply · See Translation · 1w

🗨️ Mention

**Suburban Community Channels** [✓ Liked as Your Page ▾](#)  
February 21 at 6:00 PM · 🌐

Last summer we did a story on Sting, a therapy dog who was a regular visitor at the Ramsey County Library White Bear Lake location. Sadly Sting (Sting and Luigi) passed away earlier this month. Here's a look back at our story.  
<https://youtu.be/4jGr6fdt0x8>

 **Sting the Therapy Dog**  
We first met Sting the therapy dog at the White Bear Lake Library in June 2018. Sadly, Sting passed away on February 5, 2019. Here's a look back at that story.

👍👍👍 Ramsey County Library, Douglas Rachac, Susan Berman and 4 others 3 Shares

❤️ Love 💬 Comment ➦ Share 📎

🗨️ Mention

**MN STAR Program** [Like as Your Page](#)  
February 26 at 11:35 AM · 🌐

We are excited to announce that our partnership with Metropolitan Library Service Agency (MELSA) is growing. We are now partnering with the Ramsey County Library in addition to Anoka County Library and Dakota County Library. Residents of these counties can return items that they have borrowed from STAR to their local library.

👍👍 Rachael Kordiak, Jessica Cambronne and 4 others 1 Share





## Ramsey County Library

Published by Pa Na Lor (?) · March 5 at 10:00 AM · 🌐

Name one book you just can't finish.



1,882

People Reached

473

Engagements

Boost Post

👍 Brian Baker, Samara Marie and 7 others

37 Comments · 1 Share

All Comments ▾

- 

**Brian Baker** The Way Of Kings. It's great, but soooooooo long!!!  
Like · Reply · Message · 4d · 👍 1
- 

**Samara Marie** Maze runner, tried to read it and discuss with my kids. Tried twice, but just can't push through.  
Like · Reply · Message · 4d · 👍 1
- 

**Barbara Olson Ankrum** H is for Hawk  
Like · Reply · Message · 5d
- 

**JC Erica Villanueva** Atlas shrugged...ug!!!  
Like · Reply · Message · 5d · 👍 2
- 

**Becky Ballard** Jane eyre  
Like · Reply · Message · 6d · 👍 4
- 

**Ellie O'Brien** The Goldfinch  
Like · Reply · Message · 6d · 👍 3
- 

**Krista Mickelson** Anna Karenina. I've tried so hard to push through. I just can't.  
Like · Reply · Message · 5d · 👍 2
- 

**Dani Oulman** Same. I shut it when she found out she was pregnant. My eyes almost rolled out of my head.  
Like · Reply · Message · 5d · 👍 2
- 

**Brenda Wogen** Yes! 50 pages left and I realized I could just close the book and do something better with my time.  
Like · Reply · Message · 5d · 👍 2



**Alex Schmitz** Infinite Jest · 👍 6

Like · Reply · Message · 6d



**Jeannie Farrell**



👍 2

Like · Reply · Message · 6d



**Elaine Ballor Cole** This is the first book I can remember intentionally NOT FINISHING!!! Drove me crazy...

Like · Reply · Message · 6d · 👍 3



**Chelsea Chase** This is on my TBR pile... I'm definitely intimidated.

Like · Reply · Message · 5d · 👍 2



**Alex Schmitz** Make sure to google a reading wiki to help you through. It really helped me. But I made it about 3/4 of the way through. Lol

Like · Reply · Message · 5d · 👍 1



Write a reply...



**Elizabeth Moore** Ulysses · 👍 2

Like · Reply · Message · 6d



**Amber Sattler** Ditto! · 👍 1

Like · Reply · Message · 5d



Write a reply...



**Raymond Steinke II** It took me over 10 years, and MANY MANY restarts, but I did finally finish the "Silmarillion"

Like · Reply · Message · 5d · 👍 1



**Lisa Wedell Ueki** Brave New World · 👍 1

Like · Reply · Message · 5d



**Krispen Lam** Harry Potter... I've tried to read it several times!

Like · Reply · Message · 5d · 👍 1



**Connie Dawson** The Orchid Thief · 👍 1

Like · Reply · Message · 5d



**Karen Duerringer Flynn** Donna Tartt's The Goldfinch.

Like · Reply · Message · 6d · 👍 2





**Bonnie Bassett** Karen Duerringer Flynn Agree! · 👍 3






Like · Reply · Message · 6d


 **Sofia Lopes** Karen Duerringer Flynn I did finish that one...  
If you don't like it now, it won't get better!  5

[Like](#) · [Reply](#) · [Message](#) · 6d

 **Diane Lund** Karen Duerringer Flynn agree  1

[Like](#) · [Reply](#) · [Message](#) · 5d

 Write a reply...    

 **Nique Carlson** Any game of thrones book or lord of the rings  1

[Like](#) · [Reply](#) · [Message](#) · 5d

 **Carly McEathron** Outlander  2

[Like](#) · [Reply](#) · [Message](#) · 6d

 **Barbara Skoglund** Lord of the rings  2

[Like](#) · [Reply](#) · [Message](#) · 6d

 **Chelsea Chase** The Sellout by Paul Beatty. I tried so hard. I even made myself join a book club to motivate me.  1


[Like](#) · [Reply](#) · [Message](#) · 5d

 **Lindsey Long** Eveline Tcacenco house of leaves  2

[Like](#) · [Reply](#) · [Message](#) · 6d

 **Lily Franz** Carls Swamplandia... I've tried several times!  1

[Like](#) · [Reply](#) · [Message](#) · 5d

 **Chris Frost** From Here To Eternity... literally.  1

[Like](#) · [Reply](#) · [Message](#) · 5d

 **Kris Grangaard** Watership Down. I'm sorry.  2



[Like](#) · [Reply](#) · [Message](#) · 6d

 **Collette Balder Miller** Kris Grangaard same!  1



[Like](#) · [Reply](#) · [Message](#) · 5d · Edited

 **Anders Oftelie** Les Mis- got pretty far though  1

[Like](#) · [Reply](#) · [Message](#) · 6d

 **Sofia Lopes** I haven't even started it but committing to "Dom Quixote" has been a challenge!  1

[Like](#) · [Reply](#) · [Message](#) · 6d

 **Steph Berthelsen** Death with Interruptions. It's literally one run on sentence with no punctuation.  1






[Like](#) · [Reply](#) · [Message](#) · 6d

 **Sofia Lopes** Saramago! One of my favourite books and authors! But I understand the challenge!  2

[Like](#) · [Reply](#) · [Message](#) · 6d · Edited

 **Steph Berthelsen** Sofia Lopes it's an interesting book, that's for sure.  1

[Like](#) · [Reply](#) · [Message](#) · 6d

 Write a reply...    

 **Rachel Kamath** Alexander Hamilton  1

[Like](#) · [Reply](#) · [Message](#) · 6d

 **Courtney Meyer** IT by Stephen King. Such a struggle.  1



[Like](#) · [Reply](#) · [Message](#) · 6d

 **Morgan D Hanson** Courtney Meyer I find his books to have too much detail sometimes, or they go really slow for so long that I lose interest  1



[Like](#) · [Reply](#) · [Message](#) · 6d

 **Dana G. Williams** Moby Dick  3



[Like](#) · [Reply](#) · [Message](#) · 6d

 **Margaret Gardner** Catch 22  1

[Like](#) · [Reply](#) · [Message](#) · 6d

 **Emily Magyar Beckers** The Hobbit.  1



[Like](#) · [Reply](#) · [Message](#) · 6d

 **Cassidy Woods** A Gentleman in Moscow  1



[Like](#) · [Reply](#) · [Message](#) · 6d

 **Karen Duerringer Flynn** Cassidy Woods I tried twice. Got halfway through and gave up. Zzz.  2

[Like](#) · [Reply](#) · [Message](#) · 6d

 **Cassidy Woods** Karen Duerringer Flynn I think the lethal combination was my lack of knowledge of Russian political history & the style of writing  1






[Like](#) · [Reply](#) · [Message](#) · 6d



 **Karen Duerringer Flynn** Cassidy Woods Well, I'm pretty good on Russian history, but it didn't help.  2

[Like](#) · [Reply](#) · [Message](#) · 6d

 **Cassidy Woods** Karen Duerringer Flynn well that's good to know!!  1

[Like](#) · [Reply](#) · [Message](#) · 5d



 Write a reply...    

 **Ryan MacAskill** Catch 22  1



[Like](#) · [Reply](#) · [Message](#) · 6d

 **Donna Steinwand** Crime and Punishment.  1



[Like](#) · [Reply](#) · [Message](#) · 6d

 **Ed Bernal** The Fellowship of the Ring.  1

[Like](#) · [Reply](#) · [Message](#) · 5d

 **Susan Miller** The Satanic Verses by Salman Rushdie. Bailed out after 50 pages. It's been years, but I'm still kicking myself for buying it in hardcover.  1

[Like](#) · [Reply](#) · [Message](#) · 6d

 **Dale Wyttenbach** Siddhartha, once in HS and again 30 years later  1

[Like](#) · [Reply](#) · [Message](#) · 6d

Mention



**Eyes On The Wild**  
 March 7 at 9:58 AM · 🌐

Like as Your Page

Want to see some trail camera photos presented as art? Photos taken by the Vadnais Lake Area Water Management Organization are on display at the Ramsey County Library in White Bear Lake from now through May! Maybe we'll have to do something similar with the best of Eyes on the Wild photos some day as well!

#trailcamThursday

[https://www.presspubs.com/.../article\\_a1a9525a-3a15-11e9-b8bc...](https://www.presspubs.com/.../article_a1a9525a-3a15-11e9-b8bc...)




PRESSPUBS.COM

**Upcoming photo exhibit captures wildlife in area wetlands**

The Vadnais Lake Area Water Management Organization (VLAWMO) began using remote cameras...

Grayson Lycaon, Kathy Tidemand and 17 others · 2 Comments · 1 Share

Most Relevant ▾



**Julie Dodds Goodge** Michelle Valadez 🥳 We must go ❤️

Like · Reply · 4d · 2



**Michelle Valadez** Julie Dodds Goodge Yes! I want to!!

Like · Reply · 4d

Write a reply...



**Julie Dodds Goodge** Yes Please! Would love it if you did your own!!

Like · Reply · 4d · 2



**Eyes On The Wild** We'll reach out to our friends in the Anoka County Library system and see what we can get set up! If you have other systems that you think would want to host a photo exhibit, feel free to give them my contact info (caitlin@umn.edu) - I'm sure we can arrange something!

Like · Reply · 4d · 1



**Julie Dodds Goodge** Michelle Valadez

Like · Reply · 4d

Mention



**Jenn Cheesebrow**  
 March 8 at 5:36 PM · 🌐

We made it to the library tonight to stock up before the storm tomorrow. Finn takes off his coat and says, "this is a place where I just feel at home." ❤️  
I love that he loves the #library.  
Ramsey County Library


Beryl Nord, Ani Jordan and 59 others · 4 Comments

Like

Comment

Share

⋮



**Rachael White** He and Riley are SO alike. 🍷 2

Like · Reply · 2d



Kyle Mark Jackson replied · 4 Replies



**Lori Hughes** Oh Finn, that makes my heart so happy. 🍷 1

Like · Reply · 2d



Jenn Cheesebrow replied · 1 Reply



**Nicole Bouthilet** Very studious like his mother was 🍷 1

Like · Reply · 2d



**Katherine Lightner** Love this! I also love when they make friends at the library. 🍷 1

Like · Reply · 2d



**Jenn Cheesebrow** Katherine, that's so sweet! Rowan makes friends when we are there. I'm not sure Finn and Dylan ever have.

Like · Reply · 2d



# Twitter:

**Kiya Edwards** @kiyaedwards · Feb 12

Libraries are not lame! 📖 @kare11 #sunrisers @TashaCMN #library #libraries #locallibraries @hdib @rclreads @stpaullibrary #millennials @arlington\_cc @StKate #jobs @mctcareers #MCTC #createch #havingfunisnthardwhenyouvegotalibrarycard

**KARE 11** @kare11  
Libraries are not lame: Millennial librarian explains career choice kare11.tv/2Gnc5Ny

1 Reply 1 Retweet 7 Likes

**Joe Jones** @joejoedancer157

Following

Replying to @kiyaedwards @rclreads and 7 others

Libraries are filled with powerful knowledge more explosive 💣 than TNT 💣

6:49 PM - 12 Feb 2019 from Florissant, MO

2 Likes

1 Reply 2 Likes

Tweet your reply

**Joe Jones** @joejoedancer157 · Feb 13

Replying to @joejoedancer157 @rclreads and 8 others

Continue to encourage literacy for our future leaders 📖 📖

1 Reply 2 Likes

**Mike Henderson** @mhenderson33

Following

Replying to @kiyaedwards @rclreads and 7 others

Did ya see this yesterday?

**Carla Hayden** @LibnOfCongress  
Happy Birthday #AbrahamLincoln. I had the honor to be sworn-in as the 14th Librarian of Congress on the Lincoln Bible. It was humbling to use this historic bible that he placed his hand upon while taking the oath in 1861. It connects are collective past and shared heritage.

6:18 AM - 13 Feb 2019

1 Like

1 Reply 1 Like

**Monica Owens** @MonicaKonrath · Feb 13

Teachers, I'm curious, does your school offer a test prep course? Like an SAT or ACT prep course? Does it meet during school, after school? I had a student ask today for help and it dawned on me that my school doesn't offer one but I think I've heard of schools that do.

17 Replies 2 Retweets 7 Likes

**Alicias Barefoot Books** @BooksWithAlicia

Following

Replying to @MonicaKonrath

Don't forget to check your library's resources!

In MN, Ramsey County Library (@rclreads) offers Learning Express Library which has ACT and SAT prep help and practice tests: [rclreads.org/research/learn ...](http://rclreads.org/research/learn...)

They also have college essay writing help.

2:03 PM - 14 Feb 2019

2 Likes

1 Reply 2 Likes

**Washington County Library** @WashCoLib

Following

This is a lovely article about one of @rclreads Paws to Read volunteers, Sting, who made national news last year. Thanks to @WhiteBearPress for also mentioning our Dog Gone Reading program. [bit.ly/2U0wICi](http://bit.ly/2U0wICi)

9:26 AM - 21 Feb 2019

2 Likes

1 Reply 2 Likes

**KARE 11** @kare11 · Mar 1  
When was the last time you checked out a library book, #sunrisers? Reply and let us know!



153 11 70

**Lisa Kloskin**  
@LisaKloskin

Follow

Replying to @kare11

Last week! Our family loves @rclreads

5:43 AM - 1 Mar 2019

2 Likes

2

**KARE 11** @kare11 · Mar 6  
When was the last time you rented a physical copy of a movie, #sunrisers?

**When was the last time  
you rented a VHS or DVD?**



KARE 11

53 1 19

**Robert Hein**  
@RobertHein2

Follow

Replying to @kare11

I rent from the @RamseyCounty Library all the time. In fact, I have 2 right now. @rclreads

7:25 AM - 6 Mar 2019

4 Likes

4

**RamseyCountyLibrary** @rdreads · Mar 5  
Name one book you just can't finish.

#rdreads #amreading #books



3

**Alicias Barefoot Books**  
@BooksWithAlicia

Following

Replying to @rdreads

My sister, a 4th grade teacher, has told me that she can't finish 'The Kite Runner', but wants to SOOOOO BAD!

I can't think of any that I haven't finished. There were a couple where I WISH I hadn't finished because I didn't like the ending. 🤔

11:30 AM - 5 Mar 2019

**Natania Swirski** @NataniaSwirski · Mar 5  
War and Peace

**RamseyCountyLibrary** @rdreads  
Name one book you just can't finish.

#rdreads #amreading #books

**cool hand luk** @gjuk77 · Mar 6  
Replying to @rdreads

Tried to read "Captains Courageous" a couple times and could never finish it

**Jenna Race** @Mrs\_Meowmerz · Mar 6  
Replying to @rdreads

No one left to lie to by Christopher Hitchens



**Jill Boldenow**

@JillBoldenow

Following

Congratulations to **@rclreads** Librarian Carol Jackson--a Mover & Shaker!



**Library Journal** @LibraryJournal

Carol Jackson, Branch Manager/Adult Programming Coordinator, Ramsey County Library, Shoreview, MN, and #LJMovers19 Advocate introduces a bimonthly "Ask" series to give voice to the community's underrepresented residents. [ow.ly/fjzW30nVNgQ](https://ow.ly/fjzW30nVNgQ)

12:51 PM - 5 Mar 2019

3 Likes



1



3



Tweet your reply



**cool hand luk** @cjuk77 · Mar 6

Replying to **@JillBoldenow** **@rclreads**  
Congrats!



1



**Emily Bernard** @emilybernard · Mar 9

I can't wait!! 😊

**RamseyCountyLibrary** @rclreads

.@ClubBookMN presents @emilybernard at the library in Roseville! She will talk about her anticipated essay anthology "Black is the Body: Stories from My Grandmother's Time, My Mother's Time, and Mine."



5



**Jenna Race** @Mrs\_Meowmerz · Mar 6

Omg, so **@rclreads** just called and I'm a grand prize winner 🏆 I'll be heading to the library downtown to retrieve my prize tomorrow. **#readingrocks**



**Catherine Penkert** @CPStP · 24h

Use case for library digital resources: just helped a family member set up **@rclreads** apps on his Kindle Fire so he can have audiobooks and magazines while he recovers from surgery. Library card FTW.



1



8



**Lindsay M-B**

@LiHuMa

Follow

Really cool to see one of our local library's (**@rclreads**) librarians featured in **@LibraryJournal** :



**Carol Jackson| Movers & Shakers 2019 – Advocates**

The Killing of Philando Castile in 2016 occurred just blocks from Ramsey County Library's (RCL) largest and busiest branch, Roseville. As RCL worked to provide programming in respons...  
[libraryjournal.com](http://libraryjournal.com)

11:34 AM - 5 Mar 2019

2 Likes



2



# Google Reviews:

## Ramsey County Library - Maplewood

3025 Southlawn Dr, Maplewood, MN



Ask a question

do you do free taxes?



Like Answer



**Ramsey County Library - Maplewood (Owner)**

Edited · a week ago



Hi Jodi,

The AARP Tax Help is free and they will be available at the library in Maplewood until April 13:

Mondays & Wednesdays, 12 - 4 p.m.

Saturdays, 10 a.m. - 4 p.m.

Please bring a government issued picture ID, your Social Security card and other tax-related documents. No registration necessary.

When and what hours, are the tax preparers there, and do I need a appointment?



Like Answer



**Ramsey County Library - Maplewood (Owner)**

2 weeks ago



Hi Barb,

The AARP Tax Help will be available at the library in Maplewood until April 13:

Mondays & Wednesdays, 12 - 4 p.m.

Saturdays, 10 a.m. - 4 p.m.

Please bring a government issued picture ID, your Social Security card and other tax-related documents. No registration necessary.

If you have anymore questions, please let us know.

1

## Ramsey County Library - Roseville

2180 Hamline Ave N, Roseville, MN



Ask a question

Is there a recording studio like the ones in Brooklyn Park



Like Answer



**Ramsey County Library - Roseville (Owner)**

2 weeks ago



Hi Bikash Kharel,

No. Unfortunately, we don't have a recording studio at this time. Please let us know if you have any more questions. Thank you.