

**Ramsey County Library
Board of Trustees Meeting
February 21, 2018
2576 Mounds View Boulevard
Mounds View, MN – 6:30 PM**

CONNECT community
INSPIRE curiosity
CULTIVATE learning

- I. Call to Order**
- II. Welcome and Introduction of New Library Board Members (6:30-6:35)**
- III. Public Comment (6:35-6:40)**
- IV. Approval of Agenda (6:40)**
- V. Consent Agenda (6:40-6:45)**
 - A. Approval of January 17, 2018 Minutes (2)
 - B. Director's Report (3)
 - C. Friends of the Ramsey County Libraries Report (4)
- VI. Action Items (6:45-7:45)**
 - A. Library Board Bylaws (5)
 - B. Library Board Policies (6)
 - C. Year End Reserves List (7)
 - D. Caféine Thai Café Lease Termination Agreement (8)
 - E. Naming Rights Policy (9)
- VII. Discussion Items (7:45-8:30)**
 - A. 2017 Fourth Quarter Reports
 - 1. Workplan Report (10)
 - 2. Financial Report (11)
 - 3. Statistical Report (12)
 - 4. Incident Reports (13)
 - B. Property Management Update (14)
 - C. Mounds View Branch Update & Tour (15)
 - D. Other
- VIII. Next Meeting – March 21, 2018, RCL-North St. Paul, 2300 North St. Paul Drive, 6:30 p.m.**
- IX. Adjournment (8:30)**

Scheduled Upcoming Meetings

March 21, 2018	RCL – North St. Paul 2300 North St. Paul Drive	Annual Report to State Performance Measures Timeline Capital Planning Update Branch Update/Tour
April 18, 2018	RCL – Roseville 2180 Hamline Avenue North	Performance Measures Report 2018 First Quarter Reports Award Library Gold Cards Public Policies Review Capital Planning Update
May 17, 2018	RCL – Maplewood 3025 Southlawn Drive	Performance Measures Approval Collections Overview Community Engagement Overview Capital Planning Update

Library Board

Craig Klausung, Chair
Paula Mielke, Vice Chair
John Hakes, Secretary
Deb Berry
Marisol Chiclana-Ayala
Sida Ly-Xiong
Sylvia Neblett

Library Director

Jill Boldenow

Administrative Office
4560 North Victoria St.
Shoreview, MN 55126
Phone: (651) 486-2200
www.rclreads.org

Minutes of the Ramsey County Library Board January 17, 2018

LIBRARY BOARD PRESENT:

Marisol Chiclana-Ayala, John Hakes, Craig Klausing, Paula Mielke

STAFF PRESENT:

Jill Boldenow, Library Director; Mary Larson, Library Board Coordinator; Lynn Wyman, Deputy Director; Jeff Eide, Senior Library Manager; Lee Ann Lause, Personnel Transactions Assistant

OTHERS PRESENT:

Ray Ruthenberg, Les Sipkema, Shoreview Residents

CALL TO ORDER:

Klausing called the meeting to order at 6:30 p.m. in the Community Program Room of the Ramsey County Library in Shoreview, 4560 North Victoria Street.

PUBLIC COMMENT:

Les Sipkema, Shoreview resident, spoke about the Shoreview retention pond and warranty; Board member nametags; the upcoming renovation, noise and parking concerns at Maplewood; and cloud-hosted services.

Ray Ruthenberg, Shoreview resident, spoke about space for community information at Shoreview.

APPROVAL OF AGENDA AND MINUTES:

Chiclana-Ayala made a motion to approve the agenda for January 17, 2018 and the minutes of December 13, 2017 as presented. Hakes seconded the motion, which was approved by unanimous vote.

For future meetings, Klausing suggested that the agenda be approved separately from the consent agenda.

ANNUAL GIFT ACCEPTANCE:

Each year, the Friends of the Ramsey County Libraries give a gift to the Library for a variety of program needs identified by Library staff. For 2018, the Library requested \$70,000 for programming, technology literacy, the volunteer program, and staff development. The Friends' Board approved the request.

Chiclana-Ayala made a motion to accept the annual gift of \$70,000 from the Friends of the Ramsey County Libraries for 2018 program and service needs identified by the Library. Hakes seconded the motion, which was unanimously approved.

DIRECTOR'S REPORT:

Important Dates: Board members are encouraged to stop by the Kindergarten Card party on January 20, at Shoreview Library from 10:00 a.m.-2:00 p.m. The Friends sponsor this fun event, which caps off months of effort by Children's Librarians to engage kindergarteners throughout suburban Ramsey County. Author Kate DiCamillo will present at 11:00 a.m. and 1:00 p.m. Kids will go on a scavenger hunt before receiving a new library card. County Commissioners will join us to greet parents and kids.

The Library welcomes four acclaimed writers for a Hmong Women Writers Panel on February 6, at 6:00 p.m. at Maplewood Library. Katie Ka Vang facilitates a discussion with Kao Kalia Yang, Mai Neng Moua, and May Lee-Yang.

All Ramsey County Libraries will be closed on February 19.

Tickets are now on sale for the Friends Gala on February 24 at Roseville Library. The theme is "A Whale of a Tale!" Costumes are not required, but we are encouraged to dress as a character from a book set in, on, or around water. Last year's gala raised \$30,000 for the Library's collections.

Library: All Ramsey County Library staff have new email addresses. In most cases, the format is: firstname.lastname@co.ramsey.mn.us. In some cases, middle initials are also used.

The Library hosted another successful History Day Hullabaloo! We hosted 203 students representing 36 schools at this annual event on January 6 at Roseville. Students worked with history mentors and learned from Library staff about resources to support their projects on the theme "Conflict and Compromise in History."

Librarian Charles Mosner has developed monthly programs for entrepreneurs, small business owners, and job seekers. In partnership with St. Paul SCORE, the Library presents Guerilla Marketing 101 on January 10 and Business CPR on February 14. In partnership with Idea2Launch, we will present Speed Networking on January 18 and a workshop on creating great social media graphics with Canva on February 15. Charles is also developing events with recruiters from Target, Andersen Corporation, and others at the Library.

Ramsey County: The Ramsey County Board of Commissioners elected Commissioner McDonough to serve as Chair and Commissioner Reinhardt to serve as Vice-Chair in 2018. The County Board appointed Commissioner McGuire to serve as the Ramsey County Library Board of Trustees Liaison (with Commissioner Rettman as alternate). The County Board also appointed Commissioner Rettman to serve on the Metropolitan Library Services Agency (MELSA) Board of Trustees.

FRIENDS OF THE RAMSEY COUNTY LIBRARIES REPORT:

Kindergarten Library Card Sign-up Celebration: This popular community event is scheduled for Saturday, January 20, 2018 at the Ramsey County Library in Shoreview. The purpose is to encourage kindergarten students to obtain a library card and to celebrate this important milestone in their lives.

In January 2017, over 1,000 parents and young children participated in the Celebration event, and attendance is expected to be high again in 2018. **The Friends are grateful to Mounds Park Academy, Metro State University and Northeast Bank for their generous sponsorship of this event.**

2018 Friends Gala, A Whale of a Tale! Make a real splash when you attend the fifth annual Friends Gala, "A Whale of a Tale!" All proceeds go to Ramsey County Library's collection budget to replace well-worn favorites and bring in popular new releases. This year's gala auctions will feature many perennial favorites, as well as some exciting new items. Guests can enjoy contributing to a good cause as they try to win "Cocktails with Kent," a family membership to the prestigious University Club of St. Paul, overnight stays at deluxe local hotels, theater tickets, a brand new kayak, and much, much more! The Friends are grateful for the following community support for this event:

Exclusive Media Sponsor: Pioneer Press

Platinum: Metro State University and Walser Corporation/Foundation

Gold: Andersen Corporation, Blue Cross and Blue Shield, Carl Bolander and Sons, Falcon Heights/Lauderdale Lions Club, Health Partners, Northeast Bank, Mary and Wayne Carter, Cathy Croghan and Kathy Robbins, Dick and Mary Fowler, Frank Harris, John W. Harris, Pam Harris

Silver: Community Resource Bank, Josh's Place

Beverage Sponsor: Fair State Brewing Coop 2

Book It 5K Walk/Run: All runners, walkers, strollers, volunteers, and library lovers are invited to the ninth annual Book It! 5K Walk/Run at 9:00am on Saturday, May 19, at the Roseville Library. Proceeds support the Summer Reading Program for children and teens at all Ramsey County Library locations.

2018 “PopUp” Used Book Sale: Back by popular demand...the Friends of the Ramsey County Libraries is hosting a used Book Sale at the Ramsey County Library in Shoreview, 4560 North Victoria Street. Thousands of books, DVDs, and CDs from all seven Ramsey County Library branches, as well as private donations, will be sold. The Friends raised more than \$75,000 through used book sales in 2017 through the Maplewood, Roseville and Shoreview bookstores, the Mounds View and White Bear Lake book carts, and the PopUp book sale at Shoreview. Books were also provided to dozens of community organizations and schools, including the Ramsey County book cart at Union Depot.

Author Luncheon: Mark your calendars for the Friends’ Author Luncheon to be held Saturday, November 3, 2018, at the North Oaks Country Club. The featured speaker this year is award-winning author and executive director of *Dream of Wild Health*, Diane Wilson. Diane’s first book, “Spirit Car: Journey to a Dakota Past,” retraces her family’s Dakota heritage across five generations and won a 2006 Minnesota Book Award. Her second book, “Beloved Child: A Dakota Way of Life,” explores the work of several modern Dakota people who are following the long tradition of raising beloved children and tapping into the “genius and brilliance” of Dakota culture as a way of surviving historical trauma. Diane also contributed to the 2016 anthology, “A Good Time for the Truth: Race in Minnesota.” In this highly praised book, sixteen of Minnesota’s best writers provide a range of perspectives on what it is like to live as a person of color in Minnesota.

Shoreview Capital Campaign: The Friends wrapped up 2017 with \$234,378 in donations/pledges and \$6,413 in-kind—just shy of the goal of \$250,000 for the Shoreview Capital Campaign. Final installations of donor and artist plaques are in process along with final calculations for campaign expenses. Plans are underway for a donor reception to celebrate the many new amenities made possible by the outpouring of community support for the Shoreview Library.

New additions to the library include:

- A long awaited sign for the Friends Bookstore was installed and bookstore volunteers are over the moon!
- A fabulous collage by St. Paul artist, Kristi Abbott—“The place we can go...” went up in the library entry. This piece features highlights from the region, authors, and a mystery library staff member—come visit to see!
- Three adorable watercolors by local artist Amy Clark were installed in the *Eilenne Boder Comfort Room*, creating a warm and welcoming space for children and families.

Upcoming Events:

- **Kindergarten Library Card Sign-Up Celebration** on Saturday, January 20, 2018 with author extraordinaire Kate DiCamillo at the Roseville Branch
- **Friends Board of Directors** meeting on January 22, 2018 at the Roseville Branch
- **Friends Annual Gala: *Whale of a Tale!*** on Saturday, February 24, 2018 at the Roseville Branch
- **Book It 5K** on Saturday, May 19, 2018 at the Roseville Branch
- **“POP-UP” Used Book Sale**, September 25-29, 2018 at the Shoreview Branch
- **Friends Author Luncheon**, November 3, 2018 at North Oaks Golf Club

RESOLUTION REGARDING THE RETIREMENT OF LEE ANN LAUSE:

Mielke made a motion to approve the Resolution Regarding the Retirement of Lee Ann Lause, and to authorize the Library Board Chair to sign the document. Chiclana-Ayala seconded the motion, which was approved by unanimous vote. The resolution honoring her 39 years of service was presented to Ms. Lause at the meeting.

ELECTION OF VICE CHAIR:

The Library Board’s Vice Chair position became vacant as of January 1, 2018. The Library Board By-laws call for vacancies in office to be filled by majority vote at the next regular meeting of the Board after the vacancy occurs.

At the January meeting, the Board will elect a Vice Chair to hold the position until the Library Board's 2018 annual meeting—at which all officer positions will be voted upon. Library staff anticipates holding the annual meeting in February or March, after the vacant Library Board member seats are filled. Staff is in the process of scheduling interviews with Library Board member applicants.

Klausing nominated Mielke and moved her election as Vice Chair of the Library Board until the 2018 election of officers takes place. Chiclana-Ayala seconded the motion, which was unanimously approved.

2018 MEETING SCHEDULE:

The Ramsey County Library Board currently meets at 6:30 p.m. on the third Wednesday of each month at locations throughout the library system. Additional meetings may be scheduled on the first Wednesday of a month or any other date as necessary.

The Board members discussed the February meeting date and quorum issues. Depending on whether the new Board members are appointed in time for the February 21 date, the meeting may be rescheduled to ensure a quorum is present.

Hakes made a motion to approve the 2018 Annual Schedule of Library Board Meetings as presented. Mielke seconded the motion, which was approved unanimously.

LIBRARY BOARD BY-LAWS AND POLICIES:

The Library Board postponed the annual review and approval of the by-laws and policies until after the new Board members are appointed.

CAFÉINE THAI CAFÉ UPDATE:

Sanook, LLC, the leaseholder of Caféine Thai Café at Maplewood Library, has not paid rent for November 2017, December 2017, or January 2018. The Library proposed a late payment schedule and terms, but those terms were not met.

On January 1, 2018, Sanook, LLC notified the Library that they do not plan to reopen the café. The current lease is in effect through January 31, 2020. Library staff is working with the Ramsey County Attorney's Office to officially terminate the lease.

With pre-design planning underway for renovating the Ramsey County Library in Maplewood, staff will keep options for the space fluid until more is known. Boldenow will work with Ramsey County to discuss options for the space.

INTERNET FILTER DISABLING:

In December 2017, the Library Board approved a revised Internet Access policy. As per the policy, the Library filters internet resources in order to block obscene content. As provided by law, any Library patron who is 17 years or older may request that filtering software at a Library workstation be temporarily disabled.

The Library previously utilized privacy screens on computer monitors, but found that their use emboldened patrons who visited questionable websites, did not fully block views from passers-by, and discouraged groups sharing a computer by compromising visibility. The Library Board was satisfied with the current practices.

RACIAL EQUITY UPDATE:

The work of advancing racial equity is woven throughout Ramsey County Library, in the work of individual staff members and teams, including:

- Staff produce programming for adults, teens, and children with a racial equity focus in content and audience engagement. Legacy funding and Friends grant funding were used in 2017 to organize several racial equity themed programs and exhibits. History programs featured several scholars of color and program topics exploring race, ethnicity, and culture.
- The Library's selectors continually work to develop a racially diverse collection. In 2017, approximately 20% of new purchases were by or about people of color.
- Staff piloted the Popup Library in 2017, engaging the Hmong community at the Tuj Lub Courts opening at Keller Park, working with English Language Learners at the Fairview Community Center, and serving individuals at a residential re-entry center.
- The Library continues to expand ConnectEd, its school outreach program to deliver Library cards to all students. This program is an important effort to ensure equitable access to Library resources for all suburban youth.
- The Library Use policy was updated this year, adding language to prohibit harassment of Library staff or patrons on the basis of race or other criteria. Staff training on implementation of this policy was presented at In-Service Day.
- Staff met racial equity training requirements, and the Library presented numerous learning opportunities.
- The January 1, 2017 Ramsey County Workforce Statistics report recognized the Library for significant diversity in new hires. Board members discussed the Library's hiring practices with Deputy Director Lynn Wyman, who outlined some of the changes made.
- In 2017, the *All Are Welcome Here* campaign was present in all libraries for several months. Librarians also presented passive programs and displays that celebrated diverse races, cultures, and languages.

In 2018, staff will continue to promote racial equity and inclusion through all operational areas of the Library and will expand to address broader inclusion goals. For example, the Library will pursue training to address language barriers, differing abilities, and cross-cultural needs.

Staff will continue to address racial equity and inclusion in programming. The Library will host new installments of the "Ask" series and present "Becoming American," a documentary and discussion series, and will also host at least two Naturalization ceremonies.

2018 STAFF WORK PLAN:

The Library Board reviewed the 2018 staff work plan, which outlines the initiatives that support the Library's strategic priorities. Staff will provide quarterly progress reports on the work plan to the Library Board.

NET NEUTRALITY/GOVERNMENT RELATIONS:

At the December 2017 Library Board meeting, board members expressed interest in the subject of net neutrality. Boldenow shared information on this issue and its importance to public libraries, which need unfettered access to information. Representative Betty McCollum is working on legislation to repeal the current law in order to prevent any restriction on information available on the internet.

Boldenow noted that the Minnesota Library Association (MLA) is still developing its platform for 2018. MLA Legislative Day will be held on March 6 at the State Capitol. Library Board members are welcome to attend with Boldenow.

NEXT MEETING: February 21, 2018—RCL Mounds View, 2576 Mounds View Boulevard, 6:30 p.m.

ADJOURNMENT:

Klausing adjourned the meeting at 8:00 p.m.

Respectfully Submitted,

Mary Larson
Library Board Coordinator

draft

DIRECTOR'S REPORT

February 2018

January Staff Updates:

Retired:	Roanne Klein, Library Page
Retired:	Lee Ann Lause, Personnel Transactions Assistant
Hired:	Amber Soler, Personnel Transactions Assistant
Transferred:	Carly Kreger to New Brighton, Librarian 1

Important Dates: The Friends Gala is February 24, 6:30–9:30 p.m., at Roseville Library. On March 6, the Library Director, Board Chair, and staff will meet with legislators for Minnesota Library Association Legislative Day.

Library: The annual Kindergarten Card party was as lively as ever! Kids and families streamed into Shoreview Library all day on January 20. They enjoyed a scavenger hunt, a presentation and book signing with Kate DiCamillo, book giveaways, and getting a new library card. RCL children's librarians visited 2,674 kindergarteners in school visits to promote this opportunity. RCL received 1,593 card applications, and the party drew 277 kindergartners to get their library card in person. (Others will be mailed). Thanks to Library Board member Paula Mielke and Commissioners Blake Huffman and Victoria Reinhardt for helping to greet and guide our eager participants. Kudos to the RCL children's librarians, Heidi Holland and her volunteer crew, and Shoreview Library staff for pulling off this great event! Thanks to the Friends for sponsoring this effort.



Kate DiCamillo presentation



Ann Wahlstrom and Sting

News about our Paws to Read program went viral thanks to a dog named Sting. Paws to Read brings volunteers with registered therapy animals to the Library so that young readers can practice reading with a friendly, furry listener. On February 7, John Muellner brought his greyhound, Sting, to White Bear Lake Library. When he had no readers, he posted about it on Facebook with photos of the long-faced dog. This post has been shared more than 100,000 times. People called and emailed from around the world offering to read to Sting. The viral spread of this story was covered by the Today Show, KARE 11, KMSP, WCCO, the StarTribune, Pioneer Press, White Bear Press, the Daily Mail UK, and more. Librarians and communications staff did a great job leveraging the attention. White Bear Lake children's librarian Ann Wahlstrom gave numerous interviews that raised the profile of Paws to Read at RCL. Sting and other therapy animals are now booked for months. Staff have planned many fun activities to serve the large number of people expected at Sting's next Library appearance.

I submitted an application to participate in the University of Minnesota's Resilient Communities Project. If our proposal is accepted, we will receive research assistance to help us better understand the learning needs of suburban Ramsey County immigrant communities.

Shoreview Library has won a Design-Build excellence award from the Design-Build Institute of America (DBIA). This is the second architectural honor for Shoreview Library!

The North St. Paul Library will soon expand its footprint. The Library leases space for this branch in a facility owned by the City of North St. Paul. The City has agreed to give the Library exclusive use of a room adjacent to the Library. I will work with the County Attorney's office to amend the Library's lease. We will use the new space for the children's collection and programming, which have outgrown the current space.

I am starting to prepare for the County's 2019 Supplementary Budget Process. Though we established the Library's biennial budget for 2018-19 last year, this process may involve supplementary budget allocations. A big focus of the process is reporting on performance measures to the County Board of Commissioners in August.

Ramsey County: Ramsey County Manager Julie Kleinschmidt recently announced her plans to retire at the end of June. Kleinschmidt joined Ramsey County in 2000 as Finance Director, and she has served as County Manager for ten years. The Ramsey County Board of Commissioners will work with a recruitment firm to fill this position.

I was recently appointed to the Ramsey County Technology Governance Committee. Our charge is to align IT and business objectives and to address risk, performance, and IT resources. I also serve on the County's Senior Management Team, Economic Growth and Community Investment (EGCI) service team, Racial Equity Leadership Team, Youth Continuum of Care Governance Committee, Sexually Exploited Youth Leadership Committee, and the Payment Card Industry Compliance Sponsors Group.

Friends Update February 2018

Kindergarten Library Card Sign-up Celebration

More than 1,500 library card applications were processed through this effort and 277 cards were handed out at the event held on January 20, 2018. Congratulations to all of the Children's Librarians for setting kindergarteners on a path of lifelong learning and exploration through this heartwarming and inspiring event.

2018 Friends Gala, *A Whale of a Tale!*

This year's gala will be filled with many perennial favorites as well as some exciting new features:

- Fair State Brewing Cooperative in NE Minneapolis is donating beverage service and craft beer and wine is being donated by Cotroneo's in White Bear Lake.
- The Grateful Table in Roseville is catering the Gala this year and they have lined up a delicious menu of appetizers and desserts—not to be missed!
- Geminix, a youth string orchestra from Chippewa Middle School in North Oaks, will open the evening festivities before our fabulous pianist, Sharon Planer takes the stage.

We are grateful to the 85 plus community supporters for donating fabulous silent and live auction items—bidding on the silent auction will open on Saturday, February 16 and can be done remotely. Thank you to the following sponsors for making this event possible:

Exclusive Media Sponsor: Pioneer Press

Platinum: Metro State University and Walser Corporation/Foundation

Gold: Andersen Corporation, Applewood Pointe, Blue Cross and Blue Shield of MN, Carl Bolander and Sons, Falcon Heights/Lauderdale Lions Club, Health Partners, Northeast Bank, Mary and Wayne Carter, Cathy Croghan and Kathy Robbins, Dick and Mary Fowler, Frank & Jayne Harris, John W. Harris, Pam Harris, and the Aplikowski Family.

Silver: Community Resource Bank, Josh's Place, Premier Banks

Beverage Sponsor: Fair State Brewing Coop

Wine Sponsor: Cotroneo's Wine and Spirits

Shoreview Capital Campaign

The Friends will be hosting a community celebration in June in partnership with Ramsey County Library, the Shoreview Capital Campaign Committee, and the Shoreview Library Art Committee to celebrate the successful conclusion of the Shoreview Library Capital Campaign. This is a wonderful opportunity to not only showcase the Shoreview Library as a resource that truly enhances and enriches the quality of life in the region, but to also

engage Shoreview residents and surrounding communities to continue to use and support the Shoreview Library in the years ahead. 4

Our focus for the event is to thank the hundreds of community volunteers and donors who helped to raise more than \$234,000 for the Shoreview Library Capital Campaign and to display the many amenities made possible through these efforts. Many of the artists will be on hand to meet with guests and talk about their work. As a special bonus, Gallery 96 will have an exhibit in the Community Room that night and Shoreview entrepreneurs, Paul and Alyssa Boswell, will be joining us for the evening to demonstrate their revolutionary new computer coding game, Turing Tumble.

Upcoming Events

- **Friends Annual Gala: *Whale of a Tale!*** on Saturday, February 24, 2018 at the Roseville Branch
- **Friends Board of Directors** meeting on April 23, 2018 at the Shoreview Branch
- **Book It 5K** on Saturday, May 19, 2018 at the Roseville Branch
- **Shoreview Capital Campaign Donor and Artist Reception** on June 15, 2018 at the Shoreview Branch.
- **“POP-UP” Used Book Sale**, September 25-29, 2018 at the Shoreview Branch
- **Friends Author Luncheon**, November 3, 2018 at North Oaks Golf Club

Request for Library Board Action

<u>Meeting Date</u> February 21, 2018	<u>Action Requested</u> Approval	<u>Presented By</u> Jill Boldenow, Library Director
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SUBJECT:
Library Board By-laws

BACKGROUND:
The Library Board completed a comprehensive review of the Board By-laws in 2016. The by-laws were significantly revised, and a chart clarifying responsibilities of the Library Director, Library Board, Friends of the Library and County Board was developed.

No changes to the by-laws are proposed for 2018.

BOARD ACTION REQUESTED:
To approve the Library Board By-laws as presented.

**Ramsey County Library
Board of Trustees
BY-LAWS**

**ARTICLE I
Identification**

The name of the organization is the Ramsey County Library, located in suburban Ramsey County, Minnesota, with administrative office at 4560 North Victoria Street in Shoreview, and libraries in Maplewood, Mounds View, New Brighton, North St. Paul, Roseville, Shoreview and White Bear Lake.

**ARTICLE II
Purpose**

The mission of the Ramsey County Library is to CONNECT community, INSPIRE curiosity, and CULTIVATE learning. The purpose of the Ramsey County Library Board of Trustees as established by Minnesota Statute is to provide the legal, financial, policy and planning responsibility for all operations of the Ramsey County Library. The Library Board also selects, supervises and evaluates the Library Director.

**ARTICLE III
Board of Trustees**

Section 1. Number and qualifications.

The governing body of the library is the Board of Trustees, which is composed of seven members as appointed by the Board of Ramsey County Commissioners. Members shall be residents of suburban Ramsey County.

Section 2. Term of office.

The term of office of trustees shall be three years. No trustee shall serve more than three consecutive terms. Terms will be staggered to ensure continuity. A trustee whose term expired may continue to serve until an appointment is made. If a member is appointed to serve an unexpired term of office and serves more than half of a regular term, it shall be considered a full term of office.

Section 3. Disqualifications, vacancies.

Any member who moves out of suburban Ramsey County shall vacate their position. The Board of County Commissioners may remove any member for misconduct or neglect.

Section 4. Officers.

Officers of the Board of Trustees shall be a chair, vice chair, and secretary. Officers shall be elected at the first business meeting of the calendar year. An officer may serve two consecutive terms. Vacancies in office shall be filled by majority vote at the next regular meeting of the Board after the vacancy occurs.

The duties of the officers are as follows:

The Chair of the Board of Trustees shall preside at all meetings, appoint all committees, authorize calls for any special meetings, execute documents authorized by the Board, and generally perform the duties of a presiding officer.

The Vice Chair of the Board of Trustees shall assume the duties of the Chair in the event of the absence or disability of the Chair. In addition, the Chair may assign duties to the Vice Chair with concurrence of the majority of the Board of Trustees.

The Secretary of the Board of Trustees shall be responsible for ensuring that a true and accurate account is kept of all proceedings of the Board meetings; that notices of all meetings are issued; that the minutes and other records of the Board are maintained; and that the Board of Ramsey County Commissioners is notified of any vacancies on the Library Board of Trustees.

Section 5. Indemnification.

Subject to limitations set forth in Minnesota Statutes 466.04, Ramsey County will defend and indemnify any of its officers and employees, whether elective or appointive, for damages, including punitive damages, claimed or levied against the officer or employee, provided that the officer was acting in the performance of the duties of the position; and was not guilty of malfeasance in office, willful neglect of duty, or bad faith.

ARTICLE IV Meetings

Section 1. Time and place.

The Board of Trustees meetings shall be held on the dates, times and places specified at the annual meeting. The Library Board will give public notice of all meetings and all meetings will be open to the public in accordance with Minnesota's Open Meeting Law. The first meeting in January shall be the annual meeting.

Section 2. Special meetings.

Special meetings of the Board of Trustees may be called by the Chair or upon the written request of four members for the transaction of business as stated in the meeting request.

Section 3. Notices of meetings.

All members shall be notified of all meetings at least two days before the meeting. Notice for any meeting not scheduled in accordance with Section 1 above shall be accomplished through U.S. Mail, making a good faith effort to contact a trustee via telephone, or by sending an electronic mail message to the address so designated by the Trustee.

In addition, notices shall be posted in all libraries and released to the press. All meetings of the Ramsey County Library Board of Trustees are held in accordance with the Minnesota Open Meeting Law (Minn. Stat. 471.705).

Section 4. Quorum.

A quorum for the transaction of business shall consist of four voting members of the Board of Trustees.

Section 5. Parliamentary authority.

Should any questions arise as to procedure, Rosenberg's Rules of Order (latest edition) shall be followed.

ARTICLE V Committees

The Chair may appoint standing committees as needed by the Board of Trustees. Ad hoc committees for the study of special issues may also be appointed by the Chair; such committees to serve until completion of the work for which they were appointed.

ARTICLE VI Duties of the Board of Trustees

1. Recruit and employ a qualified library director.
2. Maintain an ongoing performance appraisal of the director.
3. Identify and adopt written policies to govern the operation and programs of the library.
4. In conjunction with the Library Director and library staff, do strategic planning to assure that the Ramsey County Library will continue to meet the information needs of its community in the years to come.
5. Seek adequate funds to carry out library operations.
6. Assist in the preparation of and approve the annual budget.
7. Monitor organization performance.
8. Promote the mission of the library within the community.
9. Advocate for the library to policymakers.
10. Advocate on behalf of the Friends to the community.
11. Maintain a liaison to the Friends board.

ARTICLE VII Conflicts of Interest

Board members must avoid any conflict of interest with respect to their fiduciary responsibilities. There must be no self-dealing or conduct of private business or personal services between any Board member and the library except as procedurally controlled to assure openness, competitive opportunity and equal access to information. Board members must not use their position to obtain for themselves, family members or close associates employment within the library. Should a trustee be faced with a conflict of interest, they must abstain from board deliberation and voting.

ARTICLE VIII Compensation

Members of the Board of Trustees shall be paid a per diem of \$50.00 per meeting for a maximum of two meetings per month. There shall be no reimbursement for mileage expense.

ARTICLE IX Liaison with Board of Ramsey County Commissioners

A Ramsey County Commissioner may be appointed by the Board of Ramsey County Commissioners to serve as liaison between the Library Board of Trustees and the Board of Commissioners.

ARTICLE X Amendments

These by-laws may be amended at any regular meeting of the Board of Trustees with a quorum present, by a majority vote of the voting members present, providing the amendment was stated in the call for the meeting.

These by-laws will be in force upon adoption by the Board of Trustees of the Ramsey County Library.

ARTICLE XI Policy Enactment

Unless otherwise specified by the Board of Trustees, the Director shall enact all policies and procedures adopted by the Library Board on the first day of the month no less than 90 days following Board approval.

Library Responsibilities

Responsibilities	Library Director	Library Board	Friends	County Board
General Administrative	<ul style="list-style-type: none"> Administer daily operation of the library including personnel, collection development, fiscal, physical plant and programming. Act as advisor to the Board and provide support to the Friends. Speak publically on behalf of the library. Develop communications planning and messaging. 	<ul style="list-style-type: none"> Recruit and employ a qualified library director. Maintain an ongoing performance appraisal of the director. 	<ul style="list-style-type: none"> Support quality library services in the community through fund raising, volunteerism and advocacy. 	<ul style="list-style-type: none"> Appoints Library Board members, from among County residents, to maintain a seven-member board. Hear reports on library impacts and outcomes related to County priorities.
Policy	<ul style="list-style-type: none"> Apprise Library Board of the need to develop new and revise current policies. Ensure implementation of adopted Board policies. 	<ul style="list-style-type: none"> Identify and adopt written policies to govern the operation and programs of the library. 	<ul style="list-style-type: none"> Support the policies of the library as adopted by the Library Board. 	
Planning	<ul style="list-style-type: none"> Coordinate and implement a strategic plan with the Library Board, Friends, staff and community. 	<ul style="list-style-type: none"> Ensure that the library has a strategic plan with implementation and evaluation components. 	<ul style="list-style-type: none"> Provide input into the library's strategic plan and support its implementation. 	<ul style="list-style-type: none"> Sets County priorities.
Fiscal/Operational	<ul style="list-style-type: none"> Prepare an annual budget for the library in accordance with County instructions. Provide appropriate monitoring data. 	<ul style="list-style-type: none"> Seek adequate funds to carry out library operations. Assist in the preparation and approve the annual budget. Monitor organization performance. 	<ul style="list-style-type: none"> Conduct fund raising to support the library's mission and plans. 	<ul style="list-style-type: none"> Sets the library levy to provide a library fund. Approves the library budget.
Advocacy	<ul style="list-style-type: none"> Promote the mission of the library within the community. Educate the Library Board, Friends and community regarding local, state and national issues that impact the library. 	<ul style="list-style-type: none"> Promote the mission of the library within the community. Advocate for the library to policymakers. Advocate on behalf of the Friends to the community. 	<ul style="list-style-type: none"> Promote the mission of the library within the community. Advocate for the library to policymakers. 	<ul style="list-style-type: none"> Encouraged to attend library and Friends functions and to advocate for the library to the community.
Meetings	<ul style="list-style-type: none"> Participate in Library Board and Friends board meetings. 	<ul style="list-style-type: none"> Maintain a liaison to the Friends' board. 	<ul style="list-style-type: none"> Maintain a liaison to the Library Board. 	<ul style="list-style-type: none"> Maintain a liaison to the Library Board to serve as a nonvoting member.

Request for Library Board Action

<u>Meeting Date</u> February 21, 2018	<u>Action Requested</u> Approval	<u>Presented By</u> Jill Boldenow, Library Director
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SUBJECT:
Library Board Policies

BACKGROUND:
The Library Board completed a comprehensive review of the Board Policies in 2016, which significantly revised the document. No changes to the by-laws or policies are proposed for 2018.

BOARD ACTION REQUESTED:
To approve the Library Board Policies as presented.

Library Board Policies

Approved 4-5-17

**CONNECT community
INSPIRE curiosity
CULTIVATE learning**

Ramsey County Library Board Policies

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I. Governance Process

Policy A: BOARD MEMBERS' CODE OF CONDUCT

The Ramsey County Library Board expects that its members will conduct themselves in an ethical and businesslike manner. Board members will act only within the scope of their legal authority and will perform the work of the Board in a manner that is respectful of the community, library staff, and each other.

1. Board members must avoid conflicts of interests. A conflict of interest exists where the board member's ability to act in the best interests of the library system is limited by the member's personal or business interests; including interests as a member of other community groups, or membership on other boards or staffs. If a Board member has a conflict of interest, the Board member should abstain from participation in that matter.
2. Board members must avoid any conflict of interest with respect to their fiduciary responsibility.
 - a. There must be no self-dealing or any conduct of private business or personal services between any Board member and the Ramsey County Library except as procedurally controlled to assure openness, competitive opportunity, and equal access to "inside" information.
 - b. Board members must not use their positions to obtain for themselves, family members, or close associates employment within the Ramsey County Library.
 - c. Should a trustee be considered for employment by the Ramsey County Library, the trustee must temporarily withdraw from Board deliberation and voting.
3. No individual Board member, officer, or committee has authority over the Library Director. Information may be requested, but if such request, in the Library Director's judgment, requires a material amount of staff time, it may be refused.
 - a. Board members' interaction with the Library Director or with staff must recognize the lack of authority in any individual trustee or group of Board members except as noted above.
 - b. Board members' interaction with the public, press, or other entities must recognize the same limitation and the similar inability of any trustee or Board members to speak for the Board.

Policy B: ATTENDANCE POLICY

1. Library Board members are expected to attend all regularly scheduled Library Board meetings. Board members must notify the Chair if they are unable to attend a Library Board meeting.
2. Regular attendance at Library Board meetings is essential so that decisions made represent the opinions of the Board as a whole.
3. A Library Board member may forfeit their appointment as a result of poor attendance. Poor attendance is defined as three unexcused absences in a calendar year. Should this occur, the member will be contacted by the Chair asking the member to re-commit to the Library Board or relinquish their position to allow another individual to be appointed. The member's response will promptly be shared by the Chair with the entire Board at the next Board meeting. In that meeting, the Board will decide what actions to take regarding the Board member's future membership on the Board.

Policy C: COMMITTEE PRINCIPLES

The Board may establish committees to help carry out its responsibilities. To preserve Board integrity, committees will be used sparingly. Committees will be used so as to minimally interfere with the wholeness of the Board's job, and so as never to interfere with delegation from Board to Library Director.

1. Board committees may not speak or act for the Board except when formally given such authority for specific and time-limited purposes. Such authority will be carefully stated in order not to conflict with authority delegated to the Library Director.
2. Board committees are to help the Board do its job, not to help the staff do its jobs. Committees will assist the Board chiefly by preparing policy alternatives and implications for Board deliberation. Board committees are not to be created by the Board to advise staff.
3. Board committees cannot exercise authority over staff and, in keeping with the Board's focus on the future, Board committees will not ordinarily have direct dealings with current staff operations. Further, the Board will not impede its direct delegation to the Library Director by requiring approval of a Board committee before an executive action. The Library Director works for the Board, never for a Board committee, officer, or trustee.
4. This policy applies only to committees that are formed by Board action, whether or not the committees include non-Board members. It does not apply to committees formed under the authority of the Library Director.

II. Executive Policies

Policy A: FINANCIAL PLANNING

The Library Director will follow Ramsey County's accounting guidelines and shall assure the financial integrity of the Ramsey County Library when planning or executing the budget for all or any remaining part of a fiscal period.

Accordingly, the Library Director is responsible for:

1. Providing sufficient budget detail to the Board including a reasonably accurate projection of revenues and expenses, separation of capital and operational items, cash flow and subsequent trails, and disclosure planning assumptions.
2. Plans for expenditures in any fiscal year shall be based on revenues reasonably projected to be received in that period.
3. The budget shall be consistent with Board-stated priorities in its allocation among competing budgetary needs.
4. The budget shall comply with the guidelines and procedures of the Ramsey County Finance Department and the County Manager's Office.

Policy B: FINANCIAL AUTHORIZATIONS

The Library Director shall assure the Ramsey County Library's fiscal integrity by adhering to the fiscal policies and procedures established by the Ramsey County Finance Department and by the Library Board.

Accordingly, the Library Director is specifically authorized to:

1. Approve bills for payment and to transfer funds within the various Library accounts, including the facilities fund, during each fiscal year. A financial condition report shall be submitted to the Board on a quarterly basis.
2. Make purchases of budgeted supplies and equipment costing less than \$25,000, such purchases to be made in accordance with state laws. Purchases of \$25,000 or more are to be brought to the Board for appropriate action.
3. Purchase for the Ramsey County Library books, periodicals, audiovisual materials and other library materials as may be necessary to meet the Library's needs, without advertising for competitive bids, since no significant advantage can be gained by advertising for competitive bids for the purchase of books, periodicals, audiovisual materials and other library materials that are protected by patent, copyright or exclusive franchise, and are noncompetitive in nature.

4. Accept gifts, consistent with Library Board policy, of cash and personal property valued up to \$25,000. Gifts exceeding \$25,000 in cash or personal property are to be brought to the Library Board for appropriate action. A quarterly report of gifts received by the Library will be submitted to the Board.
5. Apply for and accept grants, in accordance with Ramsey County guidelines, of up to \$5,000. Grants exceeding \$5,000 are to be brought to the Board for appropriate action.

Request for Library Board Action

Meeting Date
February 21, 2018

Action Requested
Approve Reserves

Presented By
Mary Larson,
Financial Manager

SUBJECT:

Year End Reserves List

BACKGROUND:

At the end of each budget year, all Ramsey County departments are required to submit a list of unpaid obligations and planned expenditures. Although overall revenues were below projections, there is a surplus available from the operating budget for special projects. A summary of the Library's remaining 2017 obligations and proposed reserves is included below.

2017 Funds Available:

Unexpended Appropriations	\$519,100
Tax Revenue Shortfall	(\$36,240)
Library Revenue Shortfall	(\$74,566)
Total 2017 Surplus:	\$408,294

<u>Less:</u>	Pending 2017 Book Orders	(\$10,000)
	Remaining 2017 Operational Invoices	(\$31,094)
	Total Pending 2017 Encumbrances:	(\$41,094)

Potential Funds Available for Special Projects: **\$367,200**

Proposed Special Projects:

Facilities Planning Consultant	\$60,000
Truck Replacement	\$41,000
Refurbishment Fund	\$100,000
Technology Fund	\$166,200
Total of Proposed Projects:	\$367,200

Balances also remain from the 2016 reserves approved last year. The proposed reserves include:

2016 Proposed Reserves:

Refurbishment Fund	\$50,000
Roseville Children's Garden	\$45,000
Program Equipment	\$23,000
Total 2016 Reserves:	\$118,000

BOARD ACTION REQUESTED:

To approve the 2017 and 2016 year-end encumbrances as proposed.

Request for Library Board Action

<u>Meeting Date</u> February 21, 2018	<u>Action Requested</u> Approval	<u>Presented By</u> Jill Boldenow, Library Director
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SUBJECT:
Caféine Thai Café Lease Termination Agreement

BACKGROUND:
Sanook, LLC operated Caféine Thai Café at Maplewood Library until October, 2017. Sanook notified the Library that it will not continue to operate. The current lease is in effect through January 31, 2020. Sanook, LLC has agreed to the terms set forth in the attached Lease Termination Agreement produced by the Ramsey County Attorney’s Office.

BOARD ACTION REQUESTED:
To approve the Lease Termination Agreement between Ramsey County Library and Sanook, LLC, d/b/a/ Caféine, and to authorize the Library Board Chair to sign the document.

LEASE TERMINATION AGREEMENT

THIS LEASE TERMINATION AGREEMENT (“Agreement”) is made as of the ____ day of February, 2018, and is by and between Ramsey County Library (“Landlord”) and Sanook, LLC, a Minnesota limited liability company, d/b/a Caféine (“Tenant”).

RECITALS

- A. Landlord and Tenant entered into a Lease Agreement dated as of November 19, 2014, as amended by the First Amendment to Lease dated September, 2015 (as amended, the “Lease”) for certain premises (“Premises”) occupying approximately 1400 square feet and located in the building at 3025 Southlawn Drive, Maplewood, Minnesota 55109.
- B. The Term of the Lease expires January 21, 2020.
- C. The Lease provides that Tenant may use the Equipment (as defined in the Lease) for the operation its business in the Premises, subject to the terms and conditions of the Lease. The Equipment is owned by Landlord.
- D. Tenant has brought into the Premises furniture and other personal property owned by Tenant and listed on attached Exhibit A (the “Personal Property”) and has installed various items of Equipment.
- E. Tenant is in default under the Lease. Landlord has terminated Tenant’s right to possession under the Lease without terminating the Lease. Tenant has vacated the Premises and Landlord has re-entered the Premises in accordance with law, and Tenant has no right to enter or occupy the Premises under the Lease.
- F. Landlord and Tenant desire and intend to provide for early termination of the Lease, for the satisfaction of Tenant’s obligations under the Lease, and for the release of the Tenant from the obligations under the Lease, all as provided below in this Agreement.

NOW THEREFORE, in consideration of the mutual promises in this Agreement and other good and valuable consideration, Landlord and Tenant agree as follows:

1. **Early Termination and Possession.** Upon the execution and delivery of this Agreement and the delivery of the Bill of Sale and Release, as provided below in Section 3, the Term of the Lease shall expire and the Lease shall terminate.
2. **Rent and Security Deposit.** Tenant is in default of the obligation to pay Rent (Base Rent and all other amounts due under the Lease, together with late charges and interest) and agrees that it will not cure the default. Upon the Effective Date (as defined below) any amount of the Security Deposit, as set forth Article 3 of the Lease, not yet applied by Landlord to any obligation of Tenant shall be applied as satisfaction of Tenant’s obligation to pay Rent as reserved under the Lease and shall immediately be the sole property of Landlord, Tenant shall have no interest or claim in or to any of the Security Deposit, and upon Tenant’s performance of

its obligations hereunder, including delivery of the Bill of Sale and Release, the obligation of Tenant for Rent shall cease and terminate.

3. **Personal Property and Equipment.** The agreement of Landlord to the early termination of the Lease and to accept the Security Deposit as full and final satisfaction of the payment obligations of Tenant, which obligations otherwise survive the termination of the right to possession, is expressly conditioned and contingent upon Tenant's transfer to Landlord, all of Tenant's interest in the Personal Property free and clear of all liens, security interests, adverse claims and any rights of any kind in any party other than Landlord, and also releasing any claim Tenant may have or assert to any of the Equipment without respect to any provision of the Lease providing that any of the Personal Property installed by Tenant in the Premises is Equipment owned by Landlord under the terms of the Lease. The transfer is effective immediately upon the Effective Date. In addition, Tenant shall execute and deliver concurrently with the execution and delivery of this Agreement a Bill of Sale and Release in the form of Exhibit B attached to this Agreement ("**Bill of Sale and Release**") to further evidence the transfer of the Personal Property (including any which is under the terms of the Lease defined as Equipment) and the release of any claim of Tenant in and to any of the Equipment.

4. **Tenant's Property.** Upon termination of the Lease, and Tenant's delivery of the executed Bill of Sale and Release, Tenant may remove from the Premises (i) the personal property of Tenant listed on Exhibit C attached to this Agreement ("**Tenant's Personal Property**") which listed items are not included in the Personal Property transferred to Landlord by the Bill of Sale and Release; and (ii) the following equipment that is not the property of Tenant, is not being transferred to Landlord and is owned by a third party as follows or has already been removed by the third party: Fetco 2 Pot Coffee Brewer and the Bunn Coffee Grinders which are the property of B&W Specialty Coffee; Coca Cola Beverage Dispenser which is the property of Coca Cola Beverages. ("**Third-Party Property**"). Tenant acknowledges that Landlord may directly arrange for the removal of trash receptacles and recycling receptacle which are the property of Allied Waste (now known as Republic Services)

5. **Wiring and Surrender.** As provided in Article 16 of the Lease, Landlord agrees that Tenant is not required to remove any of the Wiring, that Landlord has inspected the Premises as of the Effective Date, that the retainage of the Security Deposit satisfies all obligations of Tenant with respect to the condition of the Premises upon surrender of the Premises. Tenant and Landlord shall arrange a mutually convenient time for Tenant to have access to the Premises to remove Tenant's Personal Property and Tenant shall either assign to Landlord any agreement it has with respect to the Third-Party Property or otherwise cooperate with Landlord to arrange for the removal of the Third Party Property from the Premises, which may include providing notice to the third parties or such other actions as reasonably requested by Landlord. Tenant shall, however, be liable for any damage done to the Premises in the course of removing Tenant's Personal Property from the Premises.

6. **Release of Tenant.** Upon the Effective Date, the delivery of the Bill of Sale and Release, and performance of this Agreement, including as provided in Section 4, Tenant shall be released from all obligations under the Lease, including all obligations to pay any amount to Landlord, except for any indemnification obligations (as provided in Article 21 of the Lease) that accrued or relate to matters or facts arising before the Effective Date.

7. **Effective Date.** This Agreement shall only be effective upon execution hereof by both parties.

IN WITNESS WHEREOF, the Landlord and Tenant have executed this Agreement as of the day and year first written above.

LANDLORD:

Ramsey County Library

By _____
 Name _____
 Its Library Board Chair

TENANT:

Sanook, LLC

By _____
 Name _____
 Its Manager

EXHIBIT A

Personal Property

10 Tables
13 Chairs
8 stools
2 infant high chairs
1 tall stool
1 tall folding chair
4 Benches
2 Coffee tables
1 Kitchen island
1 Izzy ice cream freezer
1 Commercial freezer
1 Commercial refrigerator
1 Storage shelf
1 Commercial grade ice bin
2 Water dispensers
1 Commercial panini grill

EXHIBIT B

Bill of Sale and Release

IN CONSIDERATION of the payment of One Dollar and other good and valuable consideration the receipt and sufficiency of which are acknowledged, Sanook, LLC d/b/a Cafe´ine (“Seller”) hereby sells and transfers to Ramsey County Library (“Buyer”), the property listed on attached Exhibit A (“Property”):

Seller warrants to Buyer that Seller is the legal and true owner of the Property and that Seller has the right to sell the Property. Seller warrants that the Property is free from any lien, security interest or other encumbrance, and that Seller will defend the Property against any claims or demands, existing as of the day of the Bill of Sale except for any liens, encumbrances, adverse claims or other matters which Buyer has created, suffered or permitted to accrue.

Seller also sells and transfers to Buyer all interest of Buyer, if any, in all other personal property and equipment situated on the Premises occupying approximately 1400 square feet in the building at 3025 Southlawn Drive, Maplewood, Minnesota and which Premises Buyer leased to Seller under a Lease dated November 19, 2014 for use as Seller’s business (“Equipment”).

Seller hereby releases any and all claim or interest it may have in any of the Property and Equipment

IN WITNESS WHEREOF, Seller has executed and delivered this Bill of Sale as of the __day of February, 2018.

Seller:
Sanook, LLC

By _____
Name _____
Its Manager

EXHIBIT A TO BILL OF SALE AND RELEASE**The Property**

10 Tables
13 Chairs
8 stools
2 infant high chairs
1 tall stool
1 tall folding chair
4 Benches
2 Coffee tables
1 Kitchen island
1 Izzy ice cream freezer
1 Commercial freezer
1 Commercial refrigerator
1 Storage shelf
1 Commercial grade ice bin
2 Water dispensers
1 Commercial panini grill

EXHIBIT C**Tenant's Personal Property**

Personal Property to be Retained by Tenant and removed from the Premises

None

Request for Library Board Action

<u>Meeting Date</u> February 21, 2018	<u>Action Requested</u> Approval	<u>Presented By</u> Jill Boldenow, Library Director
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SUBJECT:
Naming Rights Policy

BACKGROUND:
Public policies are brought to the Library Board every year on a scheduled basis. This year, a total of ten policies will be submitted for Board review over the next several months.

Two policies are under consideration this month: Naming Facilities and Naming Rights. Staff is recommending that the two policies be combined into a single Naming Rights Policy.

While text is reorganized from the original policies and there are a few minor alterations, the substance of these policies remains largely unchanged.

BOARD ACTION REQUESTED:
To approve the recommended changes combining the Naming Facilities Policy and the Naming Rights Policy into a single Naming Rights Policy.

Naming Facilities

Approved by: Library Board

Approved Date: Wednesday, April 16, 2008

Reviewed Date: Wednesday, April 17, 2013

Review Schedule: Every 5 years

Next Review Date: 2017

According to Ramsey County Resolution 98-417, "The County may consider naming facilities after individuals, but only in cases where the individual has made an exceptional contribution of time (service) or funding, and where the contribution is directly connected to the benefit or service that the facility is providing."

Naming Rights

Approved by: Library Board

Approved Date: Wednesday, October 15, 2008

Review Schedule: Every 10 years

Next Review Date: 2018

In order to effectively leverage private resources, to provide the citizens of Ramsey County with the highest quality library services, and to provide citizens, organizations, and businesses with opportunities to participate actively in the growth of the Ramsey County Libraries, the Ramsey County Library Board has adopted the following policy concerning the granting of naming rights of library facilities.

The Ramsey County Library Board will approve any and all naming proposals.

1. Donors may choose to sponsor a major service area within a library facility, a meeting or study room, or an outdoor area.
2. Naming rights will only be granted for monetary as opposed to in-kind donations.
3. The Library Board will approve a list of monetary values assigned to specific naming rights associated with the construction, expansion, or renovation of a library.
4. A naming conferred in recognition of a pledge is contingent on fulfillment of that pledge and will be approved on that condition.
5. All contract documents must be finalized before the Library issues final approval for a naming opportunity.
6. Naming rights generally will not extend beyond the normal life of the room. Naming rights will remain in place for a minimum of 15 years and a maximum of 25 years. In the event the room or building is significantly altered in a timeframe less than 75% of the agreed upon time frame when the gift was made, the Ramsey County Library Board will roll the name forward in a similar capacity.
7. The Library reserves the right to demolish, retrofit, add to or maintain the named area.
8. If a facility must be replaced or substantially renovated, or the use of an area re-designated, it may be named for a new donor, subject to the specific terms and conditions set forth in any gift agreements related to the prior naming action.

9. The Library strives to maintain a consistent look with signage. All signage recognizing donors must comply with the aesthetic standards of the library in which it is located.
10. Any request regarding operation or programmatic conditions of a gift must be approved by the Ramsey County Library Board.
11. The Library may entertain a donor's request to change the original recognition in naming when there has been a change in ownership, changes in business name, or cessation of business. All costs associated with changing from the original name will be paid by the person or business requesting the change.
12. The Ramsey County Library Board reserves the right to reject donations by individuals, groups, organizations.
13. If an individual, business, or organization, after which a room or area has been named, comes into disrepute at the Library or in the community at large, the Library Director may recommend to the Ramsey County Library Board that the use of the name be discontinued.
14. Donors may also contribute to the purchase of groups or individual items of furniture, sections of shelving or service desks, items for the library collection, works of art, educational play structures, or any other fixtures within a Ramsey County Library building. Acknowledgement of these gifts will be consistent with the Gift Policy.
15. All donors who contribute at a level to be determined by the Library Board of Directors to the library capital campaign will be recognized with a name plate or wall plaque in the library building.

Naming Rights

Approved by: Library Board

Approved Date:

Reviewed Date:

Review Schedule: Every 5 years

Next Review Date:

The authority to name any county building, including library buildings, belongs to the Ramsey County Board of Commissioners. According to Ramsey County Resolution 98-417, "The County may consider naming facilities after individuals, but only in cases where the individual has made an exceptional contribution of time (service) or funding, and where the contribution is directly connected to the benefit or service that the facility is providing."

The Ramsey County Library Board will approve all naming proposals for major service areas and rooms within libraries and on library grounds.

The Library Board will approve a list of monetary values assigned to specific naming rights associated with the construction, expansion, or renovation of a library. Naming rights will only be granted for monetary as opposed to in-kind donations. Any request regarding operation or programmatic conditions of a gift must be approved by the Library Board.

The Ramsey County Library Board reserves the right to reject donations by individuals, groups, organizations. If an individual, business, or organization, after which a room or area has been named, comes into disrepute at the Library or in the community at large, the Library Director may recommend to the Ramsey County Library Board that the use of the name be discontinued.

Naming rights are subject to the following conditions:

- A naming conferred in recognition of a pledge is contingent on fulfillment of that pledge and will be approved on that condition.
- The Library Board will approve the terms of a naming right as specified in an Agreement for Naming Rights.
- Naming rights generally will not extend beyond the normal life of the room. Naming rights will remain in place for a minimum of 15 years and a maximum of 25 years. In the event the room or building is significantly altered in a timeframe less than 75% of the agreed upon time frame when the gift was made, the Ramsey County Library Board will roll the name forward in a similar capacity.
- The Library reserves the right to demolish, retrofit, add to or maintain the named area.

- If a facility must be replaced or substantially renovated, or the use of an area re-designated, it may be named for a new donor, subject to the specific terms and conditions set forth in any gift agreements related to the prior naming action.
- The Library strives to maintain a consistent look with signage. All signage recognizing donors must comply with the aesthetic standards of the library in which it is located.
- The Library may entertain a donor's request to change the original recognition in naming when there has been a change in ownership, changes in business name, or cessation of business. All costs associated with changing from the original name will be paid by the person or business requesting the change.

Donors may also contribute to the purchase of groups or individual items of furniture, sections of shelving or service desks, items for the library collection, works of art, educational play structures, or any other fixtures within a Ramsey County Library building. These contributions are not considered naming rights. They may be acknowledged with an inscription or plaque.

All donors who contribute at a level to be determined by the Library Board to a library capital campaign will be recognized on a donor wall in the library building.

2017 Strategic Highlights

1. Strengthen Connections to Community Efforts and Partners

Piloted the Popup Library, delivering services at 12 events to reach 1,030 community members. Sites and partners were selected to reach underserved patrons—including adult ELL class members and residents of a correctional re-entry center.

Expanded ConnectEd, a partnership with suburban school districts to provide library cards and training on resources to students. Building on the 2016 pilot with White Bear Lake middle school and high school students, we added 2,230 students in White Bear grades 1-5 as well as 3,450 Roseville area middle and high school students.

2. Foster Literacy and Student Achievement

Supported kindergarten readiness. Provided 1,700 children's programs with a total attendance of 79,934. This includes 708 storytimes with 32,480 attendees. Piloted ELL storytimes at MP.

Supported student success and healthy youth. Processed 1,554 kindergarten library card applications and distributed 329 cards at the K-card party. Hosted 148 elementary-age STEM/STEAM programs with 4,166 attendees. Debuted the Shoreview Comfort Room with amenities for children on the autism spectrum.

Fostered science learning at two unique programs: solar eclipse events and a NASA Moon Rocks exhibit. Facilitated makerspace labs for 1,352 students featuring etching, stop-motion animation, Tinkercad 3D modeling, GIF generation, edible science, and more.

Expanded teen engagement. Expanded teen services with hire of a third teen librarian. Helped coordinate Teen Lit Con for over 1,100 teens. Received 5,281 book reviews from 1,062 teens who participated in the Teen Summer Reading Program. Provided a total of 1,405 teen programs for 17,013 teens.

3. Create Vibrant Learning Spaces that Engage the Broad Diversity of our Community

Opened Shoreview Library. Welcomed 4,100 visitors and processed 5,500 checkouts at the grand opening. Increased Shoreview visits by 10% and public meeting room use by 380% over 2016. Installed new artwork, signage, and wall elements.

Improved user experience and collections. Implemented additional open hours at Shoreview and New Brighton Libraries. Added e-Book and eAudio copies to the collection. Completed migration to SaaS. Refurbished 33 chairs at Roseville Library.

Presented relevant adult programs. Presented programs attended by 14,190 adults, a nearly 30% increase over 2016. History programs drew 7,472 people.

4. Promote Economic Prosperity and Racial Justice

Supported information literacy and life skills. Provided digital literacy classes for 889 attendees and served another 1,493 people in open labs. We developed life skills programs with numerous partners to support health and wellness, financial and legal assistance, sustainability practices, social service resources, and ELL. Life skills programs drew 3,252 attendees at 392 programs. Increased jobs and small business programming.

Promoted Racial Equity. Program highlights include exhibition of *Green Card Voices* and Do Good Roseville partnership series: “Ask a Muslim Woman,” “Ask a Community Youth,” “Ask a Veteran,” and “Ask a Dreamer.” The programs “Confronting Racism: Minnesota Style” and “Confronting Racism: Minnesota Style for Youth” attracted 210 attendees. History programs featured several scholars of color and program topics exploring race, ethnicity, and culture. Supported racial equity training for staff. Approximately 20% of new materials purchased were by or about people of color. Revised the Library Use policy to prohibit harassment of staff and patrons on the basis of race. Received County recognition for diversity in new hires.

5. Ensure Stewardship of Public Resources

Supported the Friends of the Ramsey County Libraries. Supported the Friends’ book store operations and popup sales, Book It! 5K Walk/Run, and annual gala. Participated in Shoreview Library capital campaign efforts. Utilized grants from the Friends to enhance Library programs.

Recruited and utilized volunteers. Received 22,171 hours of service from library and Friends volunteers.

Trained staff. Provided 1,348 hours of staff training.

Developed partnerships. Continued to develop and nurture partnerships with hundreds of community organizations and schools throughout the county to leverage collective impact.

2017 Staff Work Plan: Quarter 4

1. Strengthen Connections to Community Efforts and Partners.

<p>Engagement</p> <ul style="list-style-type: none"> • Partner on County's engagement initiative • Create popup library resources, to include offsite library card registration options • Focus popups/outreach on people of color including new immigrants; re-entry center • Leverage new directors to engage partners (Jill, Friends Dir.) • Develop goals/ approach to senior engagement 	<p>Jeff Eide</p> <p>Quarter 1</p> <ul style="list-style-type: none"> • Developed Popup Library service plan • Compiled resource list for Popup Library • Brainstormed list of Popup Library venues • Began contacting venues about hosting <p>Quarter 2</p> <ul style="list-style-type: none"> • Obtained Popup Library materials including tent, tablecloths, yard signs, a-frame sign, posters, retractable banners, sign templates, table signs, book lists, pencils, tattoos, bags, post-it note books • Worked with Automation Services to provide staff VPN and wireless hotspot to support library card registration and data access at remote locations • Delivered Popup Library service to two venues • Booked five more venues for ten additional Popup Library dates <p>Quarter 3</p> <ul style="list-style-type: none"> • Delivered Popup library service to 5 venues on 10 dates reaching 955 community members • Applied for LSTA grant to expand community engagement offerings • Began process of calendar planning for 2018 venues and dates • Participated in County-wide process for developing community engagement plan <p>Quarter 4</p> <ul style="list-style-type: none"> • Delivered Popup library service to 2 additional venues reaching 75 members of the community • Received competitive LSTA grant to expand community engagement offerings • Completed training on grant implementation • Initiated planning for 2018 venues and dates • Initiated research on senior service facilities in Ramsey County
<p>Collaboration Infrastructure</p> <ul style="list-style-type: none"> • Create guidelines for collaboration and use of library space and resources • Update solicitation policy 	<p>Jeff Eide</p> <p>Quarter 1</p> <ul style="list-style-type: none"> • Led conversation with Management Team about collaboration priorities <p>Quarter 2</p> <ul style="list-style-type: none"> • Updated Solicitation policy to specify latitude in making partnerships and offering programming • Reimaged Windows 10 lab for staff VPN

	<ul style="list-style-type: none"> Ordered wireless hotspot Quarter 3 <ul style="list-style-type: none"> Implemented new Solicitation policy at branches Quarter 4 <ul style="list-style-type: none"> Reviewed partnership tracking processes
ConnectEd <ul style="list-style-type: none"> Engage RV and MV superintendents to develop ConnectEd projects Invite WB to serve grades 1-5 Invite WB alternative schools (ML) 	Jill Boldenow Quarter 1 <ul style="list-style-type: none"> Began ConnectEd planning with Roseville and Mounds View school staff Introduced ConnectEd to Maplewood/North St. Paul superintendent Started plans to expand in WB to grades 1-5 Quarter 2 <ul style="list-style-type: none"> Worked with White Bear Lake Schools to update online application form for 2017-18 school year Met with Karl Brown from Mounds View School District Quarter 3 <ul style="list-style-type: none"> Continued ConnectEd planning with Roseville Area Schools Quarter 4 <ul style="list-style-type: none"> Registered 3,450 Student Access Cards for Roseville Area middle and high schools Registered 2,230 Student Access Cards for White Bear Area middle and high schools Began planning for Mounds View High School participation in Student Access Card program

2. Foster Literacy and Student Achievement.

Ready for Kindergarten (MS) <ul style="list-style-type: none"> Revise preschool Summer Reading Program Pursue ELL storytime Pilot strategies to reach immigrants and families of color 	Lynn Wyman Quarter 1 <ul style="list-style-type: none"> Provided 380 children's programs with a total attendance of 15,837 Provided 110 family storytimes for 6,239 participants, 69 Baby and Me storytimes for 2,000 participants and 4 other storytimes for 132 participants Offered storytimes featuring community guests, including the White Bear Lake mayor, a City of Roseville driver with snowplow, and the Minnesota DNR Visited 6 preschool sites and provided programs to 221 children Continued Sensory Friendly Mornings at RV, opening the children's area early on Fridays for children with special sensory needs Provided a Comfort Room at SV with light-dimming, lap blankets, noise cancelling headphones, and Sensory Friendly Kits for children on the Autism spectrum
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	<ul style="list-style-type: none"> • Sent children's librarians to the MLA Unconference which focused on Baby Storytime and birth-to-three brain development <p>Quarter 2</p> <ul style="list-style-type: none"> • Provided 418 children's programs with a total attendance of 20,703 • Provided 96 family storytimes for 5,945 participants, 65 Baby and Me storytimes for 1,916 participants and 4 other storytimes for 46 participants • Offered storytimes featuring community guests, including a singer from the Minnesota Opera , children's author Stephanie Watson and the Minnesota DNR • Implemented a new preschool summer reading initiative where families that read 100 books over the summer receive a free book • Continued to offer Sensory Friendly Mornings at RV, opening the children's area early on Fridays for children with special sensory needs, and started offering Sensory Saturdays at SV • Provided a Story Trail at Keller Lake Park in conjunction with the opening of the Tuj Lub courts • Reached 175 parents and children at Family Fun Night in White Bear Lake, part of the city's Bear Power initiative • Received and cataloged White Bear Lake Schools Chromebooks for checkout <p>Quarter 3</p> <ul style="list-style-type: none"> • Provided 405 children's programs with a total attendance of 21,718 • Provided 108 family storytimes for 6,717 participants, 75 Baby and Me storytimes for 1,955 participants and 5 other storytimes for 250 participants • Offered storytimes featuring community guests, including Tamarack Nature Center and Rafa, the Shoreview Mayor's dog • Invited Family Storytime kids to an end of summer picnic with the librarian at several libraries • Continued to offer Sensory Friendly Friday Mornings at RV and Sensory Saturdays at SV for children with autism • Provided a free book to 713 preschool children whose families completed the new summer reading 100 books program • Started a four-week storytime pilot for English language learners at MP <p>Quarter 4</p> <ul style="list-style-type: none"> • Provided 499 children's programs with a total attendance of 17,285 • Provided 104 family storytimes for 5,530 participants and 68 Baby and Me storytimes for 1,750 participants • Offered storytimes with featured guests, including fire departments and N. St. Paul Public Works • Piloted 3 sessions of English Language Learner storytimes at MP for 24 participants • Reached 190 preschool children through visits to Battle Creek Head Start • Provided a total of 1,700 children's programs with attendance of 79,934 in 2017
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<p>Student Success (Youth Librarians)</p> <ul style="list-style-type: none"> • Expand library partnerships with schools using tablets and library resources • Expand offsite card registration • Expand STEAM programming • Expand passive programming • Review Summer Reading Program goals 	<p>Lynn Wyman</p> <p>Quarter 1</p> <ul style="list-style-type: none"> • Held the 9th annual Kindergarten Library Card party featuring author/illustrator Grace Lin, with 1,147 attendees; processed 1,554 library card applications; distributed 329 cards • Provided 23 Paws to Read sessions for 74 young readers • Offered 35 elementary-age STEM/STEAM programs with 732 participants; activities included stop motion animation, 3D design with Tinkercad, and comic design with Scratch • Provided Chess instruction for mathematical skills development to 100 students at RV, SV, WB • Engaged over 80 participants in “Brains at the Library,” a program co-sponsored by the University of Minnesota’s Neurology department • Offered special Harry Potter Book Days at SV and WB, with participation by 50 families • Provided Homework Help at RV for 75 students, using volunteer instructors from the education field • Provided 32 passive programs with 2,434 participants; topics included “Libraries are for Everyone,” an exploration of cultures and languages and a Black History Month program that highlighted prominent African Americans in U.S. History • Hosted 38 visits and tours by school and youth groups with a total participation of 923 • Visited 10 elementary schools and engaged with 575 students • Hosted an art show at RV featuring student artists from Roseville schools • Partnered with the U of MN’s Extension to bring Urban 4H STEAM classes to teens at MP and SV • Partnered with the MN History Center to host History Day Hullabaloo for 52 students at RV • Hosted teen and science fiction author Nnedi Okorafor at RV as part of the MELSA Club Book series • Provided 45 Makerspace labs for 469 students, featuring etching, sewing machines, Tinkercad 3D modeling, GIF-generation, edible science, and stop-motion animation <p>Quarter 2</p> <ul style="list-style-type: none"> • Provided 29 Paws to Read sessions for 80 young readers • Offered 32 elementary-age STEM/STEAM programs with 704 participants • Hosted the Summer Reading Festival on June 10 where 1,200+ attendees participated in art-related activities; artwork is on display at RV through the end of July • Provided 32 passive programs with 3,446 participants • Hosted 39 visits and tours by school and youth groups with a total participation of 1,232 • Visited 69 elementary schools to promote summer reading to 3,610 students • Hosted the Teen Summer Festival at RV for 150 teens • Hosted a Roseville school district art show at RV featuring the work of student artists

	<ul style="list-style-type: none"> • Brought Stella Binion, a national youth poetry winner, to Maplewood/N. St. Paul schools in partnership with the MN Dept. of Education and the Equity office of ISD 622 • Partnered with U of M Extension's Urban 4H to continue "Elements of Art," with STEAM focused drop-in classes at MP and a 4H STEAM-Club at SV that develops skills for STEAM-related careers • Planned, facilitated and outfitted 46 Makerspace labs for 385 students, featuring etching, sewing machines, Tinkercad 3D modeling, GIF-generation, edible science, and stop-motion animation. <p>Quarter 3</p> <ul style="list-style-type: none"> • Provided 29 Paws to Read sessions for 82 young readers • Offered 47 elementary-age STEM/STEAM programs with 1,951 participants • Provided 36 passive programs with 5,908 participants • Hosted 19 visits and tours by school and youth groups with a total participation of 3,899 • Provided 5 book club sessions for 67 students • Partnered with the MN Astronomical Society to host a Pre-Eclipse Party at SV with over 200 attendees • Hosted Solar Eclipse Parties on August 21 at RV, SV, MV, and WB with hundreds of attendees • Provided a book and a State Fair pass to 3,481 elementary school students for completing the Summer Reading Program • Started up Monday evening Homework Help at RV using volunteer tutors • Partnered with U of M Extension's Urban 4H to continue "Elements of Art," a series of drop-in STEAM-related classes at MP, and 4H STEAM-Club, focused on developing skills for STEAM-related careers, at SV • Provided 29 Makerspace labs for 252 students, featuring etching, sewing machines, Tinkercad 3D modeling, GIF-generation, edible science and stop-motion animation • Completed the Teen Summer Reading Program with 1,062 participants submitting 5,281 online book reviews • Partnered with the University of Minnesota during freshman orientation to create library cards for incoming students in Ramsey County • Re-established relationships with Phoenix Recovery High School, John Glenn Middle School, Harmony Learning Center and Tubman's Northstar youth center to provide outreach and in-library programming • Applied for LSTA grant to support early STEM learning <p>Quarter 4</p> <ul style="list-style-type: none"> • Provided 39 Paws to Read sessions for 97 young readers • Offered 34 elementary-age STEM/STEAM programs with 779 participants • Provided 31 passive programs with 3,307 participants • Visited 2,674 kindergarteners in November as part of the Kindergarten Library Card program • Presented a Diverse Books Showcase in October and offered CEU credit to teachers attending
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	<ul style="list-style-type: none"> • Hosted NASA Moon Rocks travelling show at RV in November for 80 attendees • Provided 7 library tours to 175 teenage students • Taught 4 formal technology classes for 14 students • Provided digital literacy instruction to 20 classrooms in ISD 623 and ISD 622 reaching 414 students • Trained 55 school classes on ebook use, reaching 1,195 students • Presented book talks to 3 classes sharing titles with 36 students • Displayed Roseville Area High School art in the RV atrium • Partnered with Urban 4H for weekly science programs at MP with 11 programs serving 106 youth • Began Urban 4H science programs at SV • Planned and facilitated 36 makerspace sessions for 246 teens at MP, RV, and SV • Offered a total of 148 elementary-age STEM/STEAM programs with 4,166 participants in 2017 • Hosted 184 visits and tours by school and youth groups with a total participation of 4,354 in 2017
Healthy Youth (ML) <ul style="list-style-type: none"> • Implement new SV teen program/space • Formalize teen services structure • Increase outreach to youth to reduce race-based disparities • Implement full-week camps at SV • Work with teen volunteers at SV • Expand Library After Dark funding and program 	Lynn Wyman Quarter 1 <ul style="list-style-type: none"> • Showcased SV's new teen space at the Grand Opening; 5 local robotics teams provided demonstrations for over 200 visitors • Expanded the teen services work team with the addition of Paige Fuller as the SV teen librarian • Collaborated with the White Bear YMCA, Maplewood Community Center, RC Public Works, RC Parks and Recreation, and the Science Museum of Minnesota to offer a Teen Job Fair at MP • Co-taught a Young Lenses spring break video camp with CTV-North Suburbs for 12 students at RV • Facilitated two 3-day Teen Tech Camps at MP and SV, teaching 8 classes to 11-16 students per day • Hosted MP's Library After Dark with youth advocate Timothy Turner • Participated in a community panel on equity leadership in the N. St. Paul/Maplewood area Quarter 2 <ul style="list-style-type: none"> • Partnered with the MN Dept. of Education to provide free lunch and snacks for children and youth four days a week during the summer at MP • Featured young adult and children's books at the diversity book showcase at MP for 13 patrons • Collaborated with MELSA to coordinate Teen Lit Con at Sibley High School for over 1,100 teens • Facilitated Teen Tech Camp at MP, teaching 14 classes to 20 students over 5 days • Hosted Library After Dark, after-hours teen events, at MP, RV and SV to provide dancing, video games and pizza while discussing community issues and building cohesive • Partnered with CTV to coordinate Young Lenses: Girls in Focus, a girls' filmmaking camp at SV • Hired three summer student workers, one each for MP, RV, and SV, who between them speak seven languages

	<ul style="list-style-type: none"> • Provided summer jobs for 8 teens at RV, NB, MP, SV and WB through RC Workforce Solutions' U LEAD program • Recruited teen volunteer help for Makerspace and gaming activities at SV <p>Quarter 3</p> <ul style="list-style-type: none"> • Partnered with the MN Dept. of Education to provide 1,400 free lunches and 1,400 afternoon snacks for children and youth four days a week at MP over summer • Facilitated Teen Tech Camp at SV and RV, teaching 14 classes to 20 students over 5 days • Mentored 12 Maplewood-area girls in technology and tech careers through TC Techettes, a five-day CTEP AmeriCorps program • Continued to host Library After Dark, after-hours teen events, at MP, RV and SV to provide dancing, video games and pizza while discussing community issues and supporting youth voices • Partnered with the Autism Society of MN to host Teens on the Town at SV, an event for teens on the autism spectrum and their caregivers, featuring a library tour, maker activities and games • Hired 3 CTEP AmeriCorps workers for 2017/2018 to work with teens at RV, MP, and SV • Recruited Century College students at the Century College Job and Volunteer Fair to volunteer with teen programming • Received additional hours from Workforce Solutions for WB's summer U LEAD worker <p>Quarter 4</p> <ul style="list-style-type: none"> • Facilitated 439 programs serving 3,419 teens • Provided 27 sessions of board games, Magic the Gathering, and Dungeons and Dragons at RV, SV, and MP for 82 youth • Supervised 246 days of video gaming at MP, NS, RV, SV, and WB • Engaged 16 youth with interactive drumming with Schubert Club's KIDSJam at MP • Hosted Youth on Boards, a monthly program at MP mentoring 30 Ramsey County youth on local non-profit boards • Offered 7 sessions of Library After Dark for 102 youth at MP and SV • Provided 2 sessions of Creative Pastels for Teens for 10 youth at SV • Partnered with the YWCA to offer Confronting Racism Minnesota Style: for Youth for 30 at MP
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3. Create Vibrant Learning Spaces that Engage the Broad Diversity of Our Community.

<p>Shoreview</p> <ul style="list-style-type: none"> • Complete construction (BM) • Add new features as funded (CJ, Chuck) • Convene art committee and select work 	<p>Lynn Wyman</p> <p>Quarter 1</p> <ul style="list-style-type: none"> • Held the SV Grand Opening celebration on January 28, with approximately 4,100 visitors and 5,500 checkouts
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<ul style="list-style-type: none"> Plan expanded programming (CJ) 	<ul style="list-style-type: none"> Increased SV visits by 46% in February (over February 2016) and by 32% in March (over March 2016) Saw a 190% increase in SV community room use by the public for the same two-month period Continued to add enhancements to the library, including decorative window film, a “honeycomb” wall by the teen area, and early literacy interactives Convened the Art Committee with Friends, community representatives and library staff; selected historic photos for small study rooms; purchased pottery pieces and a large photo for the entry area Received news coverage and significant public interest in the new Memory Minders kits, intended for caregivers to use with people experiencing memory loss Completed installation of updated and expanded public computing Completed installation of self-check Completed installation of updated public services (staff) computing Replaced Dell computers in TS and reference Installed the sound masking control software Installed infrastructure for HVAC controls Final configuration of interior security cameras Coordinated re-cabling of atrium and staff workroom space for improved layout Setup 3D printing system Provided staff training on AV systems Installed updated printers for public services and public use Configured TV and cabling for use in teen wall Updated and configured digital signage Installed/configured PA system tied to VoIP Reconfigured phone and workstation layout in TS and reference Coordinated installation and completed configuration of AMH Coordinated staff training on AMH Setup grand opening technology Added access points for wireless reception <p>Quarter 2</p> <ul style="list-style-type: none"> Increased SV visits by 8% and SV circulation by 9% in Quarter 2, 2017 over Quarter 2, 2016 Saw a 352% increase in SV community room use by the public and significant increases in program attendance for all ages Installed Capital Campaign donor pavers and some of the donor signage Continued to add art to the library, including a grouping of four pieces in the children’s area and a large painting by Yudong Shen in the Community Program Room
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	<ul style="list-style-type: none"> • Offered Sensory Friendly Saturdays in partnership with the Autism Society of Minnesota; the first was in April, the second one in June • Hosted the Gallery 96 spring exhibition from April 28 to June 3 • Received vinyl cutter and sewing machines • Updated checkout laptops to support makerspace tools • Installed 5 of 8 exterior cameras • Ordered missing building signage including 3 door signs, hours, address <p>Quarter 3</p> <ul style="list-style-type: none"> • Increased SV visits by 29% and SV circulation by 16% in Quarter 3, 2017 over Quarter 3, 2016 • Saw a 366% increase in SV community room use by the public • Added additional artwork to the library, including a large five-panel installation by botanical printmaker Linda Snouffer • Partnered with Scandia Shores and the Shoreview Community Foundation to offer a six-week class for family caretakers of older adults • Partnered with the Autism Society of Minnesota to offer a book club for youth and young adults, ages 14 to 35 • Awarded an AmeriCorps CTEP member to provide teen services at SV, SV's first CTEP position • Hosted the Gallery 96 fall exhibition with an opening reception on September 15 • Started a new program, Knitting for Good, an ongoing Thursday evening activity where community members support local causes through their knitting projects • Ordered video production workstation • Ordered, received, and tested additional security gates <p>Quarter 4</p> <ul style="list-style-type: none"> • Increased SV visits by 23% and SV circulation by 4% in Quarter 4 over Quarter 4, 2015 (SV was closed for part of Quarter 4, 2016 so we did not compare to that year) • Saw a 623% increase in SV community room use by the public compared with Q4, 2015 • Received additional artwork for the library, including a Kristi Abbott collage for the entry area • Partnered with the Shoreview Historical Society, Scandia Shores, and the Shoreview Community Foundation to provide library programs • Installed SV internal and external signs, including at book drops, bathroom, circ room, Friends Bookstore, and entrances • Installed walls in SV children's area featuring artwork and text by Debra Frasier; and artwork by Beth Krommes with text by Joyce Sidman • Installed stop-motion animator at SV
<p>User Experience</p> <ul style="list-style-type: none"> • Add hours SV (LW) 	<p>Lynn Wyman/Chuck Wettergren</p> <p>Quarter 1</p>

<ul style="list-style-type: none"> • Revise conduct policy (LW) • Develop virtual services (Chuck) <ul style="list-style-type: none"> ○ Purchase discovery layer ○ Implement SAAS ○ Improve website ○ Staff move to County email • Improve physical services (Chuck) <ul style="list-style-type: none"> ○ Add charging stations as funded ○ Update self-check software and hardware and chip/pin ○ Review print management ○ Expand MV computing and reconfigure ○ Expand laptop checkout SV ○ Expand video conferencing ○ Develop intake process for branches requesting computers • Improve user access (Chuck) <ul style="list-style-type: none"> ○ Promote usership and improve access, ease, options • Improve collections (LW) <ul style="list-style-type: none"> ○ Add e-content ○ Diversify content ○ Add youth content ○ Implement new nonfiction plan ○ Add Self-E • Improve collections management (LW) <ul style="list-style-type: none"> ○ Revise Collections Management Policy ○ Implement new weeding and donations procedures ○ Transition to Blue Cloud Analytics 	<ul style="list-style-type: none"> • Increased SV hours to 63 per week with the addition of morning hours on Tuesdays and Wednesdays, and evening hours on Thursdays • Added 1,188 ebook copies to the collection • Added 122 e-audio copies to the collection • Increased library materials by or about people of color from 20% of purchases in Quarter 1, 2016 to 21% in Quarter 1, 2017 • Allocated \$50,000 of year-end reserves to collection enhancements • Implemented branch-level selection of adult nonfiction • Implemented the Friends' new weeding and donation procedures • Completed the SaaS contract • Updated self-check monitors, software and card swipes for Shoreview site/opening • Ordered replacement computers for MV • Ordered replacement printers for WB, NS, MV • Ordered thermal printers for TS • Configured laptop checkout lab at Shoreview • Replaced Maplewood public printers • Replaced Roseville public printers • Updated Web Reporter server • Installed new server for HVAC control • Updated server for CCURE access at SV • Completed 237 recorded work orders • Completed install of client security camera software on designated computers • Updated Library switch configurations to support County inter-connection and physically connected the County to the Library at RV <p>Quarter 2</p> <ul style="list-style-type: none"> • Received Library Board approval for a revised Conduct Policy, now a Library Use Policy • Added 1,473 ebook copies to the collection • Added 159 e-audio copies to the collection • Added library materials by or about people of color, totaling 17.1% of all purchases in Quarter 2 • Completed migration to SaaS • Configured Roseville core switches to be monitored by County's Solar Winds • Updated self-check systems to support SaaS Citrix • Updated firewall to provide dedicated connection for SaaS backend • Updated PC Reliance software to work with SaaS • Updated Aquabrowser and EZ Proxy (user authentication) to support SaaS • Moved remote/direct database authentication to SaaS
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	<ul style="list-style-type: none"> • Finalized encryption of Aquabrowser website and enriched content • Replaced MV public computers • Updated WebReporter to work within SaaS environment • Added public fax service at Roseville • Replaced public printers at NB, MV, WB and NS • Updated CybraryN servers and public computers to current version for security and improved print management • Swapped out staff monitors under 19" at most locations • Completed 238 recorded work orders • Updated website for summer reading data and event tracking (SRP database and Survey Monkey teen reviews) <p>Quarter 3</p> <ul style="list-style-type: none"> • Added 1,169 ebook copies to the collection • Added 230 e-audio copies to the collection • Added library materials by or about people of color, totaling 21% of all purchases • Received Library Board approval for a new Collection Management Policy in September • Developed discovery layer criteria • Hosted demo of SirsiDynix Enterprise product • Finalized BlueCloud Analytics contract • Completed basic criteria list for discovery layer review • Completed webinar for Enterprise discovery layer • Updated website to support MN Writes Reads <p>Quarter 4</p> <ul style="list-style-type: none"> • Added 1,843 ebook copies to the collection • Added 289 e-audio copies to the collection • Added library materials by or about people of color, totaling 21% of all purchases in Quarter 4 and totaling 20% of all purchases for all of 2017 • Started migrating to County email • Completed Niche Academy training and preparation for 2018 integration into website • Ordered charging station for Shoreview • Started selection process for SRP programming application • Initiated collection account setup with OCLC to complete Data Sync • Initiated BlueCloud Analytics setup and staging of server • Applied for MELSA Phase funding to update digital literacy labs, maker peripherals and e-content
Refurbish	Julie Neville

<ul style="list-style-type: none"> • Re-think security cameras (Chuck) • Upgrade chairs at RV and MP (LW) • Develop small repairs and assembly process (ML) • Redo MP and NB carpet • Repaint RV atrium • Repair RV concrete walks and curbs • Upgrade software to MV BAS • Upgrade computer and programming for RV BAS • Conduct MP facility design review (Jill) • Develop capital plan (Jill) • Improve NSP custodial practices (Jill) 	<p>Quarter 1</p> <ul style="list-style-type: none"> • Allocated \$50,000 of year-end reserves to fund furniture refurbishment • Met with NSP city staff to establish custodial needs • Continued to monitor and adjust equipment for the SV building • Replaced lighting in the staff area at MP with LED • Completed solicitation for chiller replacement at MV <p>Quarter 2</p> <ul style="list-style-type: none"> • Continue to move forward on commissioning and mechanical adjustments to equipment at SV • Toured Library facilities with new Property Management Director, Jean Krueger • Continue to monitor energy at all facilities to meet our 5% annual reduction • Attended multi-county Green Cleaning conference • Completed mechanical study for replacement of DX unit and restoration of air handler at MV • Swept parking lots • Vendor performed spring cleanup of library grounds • Completed 5 contracts for work with CERT vendors • Discussed capital plan concept with County Manager, Property Management, Finance • Discussed NSP custodial needs with City staff <p>Quarter 3</p> <ul style="list-style-type: none"> • Sent 11 additional RV lounge chairs to be reupholstered in moisture-proof fabric • Worked with New Brighton Community Center to address roof issues; identified possible need for tuckpointing to address improper installation of flashing • Issued a P.O. for computer upgrade and programming • Refreshed the landscaping at MV • Completed the P.O. for chiller replacement at MV • Requested and received new, improved custodial services at North St. Paul Library • Developed project description and plan for call for proposals for MP predesigns <p>Quarter 4</p> <ul style="list-style-type: none"> • Moved C-Cure badging system to Shoreview • Removed the RV cistern • Replaced the RV fireplace with gas • Installed phase protection for electrical at RV • Replaced lamps in RV atrium • Flushed the SV boiler loop • Refurbished 33 chairs at RV • Contracted with MSR to consult on MP facility improvements • Produced a planning document for developing a 2018-2024 capital plan
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<p>Adult Programming</p> <ul style="list-style-type: none"> • Develop evaluation tools • Continue history programming • Strengthen Book Club alignment • Develop last-minute program process • Strengthen adult makerspace program (Jill) 	<p>Kristi Saksvig</p> <p>Quarter 1</p> <ul style="list-style-type: none"> • Presented 27 history programs attended by 2,268 people • Partnered with OLLI, White Bear Historical Society, History Theatre, Ramsey County Historical Society, Do Good Roseville <p>Quarter 2</p> <ul style="list-style-type: none"> • Presented 30 history programs attended by 2,417 people • Partnered with OLLI, White Bear Historical Society, Ramsey County Historical Society, Hmong Museum, Shoreview Area Historical Society and New Brighton Area Historical Society • Formed staff MakerSpace Team, met monthly <p>Quarter 3</p> <ul style="list-style-type: none"> • Presented 16 history programs attended by 940 people • Partnered with OLLI, White Bear Historical Society, Ramsey County Historical Society, Shoreview Area Historical Society and History Theater • Registered for Project Outcome and created first outcome based survey • Created Book Club Leader Packets, distributed to branch managers; branch managers gave to leaders as first step to build relationships and discuss benefits of partnership • Began the 'last minute program process' discussion • Hired first adult makerspace librarian; began training and tasked with program development • Identified remaining adult makerspace equipment needs for SV capital campaign <p>Quarter 4</p> <ul style="list-style-type: none"> • Presented 21 history programs attended by 1,847 people • Partnered with OLLI, White Bear Historical Society, Ramsey County Historical Society, Shoreview Area Historical Society and Foreign Policy Association • Implemented first Project Outcome survey during Open Tech Lab at RV • Planned 2018 adult makerspace programming at Maplewood, Shoreview and Roseville • Developed 3D printing and design classes for 2018
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4. Promote Economic Prosperity and Racial Justice.

<p>Economic Prosperity Services</p> <ul style="list-style-type: none"> • Expand info literacy program (JL) <ul style="list-style-type: none"> ○ Expand open labs ○ Expand downloadable tables ○ Train staff in labs (LW) 	<p>Jill Boldenow</p> <p>Quarter 1</p> <ul style="list-style-type: none"> • Scheduled 13 librarians to staff tech labs • Provided 32 computer and tech classes to 238 students
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<ul style="list-style-type: none"> ○ Expand outreach ○ Implement makerspace SV (CJ) ○ Offer tech help appointments at RV ○ Expand community computing ○ Collaborate with RV ABE to produce bilingual computer class ○ Strengthen corrections services • Develop programs with County (open data, Workforce, other EGCI partners) • Continue life skills programming under new coordinators • Continue social services support (PH) 	<ul style="list-style-type: none"> • Offered 2 new classes instructed by Twin Cities Media Alliance “Identity Theft” and “The (Free) Online Classroom” • Provided 82 open computer and tech labs to 401 students • Presented program to American Association of University Women (AAUW) on mobile devices and online safety • Presented program to 25 girl scouts and helped them earn a technology badge • Staffed tables promoting downloadable library resources at New Brighton and Shoreview with 65 interactions • Provided bimonthly digital literacy instruction at Volunteers of America ex-offender re-entry facility • Offered 107 Life Skills programs, attended by 504 people. • Partnered with Ramsey County Public Health to offer Fix-it Clinics at WB and SV • Partnered with AARP to offer tax help at MP • Continued to offer MNSure Navigator assistance at MP and RV • Continued offering weekly Conversation Circles for English Language Learners at RV • Continued Criminal Expungement Clinics and introduced an Identity Fraud Protection program • Offered weekly community resource advocate/social worker help at MP and RV • Offered two Financial Coaching & Credit sessions; Investors’ Nights, and Shoestring Budgeting • Offered Housing 101 for tenants at RV and MP • Continued offering presentations in the <i>Dementia: Caring & Coping Speaker Series</i> <p>Quarter 2</p> <ul style="list-style-type: none"> • Scheduled 10 librarians in the tech labs • Provided 39 computer and tech classes to 278 students • Provided 92 open computer and tech labs to 459 students • Offered 12 Adult/Family Makerspace sessions to 47 attendees • Strengthened relationship with Volunteers of America ex-offender re-entry facility by attending a community resource fair promoting library resources • Piloted “Tech Help with Hannah” offering tech help by appointment at Roseville Library • Promoted library online resources at Career Fair at Fairview Community Center • Offered 77 Life Skills programs, attended by 1,228 people. • Partnered with Ramsey County Public Health to offer Fix-it Clinics at RV • Partnered with AARP to offer tax help at MP • Continued to offer MNSure Navigator assistance at MP and RV • Continued offering weekly Conversation Circles for English Language Learners at RV and SV • Continued Criminal Expungement Clinics and Identity Fraud Protection programs • Offered an introduction to the Seed Library
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	<ul style="list-style-type: none"> • Offered weekly community resource advocate/social worker help at MP and RV • Offered financial digital literacy classes; Investors' Nights, and Shoestring Budgeting • Offered Housing 101 for tenants at RV and MP • Offered programs on dementia, caregiving, mental fitness, and end of life choices <p>Quarter 3</p> <ul style="list-style-type: none"> • Continued to schedule librarians to work in tech lab rotations • Offered 58 Life Skills programs attended by 594 people • Partnered with Ramsey County Public Health to offer Fix-it Clinics at MP • Continued MNsure Navigator assistance at MP and RV • Continued weekly Conversation Circles for English Language Learners at RV and SV • Continued Criminal Expungement Clinics • Debuted Knitting for Good, which supports good causes such as hats for premature babies • Offered weekly community resource advocate/social worker help at MP and RV • Offered small business workshops on taxes and QuickBooks • Offered programs on plants and pollination in connection with the White Bear Lake seed library • Offered programs on dementia, caregiving, managing medications, and mental fitness • Provided 24 computer and tech classes to 208 students • Provided 74 open computer and tech labs to 344 students • Offered new classes <i>Video Editing on the Cheap</i> and <i>Your Library on the Go!</i> • Provided digital literacy instruction and 3D printing demonstration at Popup Library held at Volunteers of America corrections facility • Offered six digital literacy classes to ESL students at Pop-Up library held at ABE in the Fairview Community Center in Roseville <p>Quarter 4</p> <ul style="list-style-type: none"> • Provided 22 computer and tech classes to 165 students • Provided 74 drop-in computer and tech help labs to 289 students • Partnered with University of Minnesota Health Services Library and offered class on finding reliable health and wellness information on the web • Provided digital literacy instruction and 3D Printing demo at a pop-up library held at Gladstone Community Center in Maplewood • Offered 150 Life Skills programs attended by 926 people • Partnered with Ramsey County Public Health to offer Fix-it Clinics at MP • Continued MNsure Navigator assistance at MP and RV • Continued weekly Conversation Circles for English Language Learners at RV and SV • Continued Criminal Expungement Clinics • Offered weekly community resource advocate/social worker help at MP and RV
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	<ul style="list-style-type: none"> • Offered small business workshops on taxes, marketing, lead generating, and QuickBooks • Offered programs on plants and pollination in connection with the White Bear Lake seed library • Offered programs on dementia, caregiving, meditation, medications, and mental fitness
Racial Equity <ul style="list-style-type: none"> • Increase hires and retention of racially diverse staff, volunteers and Board • Increase the cultural competency of staff • Ensure the facilities, collections, policies, programs, communications and services reflect the community • Develop internal communications to inform staff of external RE forums • Maintain RE book club • Expand racial equity programming • Participate in County project to identify recruitment and retention barriers • Ease the process of internet access • Integrate RE plans into budget planning 	<p>Jill Boldenow</p> <p>Quarter 1</p> <ul style="list-style-type: none"> • Conducted an extensive recruitment and interview process for board member positions • Produced and shared racial equity work plan • Updated racial equity training opportunities and guidelines to receive training credit • Planned spring RE book club • Expanded racial equity programming within RE committee: hosted 3-part film, <i>Race: The Power of an Illusion</i> with discussions • Integrated racially diverse speakers and themes in programs by adult, teen and children's teams • Used RE lens to review Library policies • Launched All are Welcome Here and other passive programs/displays that celebrate diverse races, cultures, languages <p>Quarter 2</p> <ul style="list-style-type: none"> • Hired seven youth of color for paid summer work at the Library through the ULEAD program • Launched <i>Green Card Voices</i> with related panel discussions • Hosted RE Book Club with staff discussion of <i>See No Color</i>, with author Shannon Gibney • Distributed ACLU information to branches: "Know your rights: Anti-Muslim Discrimination"; and "Know Your Rights: Stopped by Police, Immigration Agents, or FBI." • Launched Pop-up Library event at Keller Park Tuj Lub Courts opening, with Hmong staff • Partnered with the Hmong Museum on "Hmong Chronicles: Refugee Life" program • Hosted "Diverse Books Showcase" at MP • Screened <i>Pather Panchali</i> by Satyajit Ray at SV • Hosted "Promises Betrayed: African-American History from the Emancipation Proclamation to <i>The Birth of a Nation</i>." • Distributed County survey to staff on recruitment, retention, and promotion • Received recognition from the County as a department with significant diversity in new hires <p>Quarter 3</p> <ul style="list-style-type: none"> • Hosted a naturalization ceremony at SV, at which 28 individuals from 17 countries became U.S. citizens • Hosted Ask a Muslim Woman program with 140 participants hearing from a panel of speakers • Exhibited displays of <i>Green Card Voices</i> at RV, SV, and MP with related panel discussions • Presented Refugee 101 program at MP • Piloted English Language Learner storytime at MP

	<p>Quarter 4</p> <ul style="list-style-type: none"> Supported new community book club, “Hard Truths: A Social Justice Book Club” at RV Hosted “Confronting Racism Minnesota Style: For Adults” at RV; “Confronting Racism Minnesota Style: For Youth” at MP Hosted “Immigrants Participating in Minnesota’s Economic Future” at RV Presented “Refugee 101” program at NB Collaborated with Do Good Roseville to present “Ask a Veteran” Sent 3 staff to training on “Inclusive Civic Volunteerism: Engaging Diverse and Immigrant Communities”
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5. Ensure Stewardship of Public Resources.

<p>Friends of the Library</p> <ul style="list-style-type: none"> Assist to increase fundraising Complete SV capital campaign Promote Friends events Expand grant writing and clarify process 	<p>Jill Boldenow</p> <p>Quarter 1</p> <ul style="list-style-type: none"> Gave SV pre-tours to campaign donors Highlighted campaign in pre-opening interviews Promoted Friends gala to staff and colleagues <p>Quarter 2</p> <ul style="list-style-type: none"> Launched monthly meetings with Friends and Library Director to track opportunities, events, donor recognition plans Continue Library Director participation in Friends Board and Executive Committee meetings <p>Quarter 3</p> <ul style="list-style-type: none"> Contributed staff support to plan, promote, and help at the Book It! 5K event Hosted donor recognition event with local Chinese community members and artist Yudong Shen Promoted giving opportunities to support SV makerspace Produced new, staff-initiated grant proposals and clarified grant application process for staff <p>Quarter 4</p> <ul style="list-style-type: none"> Participated in SV capital campaign event in North Oaks Initiated promotion of February Friends gala Completed two LSTA grant proposals and received grant supporting 2018 Popup Library events
<p>Library Volunteers (HH)</p> <ul style="list-style-type: none"> Conduct quarterly meetings for coordinators Develop skilled volunteer job descriptions Expand homebound services 	<p>Lynn Wyman</p> <p>Quarter 1</p> <ul style="list-style-type: none"> Conducted a survey of library volunteers and their experience at the library Recruited a new Homebound volunteer

<ul style="list-style-type: none"> Expand volunteer opportunities for handy-persons in libraries 	<ul style="list-style-type: none"> Participated in the Hands On Twin Cities Volunteer Expo at the Mall of American on February 18; spoke with 90 mall visitors about volunteer opportunities Provided 3,764 hours of volunteer assistance <p>Quarter 2</p> <ul style="list-style-type: none"> Awarded a certificate of recognition by the Ramsey County Board for the work of library volunteer coordinators Recruited volunteers for the Summer Reading Festival Held volunteer recognition luncheons at SV and RV Recognized the work of all library volunteers with pots of spring annuals; the flowers were funded by the Friends and purchased through Ramsey County Corrections Provided 3,540 hours of volunteer assistance through 144 volunteers <p>Quarter 3</p> <ul style="list-style-type: none"> Recruited volunteers for the Friends 5K Provided a homebound volunteer to a WB resident Held volunteer recognition luncheons at MP and NB Provided 3,754 hours of volunteer assistance <p>Quarter 4</p> <ul style="list-style-type: none"> Provided 3,599 hours of volunteer assistance Provided nearly 15,000 hours of volunteer assistance in 2017
<p>Staff Training</p> <ul style="list-style-type: none"> Improve tech skills Require racial equity training Expand training of sub pool Provide training on emergency situations Implement new employee training on IT/email/security standards (Chuck) Provide new Assistive Technology training 	<p>Lynn Wyman</p> <p>Quarter 1</p> <ul style="list-style-type: none"> Established racial equity training requirements for 2017 Sent 3 staff to the American Library Association Midwinter Conference and 7 staff to the Library Technology Conference Provided ADA and FMLA training to library managers and supervisors Provided 486 hours of training for 73 staff at 69 workshops and other training activities <p>Quarter 2</p> <ul style="list-style-type: none"> Held the spring In-Service Day for 109 staff with a focus on safety and emergency procedures Sent 5 staff to the American Library Association Annual Conference in late June Provided 754 hours of training for 111 staff at 48 workshops and other training activities <p>Quarter 3</p> <ul style="list-style-type: none"> Began mandatory Ramsey County data governance training for library staff Provided 167 hours of training for 83 staff at 37 workshops and other training activities <p>Quarter 4</p>

	<ul style="list-style-type: none"> • Held the fall In-Service Day on October 9 for 113 staff; provided keynote training by Alicia Sojourner on “Confronting ‘isms’ Minnesota Style”; featured Mai Neng Moua discussing her new book <i>The Bride Price</i> • Sent 10 staff to the Minnesota Library Association Conference • Saw nearly the full staff complete 2017 training requirements, including Racial Equity and Data Governance training • Provided 1,348 hours of training for 141 staff • Supported staff implementation of Outlook 365 email
Analytics <ul style="list-style-type: none"> • Use Edge, Impact, and other survey data to guide planning, reporting • Use County community indicators data • Assess annual data on racial diversity of staff, volunteers, board (LW) 	Jill Boldenow Quarter 1 <ul style="list-style-type: none"> • Used survey data and County data sets to inform Popup Library concept and target locations • Used County community indicators data and additional datasets to inform 2018-19 budget request priorities (operating hours, locations) Quarter 2 <ul style="list-style-type: none"> • Presented data on staff diversity to the Library Board in June • Presented data on County community indicators to the Library Board in June • Shared with staff and discussed <i>All Are Welcome Here</i> survey results from patrons of color Quarter 4 <ul style="list-style-type: none"> • Presented annual RCL Benchmarking report to Library Board in October • Completed and discussed data from Library Board end-of-year survey

Memorandum

To: Ramsey County Library Board

From: Mary Larson

Date: February 15, 2018

Subject: Fourth Quarter 2017 Financial Report

Attached is the 4th quarter 2017 financial report. Highlights include:

- ❖ Property tax revenues were on track for 2017, with collections totaling at 0.18% below projections. County Program Aid, revenue that comes from the State of Minnesota, was 4.59% below projections for the year. Overall, County support was almost \$45,000 less than projected for 2017.
- ❖ Library Fines were significantly below projections, continuing a trend from the past few years. Revenue estimates for 2018 and 2019 were reduced during the budget process. Building and Structures revenue was also down, due to reduced and delinquent rent payments for the café at Maplewood. Revenues from Duplicating Copies and Interest on Investment were higher than projected, offsetting some of shortfall from fines and rent payments.
- ❖ Expenditures for salaries and fringe benefits were well within projections. Retirements and staff turnover contributed to the savings, along with long-term vacancies from the alignment with Ramsey County Information Services.
- ❖ Operating expenditures were within budget overall. Spending in the supply and capital outlay accounts was slightly higher than usual as many items not covered under the construction budget were purchased during the first half of 2017.
- ❖ The Library made significant progress in expending its prior year reserves. Funds for 2014 and 2015 remaining projects have been expended, and projects earmarked from 2016 balances are underway. Improvements to the children's garden at Roseville will be completed in spring 2018, due to weather requirements for installation.
- ❖ Balances from the 2017 budget will be earmarked for capital projects on the year end reserve list on the Library Board's February meeting agenda.



LIBRARY OPERATIONS

CURRENT BUDGET YEAR WITH COMPARATIVE PRIOR YEAR YEAR TO DATE THRU DECEMBER 31, 2017 AND 2016

	2017					2016			
	Original Annual Budget	Adjusted Annual Budget	Year to Date Actual Cash Receipts/ Disbursements	Actual % of Budget Year to Date	Variance (Over)/Under Adjusted Budget YTD	Adjusted Annual Budget	Year to Date Actual Cash Receipts/ Disbursements	Actual % of Budget Year to Date	Variance (Over)/Under Adjusted Budget YTD
Revenue									
Taxes	10,635,148.00	10,041,284.00	10,023,543.70	100%	17,740.30	10,070,528.00	9,527,782.49	95%	542,745.51
County Program Aid	0.00	593,864.00	566,614.24	95%	27,249.76	0.00	553,122.74	NA	(553,122.74)
Fines	550,000.00	550,000.00	472,872.66	86%	77,127.34	575,000.00	502,561.44	87%	72,438.56
MELSA	215,000.00	215,000.00	199,053.00	93%	15,947.00	215,000.00	200,832.00	93%	14,168.00
PERA Rate Increase Aid	21,652.00	21,652.00	21,652.00	100%	0.00	21,652.00	21,652.00	100%	0.00
Duplicating Copies/Sales	73,000.00	73,000.00	79,049.41	108%	(6,049.41)	73,000.00	71,835.41	98%	1,164.59
Interest on Investments	2,000.00	2,000.00	34,623.26	1731%	(32,623.26)	2,000.00	9,485.32	474%	(7,485.32)
Building & Structures (Rent)	120,000.00	120,000.00	99,033.85	83%	20,966.15	120,000.00	102,785.88	86%	17,214.12
Recoveries	0.00	0.00	102,426.50	N/A	(102,426.50)	0.00	70,248.53	NA	(70,248.53)
Total Revenue	11,616,800.00	11,616,800.00	11,598,868.62	100%	17,931.38	11,077,180.00	11,060,305.81	100%	16,874.19
Expenditures									
Salaries*	5,897,770.00	5,696,329.79	5,369,379.05	94%	326,950.74	5,635,581.00	5,242,434.72	93%	393,146.28
Fringe Benefits*	2,058,021.00	2,058,021.00	2,026,935.82	98%	31,085.18	1,977,897.00	1,960,081.64	99%	17,815.36
Other Services & Charges	2,623,009.00	2,782,949.21	2,729,594.05	98%	53,355.16	2,425,702.00	2,317,766.15	96%	107,935.85
Supplies	133,000.00	164,500.00	157,671.49	96%	6,828.51	133,000.00	132,396.19	100%	603.81
Capital Outlay	55,000.00	65,000.00	77,422.38	119%	(12,422.38)	55,000.00	24,391.46	44%	30,608.54
Books, Periodicals, Etc.	850,000.00	850,000.00	809,225.36	95%	40,774.64	850,000.00	811,552.45	95%	38,447.55
	11,616,800.00	11,616,800.00	11,170,228.15	96%	446,571.85	11,077,180.00	10,488,622.61	95%	588,557.39
Inc/(Dec) to Fund Balance			428,640.47				571,683.20		

* 2017 Salary expenditures through payday 1/26/18.

* 2016 Salary expenditures through payday 1/27/17.

**LIBRARY OPERATIONS
CURRENT YEAR DISBURSEMENTS OUT OF RESERVES
YEAR TO DATE THRU DECEMBER 31, 2017**

	2017			Actual as a
	Reserve	Year to Date	Balance	% of
	Amount	Actual Cash	Unexpended	Reserve
		Disbursements	12/31/17	Year to Date
<u>Expenditures</u>				
2016 Operating Budget Reserves	389,587.00	269,069.93	120,517.07	69%
2015 Operating Budget Reserves	8,800.00	8,339.83	460.17	95%
2014 Operating Budget Reserves	8,500.00	8,500.00	-	100%

**LIBRARY GRANTS AND OTHER SPECIAL PROJECTS
CURRENT YEAR DISBURSEMENTS
YEAR TO DATE THRU DECEMBER 31, 2017**

	2017			
	Current Adjusted Budget Amount	Actual Cash Disbursements	Balance Unexpended 12/31/17	Actual as a % of Budget To Date
<u>Expenditures</u>				
2016 MELSA Technology Grant	104,000.00	0.00	104,000.00	0%
2015 MELSA Technology Grant	100,000.00	99,747.00	253.00	100%
2014 MELSA Technology Grant	271,000.00	255,407.21	15,592.79	94%

**OTHER LIBRARY FUNDS
YEAR TO DATE RECEIPTS & DISBURSEMENTS
THRU DECEMBER 31, 2017**

<u>Fund</u>	2017			
	Cash Balance Beginning of Year	Cash Receipts Year to Date	Year to Date Actual Cash Disbursements	Cash Balance as of 12/31/17
Rental Book Revenue	27,763.94	15,912.37	17,940.17	25,736.14
Rental DVD Revenue	34,032.78	59,585.21	68,351.49	25,266.50
Library Gift Fund	377,270.38	213,512.19	243,327.50	347,455.07
Roseville Library Capital Campaign Gift Fund	22,709.12	0.00	1,515.51	21,193.61

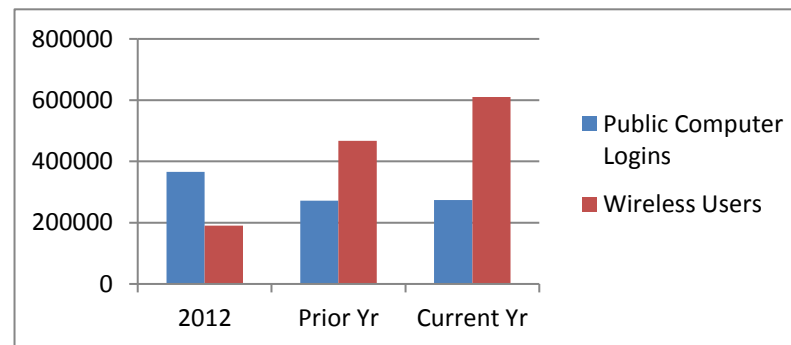
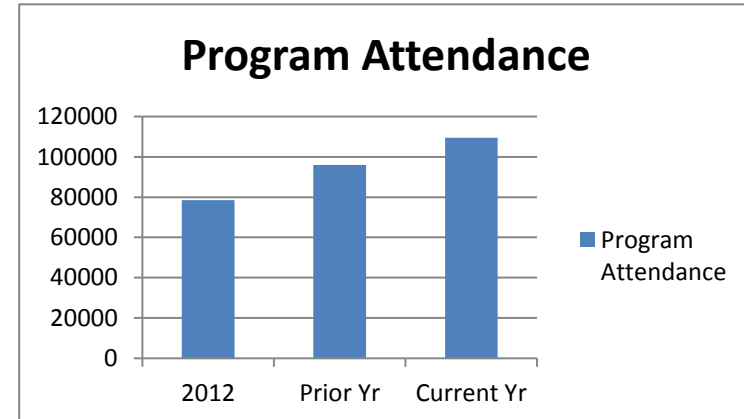
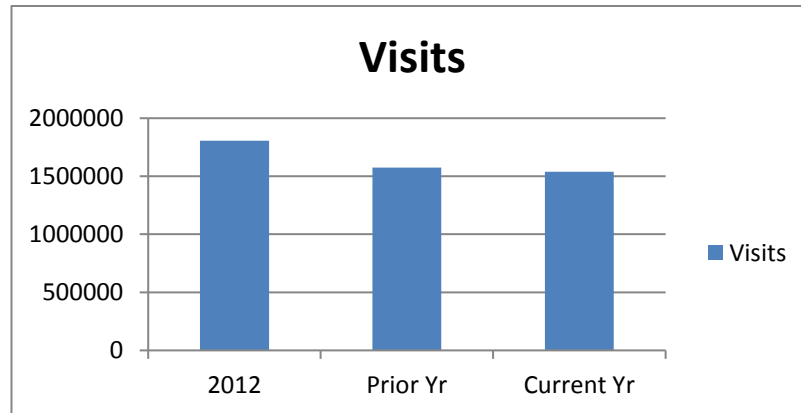
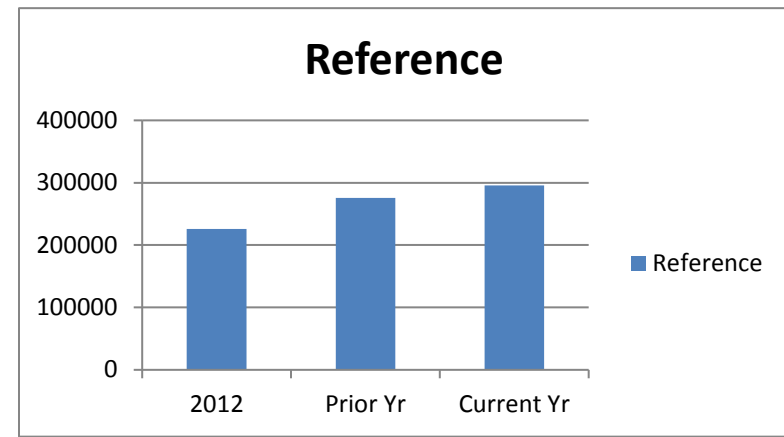
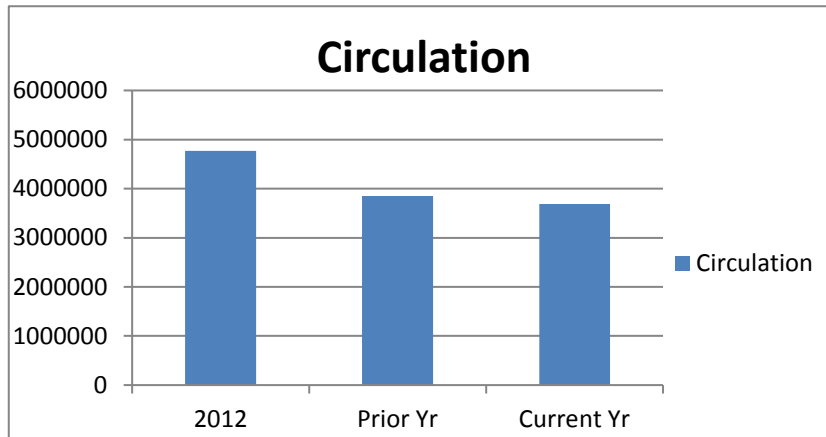
SUMMARY OF GIFTS RECEIVED

OCTOBER - DECEMBER 2017

Donor	Purpose	Branch	Amount
Friends of the Ramsey County Library	Shoreview Capital Campaign - Makerspace Equipment	SV	\$15,000.00
Greater White Bear Lake Community Foundation	Parks Rx Kits	WB	\$600.00
Friends of the Ramsey County Library	Talking Books	System	\$250.00
	Undesignated	NB	\$200.00
Metropolitan Library Service Agency (MELSA)	Legacy Program Reimbursements	System	\$600.00
	Teen Services	System	\$2,506.00
	Children's Services	System	\$5,933.37
	STEM Programming Reimbursement	System	\$2,598.36
J. Keith and Barbara MacKenzie	Library Materials	WB	\$100.00
Drop Everything and Read (DEAR) Book Club	Jeanne Anderson Memorial - Library Materials	WB	\$200.00
Metropolitan Library Service Agency (MELSA)	Youth Services Literacy Reimbursement	System	\$1,871.49
	Legacy Program Reimbursement	System	\$300.00
Friends of the Ramsey County Library	Corporate Match Donation	NB	\$200.00
	Janice Knudtson Memorial	RV	\$653.00
	Shoreview Capital Campaign - American History Books	SV	\$500.00
	Shoreview Capital Campaign - Children's Interactives	SV	\$1,278.00
	Shoreview Capital Campaign - Children's Museum Pieces	SV	\$4,000.00
Anonymous Donor	Undesignated	RV	\$24.08
Metropolitan Library Service Agency (MELSA)	Legacy Program Reimbursement	System	\$1,450.00
Friends of the Ramsey County Library	Arvid Knudtson Memorial	System	\$1,115.00
	Summer Reading Program	System	\$5,000.00
	Technology Literacy/Adult Life Skills Programs	System	\$6,250.00
	Children's Programs	System	\$1,250.00
	Teen Programs	System	\$1,000.00
	Library Newsletter	System	\$1,500.00
	Volunteer Program	System	\$1,250.00
	Employee Development	System	\$1,250.00
TOTAL:			\$56,879.30

Statistical Trends 2017 Final Report

- Shoreview was still closed for most of January 2017, which may have a negative impact on system-wide annual statistics.
- System-wide 2017 circulation was down 4%. Children's circulation was also down 4%. This reflects an ongoing nationwide trend of declining overall circulation.
- Circulation of electronic materials rose more than 2% in 2017, and now accounts for 10% of total circulation. Our e-book holdings now exceed 25,000 items. In addition, RCL patrons have access to significant content through our MELSA peers. E-audio circulation was up over 38% while holdings were up about 31%.
- Library website visits were up 61% in 2017. Physical visits across the system were down 2%. Web visits were more than twice physical visits in 2017 for the first time.
- Meeting room use by outside groups was up more than 32% for the year to 2,858. This is due, in part, to the availability of additional rooms at Shoreview.
- Use of the Library's wireless network continues to grow – and surpassed half a million users annually for the first time, increasing over 30% over just one year. In-house computer use, which had been declining as users bring in their own devices, did level off in 2017 at just over ¼ million users, up 0.7% for the year.
- The number of holds placed was down 7.2%, which continues an ongoing trend. Decreasing usage of the DVD collection probably contributes to this phenomenon.
- Programming remained strong. Total program attendance was up 14% over just one year.
- Publishers Weekly reports that sales of print books *rose* again for the fourth straight year. The increase was 1.9% last year, on top of previous years' growth of 3.3%, 2.8%, and 2.4%.

Core Service Trends -- Annual Data

Branches by Quarter 2017

Total materials circulated

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	151,879	146,822	159,269	129,890	587,860
Mounds View	42,419	40,574	43,759	36,172	162,924
New Brighton	62,925	58,821	60,281	53,522	235,549
North St. Paul	28,689	27,718	30,076	27,478	113,961
Roseville	357,416	331,509	345,724	307,099	1,341,748
Shoreview	111,256	147,808	163,893	138,305	561,262
White Bear Lake	75,087	72,473	81,412	64,241	293,213
Tech Services	6,069	5,626	5,954	5,540	23,189
Other					
Virtual	90,397	88,570	96,609	94,446	370,022
Total	926,137	919,921	986,977	856,693	3,689,728

Children's materials circulated

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	57,282	55,879	62,886	46,764	222,811
Mounds View	19,039	19,114	21,575	16,944	76,672
New Brighton	27,614	26,494	27,274	23,499	104,881
North St. Paul	9,637	9,119	10,530	9,534	38,820
Roseville	153,534	145,710	156,457	132,167	587,868
Shoreview	57,819	74,460	84,501	66,772	283,552
White Bear Lake	34,132	34,050	39,703	28,942	136,827
Tech Services	860	845	866	893	3,464
Other	3,082	3,246	3,394	2,728	12,450
Virtual					
Total	362,999	368,917	407,186	328,243	1,467,345

Registrations

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	239	586	673	742	2,240
Mounds View	50	172	188	221	631
New Brighton	88	188	243	206	725
North St. Paul	39	93	112	192	436
Roseville	486	1,397	1,775	1,459	5,117
Shoreview	224	492	488	604	1,808
White Bear Lake	96	256	323	387	1,062
Tech Services	80	187	180	132	579
Other					
Virtual					
Total	1,302	3,371	3,982	3,943	12,598

Total reference

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	13,156	11,765	14,625	13,793	53,339
Mounds View	4,095	3,510	4,537	4,433	16,575
New Brighton	5,057	4,823	5,655	5,616	21,151
North St. Paul	3,237	3,666	4,017	3,471	14,391
Roseville	29,640	29,757	35,087	31,824	126,308
Shoreview	13,078	9,477	12,220	9,594	44,369
White Bear Lake	4,017	3,952	5,772	5,629	19,370
Total	72,280	66,950	81,913	74,360	295,503

Visits

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	74,922	80,131	88,623	69,066	312,742
Mounds View	16,314	16,648	19,849	15,853	68,664
New Brighton	28,309	25,910	26,272	25,924	106,415
North St. Paul	9,207	9,744	10,231	8,897	38,079
Roseville	156,681	160,610	156,472	138,781	612,544
Shoreview	51,002	65,425	72,955	62,029	251,411
White Bear Lake	37,228	23,495	41,356	32,527	134,606
Total	373,663	381,963	415,758	353,077	1,524,461

Meeting room use by outside groups

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	139	136	197	208	680
Mounds View	21	22	22	27	92
New Brighton	0	0	0	0	0
North St. Paul	0	0	0	0	0
Roseville	244	245	245	247	981
Shoreview	84	190	190	275	739
White Bear Lake	40	39	56	46	181
Total	528	632	710	803	2,673

Public computer logins

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	15,587	16,160	17,496	14,116	63,359
Mounds View	2,124	2,433	3,156	2,409	10,122
New Brighton	5,669	5,351	5,559	5,147	21,726
North St. Paul	1,874	1,854	1,958	1,567	7,253
Roseville	31,012	32,449	33,226	28,588	125,275
Shoreview	5,923	7,776	8,704	7,648	30,051
White Bear Lake	4,024	4,256	4,575	3,709	16,564
Total	66,213	70,279	74,674	63,184	274,350

Hours of computer use

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	15,428	15,606	16,512	13,577	61,123
Mounds View	1,858	2,030	2,923	2,203	9,014
New Brighton	4,949	4,492	4,648	4,267	18,356
North St. Paul	1,567	1,457	1,635	1,294	5,953
Roseville	31,153	30,868	31,865	28,423	122,309
Shoreview	3,468	6,049	7,145	6,493	23,155
White Bear Lake	62,745	3,664	3,736	2,994	73,139
Total	121,168	64,167	68,463	59,252	313,050

Wireless users

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	27,895	29,194	28,817	25,811	111,717
Mounds View	1,563	1,888	1,859	1,539	6,849
New Brighton	4,896	5,229	4,529	5,585	20,239
North St. Paul	1,643	1,043	1,238	1,359	5,283
Roseville	94,197	90,784	77,191	90,204	352,376
Shoreview	17,842	23,010	21,740	24,414	87,006
White Bear Lake	7,456	6,940	6,651	5,942	26,989
Total	155,492	158,088	142,025	154,854	610,459

Volunteer hours

	Q1	Q2	Q3	Q4	YTD Total
Maplewood	716.75	627.15	705.25	577.30	2,626.45
Mounds View	83.75	91.65	98.50	69.20	343.10
New Brighton	453.45	190.75	144.00	162.20	950.40
North St. Paul	22.00	16.50	26.00	20.00	84.50
Roseville	1,777.03	1,810.08	1,971.91	1,772.69	7,331.71
Shoreview	442.65	533.44	529.25	742.15	2,247.49
White Bear Lake	268.75	272.80	278.65	256.00	1,076.20
Administration	0.00	0.00	0.00		0.00
Technical Services	0.00	0.00	0.00		0.00
Other	0.00	0.00	0.00	7,505.00	7,505.00
Total	3,764.38	3,542.37	3,753.56	11,104.54	22,164.85

Children's programs**Children's program attendance**

	Q1	Q2	Q3	Q4	YTD Total	Q1	Q2	Q3	Q4	YTD Total
Maplewood	37	62	65	58	222	1,578	2,924	4,761	2,538	11,801
Mounds View	39	40	40	63	182	1,125	1,426	1,190	1,256	4,997
New Brighton	44	39	36	33	152	1,659	2,112	1,847	1,479	7,097
North St. Paul	46	39	38	102	225	1,292	1,347	1,550	2,253	6,442
Roseville	129	116	117	102	464	6,321	4,584	6,143	5,230	22,278
Shoreview	35	70	54	72	231	1,991	2,901	2,887	2,505	10,284
White Bear Lake	50	55	55	64	224	1,871	3,409	3,340	1,975	10,595
Admin	0				0	0	0	0		0
SRP					0					0
Total	380	421	405	494	1,700	11,975	18,703	21,718	17,236	69,632

Teen programs**Teen program attendance**

	Q1	Q2	Q3	Q4	YTD Total	Q1	Q2	Q3	Q4	YTD Total
Maplewood	180	183	124	145	632	1,240	1,866	866	970	4,942
Mounds View	1	8	1	3	13	5	389	3	75	472
New Brighton	2	1	0	0	3	8	5	0	0	13
North St. Paul	42	45	58	43	188	205	63	94	73	435
Roseville	146	150	137	132	565	1,900	2,984	1,564	1,554	8,002
Shoreview	24	60	57	42	183	510	2,386	689	242	3,827
White Bear Lake	31	26	7	5	69	38	1,066	41	920	2,065
Admin	0	0	0	0	0	0	0	0	0	0
SRP					0					0
Total	426	473	384	370	1,653	3,906	8,759	3,257	3,834	19,756

Adult programs**Adult program attendance**

	Q1	Q2	Q3	Q4	YTD Total	Q1	Q2	Q3	Q4	YTD Total
Maplewood	99	70	28	74	271	504	396	190	324	1,414
Mounds View	11	1	1	6	19	91	23	13	75	202
New Brighton	5	6	5	8	24	104	96	104	306	610
North St. Paul	4	2	1	3	10	21	12	6	15	54
Roseville	19	133	104	146	402	3,308	3,051	1,585	2,040	9,984
Shoreview	36	52	48	63	199	409	480	540	296	1,725
White Bear Lake	32	33	39	55	159	364	517	459	559	1,899
Admin	0	0	0	0	0	0	0	0	0	0
Winter Reading					0					0
Total	206	297	226	355	1,084	4,801	4,575	2,897	3,615	15,888

Branches by Year/System by Quarter

Total circulation

Children's circulation

Volunteer hours

Location	2015	2016	2017	% Change	2015	2016	2017	% Change	2015	2016	2017	% Change
Maplewood	758,373	660,932	587,860	-11.1%	297,408	257,805	222,811	-13.6%	3,192	3,019	2,626	-13.0%
Mounds View	197,189	182,935	162,924	-10.9%	97,857	89,330	76,672	-14.2%	429	307	343	11.7%
New Brighton	258,002	254,756	235,549	-7.5%	117,366	115,289	104,881	-9.0%	746	704	950	35.0%
North St Paul	123,346	114,144	113,961	-0.2%	43,263	39,504	38,820	-1.7%	115	107	91	-15.0%
Roseville	1,548,530	1,460,075	1,341,748	-8.1%	669,320	644,003	587,868	-8.7%	8,413	8,278	7,332	-11.4%
Shoreview	594,303	481,827	561,262	16.5%	266,139	218,847	283,552	29.6%	2,482	2,733	2,247	-17.8%
White Bear Lake	246,439	309,665	293,213	-5.3%	112,261	143,919	136,827	-4.9%	881	999	1,076	7.7%
E-material	344,169	362,326	370,022	2.1%								
Other					19,329	15,699	12,450	-20.7%	7,835	7,670	7,505	-2.2%
Support Services	24,657	24,258	23,189		3,450	3,449	3,464	0.4%				
System Quarter 1	1,004,193	986,142	926,137	-6.1%	382,023	401,213	362,999	-9.5%	3,787	3,844	3,764	-2.1%
System Quarter 2	1,027,357	977,715	919,921	-5.9%	415,800	393,008	368,917	-6.1%	4,383	4,182	3,542	-15.3%
System Quarter 3	1,015,085	1,016,753	986,977	-2.9%	456,736	420,592	407,186	-3.2%	4,223	3,980	3,754	-5.7%
System Quarter 4	958,283	870,308	856,693	-1.6%	371,834	337,332	328,243	-2.7%	3,865	3,774	3,600	-4.6%
Annual Total	4,095,008	3,850,918	3,689,728	-4.2%	1,626,393	1,527,845	1,467,345	-4.0%	24,093	23,450	22,171	-5.5%

Express checkout percentages

Visits

Meeting room use by outside groups

Location	2015	2016	2017	% Change	2015	2016	2017	% Change	2015	2016	2017	% Change
Maplewood	92.3%	91.6%	90.2%	-1.5%	358,961	334,487	312,742	-6.5%	789	820	808	-1.5%
Mounds View	86.0%	84.8%	85.5%	0.8%	79,214	74,873	68,664	-8.3%	64	92	92	0.0%
New Brighton	91.7%	91.4%	89.7%	-1.9%	97,150	107,051	106,415	-0.6%	0	0	0	0.0%
North St Paul	67.3%	63.0%	63.2%	0.3%	49,112	38,944	38,079	-2.2%	0	0	0	0.0%
Roseville	88.9%	88.6%	87.7%	-1.0%	657,180	673,549	612,544	-9.1%	849	944	1,027	8.8%
Shoreview	96.4%	85.1%	90.1%	5.9%	226,231	192,908	251,411	30.3%	135	153	759	396.1%
White Bear Lake	87.8%	89.5%	88.8%	-0.8%	120,677	152,843	149,386	-2.3%	87	149	172	15.4%
System Quarter 1	86.9%	85.1%	84.1%	-1.2%	371,647	381,307	373,663	-2.0%	474	541	528	-2.4%
System Quarter 2	86.2%	86.0%	85.4%	-0.8%	407,336	408,731	396,743	-2.9%	484	568	710	25.0%
System Quarter 3	88.5%	86.3%	86.1%	-0.2%	439,168	431,913	415,758	-3.7%	458	550	754	37.1%
System Quarter 4	87.1%	81.9%	84.4%	3.1%	370,374	352,722	353,077	0.1%	508	499	803	60.9%
Annual Average	87.2%	84.8%	85.0%	0.2%	1,588,525	1,574,673	1,539,241	-2.3%	1,924	2,158	2,858	32.4%

Public computer logins**Hours of computer use****Wireless users**

Location	2015	2016	2017	% Change	2015	2016	2017	% Change	2015	2016	2017	% Change
Maplewood	71,827	65,797	63,359	-3.7%	72,870	64,553	61,123	-5.3%	90,738	99,324	111,717	12.5%
Mounds View	11,210	10,290	10,122	-1.6%	10,366	9,711	9,014	-7.2%	5,809	6,395	6,849	7.1%
New Brighton	21,334	21,857	21,726	-0.6%	17,528	18,286	18,357	0.4%	10,085	14,742	20,239	37.3%
North St Paul	7,308	7,648	7,253	-5.2%	6,618	6,755	5,952	-11.9%	2,941	3,802	5,283	39.0%
Roseville	145,915	129,966	125,275	-3.6%	144,467	125,394	122,310	-2.5%	294,802	292,886	352,376	20.3%
Shoreview	25,267	19,504	30,051	54.1%	20,692	15,414	24,008	55.8%	22,515	27,444	87,006	217.0%
White Bear Lake	13,069	17,253	16,564	-4.0%	10,100	14,017	13,863	-1.1%	15,219	22,392	26,989	20.5%
System Quarter 1	71,286	69,027	66,213	-4.1%	71,922	65,193	62,745	-3.8%	94,685	100,016	155,492	55.5%
System Quarter 2	74,625	69,097	70,279	1.7%	70,353	64,316	64,167	-0.2%	104,702	112,208	158,088	40.9%
System Quarter 3	80,082	72,595	74,674	2.9%	76,276	66,935	68,463	2.3%	123,140	121,074	142,025	17.3%
System Quarter 4	69,937	61,596	63,184	2.6%	64,091	57,686	59,252	2.7%	119,582	133,687	154,854	15.8%
Annual Total	295,930	272,315	274,350	0.7%	282,641	254,129	254,627	0.2%	442,109	466,985	610,459	30.7%

Reference**Registrations****Hours open**

Location	2015	2016	2017	% Change	2015	2016	2017	% Change	2015	2016	2017	% Change
Maplewood	52,845	50,349	53,339	5.9%	2,796	2,864	2,598	-9.3%	3,166	3,177	3,158	-0.6%
Mounds View	13,806	14,209	16,575	16.7%	805	806	843	4.6%	1,761	1,757	1,758	0.1%
New Brighton	16,796	19,409	21,151	9.0%	860	1,006	891	-11.4%	1,884	2,168	2,246	3.6%
North St Paul	14,014	17,459	14,391	-17.6%	434	1,000	546	-45.4%	1,768	1,771	1,764	-0.4%
Roseville	121,784	125,593	126,308	0.6%	7,387	7,555	5,660	-25.1%	3,166	3,184	3,171	-0.4%
Shoreview	32,578	29,991	44,369	47.9%	1,369	1,503	2,175	44.7%	2,740	2,249	3,003	33.5%
White Bear Lake	16,107	18,850	19,370	2.8%	1,264	1,415	1,275	-9.9%	1,638	2,259	2,249	-0.4%
Technical Services					1,073	737	707	-4.1%				
System Quarter 1	67,899	72,254	72,280	0.0%	4,308	4,715	3,399	-27.9%	3,586	4,142	4,138	-0.1%
System Quarter 2	53,547	61,360	66,950	9.1%	3,816	3,474	3,371	-3.0%	4,193	4,315	4,436	2.8%
System Quarter 3	78,962	78,988	81,913	3.7%	4,438	4,590	3,982	-13.2%	4,228	4,204	4,448	5.8%
System Quarter 4	67,522	63,258	74,360	17.6%	3,426	4,107	3,943	-4.0%	4,116	3,904	4,327	10.8%
Annual Total	267,930	275,860	295,503	7.1%	15,988	16,886	14,695	-13.0%	16,123	16,565	17,349	4.7%

Website visits**Holds placed****E-materials circulated**

	2015	2016	2017	% Change	2015	2016	2017	% Change	2015	2016	2017	% Change
Quarter 1	493,445	460,613	746,417	62.0%	129,339	124,604	116,150	-6.8%	84,099	94,933	90,397	-4.8%
Quarter 2	487,161	453,119	784,498	73.1%	117,335	120,340	103,147	-14.3%	81,967	89,112	88,570	-0.6%
Quarter 3	488,440	493,734	805,926	63.2%	122,436	118,043	111,877	-5.2%	90,090	91,540	96,609	5.5%
Quarter 4	456,473	671,176	813,884	21.3%	112,794	105,744	103,767	-1.9%	88,013	86,731	94,446	8.9%
Annual Total	1,925,519	2,042,513	3,150,725	54.3%	481,904	468,731	434,941	-7.2%	344,169	362,316	370,022	2.1%

Incoming ILL**Outgoing ILL****Value of gifts added**

	2015	2016	2017	% Change	2015	3	2017	% Change	2015	2016	2017	% Change
Quarter 1	4,174	4,288	4,304	0.37%	5,564	5,743	5,391	-6.13%	\$33,777.02	\$22,038.58	\$4,074.60	-81.5%
Quarter 2	4,050	4,092	4,101	0.22%	5,682	5,359	4,703	-12.24%	\$30,920.40	\$27,227.07	\$2,411.10	-91.1%
Quarter 3	4,122	4,125	4,010	-2.79%	5,894	5,625	4,828	-14.17%	\$30,953.86	\$20,854.77	\$8,667.45	-58.4%
Quarter 4	3,879	3,769	3,861	2.44%	5,384	4,161	4,948	18.91%	\$18,878.36	\$17,065.19	\$17,913.50	5.0%
Annual Total	16,225	16,068	16,276	1.3%	22,524	20,493	19,870	-3.0%	\$114,529.64	\$87,185.61	\$33,066.65	-62.1%

Request for Library Board Action

Meeting Date
February 21, 2018

Action Requested
For Information
& Discussion

Presented By
Julie Neville,
Senior Building Services Mgr.

SUBJECT:
Incident Reports

BACKGROUND:
The 2017 incident report comparison is attached. Reported incidents continue to decline. Managers are encouraged to document incidents in their branches, to track repeat offenders and identify problems that occur at multiple locations.

BOARD ACTION REQUESTED:
For information and discussion.

Incident Report Comparison First Quarter				
	2014	2015	2016	2017
New Brighton	3	0	2	1
Maplewood	4	9	12	1
Mounds View	2	5	1	1
North St. Paul	0	2	0	0
Roseville	19	12	20	14
Shoreview	2	1	6	3
White Bear Lake	2	0 (closed)	0	1
	32	29	41	21

Incident Report Comparison Second Quarter				
	2014	2015	2016	2017
New Brighton	1	4	0	0
Maplewood	7	18	14	6
Mounds View	1	4	2	2
North St. Paul	1	2	1	1
Roseville	19	22	18	10
Shoreview	2	3	2	4
White Bear Lake	3	9	5	4
	34	62	42	27

Incident Report Comparison Third Quarter				
	2014	2015	2016	2017
New Brighton	1	5	1	2
Maplewood	9	9	20	11
Mounds View	8	6	1	2
North St. Paul	1	3	0	0
Roseville	14	28	18	6
Shoreview	3	14	1	4
White Bear Lake	0 (closed)	6	4	10
	36	71	45	35

Incident Report Comparison Fourth Quarter				
	2014	2015	2016	2017
New Brighton	2	3	2	2
Maplewood	14	8	15	9
Mounds View	2	6	1	2
North St. Paul	1	0	0	1
Roseville	25	31	16	14
Shoreview	0	4	7	9
White Bear Lake	0 (closed)	6	0	2
	44	58	41	39

Totals	146	220	169	122
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Request for Library Board Action

Meeting Date
February 21, 2018

Action Requested
For Information
& Discussion

Presented By
Julie Neville,
Senior Building Services Mgr.

SUBJECT:

Property Management Update

BACKGROUND:

Julie Neville, Senior Building Services Manager, will be present to update the Library Board on Property Management at the Library.

BOARD ACTION REQUESTED:

For information and discussion.

Branch Library Report

Mounds View



February 21, 2018

Report to the Library Board

TRENDS IN THE SERVICE AREA

- More than 25% of Mounds View residents are people of color. 11% are foreign born, and 17% speak a language other than English at home.
 - Over 10% of Mounds View residents have a disability status.
 - 5.5% of residents are unemployed (slightly higher than the Twin Cities average of 4.8%).
 - Mounds View residents have an overall lower educational level than the general Twin Cities.
- *city statistics obtained from mncompass.org

LIBRARY ISSUES AND SERVICE TRENDS

- Two handmade display units were installed allowing the new adult fiction and nonfiction to be feature more prominently in the front of the library.
- Spanish language titles increased in circulation and feature on the new display.
- Patrons continue to use the free fax machine and scanner at high rates.
- New chiller is being installed 2/18 to replace the AC for the building.
- Mary Wetterlin has expanded children's services to include more STEAM, Makerspace, and other creative programming.

LIBRARY SERVICES AND EVENTS

Number of weekly storytimes, book clubs or other on-going programs:

- New Friday baby storytime starting in March.
- One weekly family storytime.
- One monthly Saturday family storytime.
- Several additional monthly programs, including Paws to Reads, crafts, and STEAM programs.
- Monthly passive programs for various ages.

What is special and important about the library:

- Notably high circulation of children's materials.
- Jobs board that is updated frequently for those seeking employment.
- Dedicated staff and volunteers, most of whom have worked at Mounds View Library for many years.
- Racially and otherwise diverse community.
- Truly a community gathering space where residents of all backgrounds meet and interact with each other.

Collection Highlights:

- New Easy and Juvenile book display area to feature new topics monthly.
- New children's holidays area for easy browsing.
- New signage and shelving area for English Language Learners.

Work Plan Project(s):

- Mounds View will be offering 1 to 1 tech help by appointment weekly starting in March.
- Pop up library activities are planned for summer in Mounds View parks.
- The library is scheduled for a new roof this fall.

Key Partnerships:

- Mounds View City Council-library programs are listed in their monthly newsletter.
- Mounds View Adult Education-weekly tours as well as cross-promotion of services.
- Bridges Program (MV Public Schools) students and teachers visit three times each week.
- Adult Education Child Care Center-storytime attendance and visits.
- Mounds View Community Center/YMCA-Summer Reading partnership, cross-promotion of programs.

MOUNDS VIEW AT A GLANCE

YEAR BUILT	1990
SQUARE FEET	8,000
DAYS OPEN	Mon, Thu 1 – 8 pm Tue, Sun Closed Wed, Fri, Sat 10 – 5 pm
HOURS/WEEK	35

NUMBER OF PUBLIC COMPUTERS	21
COLLECTION SIZE	41,840

STAFF FTE	4.13
TOTAL STAFF	8
VOLUNTEER HOURS	307

	2014	2015	2016	2017
TOTAL CIRCULATION	216,688	197,189	182,935	162,924
CHILDREN'S CIRCULATION (TOTAL # AND % OF TOTAL CIRC)	106,180 49%	97,857 50%	89,330 49%	76,672 47%
REFERENCE	13,936	13,806	14,209	16,575
COMPUTER HOURS USED	10,929	10,366	9,711	9,014
WIRELESS USERS	4,263	5,809	6,395	6,849
ANNUAL VISITS	84,155	79,214	74,873	68,664
CHILDREN'S PROGRAM ATTENDANCE	4,935	4,427	4,582	4,997
ADULT PROGRAM ATTENDANCE	256	570	157	202

Media Happenings

January - February

Facebook Highlights

Ramsey County Library
Published by Pa Na Lor 17 January 9



1,105 people reached [Boost Post](#)

Robin Thayer, Amy Maakestad and 2 others 10 Comments

[Write a comment](#)

Top Comments

- Cheryl Brunkow** Richard Brunkow? You care to answer your own question?
Like Reply Message 4w
- Richard Brunkow** I'm fasting from [] books. 19 days to go
Like Reply Message 4w
- Gina Bryant** Who keeps track of that? I read one in 2018 already. I started it in a classroom that I was subbing in. I took pictures of it (cover, page I was on) and got it when my son met a friend at The Eagle's Nest the next day. Three days from beginning to end.
Like Reply Message 4w Edited
- Lisa Linnell** Only 22, but I read the New Yorker cover-to-cover every week.
Like Reply Message 4w
- Maria Johnson** Just 28 this year (10 less than last year) ... going for 40 this year!
Like Reply Message 4w
- Barbara Olson Ankrum** Not enough! Only 18. Going to try for 24 this year. Never enough time! 😊
Like Reply Message 4w
- Alissa Koevler** 55! And to help me keep track of it all, I use the app, Goodreads, although a pen and paper likely does the same thing. 📖
Like Reply Message 4w
- Rao Konidena** I don't know, I don't keep track.
Like Reply Message 4w
- Karen Duerringer Flynn** 202.
Like Reply Message 4w
- Sarah Orman** 113.
Like Reply Message 4w
- Elisabeth Pound** Lots?
Like Reply Message 4w

Ramsey County Library
Published by Kristi Bassett Saksvig 17 January 11

The snow didn't stop our patrons from joining us for the Caring & Coping series at the library in Roseville.



564 people reached [Boost Post](#)

Heidi Armstrong Temple, Jeff Johnson and 6 others

Ramsey County Library
Published by Pa Na Lor 17 January 12

How do we tell the truth and make that truth bearable? - Kate DiCamillo



Why Children's Books Should Be a Little Sad

Author Kate DiCamillo writes: "I think our job is to see and to let ourselves be seen."
TIME.COM

1,249 people reached [Boost Post](#)

Abby Hermes, Theresa Nordenstam and 6 others 1 Comment 1 Share

Like Comment Share

[Write a comment](#)

Top Comments

- Margaret Seibel** Conversely, I always resented the darkness I was forced to read as a child whether it was Across Five Aprils or Wuthering Heights. And when my son had to read Where the Red Fern Grows I never re-read books I had to read for school.
Like Reply Message 4w



Storytellers: Hmong Women Writers Panel

FEB 6

Public · Hosted by Ramsey County Library



Eric Steinmetz

January 19 at 6:41pm

This looks like a wonderful event; however, we have precinct caucuses that evening!



Jer Xiong

January 19 at 10:22pm

Wish I lived in Minnesota. Will this be livestreamed/recorded?

Like

Comment

Share



Ramsey County Library We are looking into getting the event recorded. If you have any more questions, please let us know.

2

Like Reply Commented on by Pa Na Lor (T) 3w



Somly Thamma

January 20 at 9:45am

Can I come? Please let me know. Thank you.

Like

Comment

Share



Ramsey County Library This event is free and open to the public on a first-come, first-served basis. If you have any more questions, please let us know.

1

Like Reply Commented on by Pa Na Lor (T) 1w Edited



Houa Moua Why not?

Like Reply 2w



Margie Newman

February 6 at 10:09am

Mai Neng--will you have books to sell? I still haven't bought one.

Like

Comment

Share



Mai Neng Moua Yes!

2

Like Reply 6d

Margie Newman Good! 😊

1

Like Reply 6d



Carrie Stahl Dickson

February 5 at 1:01am

Its very unfortunate this is being held on caucus evening. I would otherwise love to attend.

Like

Comment

Share

Nadine Sehnert



Laichee Dorothy

February 5 at 5:20pm

Facebook location link not accurate. Panel is at RCL - Maplewood as stated on event photo

3025 Southlawn Drive, Maplewood, MN 55109



Ramsey County Library

Published by Pa Na Lor (T) January 20 at 9:59am

It's a beautiful day for the Kindergarten Party!



883 people reached

Boost Post

Tammie Larsen, Eric Nevalainen and 28 others

1 Share



Ramsey County Library

Published by Pa Na Lor (T) January 20 at 3:30pm

We had a great time at the Kindergarten Party!



Kindergarten Party Recap

02:12

Your video is popular in Minnesota

Boost Post

49

3 Comments 4 Shares



Write a comment

Write a comment

Top Comments



Jeff Johnson Saw all the kids, today. They had a great time. The staff was great!

2

Like Reply Message 3w



John Hakes Wonderful event and superb coverage of it here for those who could not attend~ Thanks!

1

Like Reply Message 2w

Ramsey County Library
Published by Kristi Bassett Saksvig (7) January 22 at 7:27pm

RCL-Mounds View is closed due to snow conditions. Roseville, Shoreview and Maplewood will remain open until 9 pm.

1,013 people reached

Boost Post

Carol Frey, John Hakes and 4 others

3 Comments

Like Comment Share

Write a comment

Top Comments

- Shawn Rounds** This is terrible. Staff should all be sent home, should've been sent home hours ago! Many streets are impassable and staff should not be endangered!
Like Reply Message 3w
- Gina Bryant** Hwy 10 is always a mess by that library.
Like Reply Message 3w Edited
- Bonnie Bassett** Be safe everyone.
Like Reply Message 3w

Kate DiCamillo
January 23 at 5:49am

On Saturday, I went to the Shoreview Library in Shoreview, Minnesota to talk to some kindergartners who were receiving their first library cards. I read to them a little, and congratulated them, and then I got to talk to some of the kids one-on-one. I said to one grinning kid, "The world is your oyster now." He said, "It is?" I said, "It is." And he said, "What's an oyster?" Which made me laugh. And then he laughed at me laughing, and I explained to him what I meant: that the card in his hand was a passport, that it opened doors, that it gave him access to books, and the books gave him access to the world. "Oh," he said, when I was finished explaining. And then he smiled at me again. What an honor it was to be there, with those kids, to see how excited and happy they were, to watch them realize the power of what they were holding in their hands. (The picture, by the way, is of the library of my youth--the old Cooper Memorial Public Library in Clermont, Florida--where I received my first library card.)



Like Comment Share

2.2K

Top Comments

Ramsey County Library
Published by Pa Na Lar (7) January 24 at 7:43pm

Tired of letting kids have all the fun? Drop in and learn about the library's 3D printer during Open Makerspace!

Times and locations: <https://host6.evanced.info/melsa/ramsey/eventcalendar.asp>



1,686 people reached

Boost Post

Like Comment Share

Write a comment

Top Comments

- Sally Peters** Locations show on the calendar when you click on it. Click, click.....
Like Reply Message 2w
- Leanne Michelle Alannah**
Like Reply Message 2w
- Alannah Boncher** Let's go
Like Reply Message 2w
- Sofia Lopes Shuo Wang**
Like Reply Message 2w

Share

Friends of the Ramsey County Libraries is at **Shoreview Public Library**
January 20 at 1:19pm · Saint Paul, MN

Happening now! Children's book author Kate DiCamillo reading at the Kindergarten Library Card Party at Ramsey County Library Shoreview. This event is sponsored by Mounds Park Academy, Metropolitan State University, Northeast Bank and the Friends of the Ramsey County Libraries. Congratulations to all the children who received their first library cards today!



Ramsey County Library · Caitlin Carroll, Mary Hake, Larson and 26 others

Like Comment Share

Chronological

- Jeff Johnson** Kids! Kids! Kids! And, they got new library cards, too.
Like Reply 3w

Check this

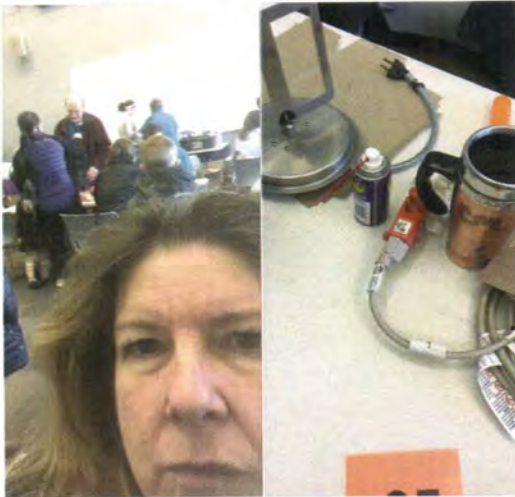


Torri Johnson added 2 new photos — attending Fox & Clinic at Ramsey County Library
January 27 at 11:00am Roseville, MN

Busy day at the Fox & Clinic!

People are getting the following fixed:

- Toasters
- Instant Pot
- NutriBullet
- Speakers
- Iron
- Stereo
- Electric frying pan
- Lots of clothes getting sewn



Like

Comment

Share

...

Ramsey County Library, Lisa Lund-Rubador, Colinda Blackbird and 12 others



Karen Lubich Serious morning

Like Reply 2w



Gene Ryan I see the WD-40, where's the duct tape?

Like Reply 2w

Torri Johnson Haha, I cut that off before I brought it in.

Like Reply 2w

Write a reply

👍 📷 📷 📷



Carolyn McKinnis Suttor What happened to your smile???

Like Reply 2w

Torri Johnson I hate wading. But it is worth it.

Like

Check this



Andrew Stecker is with Sophie Hannan and 5 others at Ramsey County Library

January 28 at 10:12am Roseville, MN

And here we go!



Carolyn McKinnis, Brian Fowles and 11 others

Like

Comment

Share

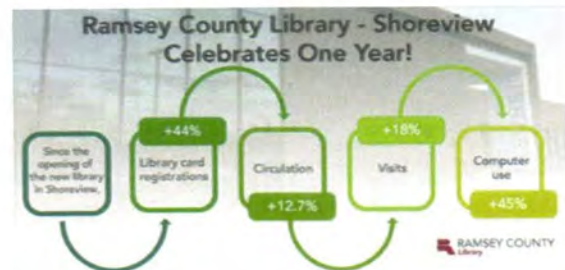
...



Ramsey County Library

Published by Pa Na Lor 191 January 29 at 10:00am

Ramsey County Library - Shoreview celebrates one year!



1,322 people reached

Boost Post

Do Good Roseville, Carly Krieger Sanft and 32 others

3 Comments 2 Shares

Like

Comment

Share

...



Write a comment

👍 📷 📷 📷

Top Comments



Barbara Olson Ankrum That's awesome!!!

Like

Reply Message 2w



Jill Vosberg We are there at least once per week. We all love our library!

Like

Reply Message 2w



Ginny Stryker Brodeen Love the new spaces, light, air quality and the great staff!

Like

Reply Message 2w



Ramsey County Library

Published by Pa Na Lor 191 January 31 at 3:22pm

Thank you to everyone who made red baby hats for the Little Hats Big Hearts campaign! The Knitting for Good event at the library in Shoreview meets every Thursday at 7 p.m.



901 people reached

Boost Post

Jennifer Dietrich, Mary Ann Freeman and 35 others

2 Comments 11 Shares

Like

Comment

Share

...



Write a comment

👍 📷 📷 📷

Top Comments



Rayana Dennis Awesome! I know they were made with love!

Like

Reply Message 1w



Shayla Rose Lon Donovan!!!

Like

Reply Message 1w

Meet Jenny Jackson, Digital Services Librarian

Who I am
Creative and quiet.

My favorite music concert was
When Metallica came to Minneapolis in the summer of 2016. Voibeat, a Danish band that played a fusion of rock and roll, heavy metal and rockabilly, and had a Johnny Cash influence, opened the concert which made it all the more awesome.

I am currently reading
"Final Girls" by Riley Sager



1,161 people reached

Boost Post

Jennifer Dietrich, Nicole Brexman and 43 others

3 Comments

Like Comment Share

Write a comment

Top Comments

Teresa Freeland One of Ramsey County Library's stellar librarians!!

Like Reply Message 1w

Sally Peters She sure is!!!!!!

Like Reply Message 1w

Bonnie Bassett One of my favs!

Like Reply Message 1w

Write a reply

Gina Nelson Yes! One of the best

Like Reply Message 1w

2 Accounts

Wendy Plankers Prokosch (is at Ramsey County Library)
February 5 at 8:17pm · Roseville, MN

Training for the Ramsey County Childcare Providers Association. Pinterest. Creating Curriculum and Expanding Themes!

Like Comment Share

Tawnya Rohrbaugh Rtenour, Colleen Forar and 11 others

View 3 more comments

Jean Lang Hayes Sorry I missed the training... Just got home from taking one of the kids to the doctors... :/

Like Reply 6d

Julie Smith I need to go to one of these trainings...let me know when you are in my "area" again (you know I travel too).

Like Reply 6d

Rosa Wood Sorry I missed it too as my driving partner couldn't go 😞

Like Reply 8d

Colleen Forar Julie Smith...let me know, Deb Grund Meyer and I would go with you.

Like Reply 6d

Describe the book you're currently reading in three words!



1,328 people reached

Boost Post

Jahene Smith, Ruth Curwen Carlson and 4 others

15 Comments · 1 Share

Write a comment

Top Comments

Rao Konidena Circus circus circus

Like Reply Message 4d

Rao Konidena Magic night circus, I am reading Night Circus by Erin Morgenstern. Some of the best book I read are random ones I pick at the library at "good books you may have missed" thank you Ramsey county library

Like Reply Message 2d

Brooke Boesch Scary Clown Maine

Like Reply Message 3d

Brooke Boesch It-Stephen King

Like Reply Message 3d

Patricia Conley 1952 London suffocates

Like Reply Message 4d

Patricia Conley Death in the Air by Kate Dawson

Like Reply Message 4d

Bonnie Bassett Love, loss, forgiveness, "The Sunshine Sisters" by Jane Green.

Like Reply Message 4d

Karen Duerringer Flynn "The World Between Two Covers" by Ann Morgan - Read international literature!

Like Reply Message 4d

Susan Miller Coyote by Allen Steele: "Political Science Fiction"

Like Reply Message 4d

Pat Savu Marching with Caesar

Like Reply Message 4d

Alyce Morgan Must love France!

Like Reply Message 4d

Barbara Olson Ankrum Beartown by Fredrik Backman: "Tension Keeps Building"

Like Reply Message 4d · Edited

Margaret Dolbow exciting travel narrative

Like Reply Message 4d

Sharon Mayland Tsai 2018 Disgusting President, "Fire and Fury" by Michael Wolff.

Like Reply Message 3d

Margaret Seibel Queen of Hearts by Rhys Bowen, "Funny likeable characters"

Like Reply Message 4d

Dawn Wiley intense woman codebreaker

Like Reply Message 2d

Sandy Fraber Ellingson Sacrifice and motherhood

Like Reply Message 4d

Ken Hackerbee Epic Space Opera

Like Reply Message 3d

Mention



Metropolitan Pediatric Dental Associates is at Ramsey County Library

February 5 at 11:58am · Roseville, MN

Like as Your Page

Community outreach is so important to us, so when Ramsey County Library invited us to their Shoreview branch to give a dental presentation during their weekly story time, we were all over it! Dr. Grove taught the kids about dental health, read a story, and even sent everyone home with a new toothbrush! Such a fun morning!



Ramsey County Library, Jenny Jezewski, Metropolitan Pediatric Dental Associates and 16 others

Like

Comment

Share

Mention



White Bear Lake Area Historical Society

February 7 at 11:26am

Liked as Your Page

For those who couldn't make it to our January program at the Ramsey County Library-White Bear Lake, you will be happy to know that Debra Neutkens from the White Bear Press was there and covered it for this week's issue. Enjoy!



Renowned architect's 1880s work still stands around town

Although she doesn't claim to be an expert on acclaimed architect Cass Gilbert, Area Historical Society Executive Director Sara Hanson is well versed on his local projects.

PressPhoto.com

Ramsey County Library, Maureen Panagari, Raymond, Jen Brasser and 20 others

2 Shares

Love

Comment

Share



Ramsey County Library shared John Muellner's post

Published by Pa Na Lor 171 February 9 at 2:45pm

Thanks everyone for your outpouring of love and support for Sting! He is now booked through April. You can still host to his pals at the other Ramsey County Library locations: <https://host6.evanced.info/meisa/ramsey/eventcalendar.asp>



John Muellner added 3 new photos

February 7 at 8:08pm

Unfortunately nobody signed up to read to Sting at the White Bear Lake library tonight. If you know of a 4 to 8yr old who would like to read to a dog. Please contact the White Bear Lake library by phone or their website about the Paws to Read program. Sting will be there Feb 21st 6:30 - 7:30.

2,531 people reached

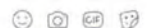
Boost Post

Donna Wirthlin, Ain Chaudhry and 189 others

13 Comments · 26 Shares



Write a comment



Top Comments



Jessica Stanton I'm 8....times 4.67 but I was ready to jump on skype or start a road trip!!!!

7

Like Reply Message 3d



Nicole Clark I'm in Alaska and was seriously considering flying down.

2

Like Reply Message 2d



Melissa Alto-Kintigh I'm so glad I would drive up weekly - from Des Moines - to read to Sting. The original post had me in tears!

2

Like Reply Message 2d



Heather Raye Stachel I'm 31 and I want to read to Sting just to spend time with him

4

Like Reply Message 3d



Nicole Clark Such a handsome good boy. I'm happy he has friends Minnesota, don't let this happen again!

2

Like Reply Message 2d



Mackenzie Emerson Mandy LeVeille I legit looked up the thing I tagged you in on insta & I found this and I'm happy now

2

Like Reply Message 3d



Mandy LeVeille omg this honestly made my night 100x better I'm so happy bow

2

Like Reply Message 3d



Dre Chouravong I could sing a Sting song to Sting.


2

Like Reply Message 3d


- Cont on next page...

 Kathy Ramundt What a great idea! Carol Jackson is this done in Ramsey County?


 2
Like Reply Message 3d


 John Hakes Yes, Kathy Ramundt, the WEL library is part of the Ramsey County Library system.


 1
Like Reply Message 3d

 Kathy Ramundt Oh! Then I guess the question is if this is done on Roseville or Shoreview?


 1
Like Reply Message 3d


 Carol Jackson Yes! It is! It's a terrific program! All the info is linked above. We do it at five of our seven branches. 😊

 5
Like Reply Message 3d

 Kathy Ramundt We have the most Awesome library (and best program partner imaginable!)

 2
Like Reply Message 3d

 Jaye Matson Marcotte What a great idea! Morgan Marcotte Smith, you would have loved this when you were a kid!


 1
Like Reply Message 3d

 Morgan Marcotte Smith Omg that is so cute!

 1
Like Reply Message 3d


 Krissey Martin Maddy Gressman is this library close to your mom's house


 1
Like Reply Message 3d

 Maddy Gressman lol nope not at all

 2
Like Reply Message 3d

 Mariah Rose Aydin Edward BUT IT HAS A HAPPY ENDING

 1
Like Reply Message 3d

 Mariah Rose Kay DO YOU BELIEVE IN MIRACLES

 1
Like Reply Message 3d


 Kay Angus GET IT STING


 2
Like Reply Message 3d

 Mariah Rose the most heartwarming story I've ever seen in my life

 2
Like Reply Message 3d

 Courtney Lennon Lol

 1
Like Reply Message 3d

 Sally Peters We ❤️ Paws to Read.

 3
Like Reply Message 3d

 Julieta Felix Can I read to him, please? ❤️

 3
Like Reply Message 3d


 Kristen Pohl Spangler What a great idea!

 2
Like Reply Message 3d

 Victoria Cook Amy Cook so sad but got a happy ending

 2
Like Reply Message 3d

 Savannah May OMFG THANK GOD Tom McKell I was crying

 2
Like Reply Message 2d

 Jessica Isabella Magda what a day

 2
Like Reply Message 3d

 Clayton Pierce Kelly Maja Mertes good boye has frends


 3
Like Reply Message 3d

 Maja Mertes YESSS

 2
Like Reply Message 3d

 Michael Berg Simone Breyer A happy update!

 2


 Simone Breyer Thank goodness! I was so sad for him!

 2
Like Reply Message 2d

 Shelby MH Yvette Daniel-Hrycenko look at this nice boy

 3
Like Reply Message 3d


 Josef Coker Samantha good news!

 2
Like Reply Message 3d


 Kaylin Collado Milo King 🥰🥰🥰 LOOOOOK Coreen Ann

 2
Like Reply Message 3d

 RJ Blanchard Emily Mae Blanchard

 2
Like Reply Message 3d


 Kay Thomas Ravindhu Weerakkody

 2
Like Reply Message 3d

 Ravindhu Weerakkody Lmao I bet he's hating it now

 1
Like Reply Message 3d

 Ted Shaw Jackie Rubin


 2
Like Reply Message 3d

 Carl Davies Hollie Jones

 1
Like Reply Message 3d

 Shayla Rose Katie Hammitt


 1
Like Reply Message 3d

 Katie Hammitt I just saw that too! Looks like he is pretty booked up now though. Kolton will have to read to the neighbor dogs ha


 2
Like Reply Message 3d

 Jasmine Cox Maxwell Von

 1
Like Reply Message 3d

 Maxwell Von THANK THE LORD. That poor pupper

 3
Like Reply Message 3d

 Jasmine Cox I know, I'm very happy that people are now taking part of this program! It seems that he will be busy with kids until April! Woot woot!

 2
Like Reply Message 3d

 Joe Martin Eisle Stuart

 1
Like Reply Message 2d

 Mike Bish Julie Bishop

 1
Like Reply Message 3d

Mesfin Negia added 4 new photos — Liked by 11 · Ramsey County Library

February 3 at 7:10pm · Roseville · 100 ·

Reading is fundamental



Ramsey County Library (Libby Riki, Mary Leger and 40 others)

7 Comments

Love Comment Share

View 5 more comments

- Kidist Abete Basit · 1 · Like · Reply · 30
- Tesfu Ayele Blessed family · 1 · Like · Reply · 30
- Mesfin Negia Thank you · 1 · Like · Reply · 30
- Freweini Abraham Wow · 1 · Like · Reply · 30
- Abu Abu Love · 1 · Like · Reply · 30

Mention

CTV North Suburbs added 3 new photos — with Dale Irving and Tim Domke · 50 mins · Liked as Your Page

It's a full house at Ramsey County Library Roseville as we're covering their speaker series - Professor Duchess Harris of Macalester talks about Sexism in Politics. Watch for this program on CTV Channels 15 (Comcast), 8015 (CenturyLink) and on our YouTube page!



Ramsey County Library

Like Comment Share

Twitter Highlights: Due to the high volume of notifications from the Sting post, we can only go back as far as January 28.



Trump the Chicken · @TrumpPoulet · Jan 28

This is the second time I have been to the @cityofshoreview library and seen creepy old men looking at inappropriate content on computers

1 Retweet 1 Like 1 Reply



Trump the Chicken · @TrumpPoulet

Follow

Maybe the @cityofshoreview could make it a priority to keep pornography out of the meeting place for children

4:28 PM · 28 Jan 2018

1 Retweet 1 Like 1 Reply



Tweet your reply



Trump the Chicken · @TrumpPoulet · Jan 28

Maybe the @rdreads could make it a priority to keep pornography out of the meeting place for children

1 Retweet 1 Like 1 Reply



Trump the Chicken · @TrumpPoulet · Jan 29

This is the 2nd time I've been to the @cityofshoreview library and seen creepy men looking at inappropriate content on computers @rdreads

1 Retweet 1 Like 1 Reply



RamseyCountyLibrary · @rdreads

Replying to @TrumpPoulet @cityofshoreview

Please notify staff immediately if you see something inappropriate in any Ramsey County Library.

4:04 PM · 29 Jan 2018

2 Retweet 1 Like 1 Reply



Tweet your reply



Trump the Chicken · @TrumpPoulet · Jan 29

Replying to @rdreads @cityofshoreview
There is no simple way to do this discreetly with my 5 year old daughter in hand

1 Retweet 1 Like 1 Reply



Trump the Chicken · @TrumpPoulet · Jan 29

Replying to @rdreads @cityofshoreview
Computer screens need to face the librarians, who need to be paying attention

1 Retweet 1 Like 1 Reply



Liz* @ElizabethSW
Following

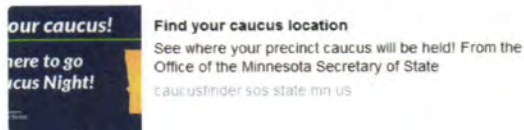
Replying to @callitalimon @rdreads and 2 others

What a badass!

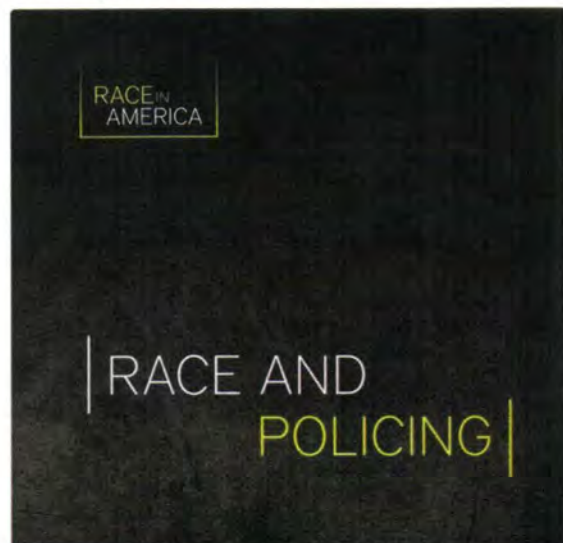
9:05 PM - 29 Jan 2018 from Minneapolis, MN



St. Paul City GOP @STPCityGOP · Jan 30
@mingop we saw a flyer at a @rdreads in Roseville. On the bottom it suggested to go to pollfinder to find their precinct. NO NO NO!!!!
Pollfinder will tell a poll location not the caucus location. To find your caucus go to caucusfinder



ABDO @ABDOpublishing · Feb 6
Duchess Harris will be presenting at the Roseville Library today at 1:00! She'll be talking about her book Race and Policing. Get all the information on the @rdreads calendar. bit.ly/2E8uNYc #DuchessHarrisCollection



Carol Hinz @CarolCHinz
Following

Replying to @rdreads

Thank you for a fantastic event tonight!

9:10 PM - 6 Feb 2018



Carol Hinz @CarolCHinz
Following
Last night, the Maplewood branch of @rdreads hosted a fantastic discussion with Kao Kalia Yang, May Lee-Yang, and Mai Neng Moua, moderated by @katiekavang. I want to share a few quotes from the conversation.
#HmongWomenWriters

9:29 AM - 7 Feb 2018



Carol Hinz @CarolCHinz · Feb 7
"The act of us telling our stories is incredibly important."
-May Lee-Yang



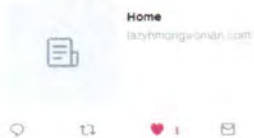
Carol Hinz @CarolCHinz · Feb 7
"[I wanted] to write a story that had Hmong People at the center."
-Mai Neng Moua



Carol Hinz @CarolCHinz · Feb 7
"One doesn't become a writer just to tell a story. One becomes a writer to push the boundaries of language."
-Kao Kalia Yang



- Carol Hinz** @CarolCHinz · Feb 7
On Hmong and English: "I live on the language line... My heart rests in the [Hmong] language... It's much harder for me to exist in English."
~Kao Kalia Yang
- Carol Hinz** @CarolCHinz · Feb 7
On Hmong: "I'm almost like a tourist in my own language. I know the basics, but not the emotional depths."
~Mai Neng Moua
- Carol Hinz** @CarolCHinz · Feb 7
On being Hmong American: "I've come to appreciate all the facets of the two different identities."
~May Lee-Yang
- Carol Hinz** @CarolCHinz · Feb 7
"The stories of the war... haunt all of us."
~Mai Neng Moua
- Carol Hinz** @CarolCHinz · Feb 7
"I'm continually living with ghosts... We're haunted by the past. We're haunted by the political realities of the present."
~Kao Kalia Yang
- Carol Hinz** @CarolCHinz · Feb 7
"As all writers, we struggle to write the stories we're haunted by."
~Mai Neng Moua
- Carol Hinz** @CarolCHinz · Feb 7
"I have this love/hate relationship with being Hmong American... The beauty of America is that there are so many of us and we can still be one."
~Mai Neng Moua
- Carol Hinz** @CarolCHinz · Feb 7
"Now that I'm a mother, I think about the ancestor I will become."
~Kao Kalia Yang
- Carol Hinz** @CarolCHinz · Feb 7
"My life and my art has been a struggle to find where people like me belong."
~May Lee-Yang
- Carol Hinz** @CarolCHinz · Feb 7
"I'm writing first for the people who would understand and then for the people who wouldn't."
~Kao Kalia Yang
- Carol Hinz** @CarolCHinz · Feb 7
"I want to find a way for others to tell their own stories in their own words."
~May Lee-Yang
- Carol Hinz** @CarolCHinz · Feb 7
"I see a lot of Hmong people here [in the room]. You need to write your stories. You have all the language you need to tell them."
~Mai Neng Moua
- Carol Hinz** @CarolCHinz · Feb 7
For more about these writers, check out:
kaokaliayang.com
lazyhmongwoman.com/home/
en.wikipedia.org/wiki/Mai_Neng_Moua



Renee Grassi @MissReneeDomain · Feb 8
#grateful to @monicastrat @AutismMN & @rdreads for this awesome collaboration developing a family-friendly comfort room to support all needs & all abilities in using the library #accessibility #inclusion #libraryspaces



1 comment 3 retweets 10 hearts 1 share

Renee Grassi @MissReneeDomain · Feb 8
Why, yes! Yes it is. @rdreads! #librarianlife #rosevillelibrary #ramseycountylibrary #playspaces #libraries



1 comment 1 retweet 1 heart 1 share

Thanks everyone for your outpouring of love and support for Sting! He is now booked through April. You can still read to his pals at the other Ramsey County Library locations:
host6.evanced.info/melsa/ramsey/e ...



Ian-longated Muskrat @lanateher
Somebody read this nice long boi a book 🐶🐶🐶 @dog_rates help.

3:39 PM · 9 Feb 2018

1,083 Retweets 5,294 Likes

39 1.1K 5.3K

Add another Tweet

Dan Poyourow @DanPoyourow · Feb 9

Replying to @rdreads
Who do the dogs belong to?

1 1.1K 5.3K

RamseyCountyLibrary @rdreads · 47m

Our licensed therapy dogs belong to individual volunteers.

1 1.1K 5.3K

Edwin Stratton @Eddiesilence · Feb 10

Replying to @rdreads
Sting sending out an SOS via social networking and getting a whole wave of people responding, is basically the plot of 'Message in a Bottle', by the other Sting

1 1.1K 5.3K

clay @clay711 · Feb 10

Replying to @rdreads
@shelbylee905 a pupdate

3 1.1K 5.3K

morgan welsh @_morganwelsh · Feb 10

Replying to @rdreads
@katiewelsh07 🐶🐶🐶

1 1.1K 5.3K

Alana Dill @alanapaints · Feb 10

Replying to @rdreads @adri_frick
Can someone fly me out there, and can I read him War and Peace?

2 1.1K 5.3K

bethany @bethanywillmott · Feb 10

Replying to @rdreads
I want to read to a dog

1 1.1K 5.3K

Nicole @nicolenevauary · Feb 9

Replying to @rdreads
@ANamedWord

1 1.1K 5.3K

Lyra (The Vampire) Everild @LyraVampire · Feb 9

Replying to @rdreads
OH MY LORD STING IN FRIGGEN' ADORABLE!!! 🐶

1 1.1K 5.3K

Laurie Brown @lbrown1213 · Feb 9

Replying to @rdreads
Sometimes it's nice just to sit alone quietly and think deep thoughts. #Sting

1 1.1K 5.3K

Patrick Saxton @patrickssaxton · Feb 9

Replying to @rdreads
Damn it. I was at Pezzo tonight. I would have brought Sting a treat.

1 1.1K 5.3K

Valerie, darling. @softcorekitch · Feb 9

Replying to @rdreads
THIS IS THE ONLY AND BEST NEWS I'VE HEARD ALL DAY

1 1.1K 5.3K

Dara Mertin @iTYLLIC · Feb 9

Replying to @rdreads @nrrdcore
How great is this @secondlifeat!! Like #SisterMary&Angel reading at the elementary school!!

1 1.1K 5.3K

Milly @millaayyy · Feb 9

Replying to @rdreads
Oh my heart

1 1.1K 5.3K

Dill @dillonscott85 · Feb 9

Replying to @rdreads
@TateSullivan7

1 1.1K 5.3K

Snoozie @susiemilligan · Feb 9

Replying to @rdreads
Please give Sting and your other good boys and girls a hug from me. ❤️

1 1.1K 5.3K

Lucy Espinosa @lucyesp88 · Feb 9

Replying to @rdreads @matt_nelson



11 1.1K 5.3K

Christy Millar @ChristyMillarUK · Feb 9

Replying to @rdreads
@PaulettePeake your library so needs to do this 🐶🐶

1 1.1K 5.3K

Big-Time Olympics Fan Babs @katdiw · Feb 9

Replying to @cacimherose_95 @rdreads
happy tears!

2 1.1K 5.3K

loadie @loadie · Feb 9

Replying to @rdreads
YAYYYYYY!!!!!!

1 1.1K 5.3K

- Kathleen Heyer** @KMH_Esq · Feb 9
Replying to @rdreads
@beverlylibrary Can we do this??
- BeverlyPublicLibrary** @beverlylibrary · Feb 10
@KMH_Esq I'm happy to say that we already do this! We have reading with Coco details are on the kids page:
- Kids**
Dr. Seuss Pajama Story Time! Friday, March 2, 2018.
10:30 AM No registration required. We will celebrate Dr. Seuss' birthday with our favorite Dr. Seuss stories a...
beverlypubliclibrary.org
- Kathleen Heyer** @KMH_Esq · Feb 10
That's awesome!
- Hanna Moore** @hanna_moore2 · Feb 9
Replying to @rdreads
@emilyb0319 A GRAY
- Samantha Mills** @SammMillsxo · Feb 9
Replying to @rdreads
This makes me so happy! Yay Sting! 🐶🐶
- SanibelIsland** @SanibelIsland · Feb 9
Replying to @rdreads
Wonderful! Thank you to all the good people who helped. I Agree @danth every library needs this!
- Stacia Rogan** @staciaron · Feb 9
Replying to @rdreads @danth
Thank goodness. I really can't add "kidnapping" to my rap sheet. But I would've!
- Emily WeNncelas** @battlelove · Feb 9
Replying to @rdreads @matt_nelson
I WILL READ YOU ALL THE STORIES EVERRRRRRRRRR gah, greyhounds have the sweetest faces
- Lillie Carlile** @lillie_dodd · Feb 9
Replying to @rdreads
Omg @liz_the_lemur find some children and tag along!
- beep boop** @LadybugSheep · Feb 9
Replying to @rdreads
@spookyseanessie long boi is ok now :)
- Detroit Designosaur** @detroitdino · Feb 9
Replying to @rdreads
@DearbornLibrary @SouthfieldPL event ideal 🐶🐶
- J. Dianne Dotson** @jdiannedotson · Feb 9
Replying to @rdreads
@GailSimone How amazing is this??
- WeRateDogs™** @dog_rates · Feb 9
Replying to @rdreads
YAY STING @danth check this out:
- danth:™** @danth · Feb 9
OMFG STING
EVERY LIBRARY NEEDS A PUP READING SESSION DOGRATES
- Space Barista** @omgitsjen · Feb 9
I'm turning 37 soon and I'll read to a dog.

- ★Speedy★** @SpeedyManee · Feb 10
Replying to @rdreads
LETS FUCKING GOOOOOO
- Geoffrey Sullivan** @SullyGMoney · Feb 9
Replying to @rdreads
Sounds like a great program. Sting looks genuinely disappointed. aww.
- Anne Casanave** @annecasa · Feb 9
Replying to @rdreads
What a sweet dog! Glad us humans are stepping up to read to him!

More replies

- TMiller** @tmillersto · Feb 9
Replying to @rdreads
Very sweet idea!
- Sue** @SueBeeHun · Feb 9
Replying to @rdreads
@BlairBraverman, White Bear Lake Mn has a program for kids to read to dogs!!!
- Sarah** @Iluvpuffins · Feb 9
Replying to @rdreads @danth
What a great way for young readers to gain confidence with reading aloud! Side note why no pics of the puppies or is that on another link?

Mrs. April Socklesworth @lrpalomina
Follow

Replying to @danth @rdreads @dog_rates

Some bookstores have it!

5:16 PM · 9 Feb 2018

2 Likes

Replying to @danth @rdreads @dog_rates

Regions Library @RegionsLibrary · Feb 9
Get your kids to White Bear Lake public library on Feb 21st! Sting is lonely!
@rdreads



Ian-longated Muskrat @ianateher
Somebody read this nice long boi a book 🐶🐶🐶
@dog_rates help.

Replying to @danth @rdreads @dog_rates

Matt Black @mblackmn · Feb 9
Replying to @danth @rdreads @dog_rates
Very proud to live in Ramsey County and support my local libraries!

danth:™ @danth · Feb 9
Replying to @danth @rdreads @dog_rates
KIDS CAN COME IN TO THESE LIBRARIES AND READ BOOKS TO PUPS
I AM SERIOUS



Amelia Mignonette Grimaldi Thermopolis P @jamrockstar

Follow

Amazing day when @dog_rates and @darth interact with a tweet from @rclreads. Ramsey County is the best.

5:07 PM · 9 Feb 2018

2 Likes



Amelia Mignonette Grimaldi Thermopolis Renaldo @jamrockstar · Feb 9

Replying to @darth @rdreads @dog_rates

@rdreads has a bunch! We've got info about Indy in the next @RamseyCountyD2 newsletter. But here's a pup in Mounds View that wants to be read to!



Paws to Read with Indy

Come work on your reading skills in a low-stress environment. Our licensed therapy dogs welcome all school-aged readers to participate in this special program. Hosted at Mounds View.



Lidia Chavez @sexynpresumida · Feb 9

Replying to @darth @rdreads @dog_rates

OMG is there something close to Alameda County (California). I would love for mommy nieces to volunteer.



Stephanie Heeg @40wattbulb · Feb 9

Replying to @darth @rdreads @dog_rates

Our local humane society offers this. Kids get to practice reading, dogs and cats get socialized. Win win win. Yay!



Sanibel Island @SanibelIsland · Feb 9

Replying to @rdreads

Wonderful! Thank you to all the good people who helped. I Agree @darth every library needs this!



Greg (Not the Golfer) Norman @Raelshark · Feb 9

Replying to @staplesrusty @rdreads and 3 others

We have this system at my daughter's school too! Our reading pup is Webber.



darth @darth · Feb 9

Replying to @staplesrusty @rdreads and 2 others

@sexynpresumida!



Lidia Chavez @sexynpresumida · Feb 9

This is the best idea ever!!!!



Kimber Lofgren @KimberLofgren · Feb 9

Replying to @darth @rdreads @dog_rates

When I was a little kid, I tried to teach my golden retriever, Heather, how to read. I sat her in front of a chalkboard and went through the alphabet. She was a very patient and attentive student.



Eddie Dinel @torque · Feb 9

It's an amazing program! My wife says it was her favorite part of working on the website at Santa Cruz Public Library: Creating the Tales to Tails pages. santacruzpl.org/kids/tales/ (Santa Cruz has 20 dogs. And one cat.)



Eddie Dinel @torque

Follow

Replying to @torque @rdreads and 2 others

One very, very, very chill cat.

5:18 PM · 9 Feb 2018

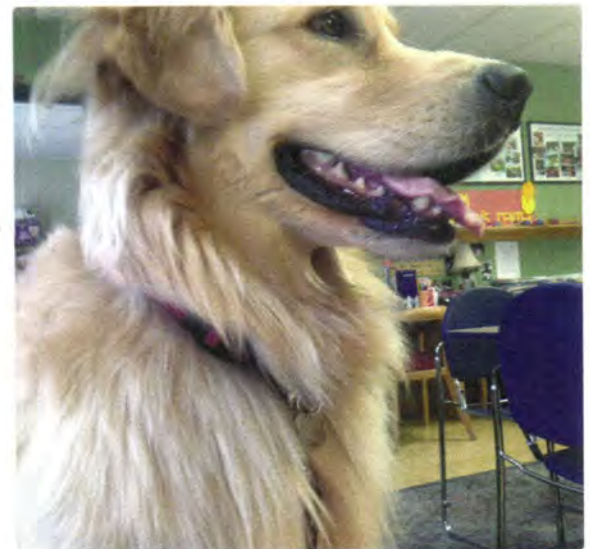
23 Likes



Rusty Staples & the Damaging Fasteners @staplesrusty · Feb 9

Replying to @darth @rdreads @dog_rates

This is Kaylee! Kids at my daughter's school can earn points to go read to this happy gal. @SFUnified



Courtney @courtneydeals · Feb 9

We have a similar program here for therapy dogs in training at our library. I'm planning on taking my Scout troop next month!



Kimber Lofgren @KimberLofgren · Feb 9

All dogs deserve to be read to!



Courtney @courtneydeals

Follow

Replying to @KimberLofgren @rdreads and 2 others

I don't know who loves it more-the kids or the pups!

6:50 PM · 9 Feb 2018

1 Retweet 1 Like





Anne Casanave
@annecasa

Follow

Replying to @rdreads

What a sweet dog! Glad us humans are stepping up to read to him!

6:25 PM - 9 Feb 2018 from Pomona, CA



Wendy @nikayla · Feb 10

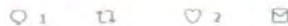
Not even American so I can't even fly over 😂 but man, the story of @rdreads' therapy dog Sting really got me emotionally invested. 🥰



Glasgow Libraries @GlasgowLib · Feb 10

Replying to @nowmrsflynn @rdreads and 2 others

Sounds sweet! Will pass this on to our reader development team. Thank you! 🐾



Julie Campbell
@juliecacampbell

Follow

The Paws to Read programme in Missouri is genius and absolutely inspiring - would love to see @ERCL4 @GlasgowLib create something similar! Dugs, kids and books - what's not to love! @rdreads

12:10 AM - 10 Feb 2018

1 Like



Tweet your reply



Michelle Flynn @nowmrsflynn · Feb 10

Replying to @juliecacampbell @rdreads and 2 others

My dog-obsessed 4yo would LOVE that! We met a therapy dog late last year who goes into schools to help kids with confidence issues. Another great idea.



Julie Campbell @juliecacampbell · Feb 10

I've spent the past hour reading all about it in Missouri and other states - it's such a simple but fabulous concept! I'd love to see this in Glasgow!



Julie Campbell @juliecacampbell · Feb 10

Let's try that again! I've spent the past hour reading all about it in Missouri and other states - it's such a simple but fabulous concept! I'd love to see this in Glasgow! *rubs sleepy eyes*



Patrick Saxton @patrickssaxton · Feb 9

Replying to @darth @rdreads @dog_rates

I was eating a cross the street and no one told me pupper needed a story. There should have been a sign or a spotlight or a random person walking around I don't care.



Patrick Saxton @patrickssaxton · Feb 9

Replying to @rdreads

Damn it. I was at Pezzo tonight. I would have brought Sting a treat.



Renee Grassi @MissReneeDomain · Feb 10

Kudos to my lovely librarian friends @monicastrat & others at @rdreads for their viral post about their furry friend! #therapydogs #librariansrock #librarylife



Dog looking for kids to read to him goes viral

John Mueller's greyhound, Sting, looked lonely when no kids came to read with him at the library. So Mueller shared the photos on Facebook. And boy, did Sting's

kare11.com



studioloraine* @studioloraine · Feb 11

After viral post, White Bear Lake library dog busier than ever fox9.com/news/after-vir... @rdreads @FOX9



After viral post, White Bear Lake library dog busier than ever

After his owner posted on Facebook requesting more visitors

for Sting's reading sessions at the White Bear Lake library, the friendly

fox9.com



Bailey M.

@UWRF_BDogs

Follow

Replying to @RamseyCounty @rdreads

What's the date for this?

5:29 PM - 12 Feb 2018



Tweet your reply



RamseyCounty @RamseyCounty · 5h

Replying to @UWRF_BDogs @rdreads

Tomorrow, Feb. 14, from 1-4 p.m. We will repost with the date and correct time. Full event info:



Criminal Expungement Clinics

A presentation by Volunteer Lawyers Network (VLN) and about the new Minnesota Expungement Law and how it applies to you. Attorneys will be available for one-on-

host& advanced info



Facebook/Google/Yelp Reviews

Ramsey County Library - Roseville

2180 Hamline Ave NE, Roseville, MN

4.6 ★★★★★ 72 reviews

Write a review

Sort by: Most recent



Sarah Heit

4 reviews · 1 photo

★★★★★ a week ago

My personal favorite library thus far. My kids (4, 2, and 1) also love it. There's a kitchen with food, dinosaurs, various puppets (people and creatures), puzzles, cars, busy boards, light wall, and developmental games, among other toys/resources. They have a wonderful selection of kids' fiction and non-fiction books, along with a big selection of DVDs. My go-to when we need to kill a few hours on a rainy or cold day.

My favorite aspects of the library include an attached coffee shop and special parking for families/carpools/energy efficient cars right with the handicap parking. It's the only library I've found so far with this parking perk and as a mom who frequents libraries (1x/wk) with three tots in tow, I love the Roseville library all the more for it.



Reply Like



Jonathan Johnson

Local Guide · 205 reviews

★★★★★ a week ago

This is kid heaven. It is a fun and awesome learning environment for all ages. I love the hand puppets.



Anna Lovat

1 review

★★★★★ a month ago

Absolutley beautiful place, great for family! Awesome selection of books with diverse characters! (Yay!) good, quite places to study

Ramsey County Library - White Bear Lake

2150 2nd St, White Bear Lake, MN

4.5 ★★★★★ 15 reviews

Write a review

Sort by: Most recent



andrew carlson

20 reviews

★★★★★ in the last week

If no one goes to read to Sting, I will personally make the trip.

Reply Like 2



Becca A

1 review

★★★★★ in the last week

I'm going to call to read to Sting

Reply Like



Teh Epik Otter

5 reviews

★★★★★ in the last week

Someone go read sting his book he looking lonely don't leave him hanging dawg

Reply Like 6



Jesse Martinez

3 reviews

★★★★★ in the last week

I found out there is a dog waiting for people to read to him and that is the most amazing thing ever for kids and the animals! Keep up the good work!

* Watch for RCL's Park Rx Kits soon!



http://www.presspubs.com/white_bear/news/article_db0bb522-e5a9-11e7-bd75-8fb0dda87513.html

The Greater White Bear Lake Community Foundation spreads its wings

By Debra Neutkens/Editor Dec 20, 2017



WHITE BEAR LAKE — A fledgling foundation serving communities around the lake has a lofty goal: to raise \$5 million in five years.

The Greater White Bear Lake Community Foundation (GWBLCF) announced its aspirations Dec. 6 at a celebration to commemorate key accomplishments. Chairman Bill Foussard is confident the goal is doable, especially considering the foundation's progress to date.

“2017 has been a year of phenomenal growth,” Foussard said. “We are the place where people who love the lake, who love the area, can come together to make a difference, not just today and next year, but for generations to come.”

Founded in 2015, the GWBLCF has received contributions amounting to \$870,700, 77 percent of which went into a fund called Donor Advised and Donor Designated.

The fund is earmarked for individuals, families and businesses to carry out charitable goals. So far, seven donors have established funds for that purpose: Karen Alnes; Jesse and Natalie Bengtson; Eunice and Peter Cote; Bill Foussard; Robert Hartzell; Eugene and Kathy Johnson and James and Karen Winey.

Another fund, called the Community Partners Fund, currently makes up 4 percent of the foundation pie, or \$32,275. This pot of money awards grants to mission-based nonprofits that benefit the general community. Twenty grant recipients received a total of \$32,200 in 2017.

Among those 20 recipients recognized at the celebration were: the White Bear Area Emergency Food Shelf — \$1,000 for a monthly mobile market that serves Century College students; White Bear Area Historical Society — \$2,000 for historical markers for the restored White Bear Town Hall; Giving Gardens — \$2,000 to expand its garden beds to provide fresh produce to those in need; and H2O For Life — \$1,300 to develop a “Splash! Toolkit” to teach youth to become better water stewards.

The grants committee received 32 applications totaling \$142,000, according to Community Partners Committee Chair Carol McFarlane. All but two of the 20 selected for 2017 received unanimous votes from the six-member committee.

Mahtomedi board member John Redpath, who serves on the grants committee, said he was “shocked at the great ideas,” and added, “that’s why this community is a great place to live and grow up.”

In addition to the grantees, the next generation of community leaders were named in a new program called Leadership Tomorrow that starts in 2018. The program is in partnership with White Bear Rotary Club and the Area Chamber of Commerce. The GWBLCF set aside \$8,200 to fund the program.

Other noteworthy accomplishments listed by the GWBLCF included:

- Setting up endowment funds for two nonprofit organizations: the White Bear Lake Area Historical Society and White Bear Area Emergency Food Shelf.

- Serving as fiscal sponsor for three community projects.
- Keeping administrative costs low. All expenses are covered by contributions from the board of directors, a grant from the Hardenbergh Foundation and contributions to the Foundation Builders Fund. Administrative and management costs were reported at \$57,200. An additional \$16,000 was spent on software.

More information on the GWBLCF can be found at greaterwblfoundation.org.



KSTP

As Immigration Debate Wears on, Minnesota Dreamers Weigh In on DACA

As Immigration Debate Wears on,
Minnesota Dreamers Share Stories

January 14, 2018 11:01 PM

Members of Minnesota's undocumented community came out of the shadows recently to share their stories as lawmakers continue to debate immigration reform.

Ramsey County Libraries in Roseville last week hosted an "Ask a Dreamer" panel.

RELATED: Federal Agency Returns to Accepting Requests Under DACA (<http://kstp.com/national/federal-agency-returns-to-accepting-requests-under-daca/4743327/?cat=12678>)

The panelists spoke publicly about their concerns over immigration reform. Some are shielded from deportation by the Deferred Action for Childhood Arrivals program. But their status is in limbo.



Community activist Adriana Cerrillo
KSTP-TV

Last year, the Trump Administration announced the end of DACA, citing an overreach of power by the Obama Administration.

The program allows nearly 700,000 active DACA recipients to stay in the United States. Those in the program call themselves Dreamers, and were brought to the United States illegally as minors.

Lawmakers and President Trump have gone back and forth over legislation that would allow DACA recipients to maintain their legal status.

The president has previously said any immigration deal must include funding for a border wall along the U.S.-Mexico border.

"The president wants to have his cake and eat it too," said Adriana Cerrillo, a community activist. "So we'll give you DACA and we'll give you something if we build this wall."

RELATED: Young immigrants' fate unclear as Congress delays DACA

fix (<http://kstp.com/national/young-immigrants-fate-unclear-as-congress-delays-daca-fix/4714067/?cat=162>)

Cerrillo came to the United States when she was a teenager and lived without documents before finally earning her residency.

"I know what it's like to live in fear, to live in the shadows," Cerrillo said.

Cerrillo and other panelists are hopeful real immigration reform will be accomplished, but they want a standalone bill. One panelist said she and other Dreamers should not be used as bargaining chips.

Said Cerrillo: "I'm very hopeful because our community is taking action and the change comes from us not really the politicians."

Credits

Ana Lastra

Updated: January 14, 2018 11:01 PM

Created: January 14, 2018 10:52 PM

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(<http://kstp.com/national/federal-Federal-Agency>Returns-to-Accepting-Requests-Under-DACA>)

TOP STORIES > (/ARTICLE/127/)

BOOKS

Club Book spring lineup includes William Kent Krueger, Laura Lippman and Peter Geye



By [LAURIE HERTZEL](#), STAR TRIBUNE
January 18, 2018 - 6:31 AM

Club Book, the Metropolitan Library Service Agency's free lecture series that brings notable writers to libraries outside of the two downtowns, has announced its winter/spring season. Visiting writers include a Man Booker finalist, a beloved local memoirist, a best-selling mystery writer and an Oprah author. Here's the lineup:

- **Omar El Akkad:** 7 p.m. Feb. 13, St. Anthony Park Library, 2245 Como Av., St. Paul. His debut novel, "American War," offers a dystopian view of a future marked by climate change and war.
- **Peter Geye:** 7 p.m. Feb. 26, Rum River Library, 4201 6th Av., Anoka. Minneapolis writer Geye is the Minnesota Book Award-winning writer of three novels set on Minnesota's North Shore.
- **William Kent Krueger:** 6:30 p.m. March 1, Carver County Library, 7711 Kerber Blvd., Chanhassen. The best-selling author of the Cork O'Connor mysteries, Krueger is also the winner of five

• **Laura Lippman:** 7 p.m. March 14, Thomas County Park, Dakota Lodge, 1200 Stassen Lane, West St. Paul. The author of the Tess Monaghan series of mysteries, Lippman consistently makes the New York Times best-seller list.

• **Ariel Lawhon:** 6:30 p.m. April 16, Hennepin County Library, 830 Winnetka Av. N., Golden Valley. Lawhon's historical novels include "The Wife, the Maid, and the Mistress," and "Flight of Dreams."

• **Anita Shreve:** 6:30 p.m. April 19, R.H. Stafford Library, 8595 Central Park Place, Woodbury. Shreve is the author of nearly two dozen books, including "The Pilot's Wife," which was an Oprah Book and a national bestseller.

• **Patricia Hampl:** 7 p.m. May 3, Scott County Library, 16210 Eagle Creek Av. SE., Prior Lake. St. Paul writer Hampl is a nationally known memoirist, the author of "A Romantic Education," "The Florist's Daughter," and her new memoir, "The Art of a Wasted Day." Hampl is a three-time Minnesota Book Award winner and a professor at the University of Minnesota.



• **Emily Fridlund:** 7 p.m. May 7, Ramsey County Library, 2180 Hamline Av. N., Roseville. Edina native Fridlund is the author of a story collection, "Catapult," winner of the Mary McCarthy Award, and a novel, "History of Wolves," a finalist for the Man Booker Prize.

• **Samantha Irby:** 7 p.m. May 9, Hennepin County Library, 8500 W. Broadway Av., Brooklyn Park. The comedian and memoirist is the author of the popular blog, "Bitches Gotta Eat." Her essay collection, "Meaty," was a best-seller--and is being reissued this year--as was her latest book, "We Are Never Meeting in Real Life."

THINGS TO DO > BOOKS

Minnesota Book Awards finalists announced



Bao Phi, left, and Thi Bui wrote and illustrated “A Different Pond.”

By [MARY ANN GROSSMANN](#) | mgrossmann@pioneerpress.com | Pioneer Press

PUBLISHED: January 27, 2018 at 5:40 pm | UPDATED: January 29, 2018 at 1:23 pm

There were few surprises in the list of finalists for the 30th annual Minnesota Book Awards, announced Saturday by Friends of the St. Paul Public Library.

Vietnamese-born Bao Phi is a nominee in two categories — children’s literature and poetry — and sisters Louise Erdrich and Heid E. Erdrich are finalists in separate categories.

All the nominees in genre fiction are well-known authors, and the Minnesota nonfiction category shows the diversity of topics considered for awards, including Native American arts, Minneapolis contemporary music, photography and a biography of a giant in Minnesota law.

Here are the finalists (asterisks indicate Minnesota publishers):

Children’s Literature, sponsored by Books For Africa:

“A Different Pond” by Bao Phi, illustrated by Thi Bui (Capstone Young Readers/Capstone*)

“Mighty Moby” by Ed Young, text by Barbara DaCosta (Little, Brown Books for Young Readers/Hachette Book Group)

“Round” by Joyce Sidman, illustrated by Tae-eun Yoo (Houghton Mifflin Harcourt)

“The Shape of the World: A Portrait of Frank Lloyd Wright” by K. L. Going, illustrated by Lauren Stringer (Beach Lane Books/Simon & Schuster)

General Nonfiction, sponsored by College of Saint Benedict/Saint John’s University:

“Alice in France: The World War I Letters of Alice M. O’Brien” by Nancy O’Brien Wagner (Minnesota Historical Society Press*)

“The First and Only Book of Sack: 36 Years of Cartoons for the Star Tribune” by Steve Sack (Star Tribune Media Co.*)

“Fortress America: How We Embraced Fear and Abandoned Democracy” by Elaine Tyler May (Basic Books/Hachette Book Group)

“Mountain Ranch” by Michael Crouser (University of Texas Press)

Genre Fiction, sponsored by Macalester College:

“The Dark Net” by Benjamin Percy (Houghton Mifflin Harcourt)

“The End of Temperance Dare” by Wendy Webb (Lake Union Publishing)

“Nothing Stays Buried” by P. J. Tracy (G. P. Putnam’s Sons/Penguin Random House)

“Sulfur Springs” by William Kent Krueger (Atria Books/Simon & Schuster)

Memoir & Creative Nonfiction, sponsored by Faegre Baker Daniels:

“Give a Girl a Knife” by Amy Thielen (Clarkson Potter/Crown Publishing)

“It Won’t Be Easy: An Exceedingly Honest (and Slightly Unprofessional) Love Letter to Teaching” by Tom Rademacher (University of Minnesota Press*)

“Marcel’s Letters: A Font and the Search for One Man’s Fate” by Carolyn Porter (Skyhorse Publishing)

“Onigamiising: Seasons of an Ojibwe Year” by Linda LeGarde Grover (University of Minnesota Press*)

Middle Grade Literature, sponsored by Education Minnesota:

“A Crack in the Sea” by H. M. Bouwman (G. P. Putnam’s Sons/Penguin Random House)

“The End of the Wild” by Nicole Helget (Little, Brown and Company/Hachette Book Group)

“Isaac the Alchemist: Secrets of Isaac Newton, Reveal’d” by Mary Losure (Candlewick Press)

“Rooting for Rafael Rosales” by Kurtis Scaletta (Albert Whitman & Company)

Minnesota Nonfiction, sponsored by Saint Mary’s University of Minnesota:

“A Bag Worth a Pony: The Art of the Ojibwe Bandolier Bag” by Marcia G. Anderson (Minnesota Historical Society Press*)

“Got to Be Something Here: The Rise of the Minneapolis Sound” by Andrea Swensson (University of Minnesota Press*)

“Miles Lord: The Maverick Judge Who Brought Corporate America to Justice” by Roberta Walburn (University of Minnesota Press*)

“Sights, Sounds, Soul: The Twin Cities Through the Lens of Charles Chamblis” by Davu Seru, photography by Charles Chamblis (Minnesota Historical Society Press*)

Novel & Short Story, sponsored by Fitzgerald in Saint Paul:-

“Future Home of the Living God” by Louise Erdrich (HarperCollins Publishers)

“Stories for a Lost Child” by Carter Meland (Michigan State University Press)

“The Through” by A. Rafael Johnson (Jaded Ibis Press)

“What It Means When a Man Falls from the Sky” by Lesley Nneka Arimah (Riverhead Books/Penguin Random House)

Poetry, sponsored by Wellington Management, Inc.:

“Autopsy” by Donte Collins (Button Poetry*)

“Curator of Ephemera at the New Museum for Archaic Media” by Heid E. Erdrich (Michigan State University Press)

“Solve for Desire” by Caitlin Bailey (Milkweed Editions*)

“Thousand Star Hotel” by Bao Phi (Coffee House Press*)

Young Adult Literature, sponsored by Brainfuse:

“The Exo Project” by Andrew DeYoung (Boyds Mills Press/Highlights)

“The Last Thing You Said” by Sara Biren (Amulet Books/Abrams)

“Thief’s Cunning” by Sarah Ahiers (HarperTeen/HarperCollins Publishers)

“Things I’m Seeing Without You” by Peter Bognanni (Dial Books/Penguin Random House)

Award winners will be announced at the Minnesota Book Awards ceremony on Saturday, April 21, at the InterContinental Hotel Saint Paul Riverfront. The preface reception begins at 6:30 p.m., followed by the awards ceremony at 8 p.m. Tickets, which range from \$40 – \$60, go on sale Feb. 5 and can be purchased at thefriends.org/mnba or by calling 651-222-3242. The official hashtag for social media is #mnbookawards.

Tags: Books

Mary Ann
Grossman

Mary Ann Grossmann

Mary Ann joined the Dispatch-Pioneer Press in 1961 when there were two papers. She has been a fashion writer, a women's columnist and the women's department editor who brought "society" pages into the 20th century. She was named book editor in 1983, just when the local literary community exploded. She has won the Minnesota Book Awards Kay Sexton Award, a Page One Award and YWCA Leader Lunch Award. She retired in 2001 and works part time. A graduate of Macalester College, she lives on St. Paul's West Side in a money-sucking Victorian house with assorted old animals.



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Ramsey County Historical Society

Submitted by admin on Tue, 02/06/2018 - 11:11am

Ramsey County Historical Society will offer a new slate of presentations and talks by some of the community's local history authors, researchers and archaeologists, called "History Revealed," for 2018. Audiences of all ages will get a glimpse into the lives and hidden history of some of the people and places that forged our community in a series of free presentations and book talks. The series will feature a wide range of topics drawn from the heritage and traditions of Ramsey County. Here are a few

of the upcoming events:

On Feb. 15 from 7 to 8:30 p.m. author Steve Werle will have a presentation called "The Political Rise, Demise and Redemption of Harold E. Stassen (1907-2001)" at Ramsey County Roseville Library, 2173 Hamline Ave. N. In ten unsuccessful runs at the U.S. Presidency, Harold Stassen became infamous as a perennial candidate. But his lifetime of achievements, as Minnesota's "boy governor," as a war hero, as a founder of the United Nations, as a nationally prominent Republican are now mostly forgotten.

During a lifetime devoted to public service, Governor Harold Stassen left an indelible mark upon American politics. He first gained national prominence in the 1930s by revitalizing Minnesota's Republican Party and establishing a progressive, cooperative approach to state government. Although his numerous achievements are often obscured by his seemingly relentless quest to become president, Stassen contributed greatly to the cause of international peace following World War II.

Werle will re-introduce Harold Stassen, his life, and his legacy in this presentation, and will lead participants in an engaging and entertaining walk down memory lane as he explores Stassen's political journey with candid, comic, and original insights. Copies of Steve's book on Harold Stassen, "Stassen Again" will be available for purchase and for signing.

Werle was born and raised in Rochester, Minnesota and teaches Advanced Placement United States History in the Twin Cities. He graduated from the University of Minnesota-Duluth in 1994 with a B.A.A. in Teaching Secondary Social Studies and earned a master's degree from the same institution in 1999. He has taught a variety of high school history courses for over twenty years and also serves (pun totally intended) as a varsity tennis coach. Each summer Werle bakes thousands of Sweet Martha's Cookies at the Minnesota State Fair. Werle is the author of "An American Gothic: The Life & Times & Legacy of William Gates LeDuc." His most recent book, "Stassen Again," was published by the Minnesota Historical Society Press in 2015 and is available wherever books are sold. Werle lives in Minneapolis with his wife Colleen and their three sons.

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New library social worker will help patrons access mental health supports

By [Andy Steiner](#) | 02/07/18

A lifelong book lover, Pahoua Yang firmly believes that one of the best things about the public library is its embracing “all are welcome here” vibe. As [Amherst H. Wilder Foundation](#) vice president of community mental health and wellness, Yang also understands that the library’s welcoming vibe means that it is a gathering place for people facing a number of challenging life circumstances.

In recent years, the number of people living lives complicated by the impact of poverty and trauma that are gathering at St. Paul’s public libraries has grown. This trend doesn’t have to be a problem in itself, Yang said, but trauma and poverty can be accompanied by problems that cause difficulties for other patrons and library staff.



Courtesy of Amherst H. Wilder Foundation
Pahoua Yang

The increase in visitors with serious needs means that, Yang said, “librarians are being asked to do things that they weren’t trained for or weren’t expecting.” While libraries in St. Paul are important community hubs that are “brimming with people,” she said, staff at some branches in particular have been feeling the challenge of serving these populations.

Katrina Hartz Taylor, [St. Paul Public Library](#) public services manager, said that librarians embrace the library’s open-arms policy.

“The public library welcomes everybody,” she said. “Everyone comes through our doors. We think that is an important part of our mission. There are a lot of people in our city who are in need of help and assistance and support: They know they’ll find helpful people in the library. And we want to provide that help for them.”

Branches ask for help

But sometimes even helpful people can feel overwhelmed. Recently, staff at five branches of the St. Paul library system, **Rondo**, **Rice Street**, **Arlington Hills**, **Sun Ray**, and **George Latimer Central**, reported a disturbing trend.

“We were finding that we were having a large number of incidents that go beyond our normal day-to-day work,” Taylor said. “Medical emergencies. Abandoned children. Calls to the police.”



Many of the incidents at four of these libraries — all except the Central library — involve children and youth, library staff noted. On weekends and during school breaks, many young people spend full days at the library unsupervised while their parents are at work or away.

“They may not have another place to go,” Taylor said. “So they come to the library.”

For families in crisis, including families facing homelessness, the library is a safe place. Taylor understands why children and their families want

to spend time there. But the behavior of bored children can be a problem.

“We have friendly, helpful people, air conditioning in the summer, heat in the winter, even lunch when school is out,” she said. “You don’t have to buy anything or believe anything to come to the library. But we do ask that you behave in a respectful way.”

Young library patrons most often cause disturbances for specific reasons, Taylor said.

“Sometimes it’s a lack of supervision or stability in their lives. Sometimes they’re hungry. Sometimes they need medical or mental health care. Sometimes they are getting that support in school but in the summer that support isn’t there or not at the same level. A lot of it has to do with trauma and family trauma: The impact of family trauma is often passed down to children.”

Seeking solutions

Understanding the root causes of why troublesome behaviors were occurring, library staff wasn’t interested in banning young patrons from the library, but they did want to find a way to help them and their families get the assistance they need.

Last year, at a managers’ meeting, staff shared their concerns with then-Library Director Jane Eastwood. “They told her, ‘There are a lot of children who are spending a long time in the libraries and they need support,’ ” Taylor recalled.

Manu other library systems nationwide, including Hennepin County, already employ social workers that help connect patrons with social services targeted to their needs. Hiring a library social worker with a focus on the needs of children and families seemed like a good idea for St. Paul.

“With this increase in challenging situations, our staff needed more tools to be able to provide services to our patrons,” Taylor said. A library social worker would have the expertise needed to educate staff — as well as connect community members with resources that could address their larger concerns.

Staff applied for a library grant through the Minnesota Department of Education. The city of St. Paul added to the fund. The service is managed by the Wilder Foundation.

Yang said that Wilder staff was enthusiastic about supporting a library social worker.

“It seemed like the perfect idea,” she said. “They were excited. They often go to the library themselves and work from there or they will meet a client at a public library because that’s a safe place for that person. Our staff sees a lot of people with the same needs as library patrons.”

In fact, many thought of this hire as only the first step.

“When we started talking about this project, immediately folks said, ‘Can we get one at every library?’ ” Yang recalled. “They see the need. It just makes sense.”

The project is a one-year pilot, but supporters hope that it will continue indefinitely — and even expand.

“We are hoping that we can learn a lot from this project so that we can look into funding for moving forward,” Taylor said. “We also want to understand how we can expand and move into adult services.”



Katrina Hartz Taylor

Job description

Candidates for the position have been interviewed, and the new library social worker will be in the job by early March. Work responsibilities will be wide-ranging, and there’s no question that the individual — who will move between the four libraries — will be busy.

“One social worker covering four libraries is a lot,” Taylor admitted. “We know that we aren’t going to be overcoming poverty in St. Paul with this hire. We might be able to really improve life circumstances for a few people, but there is still going to be a larger issue out there.”

Yang agrees.

“This job is a huge ask for one person to take care of,” she said. “But we’ve got to start somewhere. I believe that this person is going to be such a critical part of providing support to the community. They’ll be flexible and be able to focus on doing what people need and getting them to the appropriate places.”

The new social worker will keep office hours at each target library, Taylor said, so that he or she can take appointments and meet individually with patrons. When the social worker is not in the library, staff will be able to schedule appointments.

Another important part of the social worker’s job will be to provide support to library staff.

“They wanted to have a social worker who could work with the librarians and support staff to help them understand how they can help patrons in ways that librarians are not traditionally trained to do,” Yang said. “This individual will do that.”

Because the position will be focused on providing mental health support to patrons and their families, the new hire is required to have a masters’ level social work degree.

“If you wanted someone to just do referrals, you could hire a bachelors’ level social worker,” Yang explained. “But after talking to library staff about the needs they were seeing, it became clear that we needed someone who was not only skilled with community resources, but also, given the needs of patrons, able to operate out of a mental health and **trauma-informed** lens.”

While they all have high hopes for the new social worker, no one at the library thinks that one person will be able to solve all their problems.

“Some of our more serious behavioral issues aren’t things that the social worker is going to be able to address,” Taylor said. “That’s why some libraries have security guards. But I do believe that this new person will do things that other people can’t. They can see if a person is getting help from somewhere else and try to make sure they follow up. They can help an individual apply for benefits. They can even go to a child’s house and see if anybody is home.”

All of this makes so much sense to Yang. In some ways, she’s surprised it’s taken so long for it to happen.

“While this program feels novel,” she said, “it also harkens back to the very roots of social work.

This is right where **Jane Addams**, the mother of social work, started. We’re in the community and we’re giving people what they need where they are. It’s exactly what we’re supposed to be doing, and I feel so enthusiastic about this approach.”

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ABOUT THE AUTHOR:



Andy Steiner
Andy Steiner is a Twin Cities-based writer and editor. Before becoming a full-time freelancer, she worked as senior editor at Utne Reader and editor of the Minnesota Women’s Press.

COMMENTS (2)

Social Worker at Library

SUBMITTED BY KATHIE NOGA ON FEBRUARY 8, 2018 - 5:26PM.
I did not know that Hennepin County libraries have them and I use the Central library all the time. There are times when I think that is what is needed. I guess the person is not so visible to the public.

Opportunity for Community Health Workers

SUBMITTED BY JOAN CLEARY ON FEBRUARY 9, 2018 - 6:04PM.
Kudos to the St Paul Public Library and Wilder Foundation for this great partnership and thank you to Andy

Steiner for the spotlight on the new pilot! As plans unfold for expanding these services to St. Paul libraries, I encourage the organizers to consider a staffing model that includes community health workers (CHWs), trusted and knowledgeable members of the communities that they serve. Often bilingual, CHWs help people of all ages find needed services including food, financial assistance, housing, clothing, transportation, health coverage and health and social services. They also help build greater cultural understanding on the part of the agencies where they work. A social worker-CHW team would extend and strengthen this program. Please reach out to the Minnesota CHW Alliance as a resource on implementing CHW models.

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OPINION > PIONEER PRESS EDITORIALS

Editorial: A workforce focus in our libraries

By [PIONEER PRESS EDITORIAL BOARD](#) | Pioneer Press

February 8, 2018 at 12:36 am

The St. Paul Public Library is spotlighting a powerful theme that unites its work and the fundraising that supports it: preparing St. Paul's workforce.

The system and the nonprofit Friends of the St. Paul Public Library have a compelling message about a vital workforce and about libraries' role as a place to prepare for full participation.

Many of the programs and services detailed on the library website at sppl.org/workplace have been part of the system's work for years, but the time is right to raise their profile.

With its momentum and growing population, St. Paul is poised to compete in a global economy, the system's new director, Catherine Penkert, told us. "Here at the library, we want to ensure that those exciting opportunities are available to everyone."

The library wants to be a leader in helping Mayor Melvin Carter “with his vision of building a city that works for all,” said Penkert, whose appointment became official when Carter took office last month.

Expanded emphasis on the workforce, Friends President Beth Burns explains, helps make connections “we’ve known were there but we haven’t always articulated so directly.”

“To thrive in a changing society, our corporate community depends on a strong workforce pipeline,” says a brochure from her agency, recognized as one of the best library-support entities in the nation. “The foundation of a robust workforce is a community that can read, learn, inquire and adapt.” The brochure is posted at <https://thefriends.org/2018/01/02/saint-paul-public-library-preparing-residents-work>.

The Friends organization — committed to providing at least \$1 million a year to the city’s libraries — is describing support from corporate partners as an investment in the future workforce.

The link between the libraries and the corporate community involves the recognition that learning is a lifelong endeavor that begins “at a very young age, helping children — and the adults in their lives — really value education,” Burns told us. It recognizes that “without literacy, everything else is so much more challenging.”

She notes another particular advantage to our libraries: easy access, with a branch in every corner of the city and free programs and resources available every day.

But a challenge — both for libraries and those who support them — is helping people “move past what is a very nostalgic idea of the role of the library,” Burns told us.

“It’s an idea I treasure,” said Burns, who joined the Friends a year ago. “I love books; I love reading; I love the world of literature and the spines of books on shelves. But the library has to be so much more today.”

It is in St. Paul. Consider the Nicholson Workforce and Innovation Center, among the innovations when the George Latimer Central Library downtown reopened in 2016 after a renovation. There, an engineer might use a 3-D printer to create a prototype of an item he or she wants to patent. An author could create an audiobook in one of the facility's recording studios. An artist can get help turning his or her talent into a sustainable business.

The system also offers a Small Business Resource Center at the newly re-opened Rondo Library, as well as computer and technology classes.

In 2016, the system held more than 1,000 "workplace" events involving workforce, entrepreneurial, job search or job skills topics. Among them, for example, were computer classes in the Karen language offered at the Arlington Hills branch.

The library, Penkert said, also is poised for an upgrade of the North Star Digital Literacy Project, a system that helps job seekers assess their computer skills, pinpoint what they need to learn and earn a certificate that shows potential employers they've mastered the skills.

For the Friends organization, the focus on the workforce — the effort of a committee of board members — has served as a "reframing of our conversation."

It's intended to "to help reset folks' understanding of the Friends," Burns said, as well as what a contemporary library looks like "in a diverse, urban city like St. Paul."

There's a lot to like in this vision for the workforce that positions our treasured libraries as a focal point for the future.

Tags: PP Editorials



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http://www.presspubs.com/white_bear/article_58e3fcce-0df1-11e8-bc32-b3fa39002c55.html

Greyhound finds friendship after lonely night at library

Sara Marie Moore/Vadnais Heights Editor Feb 9, 2018 Updated Feb 9, 2018



Sting the Greyhound, of Hugo, has received requests from across the country for reading dates after a Facebook post describing his lonely night at the White Bear Lake library during the Paws to Read program went viral.

Submitted

WHITE BEAR LAKE — After Sting the Greyhound spent a lonely night at the library and made a Facebook post to find more reading pals, he's received requests for reading dates from across the country and the world — from as far away as California and even New Zealand.

"It's been crazy, I can't even tell you. ... We have lost count of how many phone calls we have gotten," said Ramsey County Library – White Bear Lake Children's Librarian Ann Wahlstrom, who oversees the library's Paws to Read program. The program offers children ages 4 to 8 a chance to read to a friendly animal who won't judge as they practice reading skills.

When no one signed up to read to Sting Feb. 7, he made the trip from Hugo anyway, just to see the librarians and perhaps get a few pets from library goers, said his owner John Muellner. He waited in his usual spot to see if any children were available to read but didn't find a pal.

Muellner snapped a few photos of a forlorn-looking Sting and posted them to his Facebook page, promoting the library's reading program and asking people with young children to call the library to sign up for a reading slot with Sting.

When a friend on a Greyhound rescue page requested to share the post publicly, it went viral. As of press time, the post had been shared about 47,000 times and had 30,000 likes.

The phone at the White Bear Lake library has been ringing off the hook with people requesting to read to Sting from as far away as Florida, Texas and New England, Wahlstrom said. Even adults have been requesting to read to Sting over the phone. Employees at a Petco in California called to tell the library to give Sting a hug for them. Many Minnesotans also called. A child from as far away as Lakeville has set up a time to read with Sting.

"It's been very busy but awesome hearing from all of the people," Wahlstrom said.

Muellner has even received Facebook messages from people offering to chat with Sting online in order to read to him.

Sting is now booked through April and has also added days to his reading schedule. The library's other Paws to Read dog, Lacey, has also seen a boost to her schedule. Other Ramsey County libraries also received calls requesting to read to dogs who visit their libraries.

Currently, Ramsey County Library has six certified therapy dogs who take appointments to read with

young children. At the Shoreview library, Abby and Morgan take appointments. Cookie reads at Maplewood. Indy reads at Mounds View. The dogs have been trained to be gentle and their owners have gone through background checks. In the past, a rabbit and miniature horse have also been part of the Paws to Read program, which has been around for about 10 years.

Sting has been part of the program for about two years, Muellner said. He also visits Gillette Children's Hospital and Regions Hospital, where he is an emotional therapy dog for visitors, patients and staff.

Sting was a race dog from Iowa before he was placed with Muellner through Greyhound Pets of America seven years ago. Sting turned 10 in January.

What does Sting think of all the hype? "Well, he is pretty blasé about everything so he doesn't really get rattled by too much," Muellner said.

Sting's next appearance at the White Bear Lake library will be 6 to 7 p.m. Feb. 13, a week earlier than he had planned on being back.

The schedules of other Paws to Read program dogs can be viewed on the Ramsey County Library website's calendar under the "Events and Classes" tab at rclreads.org. Washington County also has a Dog Gone Reading program and information can be found at washcolib.org.

Vadnais Heights Editor Sara Marie Moore can be reached at 651-407-1235.

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Pets & Animals

'Sad' dog looking for kids to read to him is now all booked up

by Arin Greenwood / Feb.12.2018 / 12:07 AM ET / Source: TODAY

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You've heard those stories in which [a kid throws a birthday party, and no one comes](#). Then to make up for it, [good people from all over rally](#) to make sure the kid has the best celebration ever.

That's exactly what's happening now for a dog named Sting.



John Muellner
on Wednesday

Unfortunately nobody signed up to read to Sting at the White Bear Lake library tonight. If you know of a 4 to 8yr old who would like to read to a dog. Please contact the White Bear Lake library by phone or their website about the Paws to Read program. Sting will be there Feb 21st 6:30 - 7:30.



22K

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Twice a month, Sting visits a Minnesota library so that young kids can read to him as part of a program called [Paws to Read](#). He's participated for the last two years.

"It's meant to be a fun environment," Ann Wahlstrom, children's librarian at the Ramsey County Library in White Bear Lake, located about 20 miles northeast from Minneapolis, told TODAY. "To give kids a fun, nonthreatening place where they can practice their reading skills to a dog."

Sting's visits usually last about an hour, during which time three kids get 20 minutes each with him.

But that's not what happened during Sting's most recent Paws to Read session last week.

"Unfortunately nobody signed up to read to Sting at the White Bear Lake library tonight," Sting's owner, John Muellner, [posted to Facebook](#) on Feb. 7.

He included some photos of Sting looking lonely and forlorn, and urged anyone who might know "a 4 to 8 yr old who would like to read to a dog" to "please contact the White Bear Lake library by phone."



Sting sat in his usual spot at the library, only no one was there to read to him on that fateful day. John Muellner

It's been an *extremely* busy few days since. The library's phone has been ringing off the hook with folks from all over the country who are desperate to connect with, and cheer up, Sting.

"People are asking if we could hold the phone to Sting's ear so they could read to him," Wahlstrom said. "The whole staff of a Petco in California called to say they love Sting. It's just amazing, the outpouring."



Sting with children's librarian Ann Wahlstrom Ann Wahlstrom

Truthfully, Sting doesn't need much cheering up.

The 10-year-old is a former racing dog who retired seven years ago, and now lives life as a [pet](#) and certified therapy dog. Until very recently, Sting went about his business, with his usual facial expression, without much public attention.

Muellner describes Sting as "very easygoing."

"Nothing scares him; nothing bothers him," he said. "Not even squirrels."



John Muellner said the girl in this photo walked up to meet Sting while he and Muellner were out for lunch. "She sat there and pet and hugged him for a full half hour," Muellner said. John Muellner

He and Muellner — who is 56 years old, and works at an electrical engineering firm laying out circuit boards — spend a lot of time together going to dog-friendly activities and eateries in the Twin Cities area. They are part of a therapy program at a local children's hospital. Muellner said the only place he doesn't take Sting, really, is work.

Sting wasn't actually bothered by his empty dance card at the library. There were some kids there who petted him, even if they didn't read, and of course the library staff was plenty attentive.

Sting's facial expression may have given the indication of sadness, but Muellner told TODAY he doesn't read it that way.

"It's his signature look," he said. "It's just his look."



Sting does have a great smile when he decides to break from what John Muellner describes as his "signature look."
John Muellner

In any case, Sting won't find himself alone at the library again for a long time to come.

"He is booked through April," Wahlstrom said.



Lacey is the other reading dog at Ramsey County Library in White Bear Lake, Minnesota. Ann Wahlstrom

A second therapy dog who visits this library is also close to fully scheduled, and other libraries within the Ramsey County Library network are finding their reading dogs in hot demand.

Wahlstrom said she is just thrilled that the pictures of Sting — sad as they may have seemed — have created a surge of interest in a program she really believes in. She hopes it'll lead to many more dogs being read to by many more kids at other libraries in Minnesota and beyond.

"We love promoting the joy of reading," Wahlstrom said. "The joy of reading to dogs."

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